



# SRP HEAT PUMP WATER HEATER REBATE PROGRAM

SAVE ENERGY. SAVE MONEY. SAVE WITH SRP.

## A. CUSTOMER TERMS AND CONDITIONS AGREEMENT

1. To qualify for an SRP Heat Pump Water Heater Rebate, the participant must:
  - a. Be a permanent SRP residential electric customer and reside in a single-family detached home, single-family attached home, mobile home or an apartment/condominium.
  - b. Install a heat pump water heater (HPWH) that meets minimum efficiency ratings with a Uniform Energy Factor (UEF) of 2.8 or better. Visit the ENERGY STAR® Find and Compare Products webpage at **[energystar.gov/productfinder/product/certified-waterheaters](https://energystar.gov/productfinder/product/certified-waterheaters)** and search for heat pump water heaters that meet the specific program requirements.
  - c. The rebate application must be submitted within six months of the installation date. Rebates are not available for new construction. SRP customers are eligible for an SRP Heat Pump Water Heater Rebate every 10 years.
  - d. For current program requirements, rebate amounts and program effective dates, go to **[savewithsrp.com](https://savewithsrp.com)** or call the SRP Heat Pump Water Heater Rebate answer line at **(602) 264-3108**.
  - e. With the assistance of your contractor or installer, submit a completed rebate application and a dated copy of the paid invoice.
  - f. Abide by the rules and rebate levels in effect at the date of installation.
  - g. Allow SRP or its agent to inspect the installation of the HPWH to verify compliance with all rebate program requirements.
  - h. Have the HPWH installed by a contractor licensed to do residential plumbing by the Arizona Registrar of Contractors.
2. One rebate check will be issued per approved application to the person listed as the customer of record on the SRP account. If the customer agrees to release the rebate to the contractor, the contractor will receive the rebate.
3. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the HPWH, including any warranties of merchantability or fitness for a particular purpose. The contractor selected by the customer is solely responsible for the proper installation of the HPWH as well as the delivery and workmanship related to any equipment or services the customer procures. The customer is responsible for the selection and supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Heat Pump Water Heater Rebate Program. SRP assumes no responsibility for the quality or oversight of contractor services.
4. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.

I have read, have understood and am in compliance with all the rules and regulations concerning this rebate program.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Email: \_\_\_\_\_