

24 February 2023

PRODUCT SAFETY RECALL NOTIFICATION
INTEX DINOSAUR PLAYCENTRE PORTABLE POOL
COSTCO ITEM# 50287/ MANUFACTURER SKU 57444

Dear Valued Member



Our records indicate you have purchased the Intex Dinosaur Play Centre on the costco.com.au website between 6/9/2022 and 9/12/2022.

We have been advised by the supplier that the Intex Dinosaur Play Centre does not comply with the 3 metre warning legibility labelling requirements of the mandatory standard Consumer Goods (Portable Swimming Pools) Safety Standard 2013.

Inflatable pools with safety warning labelling not visible from 3 metres may be used incorrectly. There is an increased risk of drowning if the product is not used as intended.

We have been advised by the supplier, Ideal Sources (ABN 30 878 114 626) for the product to be recalled. Consumers should stop using the product immediately and return the product to a Costco warehouse for a full refund.

Product Safety recall Notice attached.

ACCC Notification:

<https://www.productsafety.gov.au/recalls/ideal-sources-pty-ltd-intex-dinosaur-play-centre>

For further information, members can contact Ideal Sources by phone 03 9587 7716 or via email at enquiries@idealsources.com.au

Thank you for your co-operation and apologies for any inconvenience this may cause.

Sandi Cornthwaite
Assistant Vice President / General Merchandise Manager
Costco Wholesale Australia & New Zealand

Product Safety Recall

Intex Dinosaur Play Centre Portable Pool



Sold between 26 April 2022 and 21 February 2023

Defect: The Dinosaur Play Centre does not comply with the labelling requirements of [the mandatory standard for portable swimming pools](#). It does not comply with the 3 metres warning legibility requirement.

Hazard: Inflatable pools without the correct safety warning labelling may be used incorrectly. There is an increased risk of drowning if the product is not used as intended.

What to do: Consumers should stop using the pool immediately and return the product to the place of purchase for a full refund.

Contact: For more information, consumers can contact Ideal Sources by phoning 03 9587 7706 or via email enquiries@idealsources.com.au

See productsafety.gov.au for
Australian product recall information

April 3, 2023

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, purchased the item 1645810 **Mon Chateau Comfort Gel Mat** between 26/12/22 and 24/03/23.



The product supplier Mon Chateau company has recently identified that the corners of the some mats may curl up, causing the mats to not lay flat on the floor. This curling may increase the risk of tripping, posing a safety hazard.

We request you that please stop using the mat immediately and return it to your local Costco warehouse for a full refund. You may also contact Mon Chateau directly with any further questions by to info@monchateau.us.

We apologise for any inconvenience caused.

Yours sincerely

Sandi Cornthwaite
AVP / GMM - eCommerce, Non-Foods & Ancillary
Costco Wholesale Australia & New Zealand

NOTIFICATION TO MEMBERS – ACT only

Costco Wholesale Australia wishes to advise that Costco Bakery Item labelled as **Apple Crumble Muffins** (#41719 sold as part of PICK “N” MIX MUFFINS 2x 6 PACK), pictured below is being recalled from ACT store due to incorrect labelling. The actual product is **Banana Walnut Muffins** and this poses a potential risk to members with food allergies, specifically tree nuts. The affected date codes are with **Packed on: 02.05.23 & Best Before: 06.05.2023**



Please note there have been no reports of injury or illness with these items sold at Costco Wholesale Australia. This recall is specific to Costco Canberra and no other stores have been affected.

Consumers with food allergies (specifically tree nuts) should not consume this item and dispose immediately. Please present this letter to the warehouse for a refund at your next visit. If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

No other batches with other Best Before Date codes are affected.

The recall does not affect any other varieties within the PICK “N” MIX MUFFINS 2x 6 PACK.

Thank you for shopping with us and we sincerely apologise for any inconvenience.

27 July 2023

PRODUCT WITHDRAWAL NOTIFICATION
Charlotte's Belgian Waffles 8 x90 g, Item #42564

Dear Valued Member,

Our records indicate that you recently made a purchase of **Charlotte's Belgian Waffles 8 x90 g**, pictured below.



Please be advised that product supplied by Riviana Foods Pty Ltd by is being withdrawn by Costco Wholesale Australia Pty Ltd, due to incorrect **Use by** date sticker as **24AUG24** instead of **24AUG23**. **Other date codes are not affected.**

There have been no reports of illness/complaints associated with this product. The withdrawal is a precautionary measure as there can be no compromise when it comes to product quality or the health and safety of our consumers.

Consumers who have purchased the **Charlotte's Belgian Waffles 8 x90 g** dated coded to **24Aug24** should consume it within 24AUG23 or return the product to your nearest Costco store for a full refund or replacement.

