



Australia's leader in safe and sustainable rail freight solutions

Melbourne Freight Terminal

2023 Safety Case Summary



www.pacificnational.com.au

pacifichnational is Australia's leader in safe and sustainable rail freight solutions.

We employ more than **3,400 people** and operate in over **70 locations** across the country.

Twenty-four hours a day, seven days a week, 365 days a year we transport bulk commodities and containerised freight on rail around Australia.



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Australia's leader in safe and sustainable rail freight solutions

Pacific National has proudly managed the Melbourne Freight Terminal at Dynon Road in West Melbourne since the early 1990's.

The Terminal is the largest intermodal terminal in Victoria and a critical engine room in the country's rail freight supply chain keeping Australia's economy, businesses and households moving.

Approximately 45 train services arrive and depart each week from the Terminal, delivering raw materials, retail goods, manufacturing products, and construction materials safely by rail.

Safety is the foundation of our operations at Pacific National and central to all decision-making. Our employees follow best-practice safety standards to ensure freight is transported safely and work closely with government regulators to ensure the safety of the community.

Licence to operate

As some of the freight handled at Melbourne Freight Terminal includes bulk chemicals for industry, it is licenced as a Major Hazard Facility (MHF) under the Commonwealth Government's Work Health and Safety Regulations.

Scheduled chemicals are only handled onsite for limited periods in sealed containers, before being transported off site by train or truck and taken to their destination.

Pacific National's MHF licence to operate was provided following a detailed assessment and verification process, including presenting a Safety Case to Comcare, the Commonwealth Regulator. Comcare also monitors activities at the Terminal to verify compliance to our safety case as part of our licencing conditions.



Community safety

Pacific National's commitment to safety underpins our approach to operating the Terminal, and we have a track record of improving safety.

The purpose of this document is to provide the community and our neighbours with information on Pacific National's systems and processes to manage safe, efficient and reliable operations at our Terminal.

Our community Safety Case Summary includes information on potential significant incidents that could occur, hazard identification, and control measures, emergency planning and response processes in place to prevent or minimise any impacts to people and the environment.

Copies of this summary have been provided to the Melbourne City Council and Maribyrnong City Council Municipal Emergency Response Officers and both the Melbourne City and Maribyrnong City council libraries.

This Safety Case Summary is a requirement for all licenced major hazard facilities, and provides a thorough picture of our operations and commitment to safety in all areas.

Melbourne Freight Terminal has safely handled and transported dangerous goods since the early 1990's and has comprehensive processes in place to ensure the safety of workers, our neighbours and the community. While a major incident is highly unlikely, it is important for members of the community to know what to do in the event of an emergency.

It is very important to us that our neighbours and the broader community understand what we do at the Terminal and have confidence in our operations - supporting the efficient and safe delivery of freight goods for our customers.

Should you require more information, or if there are any questions in relation to information in this document, please refer to page 22 of this summary for contact details.



About Pacific National

Pacific National is the leading transporter of bulk and containerised freight in Australia.

We transport construction materials, agricultural products, refrigerated goods, steel, waste minerals, bulk commodities and containerised freight across the length and breadth of Australia.

Transporting our nation's products to domestic and export markets accounts for around 75 per cent of all rail freight volumes in the country. Many of the household items Australians use every day are transported in containers by Pacific National.

Melbourne Freight Terminal

Pacific National's Melbourne Freight Terminal at Dynon Road in West Melbourne is the largest intermodal terminal in Victoria and a critical transport hub supporting the delivery of freight.

Located in an industrial zone in the City of Melbourne, the footprint of the Terminal is approximately 25 hectares, encompassing rail sidings, hardstand areas for containers, some warehousing and offices.

Approximately 2.8 kilometres west of Melbourne CBD, the Terminal operates in an established commercial area, surrounded by businesses also operating in the transport and logistics sector; and other smaller industrial and commercial businesses.

Melbourne Freight Terminal is bounded by Dynon Road to the north, North Melbourne rail yards to the east, Footscray Road to the south and Dock Link Road to the west.

The nearest residential premises are approximately 400 metres north of the Terminal precinct.

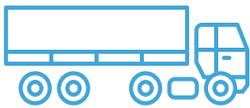
Key facts about Melbourne Freight Terminal



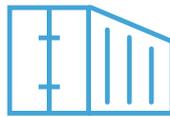
Occupies
25 hectares



Open for business
7 days



Up to
700
trucks per day through
the terminal



Around
80,000
containers pass
through the terminal



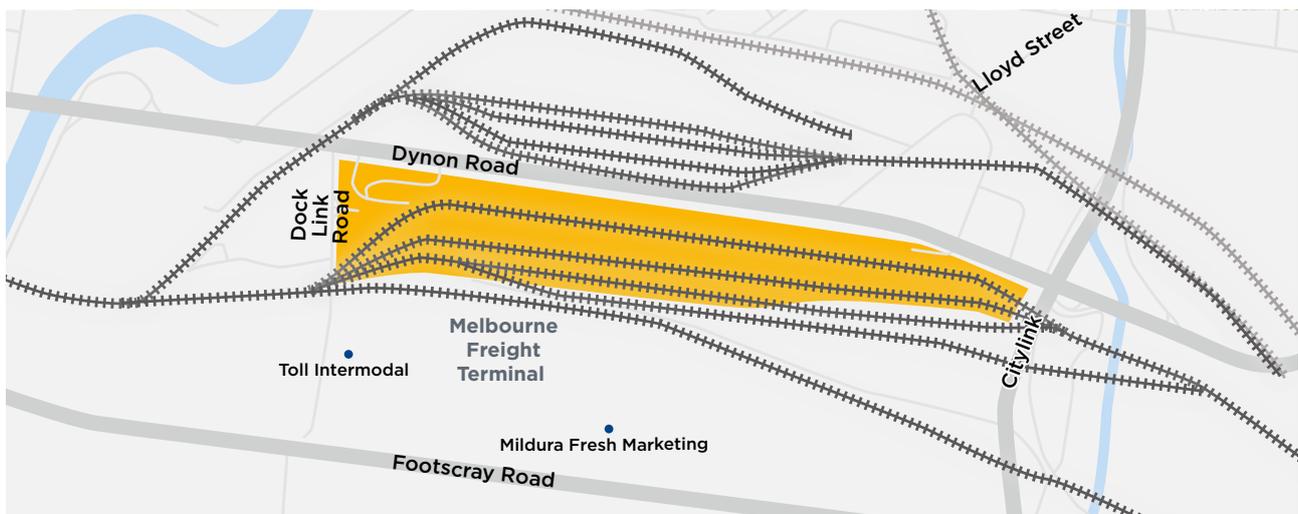
On average
45
train services each week



Only **6**% of
handled freight
is Schedule 15
Chemicals



Schedule 15 chemicals
typically remain onsite
for less than
12 hours



Licensed Major Hazard Facility

To operate as a MHF, Pacific National is required to submit a Safety Case to Comcare and obtain a licence which must be renewed every five years.

