



NASH[®]

An Ingersoll Rand Business

**KEEP YOUR OPERATIONS
RUNNING WITHOUT
SURPRISES**



**PUMP
PROTECT**



**SERVICE
PROTECT**

Your Process, Protected. Your Operations, Secured.

Nash Pump PROTECT &

Service PROTECT programs

Nash PROTECT programs combine OEM expertise with long-term reliability strategies to help your operation achieve **maximum uptime, predictable costs, and peace of mind.**

PUMP PROTECT

GUARANTEED AVAILABILITY OF PUMPS AND COMPRESSORS

It is a **strategic service model** designed to ensure pump availability, maximizing uptime, and optimize operational and financial performance — all backed by Nash's **OEM expertise**. It offers a proactive, **operational risk-transfer** solution that keeps your operations running smoothly.

SERVICE PROTECT

PROACTIVE OEM MAINTENANCE AND RELIABILITY PROGRAM

It is a **comprehensive maintenance program** designed to keep your assets operating at peak efficiency. It offers pre-scheduled inspections, measurements, OEM repairs and engineering support. With **fixed pricing, proactive monitoring, and sustainability-focused solutions**, the Service PROTECT program ensures predictable costs and long-term operational excellence.



How the Pump PROTECT program works

Agreement Framework

- Duration: 3 to 5+ years
- Flexible payment: Monthly, quarterly, or yearly
- Included costs: covers warehouse storage, insurance, and maintenance during storage (for stored assets only)

Asset Management

- Exact match to installed equipment
- Stored in Nash or partner warehouses
- New or remanufactured with full warranty

Service Process



1. Failure or Service Need

If a customer's installed asset fails or requires service, Nash dispatches the stored asset FCA warehouse under the agreement. The customer performs a one-step swap: installs the new asset and sends the failed one back to Nash at their own cost.



2. Repair & Replenishment

Nash repairs the returned asset to OEM standards and customer specifications. The repaired asset is returned to the NASH warehouse and remains available for the remainder of the agreement duration.



3. Repair Pricing

Repair costs are shared after a detailed inspection of the pump, ensuring accurate and fair pricing. In case of premature failure, standard lead times (e.g., Model 48/5) do not apply until the asset is serviced and restocked. Estimated repair time will be reported with the detailed inspection proposal.



4. End-of-Agreement Options

Pump PROTECT: After agreement expiry, the asset remains Nash ownership.

Pump PROTECT+: Customers may opt to take ownership of the asset.

Extended Services on Request: Nash can execute the swap and manage CPT shipment to the customer site. Includes collection of the failed asset at an agreed price.

How the Service PROTECT program works

Different Service programs are available, depending on the type of the asset.

Standard:

Asset new to Nash or serviced by a third party

- Multi-year inspections
- Performance testing & measurement
- Shaft sealing service & clearance checks
- Detailed reporting

Tailored:

Asset known to Nash

- Multi-year inspections
- Performance testing & measurement
- Bearing Service Onsite
- Complete systems inspection including auxiliaries
- Packing Service
- Detailed reporting




Premium:

Asset part of the Engineered System or factory repaired

- Commissioning
- Start-up supervision
- Multi-year inspections similar to the Standard & Tailored Service
- Factory overhaul including performance test after 5 years





How the Service PROTECT program works

	 Service PROTECT Standard	 Service PROTECT Tailored	 Service PROTECT Premium
Year 1	<ul style="list-style-type: none"> • Visual & Borescopic inspection of the asset and auxiliaries • Detailed report 	<ul style="list-style-type: none"> • Visual & Borescopic inspection of the asset and auxiliaries with detailed report • Measuring of performance/capacity with detailed report 	<ul style="list-style-type: none"> • Commissioning supervision • Start-up supervision • Detailed start-up report with recommendation and warranty documentation
Year 2	<ul style="list-style-type: none"> • Measuring of the performance/capacity • Detailed report 	<ul style="list-style-type: none"> • Bearing Service – replacement including OEM parts • Visual inspection of the asset and auxiliaries • Detailed report 	<ul style="list-style-type: none"> • Visual inspection of the asset and auxiliaries • Detailed report
Year 3	<ul style="list-style-type: none"> • Visual & Borescopic inspection of the asset and auxiliaries • Axial clearance check • Packing service • Detailed report 	<ul style="list-style-type: none"> • Axial Clearance check • Mechanical seal exchange or overhaul (seals themselves excluded) • Packing service including OEM parts • Detailed report 	<ul style="list-style-type: none"> • Borescopic inspection and visual system inspection • Parameter check • Detailed report
Year 4			<ul style="list-style-type: none"> • Visual inspection of the asset and auxiliaries • Additional actions system/client specified • Detailed report
Year 5			<ul style="list-style-type: none"> • Factory overhaul (mechanicals seals excluded) of the asset at the Nash Service Center in Germany or Netherlands • Documented performance test at testbed, including certificate

**Nash PROTECT programs
 deliver predictable
 performance year-round**



Reliability Need		
Asset Availability	Guaranteed availability of pumps/compressors, long-term OEM partnership, no inventory needed	Performance monitoring & early detection to avoid unplanned downtime
Maintenance & Lifecycle Care	OEM repair & replenishment of stored assets	Scheduled inspections, OEM repairs, engineering support
Financial Predictability	Fixed pricing, flexible payments, no CAPEX for spare assets	Fixed service pricing, CAPEX-friendly maintenance strategy
Long-Term Risk Reduction	Risk transfer: Nash responsible for asset availability & maintenance	Prevent performance loss, reduce process-related risks through monitoring & inspections

Key benefits for Nash customers



Peak Efficiency & Optimum Reliability



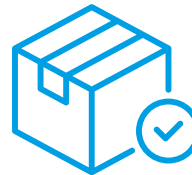
OEM Service with long-term support providing continuity



Fixed Pricing & Transparency



Flexible financial and operational options



No need for physical inventory



Maximized uptime

A stylized map of Europe in shades of blue, with several location pins. One white pin is located in Central Europe, and four orange pins are scattered across the continent: one in Northern Germany, one in the Netherlands, one in France, and one in the Middle East region.

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