

SRP Price Process Comments Received Week ending December 14, 2024

SRP Public Price Process

Comments from: 12/8/2024

Name: Matt Summers

Record Number: 2ce25c6a

Delivery Method: Digital Submission

Comment:

I'm not opposed to a price increase to improve the grid and services for everyone. I am VERY much opposed to SRP re-appropriating my finances to an additional 100,000+ people. I don't support this change as-is.

Name: Andrew Castellanos

Record Number: aacc6afc

Delivery Method: Digital Submission

Comment:

My bill has increased 25% in less than 2 years I am NOT in favor of automatic increases Where does it end [REDACTED]

Name: Phil Imolore

Record Number: 183d8649

Delivery Method: Digital Submission

Comment:

SRP Talking about increasing price for electric without considering if consumers get salary increase from work place. Atimes you wonder who and who sit down and draw out or discussed the American system. A system design for its people to work and work and work for the rich to enjoy. SRP Board should listen! You can not increase price of services or goods while salary of the consumer remain the same. That will only trigger poverty to the consumer. SRP Talking of more revenue but refused to device another means like introduce new product or services instead choose to increase tariff shows that the board of directors can not think outside electricity supply. Is it a crime for SRP to build charging station for electric cars and device more revenue? Is it a crime for SRP OR PRODUCE low electric consumption bulbs and sell to consumers ? These shows the board of directors just sit and eat snacks and can not think of diversifying or creating other means to get more income but instead choose to make its consumer pay more. In a monopolistic competition where you have 2-5 sellers and many buyer. Things like this comes up. I wish the market can be a Perfect competition. SRP will sit up instead of making its customer weep I just hate when people can not think and yet have head

Name: Barbara Bommerin

Record Number: 3653e49a

Delivery Method: Digital Submission

Comment:

Senior discount to help rates

Name: Mike S Flores

Record Number: 1d7011c7

Delivery Method: Digital Submission

Comment:

Received your notification SRP is proposing ANOTHER revenue increase. SRP just took a 9.6% increase in November 2024. This is very frustrating as we are retired and on a fixed budget. We realize we are trapped with no other options and it appears their is no end to this situation. Please consider your customers before your profits.

Name: Gina Bovara

Record Number: 64cb70da

Delivery Method: Digital Submission

Comment:

NO ON PRICE HIKES!

Name: Stormy Haffey

Record Number: 29a482c8

Delivery Method: Digital Submission

Comment:

Families are barely able to afford their electricity bill now, and you want to raise prices!?! The time of use plans are a joke because it's the exact time people actually need their electricity, that it costs more!

Name: Deborah Love

Record Number: 3e0ee3bc

Delivery Method: Digital Submission

Comment:

I live by my self and I think that's to much money for the billions of customers you have I'm on a set income with no relief and disabled .and my husband is dead . I have no help . Sincerely, Deborah love

Name: John Doherty

Record Number: ebd2ea09

Delivery Method: Digital Submission

Comment:

I have no problem with the rate increase as I believe SRP has held the line on any increases. However, I would like to see this increase start in May, 2026. This would help the people who are now struggling to pay bills to get back on their feet financially. The past four years has been very difficult financially and I want to let our new Administration have time to get our Country back on the right course.

Name: Hal Richardson

Record Number: 05d70d7e

Delivery Method: Digital Submission

Comment:

I would like to offer this: Your prices should be reasonable and affordable for something that everyone uses.

Name: James E Carlton

Record Number: 9e907feb

Delivery Method: Digital Submission

Comment:

You already have had multiple increases with no visible improvement in service. It was understandable with inflation there were some extra costs. But now that that is coming down not sure what the extra increases are actually doing except improving profits since there is no real change in service or actual quality of service. I would like to see what is planned for current and future development before anymore increases in price.

Name: Thomas L Shanahan

Record Number: 4661b58a

Delivery Method: Digital Submission

Comment:

Net Metering for solar. A lot of kilowatts are being generated daily by rooftop solar. A lot of that is being pumped back into the grid. As it now stands, there is no credit given for this. Doesn't even have to be one for one credit. Give the customer something in return for supplying some of the load.

Name: Rebecca Ghena

Record Number: 898fafea

Delivery Method: Digital Submission

Comment:

I am a current TOU customer. Will the proposed 3.5% increase apply to the demand charge only or will the increase be imposed on the KW hour price AND the demand charge?

Name: Joseph Green

Record Number: 711a7a70

Delivery Method: Digital Submission

Comment:

Why are Solar customers being penalized with a higher Percentage increase? Non Solar 3.4% Solar 5.9% We already pay a higher Monthly Service Charge (MSC) of \$32.44 compared to non Solar of \$20.00. I understand that connecting Solar is a little more complicated and costs more to install, but after installation there should be no more continuing costs. A one time installation charge would be in order for Solar customers, but not a higher MSC every month. I believe we should not be charged more just because we have Solar. It cost us extra just to get the Solar system and now we pay more just to be on the Grid. Solar reduces the amount of energy we use from the Grid and in most cases energy is sent back to the Grid, which reduces the amount of energy SRP needs to produce to supply the demand.

Name: Dave Taylor

Record Number: e070c31d

Delivery Method: Digital Submission

Comment:

People are barely holding on as it is, enough already

Name: Robert Shreffler

Record Number: fe946c48

Delivery Method: Digital Submission

Comment:

Making so called upgrades to infrastructure, is anything being proposed to mitigate risk from electric pulse damage (EMP)? It's supposedly a dumb bomb technique that a rouge group can launch against our grid vulnerability. That would make sense to spend money for. REFER TO tinyurl.com/typea/slashEMPbyCISA

Name: Dirk Braeuer

Record Number: 4b8aa63c

Delivery Method: Digital Submission

Comment:

Stop trying to punish customers with roof top solar systems by increasing their rates or fees even more than others, or come up with rate plans no one understands or that make it impossible to break even on the investment we put in. You are getting plenty of pretty much free and very cheap power from us - you pay us 2-3 cents for those kWh, but if I used it instead and pull from you, I would be charged up to 36 cents per kWh. Who is profiting here? In my case about 99% of excess power I produce a year is on-peak production - when you need it the most to support the grid and other customers. And yes, we do pay our fair share of grid maintenance because, unless 100% self-sufficient, we still draw power from SRP at night for which we are charged accordingly like anyone else. So, please, stop make it difficult for people to do the right thing and pretend you are so solar and environmentally friendly. No one of us is getting rich of having solar. The payback period for it is very long (it took 13 years for my first system).

Name: Christine

Record Number: 9e1bcc2a

Delivery Method: Digital Submission

Comment:

Is the public pricing process information going to be made available online or is it only available for customers to review at offices in Tempe? Based on what you shared about the Information Room, it does not sound very convenient for your customers. Thanks.

Name: Karin Moen

Record Number: 4a03cbf6

Delivery Method: Digital Submission

Comment:

Hello, I have reviewed, to at least see that the increases proposed are equitable, as is outlined as Board's mission. I am disappointed to see this is not the case and the burden and price increases are higher for those with solar. Solar customers have already invested thousands to reduce their cost and reliance on the energy grid. What is the reason for this difference in cost increase burden? The Peak hours proposal, a little unclear... some hours not on the chart (3-6pm)? I want to see clearly defined ways for residents to responsibly control their energy usage. The MSC again seems to give higher increase and burden to solar customers. I look forward to a response and thought given to these concerns and carrying out the mission as described.

Thank you, Karin Moen [REDACTED]
[REDACTED]

Name: Julie G. Pollard, Robert L. Cox

Record Number: 4f4d7032

Delivery Method: Digital Submission

Comment:

We do NOT support any price increases in the near future! Clearly, SRP has considerable funding for all needs in the near-to-midterm-future, AND YOU EASILY CAN LOWER PAY, STOCK AND OTHER BENEFITS TO EXECUTIVES to cover some expansion costs. Thank you, from a 30-45 years customer.