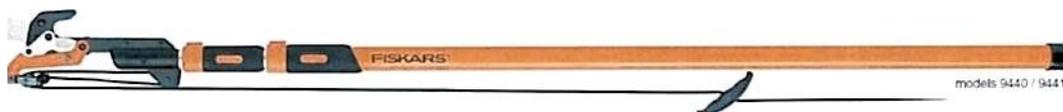
Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Costco Wholesale Australia

August 14, 2023

Dear Valued Member,

REMINDER: PRODUCT RECALL
FISKARS 16' POWER-LEVER EXTENDABLE POLE SAW AND PRUNER
COSTCO ITEM# 1900623 (Model no. 9440)



We have previously written to you about the product recall conducted by our supplier, Fiskars, for the product pictured above.

Details about the recall are available in the ACCC product recall notice. If you have already returned the product, no further action is required. If you haven't done so, please immediately stop using the product and return the product to any Costco warehouse near you to obtain a refund. There have been reported overseas incidents associated with the product that have led to injury.

If you have purchased this item on behalf of someone else, please ensure you forward this important correspondence to them.

For further information, please contact Fiskars by phone on 02 8665 8200 (Monday to Friday 9am-5pm AEST), via email at australiaorders@fiskars.com or by going to <https://www.fiskars.com.au/Support/customer-care>. We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

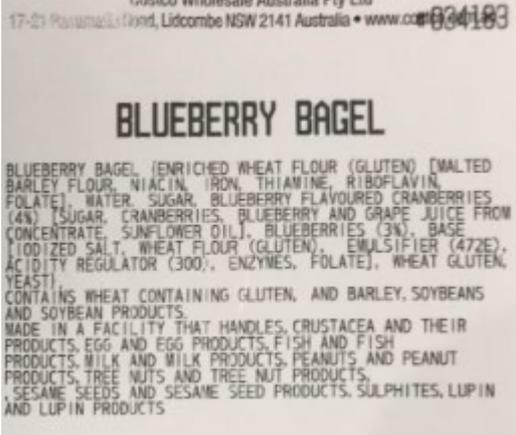
Yours sincerely,

Sandi Cornthwaite
General Merchandising Manager

PRODUCT RECALL NOTIFICATION TO MEMBERS – CASUARINA ONLY

Costco Wholesale Australia wishes to advise that Costco Bakery Item labelled as **Blueberry Bagel** (sold as part of PICK “N” MIX MUFFINS 2 x 6 PACK), pictured below is being recalled from Casuarina store due to incorrect labelling. The affected date code is **Packed on: 13.09.23 with the Best Before: 15.09.23**.

The actual product is **Blueberry Muffins with the correct Best Before: 17.09.23** and this poses a potential risk to members with food allergies, specifically egg and milk.

Incorrect Label	Correct Product Information
	<p>PRODUCT NAME: BLUEBERRY MUFFINS</p> <p>INGREDIENT LIST: CRÈME CAKE BASE [SUGAR, WHEAT FLOUR, THICKENERS (1442, 412, 415, 410), CANOLA OIL, WHEAT GLUCOSE SOLIDS, NON-FAT MILK SOLIDS, RAISING AGENTS (500,450, 341), SALT, EMULSIFIERS (471 AND 481 FROM PALM, 477), FLAVOUR], BLUEBERRIES (18%), EGG, CANOLA OIL [ACIDS (330,338)], WATER, ENRICHED WHEAT FLOUR [VITAMINS (THIAMINE, FOLIC ACID)].</p> <p>CONTAINS: WHEAT, GLUTEN, EGG, MILK.</p> <p>BEST BEFORE: 17.09.23</p>

Please note there have been no reports of injury or illness with these items sold at Costco Wholesale Australia. This recall is specific to Costco Casuarina and no other warehouses have been affected.

Consumers with food allergies (specifically egg and milk) should not consume this item and dispose immediately. Please present this letter to the warehouse for a refund at your next visit. If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

No other batches with other Best Before Date codes are affected.

The recall does not affect any other varieties within the PICK “N” MIX MUFFINS 2 x 6 PACK.

Thank you for shopping with us and we sincerely apologise for any inconvenience.

PRODUCT RECALL NOTIFICATION TO MEMBERS – LIDCOMBE ONLY

Costco Wholesale Australia wishes to advise that Costco Bakery Item labelled as **Apple Crumble Muffins** (sold as part of PICK “N” MIX MUFFINS 2 x 6 PACK), pictured below is being recalled from **Lidcombe** store due to incorrect labelling. The affected date codes are as follows:

Packed on: 15.09.23 (Best Before: 19.09.23)

Packed on: 16.09.23 (Best Before: 20.09.23)

The actual product is **Walnut Banana Muffins** and this poses a potential risk to members with food allergies, specifically **walnut**.

