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Free Energy Checkup FAQ

Q: What is a Free Energy Checkup?

A: A Free Energy Checkup provides PECO residential electric customers who meet income-eligibility requirements with FREE energy-saving upgrades for their homes.

Q: Who is eligible for a Free Energy Checkup?

A: PECO residential electric customers who personally receive an electric bill and meet the monthly household income requirements in the chart below are eligible.

Number of People in Your Home	Maximum Monthly Household Income
1	$1,995
2	$2,705
3	$3,415
4	$4,125
**For each additional person living in your home, add $710.*	

To confirm eligibility, please call **888-5-PECO-SAVE** (888-573-2672) between 7 a.m. and 7 p.m. Monday through Friday.

Q: I'm a renter. Am I eligible for a PECO Free Energy Checkup?

A: Yes, renters are eligible to participate but may require landlord permission before some energy-saving upgrades can be installed. Upgrades that do not require landlord permission include LED lighting, air purifiers, smart power strips, faucet aerators and low-flow showerheads. Upgrades that require landlord permission are comprehensive measures such as HVAC service or replacement, new insulation, and air sealing. To ensure your upgrades can be installed in a timely manner, please have your landlord's name, and contact information available when scheduling your Free Energy Checkup appointment.

Q: How does the program work?

A: A certified Energy Advisor will perform a Free Energy Checkup on your home to determine which energy-saving upgrades you are eligible to receive. All Free Energy Checkup Energy Advisors are employed by PECO's partner, CMC Energy Services, and will present a PECO photo ID badge before entering your home.

Q: What kind of energy-saving upgrades are offered?

A: All PECO customers who are eligible for a Free Energy Checkup can receive energy-efficient LED light bulbs and energy-saving smart power strips.

PECO customers that use electricity for hot water in their homes are eligible for water-saving items like faucet aerators and low-flow showerheads. Some homes may also qualify for service or replacement of the home's hot water heater.

Homes that use electricity as their primary source of heat may be eligible for service or replacement of their heating and cooling equipment, new insulation, whole-house air sealing and more.

Q: Is there a virtual option for a Free Energy Checkup?

A: Virtual appointments are offered upon request.

Q: Who will perform the energy-saving upgrades in my home?

A: An Energy Advisor will install some energy-saving measures including light bulbs and energy-saving smart power strips during the Free Energy Checkup. Some homes may be eligible for upgrades that require additional visits to be performed by professional subcontractors.

Q: How long does an appointment take to complete?

A: The in-home Free Energy Checkup take about 1 hour to complete. Homes with electric heat may qualify for a Free Energy Checkup Plus which takes about **2** hours to complete.

Q: What is the difference between a Free Energy Checkup and a Free Energy Checkup Plus?

A: PECO customers who meet program requirements and use fuel other than electricity (like natural gas or fuel oil) for their primary heat source are eligible for an in-home Free Energy Checkup. These customers can receive free LED lighting, an air purifier, and smart power strips. Customers who use electricity for their domestic hot water are eligible for water-saving products including faucet aerators, low-flow showerheads, and in some cases service or replacement of the home's hot water heater.

PECO customers who meet program requirements and use electricity as their primary heat source are eligible for a Free Energy Checkup Plus. This may include electric furnaces, heat pumps, electric baseboards or space heaters as primary heat. Homes that receive a Free Energy Checkup Plus may be eligible for upgrades like service or replacement of heating and cooling equipment, new insulation, whole-house air sealing, smart thermostats, duct sealing and more.

Q: What are the qualifications of the Energy Advisors and participating contractors?

A: PECO's Free Energy Checkup Energy Advisors are experienced in residential energy conservation, construction and building diagnostics. All Energy Advisors are certified by the Building Performance Institute (BPI). Participating contractors are professional contractors licensed in Pennsylvania and have provided references, qualifications and evidence of insurance.

Q: Are there any other benefits?

A: In many homes, energy-saving upgrades can make the home healthier and more comfortable. Through a Free Energy Checkup, some homes may qualify for health and safety improvements like air purifiers, roof repair and pest remediation. Most upgrades provided by a Free Energy Checkup are intended to save energy – which means you will be saving money while protecting the environment.

Q: How much will the energy-saving upgrades cost me?

A: All services provided through a Free Energy Checkup are free of charge for eligible PECO customers.

Q: How long will PECO offer this program?

A: The program is currently available through May 31, 2031. However, funds are limited and programs may be change, so act today.

Q: Why is PECO offering this program?

A: As part of Pennsylvania's Act 129 Phase V program, PECO is required to deploy programs that save consumers money and reduce grid strain. The Free Energy Checkup program is one of those energy efficiency programs.

Q: How do I schedule a Free Energy Checkup for my home?

A: Call **888-5-PECO-SAVE** (888-573-2672) between 7 a.m. and 7 p.m. Monday through Friday or sign up online at peco.com/FreeEnergyCheckup.

FREE ENERGY CHECKUP

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