Name: Veronica Lancucki

Record Number: 8be15356

Delivery Method: Digital Submission

Comment:

My monthly bill has increased a couple times over the last year, even though my overall electricity usage has remained fairly constant. I understand that costs are increasing but the reality is that most people's incomes are not. I hope that SRP understands and takes this fact into consideration as they decide the future of our electric bill. Thank you.

Name: Greg A Poplawski

Record Number: 75bef979

Delivery Method: Digital Submission

Comment:

With the economy still suffering from the effects of Burdenomics, now is not the right time for an energy price increase. Put your pet projects on hold and keep the pricing as is for the time being.

Name: Rebecca Lau

Record Number: d5cd36ce

Delivery Method: Digital Submission

Comment:

I would be interested in additional options for EV owners.

Name: Carmen Entzel

Record Number: 0957ba0d

Delivery Method: Digital Submission

Comment:

I am a retired widow on a fixed income. I have had to go to budget billing because I cannot manage the high power bills in the summers. I hope you will consider some kind of rate allowance, exemption or freeze on those of us who struggle to pay our monthly bills. Maricopa County does that on property taxes. Might you consider such a plan for power rates? Thank you.

SRP Public Price Process

Comments from: 12/9/2024

Name: Gary Caracofe

Record Number: c1d53a9e

Delivery Method: Digital Submission

Comment:

I strongly opposed any price increase proposed by considering our new administration under Trump will aggressively increase oil production which in turn, should lower the cost to generate electricity. In addition to this expectation, you should review internally any open unfilled positions that can be frozen or eliminated. You should look internally on creative and efficient cost saving opportunities in order to keep our rates stable and not be increased. While I expect you to ignore my (and other requests to avoid a price increase, I hope I may be wrong in this prediction and I hope you will do its best to mitigate if not eliminate any cost increase to its customers who are already suffering from high inflation and the cost of just about every essential going up over the past 4 years. Thank you for your consideration.

Name: Stephanie Ruetz

Record Number: 6fa888a5

Delivery Method: Digital Submission

Comment:

we have lived in Arizona for 10 years. Over the 10 years we have lived here we have seen constant rate increases. Homeowners are being taken advantage of from all angles. Higher utility prices, home prices, taxes. At some point the community can't take the continued increases from all sides. With some many more people living here and the constant building of all apartments the cost is increasing. As a homeowner and SRP customer (who has no choice) you need to find away to keep costs down for home owners. I'm sure you can come up with creative ways. Offer people free solar and that can offset the amount of electricity being used.

Name: Marcia Hagen

Record Number: 68ff8994

Delivery Method: Digital Submission

Comment:

Inflation is hitting all of us but what really matters is the health of the citizens who are your customers. Greed at this time is uncalled for! Improvements are forward thinking but at this time of political and economic insecurity is in my thinking the wrong time to install a cost increase and should be put off until our country is on a more stable ground. Please do not impose an increase that is already a hardship to so many. The result in a lack of economic prosperity for your customers and a bad or worse image to SRP.

Name: Florian Sabo

Record Number: 67db9c47

Delivery Method: Digital Submission

Comment:

We have not turned the heat out ac on in the months of October November and December and our bill is \$135 and \$110 last two months. How much more can we afford while retired and on fixed income?

Name: David

Record Number: f747b23c

Delivery Method: Digital Submission

Comment:

I have solar panels on my house, and I feel like you guys are taking advantage and overcharging me for electricity. I think that my electrical generation should get me discounted prices because I am helping save your company money. Stop taking advantage of homes with solar panels.

Name: Ajay Joshi

Record Number: 61ee2444

Delivery Method: Digital Submission

Comment:

I am on your E-27 plan for the past 3 years. I have been very disappointed in the amount you pay me to put my excess solar panel electricity back into the grid. I would like it to be the same rate you charge me based on-peak period usage or off-peak period discrepancy. Why is there such a huge cost benefit in your favor - you pay me pennies for electricity you buy-back from me and charge me a hugely disproportionate amount when I buy from you. Make it the same to promote better usage of solar energy, especially since households spend over \$22K+ installing solar panels.

Name: Tanna Thurber

Record Number: f9dc889f

Delivery Method: Digital Submission

Comment:

The [REDACTED] guys, stop raising your prices! Also, how about we think about being fair with Solar energy buy back, hu? like seriously, how come 50% of my usage is covered by solar and i'm sending back a huge amount of the over production and yet i'm selling it back for [REDACTED] pennies??? You guys are a huge part of the problem with this country and need to have a coming to jesus conversation with yourselves about your ethics (or more accurately your lack there of).

Name: Dave Tebben

Record Number: a864466d

Delivery Method: Digital Submission

Comment:

Would like to see prices not increase. Already having a tough time to paying the bills, how about making the yearly CEO yearly raise a bit less to help out your customers?

Name: Marcia L Whiteside

Record Number: df4b78eb

Delivery Method: Digital Submission

Comment:

I bought my solar panels outright, knowing that I would never break even with the savings that were offered by SRP. The demand pricing system is too restrictive, as it "punishes" even one mistake of running a dryer 15 minutes beyond the off peak time limit. Just one instance of something running longer than you expected, and the demand charge will penalize you for the entire month. I used to have a positive view of SRP. I answered surveys and approved of their business practices...until I got solar panels. Let's please find a way to make solar panels a more widespread practice, and improve our environment. Sincerely, Marcia Whiteside

Name: James A Lambo

Record Number: a98d5508

Delivery Method: Digital Submission

Comment:

We recently added Solar. I was surprised that the peak hours changed from 3-6 pm to 5-9 both Am and PM. Peak hours should be the same for everyone. One half of the solar peak hours are in the dark. Why don't you set a standard minimum monthly connect fee and have everyone on the same peak hours. I realize SRP is in the business of making money but this solar discrimination is unfair. We spend a ton of money to help the grid and environment all to be penalized by SRP. Since you are reviewing pricing, please consider a fair way to address solar connections. Thank you,

Name: carolyn Krall

Record Number: 544b49aa

Delivery Method: Digital Submission

Comment:

I have been an SRP residential customer for years. In 2018 I added rooftop PV, so was switched to a 'Customer Generation TOU Export Plan' with multiple extra charges to cover the cost of distribution infrastructure. These duplicative charges include: 1) higher base service fee (\$32), 2) reduced rates for customer exported power (per rate tables too complicated to verify the credit is accurate), 3) 'peak' hours doubled from my prior 'Easy 3' plan (Summer is 2-8pm, Winter is 5-9am+5-9pm). The reduced rate SRP pays customer's for exported power accounts should be sufficient to cover 'infrastructure' cost. The higher base service fee and longer 'peak hours' unfairly penalize PV customers and discourage homeowner investment in renewable energy, even while SRP pursues 'utility-scale' solar. SRP should eliminate the Export penalties (esp the longer peak rate hours) and better balance their plans before raising rates. Incentivizing customers to store energy onsite (rebate or credit for adding batteries, EV chargers) would also add resiliency to the SRP network benefiting all users (and the planet). Thank you for your consideration.

Name: Richard Bougan

Record Number: 5e87afb8

Delivery Method: Digital Submission

Comment:

Be aware that the further you pinch the people to pay higher and higher rates in AZ, the more revenue you will lose to solar converts. I promise you that I will be one of them if or when you show anticipated disregard.

Name: LeRoy Wood

Record Number: 9e21ae10

Delivery Method: Digital Submission

Comment:

I was hoping that with the electronic meters you have now installed, that instead of dinging me all month for the highest on-peak use you would be able to only hit me for the day of peak charges. Instead, you want to increase my billing. I have solar (installed by previous owner) so i already pay higher MSC fee, but I do get a good per kWh price so I didn't complain. But with the above proposal, instead of rewarding those who are trying to relieve the strain on the power grid, you want to charge us more (5.9% billing increase vs 3.5% for those who don't want to get solar). Seems like you are penalizing those who are trying to take some of the pressure off the grid.