Incorrect Label	Correct Product Information
	<p>PRODUCT NAME: WALNUT BANANA MUFFINS</p> <p>INGREDIENT LIST: CRÈME CAKE BASE [SUGAR, WHEAT FLOUR, THICKENERS (1442, 412, 415, 410), CANOLA OIL, WHEAT GLUCOSE SOLIDS, NON FAT MILK SOLIDS, RAISING AGENTS (500, 450, 341), SALT, EMULSIFIERS FROM RSPO PALM (471, 481, 477), FLAVOUR], EGG, CANOLA OIL, WALNUTS (10%), WATER, BANANA PUREE (5.6%) [BANANA (99%), ACID (300, 330)], BAKERS FLOUR [WHEAT FLOUR, VITAMINS (THIAMINE, FOLIC ACID)], BANANA ESSENCE.</p> <p>CONTAINS: WHEAT, GLUTEN, MILK, EGG, WALNUT.</p>

Please note there have been no reports of injury or illness with these items sold at Costco Wholesale Australia. This recall is specific to Costco Lidcombe and no other warehouses have been affected.

Consumers with food allergies (specifically **walnut**) should not consume this item and dispose immediately. Please present this letter to the warehouse for a refund at your next visit. If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

No other batches with other Best Before Date codes are affected.

The recall does not affect any other varieties within the PICK “N” MIX MUFFINS 2 x 6 PACK.

Thank you for shopping with us and we sincerely apologise for any inconvenience.

PRODUCT RECALL NOTIFICATION TO MEMBERS – AUSTRALIA ONLY
CHICKEN FETA PISTACHIO ROCKET SAUSAGE 1 kg; Item #29399

Costco Wholesale Australia wishes to advise that the “**CHICKEN FETA PISTACHIO ROCKET SAUSAGE 1 kg** with **Use By 08/10/2023**, pictured below is being recalled by The Gourmet Sausage Company, due to the potential presence of bone fragments. The USE BY DATE is located on the front of the pack.

No other batches with other Use By Date codes are affected.



There have been no reports of injury due to the consumption of this product, however, there is a risk and concern that this may result in an injury. If you or a family member does have a concern or has sustained an injury associated with this product, they should seek medical advice.

What to do

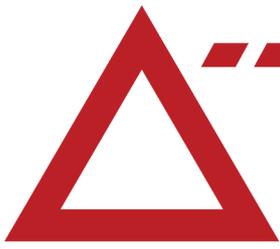
If you have purchased this affected product, do not consume and return the affected products to the place of purchase for a full refund.

If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

For further information please contact:
The Gourmet Sausage Company
(02) 9832 7782

We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.



Product Safety Recall

Do you own this product?

Make Believe Ideas Ltd — Rainbow Road Board Book series - eight different titles and a book gift box	ISBN number
Dinosaur's First Words	9781803374772
Unicorn's Colours	9781803374796
Animal Counting	9781803374819
Things That Go!	9781803374833
Where's My Bottom?	9781803372730
There Was an Old Lady Who Swallowed a Fly	9781803371450
Old MacDonald Had a Farm	9781803376806
ABC	9781803378459
Rainbow Road Book Box (gift box)	9781803376288



Why the product is recalled: The circular binding rings for the books can be torn free.

Hazard: If the binding rings are torn free, they can become small parts which can cause a choking hazard.



Consumers should check the ISBN numbers listed above. The ISBN numbers are printed on the back cover, just above the barcode, and on the back of the Book Box (gift box). If their product is affected, immediately stop using it, and register for a refund at <https://www.recallrtr.com/rr>.



Ask our staff to find out more about the recall.

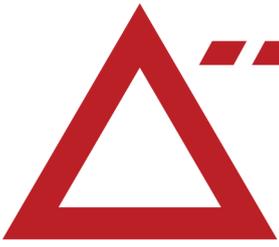
To find more information, please visit the dedicated webpage <https://www.recallrtr.com/rr>



Available for sale 1 February 2022 – 12 September 2023 from:

Collins Booksellers, Mary Martin Bookshop, Belgrave Book Barn, Costco Wholesale, ALS Library Services, Amazon, Cook and Young Books, Child Education Services, Berkelouw Leichhardt, QBD, Booktopia, The Book Warehouse, Dymocks, Target Australia, Hammock Time, Constant Reader Bookshop, Kmart, David Jones, Avenue Bookstore Albert, Flyer Services Dymocks, Read on Books

See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information



Product Safety Recall



Set yourself a reminder to check at home

- Take a photo of this notice
 - Set a reminder on your phone
-

PRA 2023/19935

See productsafety.gov.au for
Australian product recall information

November 10, 2023

Dear Costco Member

Product Withdrawal - Snowy Holiday Village

Costco records indicate that you, or one of your add-on members, purchased item number 150225 Snowy Holiday Village between 25 August 2023 and 3 November 2023.



This item does not meet Costco quality standards with the possibility of train not working. If the Snowy Holiday Village you have purchased has an issue, please return this item to your local Costco warehouse for a full refund.

For further information, please contact Member Care on 03 5316 7223 (Monday to Friday, 8am - 6pm AEST, excluding public holidays) or by email at membercare@costco.com.au.

We apologise for any inconvenience caused.

Yours sincerely

Sandi Cornthwaite
AVP / GMM - eCommerce, Non-Foods & Ancillary
Costco Wholesale Australia & New Zealand