

COSTCO WEBSITE INFORMATION

Costco Wholesale Australia wishes to advise that **Devondale Salted Butter 3x500 g BBD 01/05/2022, pictured below**, are being recalled nationally by the manufacturer **Saputo Dairy Australia Pty Ltd** due to **potential microbial contamination**.

The recall does not affect the item with other date codes.



Food safety hazard

Food products with a microbial contamination may cause illness if consumed. Please note there have been no reports of injury or illness with the item sold at Costco Wholesale Australia.

What to do

Consumers should not eat these products. Any consumers concerned about their health should seek medical advice. Consumers should return the affected products to the place of purchase for a full refund.

If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

More information on this recall can be accessed via FSANZ website

<https://www.foodstandards.gov.au/industry/foodrecalls/recalls/Documents/Recall%20Notice%20Saputo.pdf>

For further information please contact:

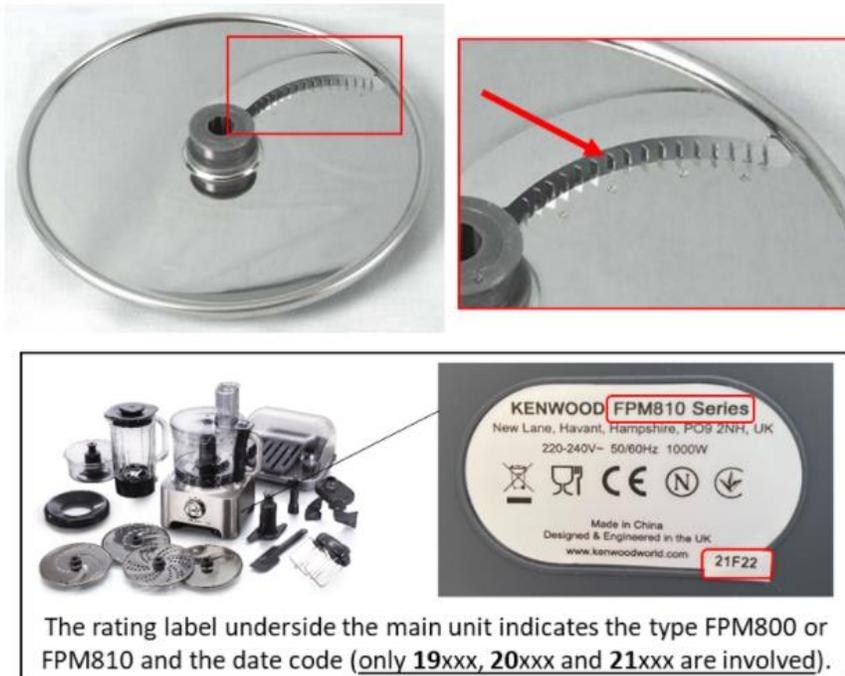
Saputo Dairy Australia customer service team
1800 032 479

We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

27th January 2022

Voluntary Recall: Kenwood "Julienne" disc for Food Processor Models FPM810 that were manufactured from January 2019 through December 2021 (Costco Item #120722)

As a precautionary measure, Kenwood launched a voluntary recall regarding the so-called "**Julienne**" **disc** for our food processor models **FPM800** and **FPM810** that were manufactured from January 2019 through December 2021. Other discs or other food processors are not affected.



The rating label underside the main unit indicates the type FPM800 or FPM810 and the date code (only 19xxx, 20xxx and 21xxx are involved).

Hazard:

It cannot be completely ruled out that parts of the "Julienne" disc could detach during use, creating a potential ingestion risk.

Remedy:

Please stop using the "Julienne" disc.

Visit the following website to verify if your disc is potentially affected as well as to register for a free-of-charge replacement "Julienne" disk sent directly to your home and dispose of the affected/old "Julienne" disc.

Please follow the steps in the following link to check your food processor and disc.