Melbourne Freight Terminal was first licensed as a MHF in 2014 following changes to regulations.

A licence renewal application to enable the Terminal to continue to operate as a MHF was submitted to Comcare in October 2018. Following a detailed assessment and verification process by Comcare, our licence was renewed for a further five years through to March 2024.

While we have been issued a licence, Comcare continues to monitor the activities at the Terminal to verify compliance with the Safety Case and the MHF licence conditions.

Reflecting our commitment at Pacific National to focus on safety, the Safety Case is regularly reviewed and updated.

As a licensed MHF operator Pacific National is required to provide specific information to the local community, including how they will be notified in the unlikely event a major incident occurs at the Terminal and the actions they may need to take in response to an incident.

Overview of operations at Melbourne Freight Terminal

Melbourne Freight Terminal has safely handled and transported dangerous goods since the early 1990's and has comprehensive processes in place to ensure the safety of workers and the wider community.

To meet the demands of the freight market and service our customers, the Terminal operates uninterrupted except for a six-hour period on Sundays between 1.00am and 7.00am.

Melbourne Freight Terminal is a key hub, supporting the transport of containerised freight to and from interstate and local rail services. On average, 45 train services arrive and depart the Terminal each week. Up to 700 trucks per day cycle through the Terminal as freight is delivered or dispatched. Annually, around 80,000 containers pass through the site.

Seven rail sidings are used to load and unload freight from trains. Yard operations predominantly cover the following activities:

- movement of freight to/from rail wagons
- movement of freight to/from trucks
- internal freight movements to/from holding areas
- internal shunting of rail wagons

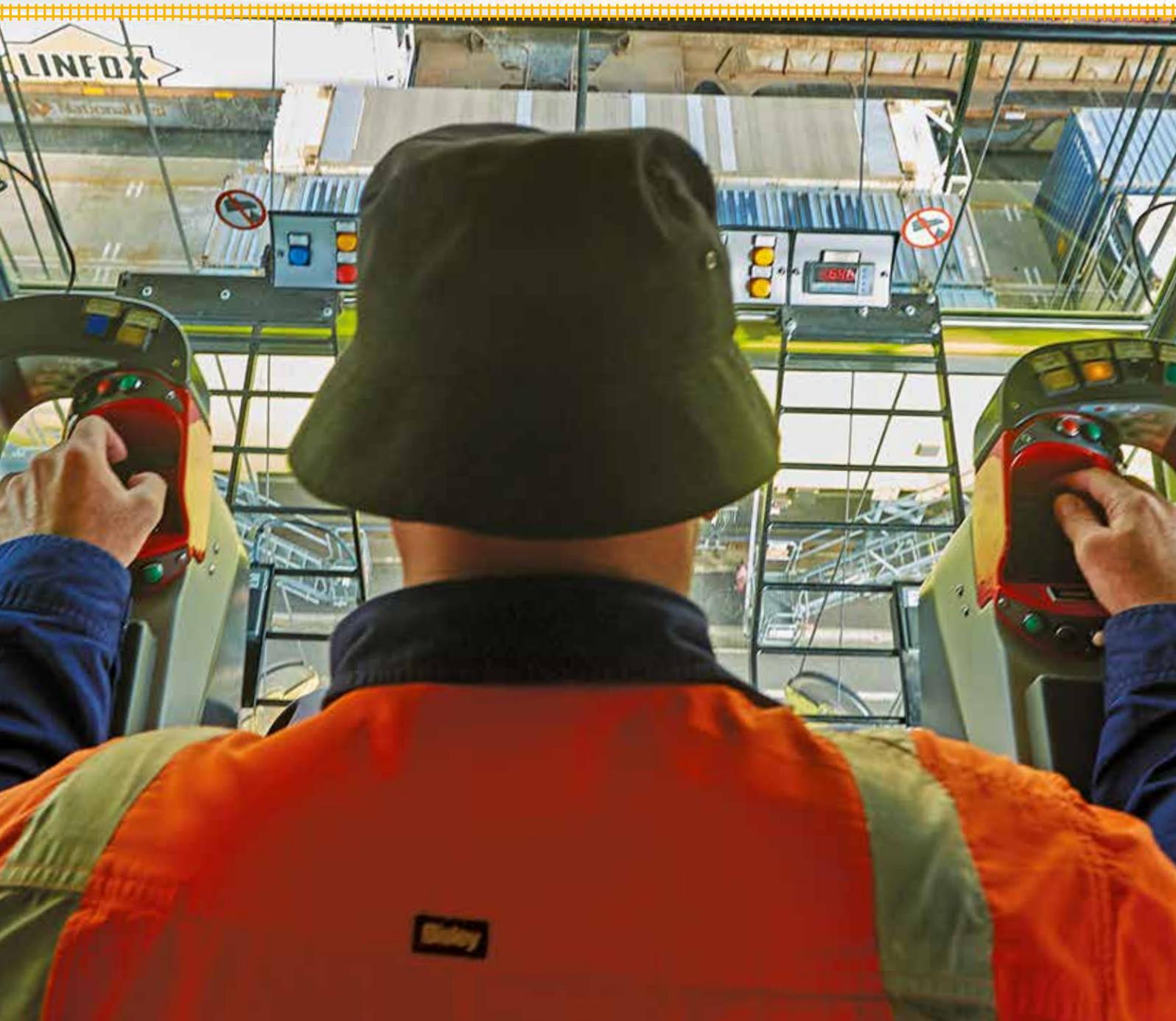
Containers are moved to and from trains, and around the Terminal using purpose-built mobile equipment, including reach stackers, gantry cranes and internal transfer vehicles.



Major Hazard Facility

A Major Hazard Facility (MHF) is a site that processes, stores or handles large quantities of hazardous chemicals (known as Schedule 15 Chemicals), exceeding specified threshold quantities as outlined in Commonwealth Work, Health and Safety (WHS) Regulations.

