



Costco Wholesale Australia

ABN 57 104 012 893

17-21 Parramatta Road
Lidcombe NSW 2141

PO Box 7196
Silverwater NSW 2128

Telephone: 61 2 8527 6481

7 July 2026

Dear Valued Costco Member

Voluntary Product Recall – Thermos Vacuum Insulated Food Jar 2 pk x 473 ml with spoon, model DSSK 3000 ACPD 120 (Costco Item Code: 44095)

We are contacting you in relation to **Thermos Vacuum Insulated Food Jar 2 pk x 473 ml with spoon** available for purchase between 2009 and 2024.



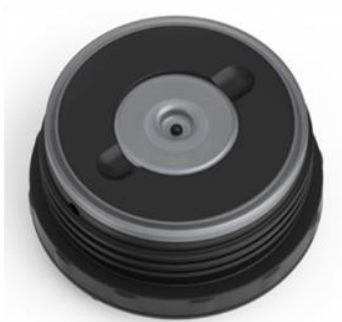
The manufacturer, Thermos Pty Ltd, is voluntarily recalling **Thermos Vacuum Insulated Food Jar 2 pk x 473 ml with spoon, model DSSK 3000 ACPD 120**.

Reason for the recall

The stopper on affected products does not have a pressure release valve. Pressure may build up inside the container and may cause the stopper beneath the lid to eject forcefully when opened. To clarify further, photos of the stoppers are given below.



Recalled



Not recalled



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What members should do

If you believe your product is impacted, please stop using the affected product immediately.

Check the underside of the stopper to see if it has a pressure relief feature. If the stopper does not have a pressure relief feature on the base, **it is an affected product**. The stopper is located beneath the stainless-steel lid.

If you believe your product is impacted, please contact Thermos at info@thermos.com.au. Consumers will need to provide their name, contact details, postal address and a photo of the underside of their affected stopper.

Alternatively, you may claim a full refund from Costco Wholesale. For further information, please contact Member Care at 03 5316 7223 (Monday to Friday, 8am – 6pm AEST) or via email at membercare@costco.com.au.

We sincerely apologize for any inconvenience caused.

Yours sincerely

Cortney Johnson
AVP / GMM - Non-Foods, E-Commerce & Ancillary