<http://juliennedisc.kenwoodworld.com/>

For more information please call +61 280 152 479 or visit Kenwood Customer Support section of our website www.kenwoodworld.com



Costco Wholesale Australia

ABN 57 104 012 893
17-21 Parramatta Road,
Lidcombe, NSW, 2141
Telephone: 02 9469 7999
www.costco.com.au

COSTCO WEBSITE INFORMATION

Costco Wholesale Australia wishes to advise that the following Costco Bakery items with **Pack Date 23/03/2022** are being withdrawn from Perth stores due to **potential foreign matter concerns**.

Kirkland Signature Brioche Buns 12PK
Kirkland Signature Hot Cross Buns
Kirkland Signature Dinner Rolls





Costco Wholesale Australia

ABN 57 104 012 893
17-21 Parramatta Road,
Lidcombe, NSW, 2141
Telephone: 02 9469 7999
www.costco.com.au

This voluntary withdrawal is a precautionary measure as there can be no compromise when it comes to product quality or the health and safety of our members. Please note there have been no reports of injury or illness with these items sold at Costco Wholesale Australia.

What to do

Consumers should not eat these products. Consumers should return the affected products to the place of purchase for a full refund.

If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

No other batches with other Pack Date codes are affected.

Thank you for shopping with us and we sincerely apologise for any inconvenience.



1 April 2022

PRODUCT WITHDRAWAL NOTIFICATION
56094 Grove Signature Orange Juice 2 x 2L Use By 19 APR 2022

Dear Valued Member,

Our records indicate that you recently made a purchase of the **Grove Signature Orange Juice 2 x 2L Use By 19 APR 2022**, pictured below. The withdrawal does not affect the item with other date codes.



Please be advised that product is being withdrawn by **Grove Fruit Juice**, due to the potential product spoilage/fermentation before the Use By date.

This voluntary withdrawal is a precautionary measure, whilst this product does not pose a health risk, it is advised not to consume this product. There have been no reports of illness with this item sold at Costco Wholesale Australia.

What to do

Consumers should return the affected products to the place of purchase for a full refund. If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

For further information please contact:
Grove Fruit Juice customer service team
1800 632 711

We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

COSTCO WEBSITE INFORMATION

Costco Wholesale Australia wishes to advise that **#55480 Kinder Mini Eggs 750 g – All Date Codes, sold at our stores as pictured below**, are being recalled nationally by the supplier **Ferrero Australia Pty. Ltd.** due to **potential microbial contamination (Salmonella)**.



Food Safety Hazard

Food products contaminated with Salmonella may cause illness if consumed. Please note there have been no reports of injury or illness with the item sold at Costco Wholesale Australia.

What to do

Consumers should not eat these products and should return the products to the place of purchase for a full refund. Any consumers concerned about their health should seek medical advice.

If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

More information on this recall can be accessed via FSANZ website

<http://www.foodstandards.gov.au/recalls>

For further information please contact:

Ferrero Australia Pty. Ltd.

1800 627 231 / ConsumerCare.Aus@ferrero.com

<https://www.ferrero.com.au/>

We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

COSTCO WEBSITE INFORMATION

Costco Wholesale Australia wishes to advise that Costco Bakery item **41704 PICK "N" MIX MUFFINS 2 x 6 PACK**, which may have included **41719 APPLE CRUMBLE MUFFIN 6 PACK** with **Best Before Date 07/06/2022** is being withdrawn from North Lakes store due to potential quality concerns.



This voluntary withdrawal is a precautionary measure as there can be no compromise when it comes to product quality or the health and safety of our members. Please note there have been no reports of injury or illness with these items sold at Costco Wholesale Australia. This withdrawal is specific to Costco North Lakes and no other stores have been affected.

What to do

Consumers should not eat these products. Consumers should return the affected products to the place of purchase for a full refund.

If you have purchased this item on behalf of someone else or alternatively as a gift, please ensure you forward this important correspondence to them.

No other batches with other Best Before Date codes are affected.

The withdrawal does not affect any other varieties within the PICK "N" MIX MUFFINS 2x 6 PACK.