A range of businesses are classified as MHFs including chemical manufacturers, warehouses, petrochemical refineries and transport depots.



Major Hazard Facility regulations

Melbourne Freight Terminal's MHF licence is regulated under the Commonwealth Work Health and Safety (WHS) Regulations, as some Schedule 15 Chemicals are present on site for short periods of time.

The aim of the Commonwealth WHS Regulations is to provide for the safe operation of MHFs through the process of:

- Identifying potential major incidents
- Reducing the likelihood of these major incidents occurring
- Reducing the potential impact to health, safety and property, in the event of a major incident

To view the Commonwealth WHS Regulations visit www.legislation.gov.au and search for 'Work Health and Safety Regulations'.

Major incident

In section 531 of the Commonwealth's Work Health and Safety Regulations 2011 a major incident is defined as:

An occurrence that:

- *results from an uncontrolled event at the MHF involving, or potentially involving Schedule 15 Chemicals; and*
- *exposes a person to a serious risk to health or safety emanating from an immediate or imminent exposure to the occurrence.*

An occurrence includes an escape, spillage or leakage of product, an implosion, explosion or fire.



**hazardous chemicals handled by
Melbourne Freight Terminal typically
remain on site for less than**

12 hours

Schedule 15 Chemicals

Schedule 15 Chemicals are hazardous chemicals that have the potential to cause an immediate health and safety risk to the community due to the nature of the product. Hazardous chemicals which have been assigned this risk classification are listed in Schedule 15 of the Commonwealth WHS Regulations.

MHFs that hold Schedule 15 Chemicals above the threshold amount must notify the Work Health and Safety regulator and where required, obtain a MHF licence.

Comcare is the regulator for Pacific National's Melbourne Freight Terminal.

Schedule 15 Chemicals at Melbourne Freight Terminal

Schedule 15 Chemicals account for approximately six per cent of the total containers handled and moved through the Terminal.

Schedule 15 Chemicals are handled for limited periods at the Terminal and include chlorine, hydrogen peroxide, flammable liquids, ethylene and pesticides. Typically, hazardous chemicals handled at the Terminal remain on site for less than 12 hours. In fact, hazardous chemicals that travel on Pacific National trains must be delivered on the day of train departure and collected on the same day the train arrives.

For safety reasons, the transit holding times of hazardous chemicals at the Terminal are closely monitored to minimise the quantities held. We notify our customers when their containers are on site for more than 24 hours to arrange prompt pick up and each day we generate electronic inventories to assist with the management of containers.

Pacific National's approach to managing Schedule 15 Chemicals minimises the time they are present on site, thereby reducing the risk of a major incident occurring.

Safety Case

To obtain a licence to operate a MHF and transport Schedule 15 Chemicals, Pacific National is required to submit a Safety Case to Comcare.

A Safety Case is a document that demonstrates the MHF is operated and maintained in a safe manner and there are robust processes in place to deal with any incident that may involve Schedule 15 Chemicals.

In developing the Safety Case, Pacific National has demonstrated to the regulator:

- potential Major Incident scenarios relating to operation of the MHF have been identified;
- a comprehensive safety assessment of identified potential Major Incidents have been conducted;
- control measures to eliminate or reduce the risk of a major incident occurring have been identified and implemented, so far as is reasonably practicable;
- consultation with employees and other stakeholders through all stages of the Safety Case development has occurred;
- an emergency management plan to control and mitigate any major incident has been developed and implemented;
- arrangements are in place to secure the MHF;
- processes are in place to maintain, review and revise the Safety Case when changes to the MHF are made; and
- the local community, municipal councils and the fire services are informed about the operation of the MHF.

This Safety Case Summary fulfils this last requirement to inform the community as it provides a description of operations at the Terminal; the major incidents that could occur; and the control measures that are in place to prevent or minimise the consequences of any major incident.

Melbourne Freight Terminal Safety Case

The purpose of the Melbourne Freight Terminal Safety Case is to demonstrate operations at the site are being managed to ensure that health and safety risks are being reduced 'so far as is reasonably practicable'.

The Melbourne Freight Terminal Safety Case was submitted to Comcare and includes the following main sections:

Facility description

- Description of the operations at the Melbourne Freight Terminal and the Schedule 15 Chemicals that typically transit through the Terminal.

Hazard identification and safety assessment

- Description of the methodology used to identify the major incident hazards and potential major incidents that may occur at the Terminal.

Safety controls

- Description of the critical controls in place to minimise the risk of a major incident occurring and to mitigate the consequences of a major incident, should one occur.

Safety Management System

- A comprehensive documented system that describes how Pacific National will manage all aspects of the Safety Case through the implementation of processes, procedures and safe work practices.

Emergency Management planning and response

- Description of how the Terminal plans and makes arrangements for an emergency and the appropriate response, should one occur.
- Description of the potential impacts to the nearby community and how community notification will happen in the event of a major incident occurring.



Safety Case Summary

Hazard identification and safety assessment

Pacific National has a hazard identification and risk assessment process in place to identify hazards present both on and off site that have the potential to contribute to a Major Incident occurring.

The hazard identification process, involves identifying, in consultation with employees, credible situations where a Loss of Containment of Schedule 15 Chemicals may occur, including those that may affect the local community, and the control measures designed to prevent these types of events from occurring.



At the Melbourne Freight Terminal, Pacific National has recovery measures in place that are designed to contain and recover from a Loss of Containment event and to mitigate the severity of the potential outcomes.