Name: chris

Record Number: 8874d8bb

Delivery Method: Digital Submission

Comment:

Hi, As a resident on a fixed income, I cannot afford any increases, I do not make enough to sustain as it is, please do not raise the rates. Fuel and oil are goin down in price.

Name: Susan Soroka

Record Number: b40e03e2

Delivery Method: Digital Submission

Comment:

As a single homeowner, the monthly rate increase is minimal. However, as a single senior, each price increase (Medicare deductibles, food, and gas) all adds up on a fixed income.

Name: Macy Crose

Record Number: 5622fb94

Delivery Method: Digital Submission

Comment:

To Whom It May Concern, The fact that SRP is proposing yet another price increase, even if announced this time, is absolutely unacceptable. As a resident of Arizona, I already face significant challenges maintaining a livable home temperature during the scorching summers. The cost of living here is high enough without additional expenses, especially while the economy continues to experience inflation with little to no relief in income. I make over six figures, and even I struggle to manage these costs. I can only imagine the immense burden middle-income families must be enduring right now.

Moreover, the proposed changes to the peak usage hours will exacerbate these financial pressures and could introduce new issues. By shifting peak times to when most people are home (e.g., 6-9 p.m. or 5-10 p.m.), SRP is essentially targeting families during the hours they rely most heavily on power. It's not just unfair and it's counterproductive. People will undoubtedly respond by blasting their air conditioning during the designated "off-peak" hours of 8 a.m. to 5 p.m. to pre-cool their homes. This shift will likely create a massive surge in grid demand during the daytime hours. While this may technically align with solar generation periods, it could place undue stress on SRP's infrastructure and reduce the grid's reliability. Additionally, the move undermines efforts to encourage energy conservation, as households and businesses will be incentivized to shift energy-intensive activities to daytime hours without reducing overall usage. I urge SRP to reconsider both the proposed rate increase and the adjustment to peak usage periods. At the very least, these proposals should be studied more thoroughly to assess the broader economic and infrastructure impacts. As a customer, I expect SRP to prioritize affordability and fairness while maintaining the integrity of our grid. Thank you for taking these concerns seriously.

Name: Louise Campina

Record Number: 4621bbbb

Delivery Method: Digital Submission

Comment:

Please do not raise prices with everything going up it is so hard especially in summer months to pay our bill. Please consider not raising our monthly bill.

Name: Sherie Kauffman

Record Number: 78c2fa12

Delivery Method: Digital Submission

Comment:

I see there is a proposed rate monthly increase on households with solar at 5.9%. Which is much higher than households without solar at 3.4%. It is really frustrating that you would increase the household with solar at almost double the rate when we are giving up our extra energy that accumulates at our residence to SRP. I am willing to pay for a monthly fee to use the grid but not at double the rate as customers without solar. My solar panels are generating a clean energy. I should not be penalized for that.

Name: Scott Gilpin

Record Number: 72343246

Delivery Method: Digital Submission

Comment:

Instead of increasing rates, eliminate instead sponsorship of sports and other community events. Also, eliminate any advertising & reduce unnecessary information sent out to customers. These savings would net thousands of dollars maybe even hundreds of thousands.

Name: Kristin Velasquez

Record Number: 388175ce

Delivery Method: Digital Submission

Comment:

The rates are high enough as is. People are struggling to survive. Raising rates will hurt the community even more.

Name: Paul Carbonneau

Record Number: 26fb0541

Delivery Method: Digital Submission

Comment:

I currently have the E 27 TOU price plan with solar. Under the new TOU plans what will be the differences between the summer and winter peak and off peak times and rates? Will weekends and national holidays still be off peak? I find your price changes explanation lacking in details. Please expand your new price proposals with additional details. Thank you!

Name: Armin Hojjatie

Record Number: 3a82c54a

Delivery Method: Digital Submission

Comment:

It is ludicrous that you are trying to raise prices while already being so overpriced. Even with my solar panels I still somehow I explicably pay \$200-300 a month. What are these supposed "updates to the grid" and how will this new revenue be allocated outside of increasing board member compensation? I invite to share the project and their projected costs with the public.

Name: DEBRA CASTRO

Record Number: d12479b8

Delivery Method: Digital Submission

Comment:

Customer called into RCC and stated that she cannot fill out form online or go to public forum meetings and would like to pass along her perspective. She is very upset about price increase proposal and said that it is not okay.

Customer said that it needs to stop. She would like to know exactly what the increase is going towards and said that the letter that went out was too vague and needs to be much more specific. She would like to know what happened to Tesla's free energy. She would like the board to know that the people can't afford it. She stated that she will be on the streets and will stop eating so that her children can afford food. She wants to know if SRP is going to help or harm humanity.

Name: Alexandra Mira Brockmiller

Record Number: a73c7b67

Delivery Method: Digital Submission

Comment:

This isn't fair! We can hardly afford our bills as it is and now you greedyf want to increases our prices! And what's even more is you're increasing it even more for people with solar?!? WHY! The whole point of solar is to have a lower bill! So now we are being punished for using solar power when in reality we are helping the power grid by giving back energy we don't use. Additionally your new proposed peak hours is after the kids are come from school and we are off work. Is this actually going to reduce our plans? Unlikely. And with the monopoly that SRP has on power in the east side we have no other option. Do you price gouge and force consumers to pay your higher prices. YOU. I hope your ceo gets too like UHC. Power is a human need. We live in a phoenix and we need AC. We have no other option. I hope your gets sued. It's not like this is a shopping spree or a resort vacation. This is a basic human need and you are US. There is a special place in hell for your ego-tistical, greed driven money soiled vsmpires.

Name: Glenn Mabley

Record Number: ef8b38cf

Delivery Method: Digital Submission

Comment:

I find it alarming that a utility company of this size would allow so much ambiguity in explaining lapses in normal day-to-day maintenance. Having spent 45 years in technology (as a Global Director of IT for the world's largest coating company), I find the use of terms such as "aging infrastructure", "evolving power grid", "enhancing customer programs...", WORD SALAD! Costs of software fees alone are outrageous! What kind of software are you using? Developing? Enhancing? SRP's industry is not new and there are less expensive applications out there for the price you are paying AND they do not require customizations (a term that defines spaghetti code, undocumented and costly to maintain.) Maybe it is time you took an objective view of your entire operations, especially your IT Department. Your meetings are nothing more than meetings to allow customers to vent. As with any other utility company, your decisions are already made!

Name: Carol Hawk

Record Number: 08cf1cb8

Delivery Method: Digital Submission

Comment:

I am submitting my thoughts on a price increase for my electric bill. I already think that SRP is overwhelming over charging customers through the summer. For SRP to hike the rates up during the hottest times if the year when we have to have our AC's is unconscionable. Many have to give up some of their groceries to pay these outlandish bills. And just when we getting our bills into double digits SRP is thinking of raising our rates? I vote NO if my input even matters.

Name: Narayan Shah

Record Number: 19021583

Delivery Method: Digital Submission

Comment:

We have a rooftop solar system as of 2014 and we were grandfathered at \$20 per month connection fee FOR LIFE. I trust SRP is going to honor that commitment and will not increase the connection fee for us. Please reply to confirm. Thanks.

Name: Blake Hess

Record Number: 46155b98

Delivery Method: Digital Submission

Comment:

I didn't see anything about solar customers specifically. I don't think my fees should go up. SRP is already making money from residence. You pay me pennies for the extra energy I generate and turn around and charge more than double for that same energy. You already devised a separate plan I must be on, as a solar customer, which is designed to extract just as much money as before I went to solar. Now you want more. NO.

Name: Michelle McCracken

Record Number: ed2ceb3a

Delivery Method: Digital Submission

Comment:

On this price raise you realize people are barely making it as it is?! Raising rates will hurt everyone!

Name: Devin mcrae

Record Number: 7b9e3447

Delivery Method: Digital Submission

Comment:

How about no price increase? Cost of living is already high right now and you want to increase costs further? On that note, forcing people who have solar into time of use plans should be illegal. Time of use plans should be illegal in general. Penalizing people for using electricity when they need it the most.

