



Hi-line Service Department

Supplementary Terms and Conditions

Hi-line Industries Ltd Contract terms and conditions apply. (Available on request).

All prices quoted exclude VAT; this will be charged at the prevailing rate.

This contract proposal is valid for 30 days from the date of issue.

Hi-line Industries Ltd Payment terms are 30 days month end.

Any failures due to failing to do routine checks, negligence or abuse of the equipment is not covered.

The user must make the plant available and easily accessible for maintenance / inspection at Hi-line Industries Ltd.'s request. (i.e. any site-specific specialist assistance, remove ducting and obstructions within 1.5 m, provide off loading, lifting gear, a clean and well-lit working environment)

Any delays over 2 hours in issuing permits or abortive visits with less 24hr notice will be chargeable at Hi-line Industries Ltd standard hourly rates.

Any waiting time or aborted site visit with less than 24 hours' notice will be charged as a 1-day visit.

Title of equipment provided by Hi-line Industries Ltd remains with Hi-line Industries Ltd unless otherwise stated.

We reserve the right to offer replacement equipment in the event of a major failure.

Hi-line Industries Ltd will not be responsible for any consequential losses caused by any breakdown.

No conditions other than those detailed above shall be deemed to be incorporated in or to form part of the contract.