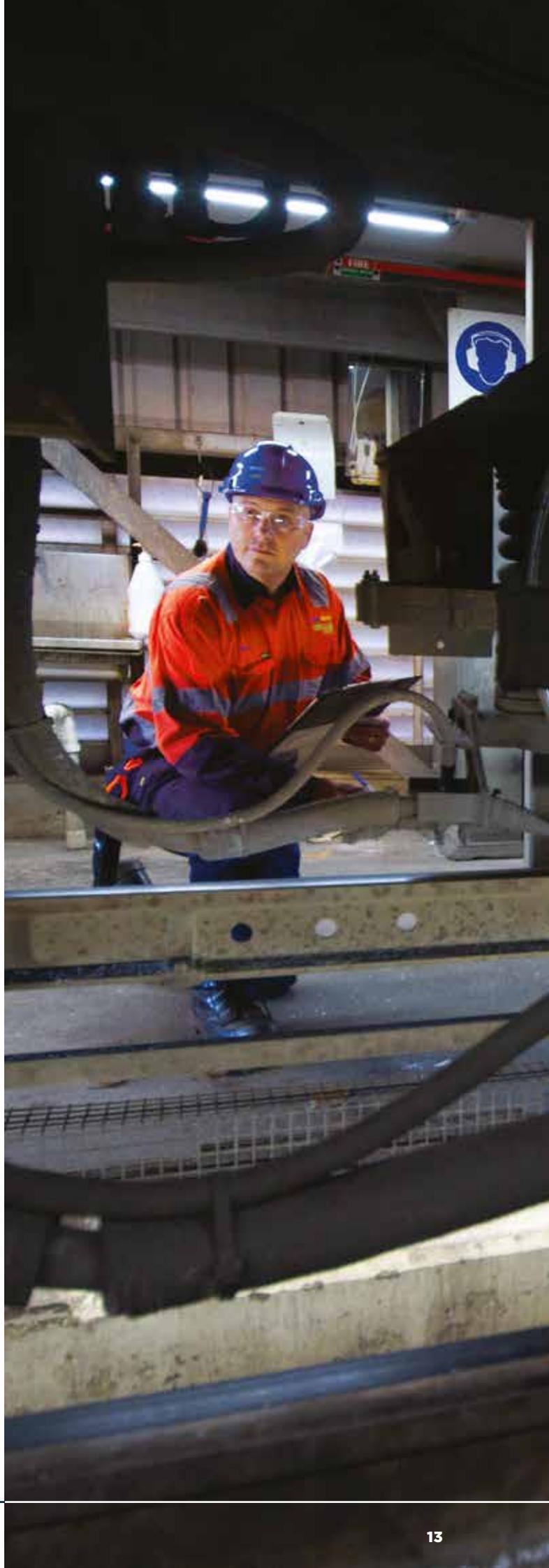
Pacific National has a focus on the preventative and mitigating controls at the Terminal and regularly reassesses their effectiveness in preventing a major incident from occurring.

Potential major incidents

The hazard identification and risk assessment component of the Safety Case for the Terminal identified the following potential incidents that may occur at the facility:

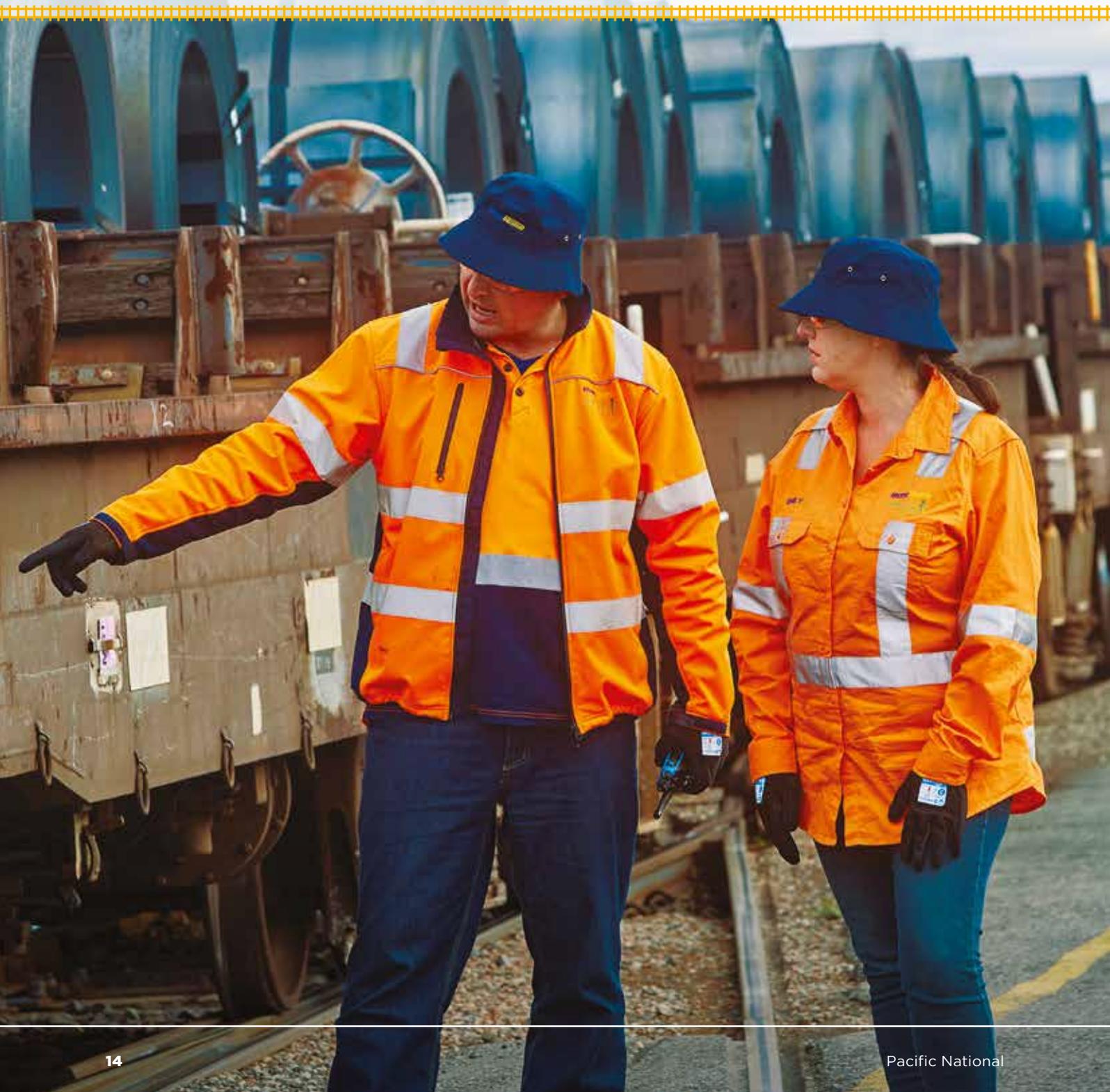
- Fire or explosion caused by ignition of flammable liquids or gases;
- Toxic gas releases that impact nearby residents;
- Spills or releases causing environmental impacts.

A review of historical events at the Terminal determined there has never been a loss of containment event involving an entire tank or container of hazardous chemicals. Where loss of containment events have occurred, they have involved small quantities of packaged hazardous chemicals which have been contained on site, with no impact to the local community.