Name: Chris Teel

Record Number: b3e6071e

Delivery Method: Digital Submission

Comment:

Help me to understand why solar customers pay more. I also need help understanding what will happen to the EV plan. Thank you.

Name: Jo Summers

Record Number: 20b300fe

Delivery Method: Digital Submission

Comment:

I just received a notice of impending changes to standard electric rates and it suggested I could comment! I am amazed and pleased that you have at least [REDACTED] offered up the opportunity to comment on the price increase. These days prices just go up and no one asks or offers an opportunity for input of any kind. So, it may merely result in venting without any results, but it feels better than doing nothing at all. That said, I would like to comment that I am 94 years old living on a fixed income. I can appreciate that SRP needs to make money, but at what cost to its service area people? You pay \$43k for workers to \$256K for directors and your CEO makes about \$1.2M per year. 1.2M just to run the company. Its a big responsibility, but it aint that big! I make approximately [REDACTED] \$32k per year!!! Yet you are raising my household SRP usage prices!! It's all dollars [REDACTED] and cents and just business for you. But I am forced to choose between medications and electricity to simply eat my hot dog!! I do not have a solution, per se, but potentially, you could raise rates based on household income simply to help out the poor and fixed income persons who are seeking [REDACTED] out their mere existence! Please let me know at your earliest, what actions you will take that will benefit me! These golden years are being [REDACTED] more diminished every year! Most sincerely, I hope you can do something!

Name: Greg Overton

Record Number: b63b4101

Delivery Method: Digital Submission

Comment:

I strongly oppose the proposed rate increases, especially the higher rates for people with solar energy systems. It's contradictory that we are encouraged to embrace green energy and work towards a sustainable future, yet those who take the initiative to invest in solar and bear the financial burden themselves are penalized by the utility company. This is not only unfair, but it will also discourage others from making the switch to solar, which ultimately helps alleviate strain on our infrastructure. If you all as the company really encourage feedback I'm going to be expecting a response back regarding this.

Name: John Jackson

Record Number: 23f3dcbf

Delivery Method: Digital Submission

Comment:

Don't raise our prices times are tough

Name: Thomas Gross

Record Number: ffe8263f

Delivery Method: Digital Submission

Comment:

It seems everytime consumers are hit with a price increase. I am so against this increase with my wife and I living on a fixed income. When the the break come for us all. I have done a lot to conserve energy on our home. I am rated as one of the best homes for conserving energy but here we go again with you all raising prices. The board needs to not allow this raise.

Name: Larry Snitzer

Record Number: 0c185a5e

Delivery Method: Digital Submission

Comment:

how will this rate increase effect each srp customer and can solar reduce the srp bill.

Name: Jared Gillespie

Record Number: 882ed164

Delivery Method: Digital Submission

Comment:

Do not kill solar!! I've seen the proposed rate plans. Everyone who invested in solar is gonna get totally hosed if you guys move peak hours to non-solar production hours. Leave e27 alone. You already have huge battery adoption and it's gonna keep getting better with e27 as is. Leave it alone

Name: Steve Neil

Record Number: 0b454866

Delivery Method: Digital Submission

Comment:

This request for information is a followon to my request of December 2 that you have coded as Public Comment [REDACTED]. To restate for clarity, this is about the unexplained differences between the proposed E-28 price plan and the current E-28 pilot price plan. Your reply is appreciated, but it didn't address the substantive differences in the winter kWh pricing of the E-28 Pilot Price Plan and the proposed E-28 to be made into a standard price plan i.e. the on-peak kWh price raised 30%, the off-peak kWh price raised 18%, and the super off-peak price lowered 27%. The E-28 section of the Blue Book does not have a Customer Bill Impacts section, so it seems appropriate to request detail on the bill impact on a variety of usage profiles such as 20% on-peak, 40% off-peak, and 40% super off-peak, and say another 5 percentage mixes that you deem to be typical. And for the monthly service charge, stating the percentage in each tier of your residential customer base, and the resulting average monthly service charge. And for these 6 time-of-use mixes, the percentage change in the bill \$\$\$. I understand that a number of customers in each of the 6 mixes is not practical for this example, and future participation in E-28 cannot be predicted. I look forward to studying it! Your response nor the Blue Book give any explanation for the proposed changes in winter on-peak hours, the pivot from the current plan's statement that "There are no on-peak hours from November 1 through April 30" to an on-peak price that is proposed to be 30% higher than the pilot's off-peak price. Please explain in detail. A change you did not talk about in your list in your response is that you added an exported kWh monetary credit for on-site generation. You could have otherwise adopted the monthly net metering arrangement used in the current E-27 price plan. What was the rationale for choosing kWh monetary credit rather than monthly net metering? And this explanation will need detailed examples showing why monthly net metering was unacceptable to management, such examples I'm sure would have already been created in the due diligence of choosing one approach over the other. And a simple one - please explain a bit about how your billing cycles are defined and enough examples to show all the possible start & end dates that could constitute a "November billing cycle". This will be very important for customers to know the deadlines of when will be the last chance to choose a price plan that is to be frozen in 2025, and when will be the last chance to choose a plan in 2029 before being sunsetted from a frozen plan to the default transition.

Name: Jill G Mangum

Record Number: ad2e391b

Delivery Method: Digital Submission

Comment:

I do not support these changes. This plan punishes customers who have solar. SRP should be encouraging customers to use solar as it not only benefits the environment, but benefits your company. This would result in a 2.5x increase in my base rate, which is not insignificant. In other states I have lived in, there were several electric companies to chose from, which created competition and drove down rates. We even had free nights and weekends while living in Houston. SRP has a monopoly on power in the East Valley, and your customers have no choice but to pay what you require. That seems to go against capitalism. You do not have this customer's support on this plan.

Name: Hanna Mathis

Record Number: d6395d04

Delivery Method: Digital Submission

Comment:

Going into 2025, I already have three price hikes from three different companies. During the summers in Arizona it feels unmanageable to keep up with high bills and the possibility of price increase is something many residents can not keep up with especially if other companies will also be doing the same.

Name: Peyton Shanks

Record Number: 6623cffc

Delivery Method: Digital Submission

Comment:

Re-expand solar generation options to include net metering again without an aggressive demand charge. This should relieve stress on the grid locally as homeowners are incentivized to install panels.

SRP Public Price Process

Comments from: 12/10/2024

Name: Mary Gazda

Record Number: 4a11cdda

Delivery Method: Digital Submission

Comment:

We prefer living in areas with SRP because your rates tend to be more affordable than APS. However, we are not looking forward to rate increases. I know that SRP does extracurricular programs for the community, we would rather you cut these extras (like Scottsdale's canal convergence) so that these costs don't get passed to the customer in the form of rate increases. I just want affordable energy where I live, I don't need to see you present at or sponsoring community events.

Name: Carolyn Elson

Record Number: 200a7365

Delivery Method: Digital Submission

Comment:

I'm on the budget plan and my monthly bill just went up. Now you want to raise my bill again. I guess I won't be retiring. Thanks.

Name: carrie rizzo

Record Number: 0f7db2e5

Delivery Method: Digital Submission

Comment:

I cannot understand that you raised our rates several times last year and now again. Ridiculous I cannot keep affording your increases. With everyone moving to this area from out of state and all the new businesses, let them pay an extra fee. It's insane that you can increase us one or more times every year. People can't afford groceries and utilities are getting way out of hand. Please help your loyal customers. This is just out of hand. Cannot afford your increase every year. I already live like a miser so I don't have to pay as much, but I cannot do much more. Please don't increase us, increase the newbie business and customer fees and stop increasing more houses and apartments etc. then complain that you need to charge us more!

Name: Tawni Johnson

Record Number: f3a11a05

Delivery Method: Digital Submission

Comment:

Hi SRP team, I would like to inquire or suggest that SRP seriously consider offering peak energy use times for my area in Glendale. I moved here this year and It seems odd that SRP offers it in other areas (as indicated on the website) but not this area [REDACTED] Thank you for your time.