Thank you for shopping with us and we sincerely apologise for any inconvenience.

Dear valued Costco member,

We are contacting you in relation to your recent purchase of a below BRITA product between the 22nd June 2022 and the 4th July 2022.

Costco Item #	Description	Brita Code
39773	Brita Aluna XL Jug with 2 Maxtra Filters	1030454
48470	Brita Flow Cask 8.2L Cask with 2 Maxtra Filters	1037280

Due to a new legislation came into effect on the 22nd June 2022, some of the products sold during this time may have not contained a flyer with the information below.

WARNING



**THIS PRODUCT CONTAINS
BUTTON/COIN CELL BATTERIES**

Button/coin cell batteries are hazardous and must be kept out of reach of children at all times, whether the battery is new or used. These batteries can cause severe or fatal injuries in 2 hours or less if swallowed or placed inside any part of the body. If it is suspected a button/coin cell battery has been swallowed or placed inside any part of the body, seek medical attention immediately or contact the Australian Poisons Information centre on 13 11 26 for 24/7 fast, expert advice.

Please note that the “Memo” (as pictured below) located in the BRITA Jugs: Aluna and Flow Cask contain Lithium button batteries. However, these batteries are pre-installed and cannot be accessible by the user. Therefore, the user is-unable to handle or replace the battery themselves.



This product is safe to use, it has been tested in accordance with the Lithium Technologies Standard and has passed these tests.

If you wish to receive a printed copy of this warning to file with your product manual please contact BRITA Customer Service on 1300 557 762.

Regards



Mahesh Subramanian
Regulatory Affairs & Compliance Manager – Non Foods

Dear Valued Costco Member,

We are contacting you in relation to your purchase of the following product from Costco.

Product – RIO SWINGING HAMMOCK CHAIR
Item code – 2001140

We have been informed by Costco USA that they have received a few consumer reports of injuries associated with improperly assembled Swinging Hammock Chairs by consumers. Improper assembly of the Swinging Hammock Chair presents a safety risk and can result in fall injuries. This product is safe to use but as a due diligence we would like to advise and warn you to follow the assembly instruction properly.

Please ensure that the 2 safety pins, which are permanently attached to the chair with orange straps, are correctly inserted and locked into position before and during use.



Scan the QR Code to view a video demonstrating proper assembly of your Swinging Hammock Chair. Please review the video and the assembly instructions provided with the product.



You may also contact ShelterLogic Group by email at riocare@shelterlogic.com for more information on the Swinging Hammock Chair and the assembly instructions.

Kind Regards

Sandi Cornthwaite
General Manager Merchandise – Non Foods

Dear Valued Costco Member,

We are contacting you in relation to your purchase of the Wavestorm Agit paddle Board from Costco.

Product – Aluminium sold with Wavestorm Agit Stand- Up Paddle Board

Item code – 644820

Product selling period – July 2015 to March 2016

We have been informed by Agit Global Company that the paddles for the above product have a possibility that they may suddenly break mid-shaft during the use, exposing sharp edges and posing safety hazard. If the paddle breaks while in use, this poses a risk of a puncture wound or lacerations.

As a due diligence we would like to advise our members to stop using the paddles. A protective sleeve should be installed over the paddle shaft to protect you from a risk of injury when paddling. Please find enclosed the protective sleeve and instruction for use along with this letter. Please fit the sleeve using the instruction before use. The protective sleeve is made of Neoprene®, about two feet long, and zippered for easy installation, it can provide a better grip and more comfort when paddling. Alternatively, you can return the Waveboard and paddle for a full refund.



For further information, please contact Costco Warehouse by phone on 03 5316 7223 (Monday to Friday, 9am - 5pm AEST, excluding public holidays) by email at membercare@costco.com.au.

Kind Regards

Sandi Cornthwaite
General Manager Merchandise – Non Foods Ancillary & eCommerce
13.9.22

Product Safety Recall

Paddle sold with Wavestorm Agit Stand-Up Paddle Board

Costco item code 644820



Sold at Costco Warehouse stores between 1 July 2015 and 31 March 2016

Defect: The paddle can suddenly break mid-shaft during use, exposing sharp edges.