Control measures

Control measures in relation to health, safety and damage to property are means to eliminating or minimising risk. Where a hazard cannot be eliminated, MHF operators are required to reduce the risk of a major incident occurring, 'so far as is reasonably practicable'. Control measures may either be preventative or mitigative.



Preventative controls are designed to stop a major incident occurring. Examples of preventative controls relevant to the operations at include:

- equipment design specifications.
- equipment inspection and maintenance programs.
- operating procedures.
- permit to work procedures.
- induction and training.

Mitigative controls are designed to reduce the severity of the consequences of an incident. These are control measures to ensure a loss of containment is detected and controlled quickly to minimise the likelihood it will escalate and become serious. Examples of mitigating controls include hazardous chemical separation, site

alarms, fixed firefighting systems, emergency response procedures and training of emergency response staff.

To ensure the risk of a major incident occurring is minimised or eliminated, all hazards have at least one control measure in place, depending on the nature of the hazard.

The control measures have been assessed to be effective and appropriate for controlling the hazards.

To ensure both preventative and mitigating controls remain effective, a Critical Control Monitoring Program has been developed and is reviewed on a regular basis as part of the Terminal's assurance process.



Safety Management System

Pacific National's Safety Management System (SMS) is a system linking all processes involved in the continuous planning, implementation, evaluation and improvement of safety across the business. Pacific National's SMS is consistent with the Australian standard AS/NZS 4804:2001 (Occupational health and safety management systems – General guidelines on principles, systems and supporting techniques) and National Rail Safety Legislation Safety Management System Guidelines.

The SMS covers all matters affecting safety, including:

- the management of risks associated with all aspects of Pacific National's operations including external interfaces.
- the management of change including the construction, commissioning, implementation and decommissioning of new or modified plant, equipment and systems.
- the assignment of roles and responsibilities for the implementation, management and monitoring of Pacific National's SMS.

- the development of operational procedures and work instructions to establish safe work practices.
- the reporting and investigation of incidents.
- the monitoring and maintenance of plant and equipment.
- the management and monitoring of worker competency and fitness for work.
- the auditing and review of the SMS to ensure it maintains its ongoing effectiveness and compliance with legislative obligations.

Pacific National's SMS is subject to extensive internal and external ongoing assessment and review to ensure continuous improvement and adequate control and monitoring of risks.

Consultation

Pacific National employees, including health and safety representatives, have been actively involved in the development of the Safety Case, including the identification of major incident hazards, bow-tie analysis and the development and review of emergency response procedures.

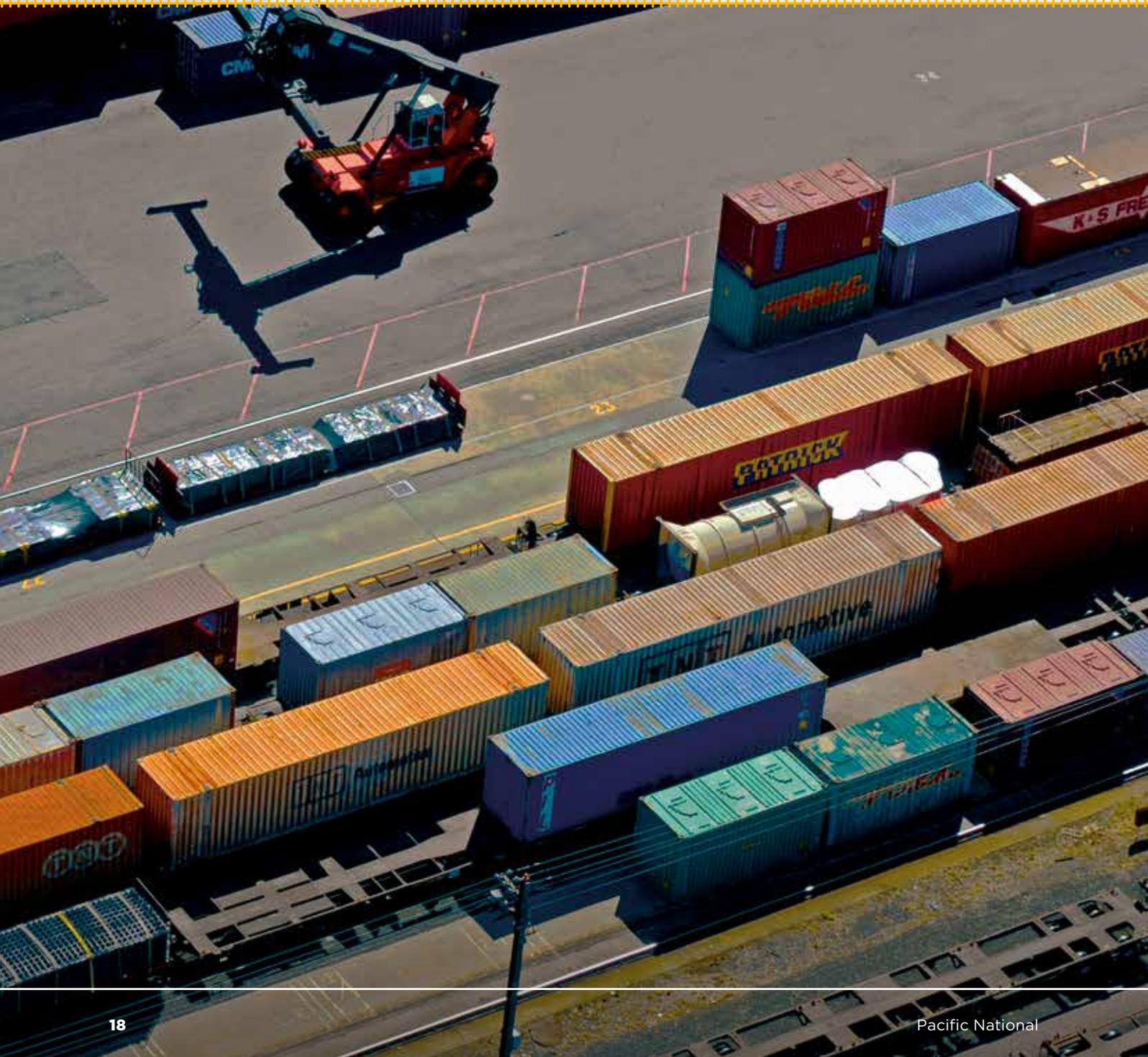




Emergency Management Planning and response

Melbourne Freight Terminal has a comprehensive emergency planning and management process to ensure an efficient and effective response to any incident and to reduce any consequences.