Name: Shirin Badr

Record Number: d121b907

Delivery Method: Digital Submission

Comment:

Upset about pricing process and currently dont have a job and want srp to not increase bill in future as already hard enough to pay.

Name: Craig Barnett

Record Number: c69929c8

Delivery Method: Digital Submission

Comment:

SRP has been supplying power for years, and it would seem that the board members would have noticed that for years the supply demand has been increasing for years. With this the board should have been busy planning for this demand increase is coming. Now you are looking at increasing prices to cover for your lack of planning for the future. Yet I would guess that over the years that you have increased your personal gains.

Name: VEERANDRA BABU GANESAN

Record Number: b5ff1c38

Delivery Method: Digital Submission

Comment:

Hi, Please brainstorm innovative ideas without increasing the cost for residential customer electric bills.

Name: Gregory Jorgenson

Record Number: 49970f82

Delivery Method: Digital Submission

Comment:

1. What has been your SRP infra-structure budget been for the last 5-10 years? 2. Why are you proposing to charge solar customers more? They actually give you power at a wholesale price. 3. How does your Off-Peak plans help limited income seniors afford to stay cool in summer months? 4. What does the SRP board see as it largest challenge in the next 5-10 Years?

Name: Kaylee E Meagher

Record Number: f1f98278

Delivery Method: Digital Submission

Comment:

With inflation as high as it is we cant afford price increases.

Name: Nancy Damone

Record Number: 5e627a3c

Delivery Method: Digital Submission

Comment:

We live in a 55 plus community and we pay a lot rent. Each month we pay our fees for our electric as part of that bill. What kind of increases will we get in our 55 plus communities as we already paying a great deal of money every month and would like the price to be as minimal as possible. ...we are all older and on set incomes.

Name: Mark Gottlieb

Record Number: ef841f59

Delivery Method: Digital Submission

Comment:

Unwind your DEI departments and staff. Follow Walmart and SWA. Defund those departments ASAP.

Name: Madison Reynolds

Record Number: caa943ff

Delivery Method: Digital Submission

Comment:

Dear SRP, I hope this message finds you well. As a valued customer, I appreciate the services you provide and understand the challenges faced in maintaining and improving energy infrastructure. However, I am concerned about the potential price increases. I believe there might be opportunities to enhance operational efficiency internally before passing costs onto consumers. Exploring such measures could potentially mitigate the need for price hikes and foster greater customer satisfaction. Thank you for considering this perspective. I look forward to your response and any insights you can share on this matter. Best regards, Madison Reynolds

Name: Kevin Lough

Record Number: 65c42868

Delivery Method: Digital Submission

Comment:

Adjustment of price per unit is reasonable but the flat service fee is too high

Name: Klee Bethel

Record Number: c6d45184

Delivery Method: Digital Submission

Comment:

How are you planning to assign the burden of this upgrade to the entities, predominantly the data centers, in this round of price increases when residential use is actually on the decline?

Name: John Vogan

Record Number: b850d02b

Delivery Method: Digital Submission

Comment:

The near monopoly control of the grid system has failed the public. Instead of adapting a distributive grid system that includes renewable energy, you have elected and will continue to control the delivery of energy through a closed grid design. I see no need for increases in any service price since your only plan seems to be continued control over our sources of power. I currently have a solar system that continually supplies nearly free power back to the grid in quantities that could supply power to both of my neighbors, yet you charge me higher service prices for basic grid connection and fail to adequately pay me for the exported power. So no increased rate is my input but unfortunately we have a bought and paid for corp commission that is in your pocket. Shame on you and shame on the corp commission. You'll never get my support for an increase until you choose to really modernize the grid to include distributed renewable power production.

Name: Kurt Parratore

Record Number: d7de509d

Delivery Method: Digital Submission

Comment:

Is there a way to support public education and supply teacher discounts?
Many of us don't receive raises yearly.

Name: Linda Plantz

Record Number: 9a149d77

Delivery Method: Digital Submission

Comment:

I know that SRP needs to maintain and update the electric grid, but does the proposed price increase have to be so large? Where do I turn when my household expenses (i.e., insurance, healthcare, taxes, etc.) increase dramatically as they have over the last couple of years?

Name: Barry Frye

Record Number: 8761007a

Delivery Method: Digital Submission

Comment:

Isn't Energy Prices High Enough Already? Pretty Soon I'm Going To Have To Break Out My Generator.

Name: Samer Madanat

Record Number: f1990485

Delivery Method: Digital Submission

Comment:

I am both opposed to the price increase as well as the plan with a super off-peak during the work day. Since I won't be at home to shift usage. Rate increases during a time where everything is going up will only hurt consumers. Especially since there aren't any new incentives included to improve the efficiency of our homes.

Name: Kieran Cantwell

Record Number: 4bf2cc0f

Delivery Method: Digital Submission

Comment:

Pricing for electricity has already increased year over year- it's been unaffordable for quite a while but continues getting worse. We are paying more than 20% on our electricity in comparison to last year and the summers are longer as well. We participate in the BYOT program as well, reducing usage during busy hours and even this has not had a positive impact on our bills... still more year over year. This is becoming unsustainable in a place that you need to have air conditioning to survive the majority of the year. People HAVE to have electricity to live here... we don't have a choice and feels like SRP is using this leverage to increase the price every year and we're just forced to deal with it. Increase the costs for businesses or data centers that are a drain on our grid, not households.

Name: Mark A Skarupa

Record Number: 6a6340db

Delivery Method: Digital Submission

Comment:

Sorry, Prices are high enough. As a senior citizen it's hard enough!

Name: Josh Palmer

Record Number: 7cc2f4a2

Delivery Method: Digital Submission

Comment:

Unless I am misinterpreting the letter in the mail, I am truly frustrated to hear of price increases. Times are tough enough as it is, on top of the downright greedy practices of raising rates in the summer when people need the electricity to run ACs with how hot it is. I hope the board does not move forward with price increases.

Name: luigi mangione

Record Number: d79b0d2b

Delivery Method: Digital Submission

Comment:

do it. we dare you. raise rates after making multiple millions in profit year after year. your board members names are public knowledge.

Name: bhishm naraine

Record Number: e4b05a25

Delivery Method: Digital Submission

Comment:

It is extremely important that SRP consider the impact of price increase on the aged population, especially those who are on fixed income. While money is the driver for greedy corporations, who simply look at the over gain, the lives of people are at stake and a tiny increase will put some in poverty levels, which I know you not care about. The price of providing 1 watt of electricity has not changed unless you cannot manage the business proficiently, either by additional employees, pay, taxes, etc. But you get an enormous amount of government subsidies. So what justifies an increase in price? Corporate greed does not justify it!

Name: Giau Phan

Record Number: 4f556f62

Delivery Method: Digital Submission

Comment:

I would like to keep the same price as we currently have. Im against the new proposed price plan, especially with the barely anything for solar net meter

Name: Jordan Smith

Record Number: c9d960e0

Delivery Method: Digital Submission

Comment:

Please do not raise prices. I realize things are expensive and the grid requires additional funds some times, but now is not the time. People are struggling. Please be one of the only companies to NOT raise prices. People will appreciate SRP more. Please. My family can not afford more price increases.

Name: Sharon Waldie

Record Number: 3cf72855

Delivery Method: Digital Submission

Comment:

I am on a fixed income in an Ahwatukee Adult community. I also am on the SRP Time of Use program for many years. A price increase would be a major hardship for me. Thank you for your consideration.

Name: Tyrone Miller

Record Number: MI6638621

Delivery Method: Mailed to SRP

Attachments: 20241209_TyroneMiller_PriceProcessComment_Letter.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6638621*

Comment:

COVER LETTER

Dear SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND
POWER DISTRICT,

I acknowledge receipt of the Legal Notice dated December 2, 2024, regarding the upcoming public process for proposed pricing changes. While I appreciate SRP's efforts to ensure procedural transparency, I believe this notice also presents the opportunity to address broader concerns about SRP's financial practices and obligations.