Hazard: If the paddle breaks while in use, this poses a risk of a puncture wound or lacerations.

What to do: Consumers should stop using the paddle. Consumers can either:

1. Return the waveboard and paddle to a Costco Warehouse for a full refund.
2. Receive a free protective neoprene sleeve that can be installed over the paddle shaft to protect them from a risk of injury when paddling.

Contact Details: For further information, please contact Costco Member Care by phone on 03 5316 7223 (Monday to Friday, 9am - 5pm AEST, excluding public holidays) by email at membercare@costco.com.au or at <https://www.costco.com.au/member-care>

**See productsafety.gov.au for
Australian product recall information**

FOOD RECALL

Riviera Farms Baby Spinach
All Use By dates from 16 Dec 22 up to and including 28 Dec 22



350g



1kg

Riviera Fresh Pty Ltd is conducting a recall of the above products. The products have been available for sale at Costco Wholesale in NSW, ACT & VIC.

Food safety issue: The recall is due to potential contamination with unsafe plant material.

Food safety hazard: Food products containing unsafe plant material may cause illness if consumed.

What to do: Consumers should not eat this product and should return the products to the place of purchase for a full refund. Any consumers concerned about their health should seek medical advice.

For further information please contact:

Riviera Fresh Pty Ltd

03 5157 1697 / admin@rivierafresh.com.au

<https://www.rivierafarms.com.au>

**See www.foodstandards.gov.au/recalls
for Australian food recall information**

20 December 2022

Dear Valued Costco Member

We are contacting you in relation to your purchase of the following product from Costco.

Product - FENDER ACOUSTIC GUITAR PACK 097-1110-721 FA125 NATURAL
Item Code – 140111



We have been informed by the product supplier Fender Musical Instruments Corporation that the product tuner does not have a secure button battery compartment that is resistant to being opened by children. The tuner does not contain a regulatory warning for button battery. This is an ingestion hazard for young children and the product is unsafe. The item is on product safety recall by ACCC, and please find below the recall notice.

Members should return the FENDER ACOUSTIC GUITAR PACK 097-1110-721 FA125 NATURAL product to a Costco warehouse to receive a refund. Alternatively, members can return their affected Chromatic Clip-on Tuner directly to Fender Music Australia to receive a replacement tuner, by contacting Fender music Australia on the contact details below:

Consumers can obtain further information by email: au_consumerrelations@fender.com or by telephone: (02 8198 1300).

Kind Regards

Sandi Cornthwaite
AVP / GMM - eCommerce, Non-Foods & Ancillary

Product Safety Recall

Chromatic Clip-on Tuner contained in Fender FA-125 Dreadnought Acoustic Guitar Pack



This recall only relates to the tuner - other items in the FA-125 Dreadnought Acoustic Guitar Pack are not affected.

Defect: The product does not comply with the [mandatory standard for products containing button/coin batteries](#).

The tuner does not have a secure button battery compartment that is resistant to being opened by children. The tuner does not contain a warning that it contains a button battery.

Hazard: Consumers may be unaware that the tuner contains a button battery. If young children gain access to button batteries and ingest them, they are likely to suffer severe internal burn injuries, which can result in serious injury or death. Button batteries also pose a choking hazard to young children.

What to do: Consumers must immediately stop using the affected tuner and keep out of reach from children. Consumers should return their Fender FA-125 Dreadnought Acoustic Guitar Pack containing the Chromatic Clip-on Tuner to any Costco warehouse to receive a refund. Or consumers can return their affected Chromatic Clip-on Tuner to Fender Music Australia to receive a replacement tuner by contacting them with the details below.

Contact details: Consumers can get further information by email: au_consumerrelations@fender.com or by telephone: (02 8198 1300).

**See productsafety.gov.au for
Australian product recall information**