The Emergency Management Plan sets out how the Terminal will respond in the event of an emergency, including those emergencies that have the potential for offsite impacts.



Emergency response

Resources available to respond to an emergency include the following:

- Fire hydrant system covering the entire footprint of the Terminal
- CCTV monitoring to enable rapid identification and monitoring of an emergency
- Installed communication systems including emergency evacuation sirens, radios, and internal public address systems, to enable early warning of an incident and facilitate a prompt evacuation
- Emergency response procedures developed for each emergency scenario identified during the hazard identification process
- Emergency spill container equipped with booms and absorbent material to deal with spills
- Access to a 24-hour spill response service with the capability of dealing with large spills of hazardous chemicals
- On site shift teams trained in emergency response.

Pacific National has consulted with Melbourne's Metropolitan Fire Brigade on the requirements of the Commonwealth WHS Regulations and they have attended the site to assess our emergency response and planning arrangements.

Inspection and testing program

An on-going program of inspection, testing, maintenance and replacement is in place to ensure all emergency response equipment and facilities are effective and operating when called on for use.

Training

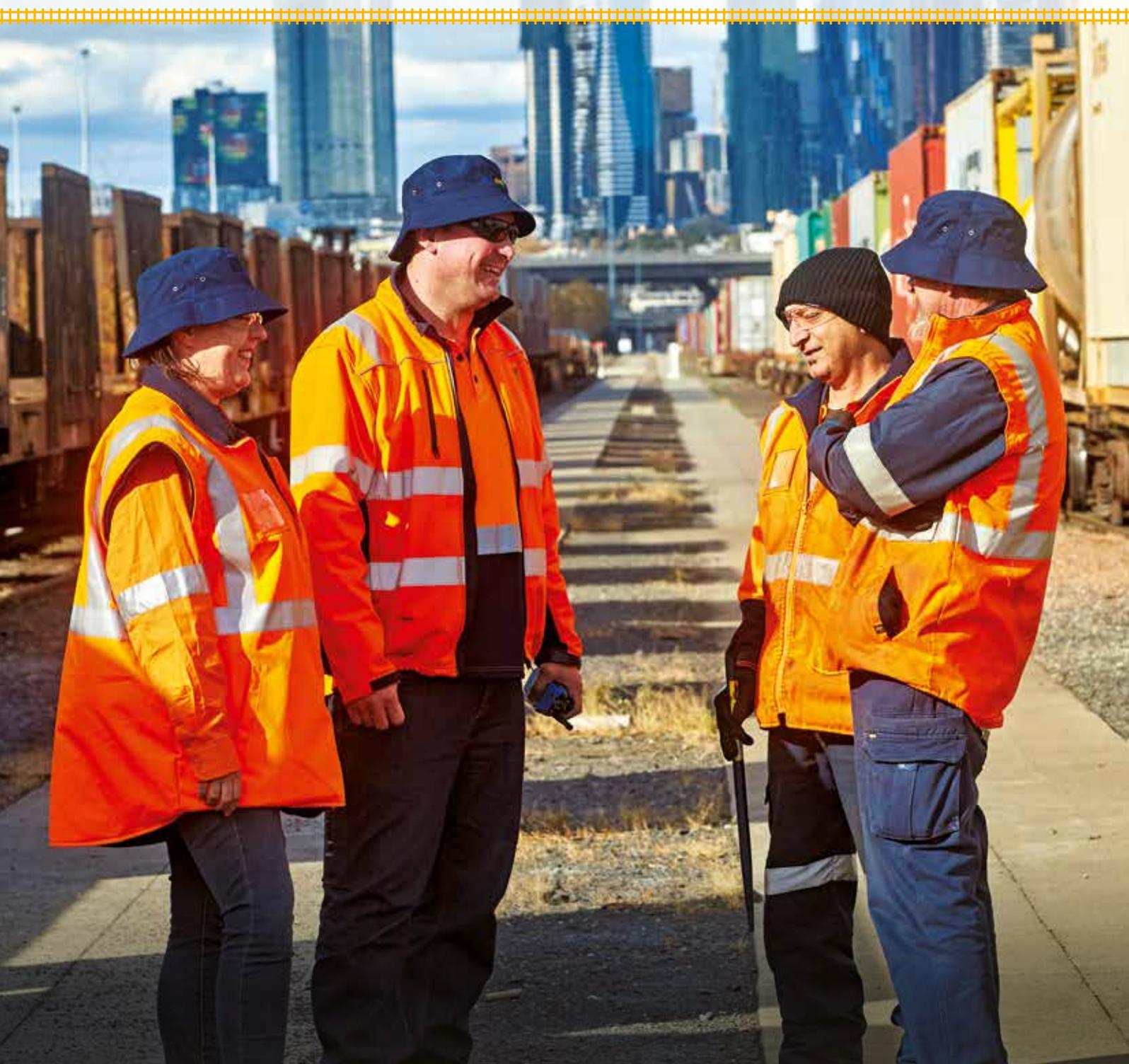
Incident preparedness and response training has been developed and implemented to equip Terminal personnel with the knowledge and skills required to effectively respond to an emergency. Training schedules incorporate:

- Simulated and desktop emergency exercises aligned with potential major incidents, designed to familiarise Terminal personnel with specific emergency response procedures.
- Simulated exercises with the Metropolitan Fire Brigade.
- Personnel trained in specific emergency response roles including Chief Warden, Traffic Controller, Communications Officer and Evacuation Warden.

The Emergency Management Plan is regularly tested to ensure an efficient and effective response to reduce consequences should a potential major incident occur.

Community

Pacific National believes an informed community is in a better position to protect itself in the event of an incident with offsite impact, thereby reducing the actual consequences. While the likelihood of a major incident at our terminal is extremely low, this community Safety Case Summary has been prepared to inform the local community about what to do in the event an incident does occur which has off-site impacts.



The safety assessment process has shown that high consequence events are expected to be contained within the boundary of the Terminal. However, some high consequence events have the potential for offsite impacts, although they have a very low probability of occurring.