Specifically, On DEC 2nd I requested to my account supervisor clarity on:

1. Whether SRP's billing instruments are derived from Accounts Payable or Accounts Receivable.
2. How SRP accounts for coupon payments and similar methods in its bond and financial operations.
3. Why ACH credit payments submitted via Election Letter is constituted as "Debt Avoidance" from SRP, despite aligning with recognized financial standards.

As a customer and beneficial owner under SRP's bond framework, I believe these questions are essential for ensuring fairness and transparency under A.R.S. § 48-2334. I will also submit these concerns as part of the public process outlined in the Legal Notice. Attached are communications to SRP Customer Service and Ombudsman regarding SRP position as a utility company issuing municipal bonds (debt securities). Attached to this correspondence are exhibits that substantiate my position and clarify the relevance of my claims regarding SRP's financial obligations and transparency:

- Affidavit of Facts: Summary of my correspondence and actions to resolve this matter.

- Exhibit 1: Election Letter.
- Exhibit 1a: SRP Response.
- Exhibit 2: Transparency and Acknowledgment Letter to Formal Election Letter.
- Exhibit 2a: Public Bond Notice.
- Exhibit 3: Coupon Payment System Patent (US20050038743A1).
- Exhibit 4: Arizona Corporation Commission Filing, Docket No. E-02217B-22-0208.
- Exhibit 5: SRP Rules and Regulations.
- Exhibit 6: Letter of Instructions and Escrow Deposit Agreement as to Payment of Refunded Bonds.
- Exhibit 7: \$7,000,000 Salt River Project Electric System Revenue Bonds.

I value SRP as my utility provider and wish to resolve this matter collaboratively. However, if these issues remain unresolved, I reserve the right to escalate this matter through the appropriate legal or regulatory channels. Thank you for your time and attention to this matter. Please let me know if any further documentation or clarification is required to facilitate this process.

Sincerely,
Tyrone Miller
Executor

Name: Jacob Mees

Record Number: 4d676f74

Delivery Method: Digital Submission

Comment:

Do not raise the rates, they're already astronomical for residential.

Name: Mary Carroll

Record Number: 792d4a26

Delivery Method: Digital Submission

Comment:

Prices everywhere are increasing, on water, sewer, electricity, phone, HOA fees, gas and vehicle maintenance, credit card interest rates, rent, home, car, and health insurances, and groceries. We are seniors and have little increase in our social security. Why are there not proper discounts for seniors? SRP has a discount but that is not enough! Think about us when you're raising these rates and keep them minimal.

Name: Michaela Jaskowiak

Record Number: f464b7ab

Delivery Method: Digital Submission

Comment:

The changing of the schedule of savings puts us at a disadvantage, in addition to the MSC increase. Right now, I am on EZ-3. I work a 9-5 job, so I'm rarely home before 5:40 pm on weekdays. Changing the peak time to 6p-9p is the exact time that I, and I'm sure the majority of your customers, use the household appliances. Dinner is being made, hot water is being used, laundry is being done, and then the dishwasher is being run. You're changing the peak charge timeframe to directly target our peak usage, vs. the prior 3-6 pm when it's "the hottest part of the day," and people try to avoid their appliances running. Our bills will GREATLY increase if that is the case, and by far more than this \$5-10 amount predicted for the MSC. This is UNFAIR to us as consumers, especially because this isn't a choice market. Our provider of services is determined by where we live, which gives us no choice but to pay your rate. You're purposefully price-gouging us, and it does NOT reflect any sort of equal balance between your cost and our bill pricing.

Name: Shirley Ward

Record Number: d503439e

Delivery Method: Digital Submission

Comment:

I understand the need to increase prices for residential electric, especially since there hasn't been an increase in many years. The only thing I would not agree with is if SRP decides to raise the prices higher for solar customers, as APS is trying to do. Customers should be able to have the freedom to choose clean solar energy and support local jobs without being penalized.

Name: name

Record Number: 7b8865ab

Delivery Method: Digital Submission

Comment:

electricity (like gasoline & water) is not expensive enough. You just have to look at how people are wasting it. So yes please jack up the prices !!

SRP Public Price Process

Comments from: 12/11/2024

Name: Gerald Bradley

Record Number: 48580b1b

Delivery Method: Digital Submission

Comment:

I am absolutely opposed to a rate increase. I can't imagine, with the prices as exorbitant as they have been, many people would support one. In the summer here you have no real option but to use your air conditioning and even on the savings plans offered, the bills have been ridiculous. I am lucky I can afford it, but I know so many people where the current rates have them in the red and living in very uncomfortable circumstances. It's a 100% NO vote for an increase in rates from me.

Name: David Bender

Record Number: ecb014ee

Delivery Method: Digital Submission

Comment:

1. Please provide your spreadsheets, workpapers, and underlying data supporting the Cost Allocation Study, including both the embedded cost of service study and the marginal cost of service study, in unlocked electronic format with all formulas, functions, and underlying data intact. 2. Please produce the hourly (or sub-hourly if available) load data for all residential customers used for the Cost Allocation Study, including two-channel data separating inflow and outflow at the revenue meter and generation data for Residential Solar customers. Please produce the data in anonymized and electronic format and identify which residential customers are solar customers and the rate schedule for each customer. 3. Please produce all calculations of your hourly system lambda conducted within the last three years. 4. Please produce the results of any system dispatch and-or expansion modeling conducted within the most recent four years that covers future periods. This includes, but is not limited to, modeling conducted with PLEXOS, AURORA, AFRY BID3, NREL ReEDS, or similar software and any financial modeling related to your decisions to build or procure new generation resources. 5. Please produce the hourly energy price data for the CAISO External Load Aggregation Point used to calculate the "Per Exported kWh Credit" of \$0.0308 -kWh value proposed for the E-16 and E-28 price plans. Please produce the data in electronic format with all functions and cross references intact. 6. Please produce the sub-hourly energy prices equal to the locational marginal price specified for the CAISO-administered Western Energy Imbalance Market Load Aggregation Point (ELAP), as specified in tariff QF-24, for all periods during the most recent three years. 7. Please produce any projection of future expected hourly or sub-hourly ELAP energy prices conducted in the most recent three years. 8. Produce the spreadsheets with all inputs, functions, and cross-references included and unlocked for Figure 1 on page 76 of the Cost Allocation Study. 9. State whether the retail revenues in Schedule 10 of the Cost Allocation Study (Row 6 and Row 15) for Residential Solar (e.g., E-13, E-14, E-15 and E-27) are net of any credits provided to the customer for their exported electricity and, if so, how the value to SRP for receipt and use of exported electricity is accounted for when calculating the current and proposed return.

Name: Scottie Bayles

Record Number: 6063991d

Delivery Method: Digital Submission

Comment:

The price proposal increase seems unnecessary and unwarranted. There seems to be no benefit to improving any of the services, the increase would solely be an increase in price with no benefit to customers. I vote to NOT have the price increase.

Name: Marco Marinovich

Record Number: de719371

Delivery Method: Digital Submission

Comment:

The excuse that you need to raise prices to upgrade the grid is not enough. You should be slowly taking money to upgrade the grid as part of maintenance which is also a tax write off.

Name: Marilyn Bigney

Record Number: e6444570

Delivery Method: Digital Submission

Comment:

I don't understand why you charge those with solar more. I was certainly deceived when the solar sales person told me that it would be cheaper!!!!

Name: Stephen Ray Bell

Record Number: 25fed5b3

Delivery Method: Digital Submission

Comment:

A year ago, I had solar panels installed on my roof. That being said, my energy consumption from the grid has greatly reduced, but because of demand charges there were times that my bill was close to the same as before. I find it outrageous that I can use half the energy yet SRP "finds a way" to make the cost the same. Now, there is going to be a price increase that is higher for solar customers??? Solar customers spend their own money to reduce their costs, ensure environmentally friendly production and reduce the consumption of electricity, but are going to get charged more? I understand costs have increased, but SRP holds a monopoly on electricity unless someone can afford to go completely off the grid and seems to be "punishing" those that have made an attempt to save energy while offering additional plans or programs to others.

