

Reward Card Information Subpoena Process

Requirements

A properly served subpoena is required for The Winn-Dixie Company ("TWDC") to release Reward Card Data. Please serve your subpoena to our registered agent, Corporation Service Company ("CSC"), via process server, certified mail or overnight delivery, to 1201 Hays Street, Tallahassee, FL 32301.

Law enforcement agencies requesting Reward Card Data must provide the entire Reward Card number(s) in order for TWDC to be perform a data search. Please note that TWDC does not maintain data for all of its Customer Reward Cards. Law Enforcement agencies requesting Reward Card Data must complete and return the Customer Reward Card Questionnaire.

Charges for Subpoena Request

To expedite processing of your request, we ask that you provide us with a detailed description of the information sought. We generally do not charge law enforcement personnel for subpoena fulfillment; however, if the request requires an extensive amount of Company research or fulfillment time, we reserve the right to charge a reasonable fee to cover time and materials. In such instance, we will contact you first to discuss the charge.

Response Time/Objections

TWDC typically fulfills subpoenas within 20 business days after receipt of a properly served subpoena through its registered agent; however, response times may vary depending upon the scope of the subpoena and the types of records requested. TWDC reserves the right to object to subpoenas that are overly broad, unduly burdensome, vague or that implicate privacy, privilege or other legal concerns.

To expedite processing, please be sure to:

1. Serve a subpoena to our registered agent Corporation Service Company (CSC);
2. Complete the appropriate Questionnaire; and,
3. E-mail the completed questionnaire and a courtesy copy of the subpoena to LegalSubpoenas@winndixie.com

Questions

If you have any questions about law enforcement subpoenas, please contact TWDC at LegalSubpoenas@winndixie.com.