Notifying surrounding residents and businesses if there is an emergency

Pacific National has supplied letterbox information to residents surrounding the Terminal, providing information about what to do if there is an emergency (Appendix). In the event of an incident occurring with offsite impact, Victoria Police has responsibility for managing any necessary evacuation. Additionally, information and alerts will be available from:

- ABC radio 774 (AM)
- Media outlets including other radio and television networks who may broadcast or publish public safety advice and updates
- designated hotline(s)
- emergency service websites; and
- social media accounts managed by Victorian's emergency services agencies.

You may also be advised of an emergency through the Emergency Alert system. Emergency Alert is the national telephone warning system used by the Emergency Services to send emergency messages

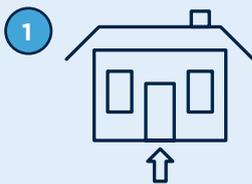
to landlines and mobile phones within a defined area about likely or actual emergencies. In the case of an emergency, you may receive a voice message on your landline or a text message on your mobile phone.

Please remember alarms at Melbourne Freight Terminal are sounded to alert on-site personnel only. Community members are not required to take action in response to the sounding of these alarms. In the case of an emergency, Police and other Emergency Services personnel will direct community members if any action is required.

In the event of an emergency

In the unlikely event of an emergency occurring that may impact the local community, follow the instructions below and those given to you by Emergency Services. It is recommended you keep these instructions in a prominent location to refer to.

Typical instructions from Emergency Services may include 'shelter in place' which could include closing doors and windows and turning off air conditioning systems, to prevent the ingress of smoke or gases into homes. If an evacuation is required, Victoria Police will notify the local community directly.



On advice of Emergency Services go indoors



Close all external doors and windows



Turn off air conditioners, heaters and exhaust fans



Tune into local radio or television for instructions. The 'all clear' will be announced by Emergency Services

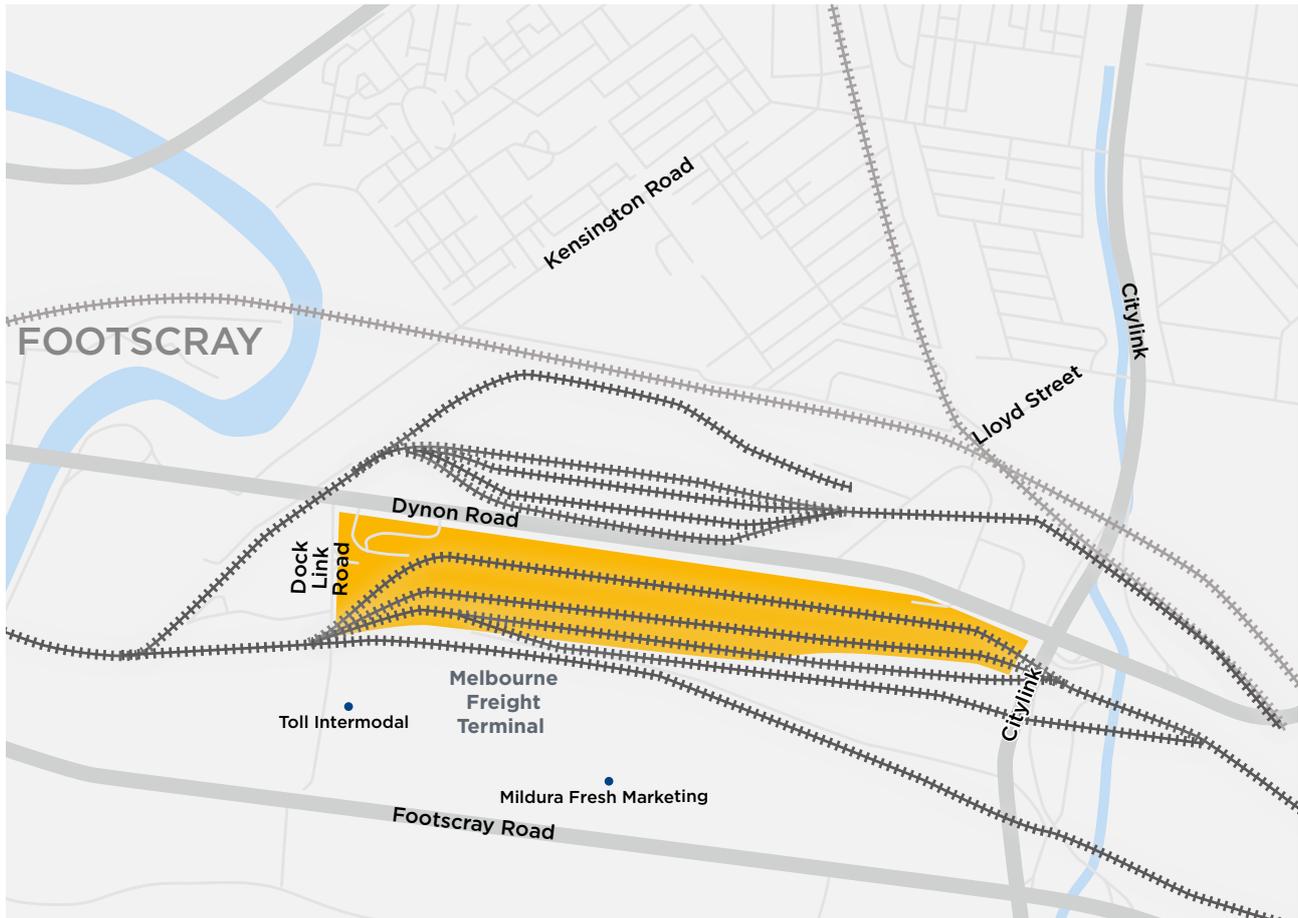


Telephones should only be used for emergencies to ensure lines are kept free for Emergency Services



After the 'all clear' has been announced, open doors and windows to restore ventilation

Contact



If you would like additional information about Melbourne Freight Terminal, or wish to discuss any of the information contained in this Community Safety Case Summary please contact:



02 8484 8000

Sydney Head Office (8:30am – 5:00pm Monday – Friday)



03 9371 5200

Melbourne Freight Terminal (8:30am – 5:00pm Monday – Friday)

Or log a query **online**  pacificnational.com.au/contact/ and select 'Major Hazard Facility' in the 'I'm interested' drop down menu.

If you have an urgent matter outside of business hours, Pacific National's Integrated Planning Services team, who monitor train operations 24/7 around the country can be contacted on 1800 102 059.