Name: Donald Dicklich

Record Number: ef62f164

Delivery Method: Digital Submission

Comment:

I'm not sure I follow your concept of gradualism, as it relates to which consumers pay an appropriate, proportional share of fixed charges. No group of consumers should be subsidizing capital expenditures made to primarily benefit others e.g. expansion required for utility consumers such as large or major industrial businesses. Those fixed cost should be borne entirely by those entities. Additionally, I currently object to any of my fixed cost payments subsidizing the water piece of the business, as my water comes from a private water source (Robson-Pima). So, my membership in SRP is solely due to the electric utility part of the business.

Name: Candace & Steve Hughes

Record Number: MI6651585

Delivery Method: Mailed to SRP

Attachments: 20241211_PriceProcessComment_Received_Mail_Hughes.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6651585*

Comment:

12-06-2024

We are against the Price Proposal as we cannot afford the duct work and insulation estimate by the SRP contractor. We are retired and cannot do the time of day method. We often receive large increases with a 2 week notice that is difficult to pay along with the other prices going up. We are using more energy due to coal and gas generation of power causing climate change and longer periods of high temperatures. Please do not implement the price proposal.

[REDACTED]

Name: roland yellowman

Record Number: 84871a1b

Delivery Method: Digital Submission

Comment:

customer is requesting a price comparison be sent to email on file.

Name: Shane Bentley

Record Number: cde02501

Delivery Method: Digital Submission

Comment:

as a single dad with 2 teenagers, my cost of living isn't great. in the summer, I struggle with the \$300+ SRP bills. but there is no where else I can get my power from, so you have me locked down like most people out here. you want to help us? lets get some solar options! i live in a mobile home and own the land here, solar panales in the back yard? help us!

Name: Mario Sanchez

Record Number: 046256fe

Delivery Method: Digital Submission

Comment:

My vote is for no price increases for residential clients. Let the business pay for the updates since they write everything off. Price increase to residential clients is greedy and unjust.

Name: Albert Prano

Record Number: 9059542c

Delivery Method: Digital Submission

Comment:

Please do not increase rates or fees again so soon. It's becoming more and more unaffordable for retirees on fixed incomes. Doesn't SRP get the revenue it needs from issuing bonds available to investors? "On September 5, 2024, The Arizona Corporation Commission (ACC) approved SRP's request to issue up to \$6.4 billion in tax-exempt revenue bonds to help finance new generation, transmission and distribution projects that are needed to support the growth of the Phoenix metropolitan area and help ensure reliable, affordable and sustainable power for SRP customers. The ACC also approved up to \$7 billion in revenue refunding bonds to refinance debt and lower borrowing costs for SRP, which helps keep costs down for customers."

Name: Ellen Zeoli

Record Number: 8dbb5713

Delivery Method: Digital Submission

Comment:

Electric bill is already too high and unaffordable. Please try to find some other way to fund your changes without drawing blood.

Name: Warren Lewis

Record Number: d50368a2

Delivery Method: Digital Submission

Comment:

I disagree with the new pricing structure as it eliminates the tiered pricing structure for those with EV's. I think the three or four tier system is more appropriate to incent power conservation due to high demand schedules.

Name: Thomas Brown

Record Number: f622045b

Delivery Method: Digital Submission

Comment:

I don't agree with a pricing increase as the cost to cool our home during the increasingly hot and very long Arizona summers has made the monthly cooling bill already more than usual. SRP should take into account the extra costs on customers due to weather changes and how that has impacted from previous years, before considering a price increase.

Name: JD Downs

Record Number: de75b7e3

Delivery Method: Digital Submission

Comment:

We are at a time when it is important for companies and the government to stop with all the wasteful spending they do and then shift the costs to the customer. We do not need another price increase. I personally know of a lot of waste that happens at SRP. Please go within your company and find ways to make cuts, It can be done. All of us have all had to pay a price due to inflation. Big companies like yours need to tighten their belts as well. Vote NO on price increase. Thank you.

Name: Steve LeBreck

Record Number: cb6e969a

Delivery Method: Digital Submission

Comment:

We have experienced two back-to-back years of record heat in AZ. In addition, winters, even in the valley, can reach freezing temperatures. To live here year round, residents rely on electricity to cool and heat our homes. Electricity is already the most expensive utility that homeowners & apartment renters pay to live here. At the same time, the housing & apartment market is booming. I don't think existing residents should be responsible for paying for a proposed price increase in order for SRP to update your electric grid. Make the builders pay for the improvements as their projects are directly related to your need for grid upgrades & improvements. Existing residents should not bear the burden of these improvements!

Name: James Beard

Record Number: 0bd57284

Delivery Method: Digital Submission

Comment:

As a solar customer I believe it to be unfair to penalize solar customers. In the interest of sustainability and concern for climate change SRP should be encouraging residential and commercial solar as it did several years ago when it subsidized solar installations. Penalizing solar customers in favor of increasing corporate profits is not a long term sustainable model.

Name: Gregg

Record Number: 6a11b1fa

Delivery Method: Digital Submission

Comment:

Hello, I would like to request that there not be a price increase due to the fact that many people are already on a tight budget and trying to make ends meet. I would suggest alternative methods to still be able to meet what is being proposed. Maybe looking at alternative power sources that have been discovered. Thanks

Name: Joseph Ellison

Record Number: 270622fd

Delivery Method: Digital Submission

Comment:

I am currently a customer that has solar panels mounted on my home. The current pricing scheme is prejudicial to customers with solar energy generation capabilities. There is no reason why I should have to pay more for electricity I use above and beyond what I produce. You should encourage solar customers with preferred pricing to minimize the load on the electrical grid. The amount SRP pays for energy I return to the grid is a joke and again it should be higher to encourage more customers to install solar generating capability. The way the current system is setup, there is really no incentive to install solar wrt the SRP pricing plans and electrical pricing from SRP.

Name: Becca Myers

Record Number: 029ec625

Delivery Method: Digital Submission

Comment:

So why is this increase needed? What is it paying for? It's not clear in the given information. It may not sound like a lot but the continuous increases cost my family a lot and we have no other options to consider such as competitors. As SRP knows, general living expenses are increasing but I can cut back on other bills but there's no options here. I'm very frustrated with this.

Name: James Whitfill

Record Number: 34b47dea

Delivery Method: Digital Submission

Comment:

I appreciate SRP's approach to equity, gradualism and choice. Do the current economic analysis of the customer generation plans capture the cost impact of removing net metering? If they do not, that seems disingenuous when looking at the proposed cost impacts to the E 27 plan. The replacement with an average export price will have a notable impact itself. A home which mitigates 30KwHr per day via net metering saves about 54\$ per month on the E27 plan. After changing to an export rate of 0.03 that house will only mitigate 27\$ per month via the export credit. This will result in an additional \$27 per month increase on top of the ~6% increase. On a \$300 dollar bill, this is a 9% increase on its own. In the name of gradualism, I would ask that customers who made an investment in a generation system be allowed to have at least 10 years to realize the returns they estimated when they purchased said system. I would ask that net metering remain but at least give current customers 10 years to migrate off their current plan and pay back their investments

Name: Gregg Parlin

Record Number: dba492c8

Delivery Method: Digital Submission

Comment:

This is nothing more than window dressing and how I feel and what I think means nothing to SRP, it's management and investor Oligarchs . You give me a sharp pencil, your financial statements and I'll find your \$170M without raising rates to the public.

Name: Steven Neil

Record Number: 2d9468e6

Delivery Method: Digital Submission

Comment:

In public meetings about this pricing process, SRP management has stated multiple times the various meetings that are part of the process. One of them is a SEM LI meeting and the calendars have said it will take place on Dec 18, 2024. Where and when is this meeting being held? I plan on attending, so please send your answer as soon as possible, and definitely well in advance of the meeting. This meeting is not displayed on the pages of pricing process webpages like the other meetings are. Why? When will it appear on these pricing process webpages with the other meetings?