Glossary

Bow-tie Analysis

A risk evaluation method to analyse and demonstrate causal relationships in high risk scenarios.

Comcare

Commonwealth regulator responsible for the licensing and monitoring of Major Hazard Facilities.

Consequence

The outcome of a major incident.

Control Measures

Safety systems, equipment, programs, training and procedures used to prevent or mitigate a potential major incident and reduce the likelihood of its occurrence, or the magnitude or severity of the consequences.

Hazard

A source or a situation with a potential for harm.

Likelihood

A qualitative description of probability and frequency.

Local community

Includes members of the public who live in, work, or gather for recreational or sporting purposes, in the area surrounding the Melbourne Freight Terminal, whose health or safety could be adversely affected by a major incident.

Loss of containment

An unplanned or uncontrolled release of a Schedule 15 Chemical from its primary containment.

Major Incident

An uncontrolled incident involving a Schedule 15 Chemical exposing or potentially exposing a person to an immediate risk to safety or health.

MHF

Major Hazard Facility

Mitigation

Measures implemented in advance of an unplanned event aimed at decreasing or eliminating its impacts.

Risk

A product of the likelihood of a potential major incident and the severity of associated consequences to persons onsite and offsite.

Safety Assessment

A comprehensive and systematic investigation of hazards that may lead to potential major incidents.

Safety Case

A report prepared under part 9.3 of Work Health and Safety Regulations 2011. The Safety Case must detail how the facility is operated and maintained in a safe manner.

Safety Management System

A comprehensive management system designed to manage all risks to health, safety and the environment.

Schedule 15 Chemicals

Hazardous chemicals and their threshold quantity as defined in the Commonwealth Workplace Health and Safety Regulations which designate operations as a Major Hazard Facility. Typically, Schedule 15 Chemicals are considered hazardous due to their physical and chemical characteristics such as flammability, combustibility or toxicity, and their potential to cause a major incident.

So far as is reasonably practicable

Obligation to do what was, at a particular point in time, reasonably able to be done to ensure people's health and safety and reduce risks, taking into account and weighing up all relevant factors.

WHS

Work Health and Safety

Appendix

Copy of community information provided to residents living nearby Melbourne Freight Terminal

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Australia's leader in safe and sustainable rail freight solutions

Community Information

www.pacificnational.com.au

pacificnational is Australia's leader in safe and sustainable rail freight solutions.

We employ more than **3,400 people** and operate in over **70 locations** across the country.

Twenty-four hours a day, seven days a week, 365 days a year we transport bulk commodities and containerised freight on rail around Australia.

Pacific National's operation in Melbourne

Pacific National manages the Melbourne Freight Terminal at Dynon Road, West Melbourne. We have operated the site since the early 1990's.

Approximately 45 train services arrive and depart each week from Melbourne Freight Terminal, delivering raw materials, retail goods, manufacturing products, and construction materials to keep Australia's economy, businesses and households moving.

The Melbourne Freight Terminal transports a range of products in containers from steel, grain, agriculture and waste to bulk chemicals for use by industry.

Some of these chemicals include toxic gases, flammable liquids and gases which are handled at the site for a limited period of time, before being removed and transported to their final destination by train or truck.

The terminal is only an intermodal transport facility where containers are loaded from trucks to trains, or vice versa. It is important to note, chemicals and other products are not removed from the sealed containers. It is important to note, chemicals and other products are not removed from the sealed containers delivered to or dispatched from the terminal.

Commitment to safety

Pacific National is a recognised leader in safe, innovative, sustainable, rail freight solutions.

Our commitment to safety underpins our approach to operating the Melbourne Freight Terminal, ensuring containers are moved and transported safely and the surrounding environment and community are protected at all times.

Pacific National has a track record of improving safety. There has been no recorded major incident at the terminal since we began operating it over 30 years ago.

Licence to operate

- The Melbourne Freight Terminal is licenced as Major Hazard Facility (MHF) under the Commonwealth Government's Work Health and Safety Regulations.
- This classification is due to certain chemicals including chlorine, flammable liquids and gases being handled on site for limited periods of time before being transported off site.
- The MHF licensing scheme is designed to ensure the safety and amenity of residents living near facilities.
- Melbourne Freight Terminal has a licence to operate as a Major Hazard Facility, which was provided following a detailed assessment and verification process which included presenting a Safety Case to the Commonwealth Regulator.
- The regulator, Comcare, monitors activities at the terminal to verify compliance with our Safety Case and licence conditions.
- The issuing of this licence is a regulatory requirement and not the result of changes at the terminal over the years, or reflective of an increased risk of incident occurring.

Safety is our first priority

Pacific National has a range of safety measures in place to prevent incidents arising from our operations, and a robust Emergency Management Plan to deal with incidents should they occur.

While the likelihood of a major incident at our terminal is extremely low, it is important we inform the local community of what to do in the event a major incident does occur which has off-site impacts.

An incident at the Melbourne Freight Terminal could result in:

- Fire caused by the release of flammable liquid or gases; and
- Toxic gas releases that impact nearby residents; and
- Spills or releases causing environmental impacts.

In case of an incident

If it is considered that you could be potentially affected, you will be directly notified.

- Premises near the terminal (within 850m) will be advised by the Incident Controller
- Emergency Services will notify premises within the affected area, and if necessary advise required action
- When notified of an incident, please follow the six steps outlined in this brochure unless specifically directed otherwise by terminal staff or Emergency Services

What to do in the event of an emergency

In the event of an emergency at the Perth Freight Terminal, the response will be fully controlled by the Emergency Services in conjunction with Terminal personnel.

If an incident has off-site impact, neighbours will be notified.

Please follow the steps below unless instructed to evacuate by Emergency Services.

- On advice of Emergency Services go indoors
- Close all external doors and windows
- Turn off air conditioners, heaters and exhaust fans
- Tune into local radio or television for instructions. The 'all clear' will be announced by Emergency Services
- Telephones should only be used for emergencies to ensure lines are kept free for Emergency Services
- After the 'all clear' has been announced, open doors and windows to restore ventilation

Contacts and information

For more information about the Melbourne Freight Terminal, contact the Head of Operations on:

02 8484 8000 (press #5)

Or log a query on <https://pacificnational.com.au/contact/> and select 'Major Hazard Facility' from the 'I'm interested in' drop down menu.

A copy of the Safety Case Summary has been provided to Melbourne City Council and Maribyrnong City Council for display in their council libraries.



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