Name: Bryce Christiansen

Record Number: 83c96f5f

Delivery Method: Digital Submission

Comment:

I am highly against these changes and I'll be sharing the following information with our city council and leaders. Here's my reasoning.

- Comparison to Neighboring Cities:** Mesa's electricity rates, similar to Phoenix, average around 15.4 [REDACTED] per kWh, which is slightly higher than Arizona's state average of 11.29 [REDACTED] per kWh. However, it's aligned with other metro areas like Scottsdale and Chandler. The proposed increase could further widen this gap [REDACTED] [comparepower.com\(slash\)electricity-rates](http://comparepower.com/slash/electricity-rates) [www.electricitylocal.com\(slash\)states\(slash\)arizona](http://www.electricitylocal.com/slash/states/slash/arizona) [REDACTED] [energy5.com\(slash\)energy-rates\(slash\)phoenix-maricopa-arizona-85034](http://energy5.com/slash/energy-rates/slash/phoenix-maricopa-arizona-85034)
- State and National Context:** Arizona's electricity rates are lower than the national average by about 4.97%, but Arizonans also have higher-than-average monthly consumption due to the hot climate, leading to higher electricity bills overall. Mesa residents already pay more than the state average, with monthly bills around \$120, compared to the U.S. average of \$107 [REDACTED] [www.electricitylocal.com\(slash\)states\(slash\)arizona](http://www.electricitylocal.com/slash/states/slash/arizona) Despite relatively lower rates, Arizonans' average household incomes are about 6% lower than the national median. This discrepancy makes rate increases more burdensome on households [REDACTED] [www.electricitylocal.com\(slash\)states\(slash\)arizona](http://www.electricitylocal.com/slash/states/slash/arizona)
- Unfair Financial Burden:** The rate changes may disproportionately affect low- and middle-income residents. With Mesa's median income lower than the national average, any increase in utility rates could exacerbate financial strain, particularly in a city where residents face high energy demands [REDACTED] [www.electricitylocal.com\(slash\)states\(slash\)arizona](http://www.electricitylocal.com/slash/states/slash/arizona)
- Justification for Rate Increases:** SRP should provide transparent data to justify these increases. Without clear evidence that the changes are necessary to maintain infrastructure or support sustainable energy transitions, they may appear to prioritize corporate profit over public welfare.
- Sustainability and Modernization:** If the rate hike claims to fund renewable energy initiatives or infrastructure upgrades, SRP should clarify how these funds are allocated. Residents need assurance that their additional payments will lead to tangible benefits, such as more resilient and sustainable energy systems. Please reconsider the impact this is having.

SRP Public Price Process

Comments from: 12/12/2024

Name: Shufan Wang

Record Number: 84c34cf9

Delivery Method: Digital Submission

Comment:

I propose a lower monthly service fee in apartments, especially 1b apartments. I think \$10 is sufficient. SRP can get the revenue from other sources. The \$20 monthly service fee sometimes is even higher than my monthly electricity charge. For example, my last monthly bill is only \$38.71, including \$20 monthly service fee. The energy charge pre-tax is only \$15.81. I pay more service fee than the energy charge. The flat monthly service fee increases burden for students and single person living alone.

Name: Brittany Smith

Record Number: 9b46ba8d

Delivery Method: Digital Submission

Comment:

If I buy, install a solar system and responsible for all maintenance costs of it, then why would I be charged a higher percentage rate by SRP? This does not make sense.

Name: Carter Youngman

Record Number: afdc3fac

Delivery Method: Digital Submission

Comment:

It is notable that SRP proposes no significant increases to commercial customers (including and especially data centers). I understand the need for rate increases but to exclude commercial power users (that already have a lower rate than residential users) seems like an attempt to burden a customer base that has no significant voice with SRP's board or it's management. I have experience with how SRP has bent over backwards to satisfy data center customers and how it neglects and marginalizes residential customers. It seems this rate increase continues that tradition.

Name: Raymond Eng

Record Number: 20afc525

Delivery Method: Digital Submission

Comment:

Why is SRP against home solar? Example insane peak rates in winter, from 5am-9am & 5pm-9pm.

Name: Vanessa McNeal

Record Number: 82b18db6

Delivery Method: Digital Submission

Comment:

It is understandable that rates increase supply and demand. We have solar on our home and although it helps a little I feel as though our SRP bills are still equivalent to our friends who live in Gilbert, AZ who do not. I would like to not see our electric bill increase much in 2025. thank you.

Name: Sal Rojas

Record Number: 80efb178

Delivery Method: Digital Submission

Comment:

i donot want prices to go up let the trump presidency fulfill his mandates to decrease prices. also u have not given us more value to increase what u say is necessary thanks

Name: Melissa H

Record Number: 560a6482

Delivery Method: Digital Submission

Comment:

SRP spends millions on sustainability programs. Who reviews and looks at whether those are cost effective in the first place? APS' programs are reviewed by the ACC, but does any independent third party evaluate SRP's program spending? Can you share how program spend has grown over the years?

Name: John H

Record Number: d4a404a3

Delivery Method: Digital Submission

Comment:

Has SRP considered cost reductions besides simply increasing prices for customers? Please tell us about cost reductions the company has implemented in recent years.

Name: Juan Salas

Record Number: abb32d78

Delivery Method: Digital Submission

Comment:

SRP's price plans for homes with PV solar installations do not make it economically feasible for your customers. SRP's metering and peak charges would cause our monthly projected bill to exceed our current bill. Given this, I consider SRP solar rate plans to be too restrictive, i.e., SRP tries to restrict their customers from moving to PV electric generation.

Name: Charles Crawford

Record Number: 08269304

Delivery Method: Digital Submission

Comment:

It's time again to hit the consumer. SRP doesn't earn enough money even with the high energy rates now. Must be nice to go to a commission and get money when the bosses and other high salaried always want more but do they ever tighten their belts? Nope! And the customers are the source to pad their wallets. Ever since a new meter was installed here the electric bill has been higher even off periods of the year. Loved the paragraph "During the public pricing process,etc. It is so full of garbage comments that isn't reality. All designed to fool those who read it. And the publicly elected SRP Board is a joke. When is that elected? I have lived in Alta Mesa serviced by SRP for eight years and am a voter but I've never seen candidates for SRP Board. And my opinion it is a yes board. And if I were on the board I would vote NO for anything raising costs in November 2025. With the new administration in DC energy will be plentiful as it was four years ago without an idiot trying to kill energy independence and driving prices up in an effort to destroy America with illegals and energy dependance. So pretty clever basing Nov. 25 as that date anticipating energy costs would go back down to the lower prices and getting an approval for rate increases of all types the profits would perhaps double or triple. And again, fooled the consumer. My views. Vote NO.

Name: Doug Daniel

Record Number: 4b002a6b

Delivery Method: Digital Submission

Comment:

I am on a low, fixed income pension. Please consider keeping rates and fees low for those of us with limited means. Thank You

Name: Gail Pamela Vavrica

Record Number: eb690456

Delivery Method: Digital Submission

Comment:

I am not pleased with the rate increase. What can be done to mitigate the costs to residents affected by this? Why is this even taking place. We already pay enough especially during the summer.

Name: L. Otero

Record Number: 9b72f9ec

Delivery Method: Digital Submission

Comment:

With all do respect, this is just another increase that will impact millions of people, to line the pockets of the SRP company. Your employees, especially upper management, make tens of thousands of dollars worth of bonuses each year, ON TOP of already inflated salaries. You offer massive incentives to your directors where funds are being provided for their children's higher education and have plenty of positions that are "grand-fathered" in with people in those positions who are just collecting paychecks. Perhaps conducting a true audit of the company and "cutting the fat" will allow for the citizens to not feel, yet another, price increase during this time, and will, instead ensure that this PUBLIC company is being run with integrity.

Name: Chris Kontos

Record Number: ef65a6ed

Delivery Method: Digital Submission

Comment:

Thank you for the opportunity to comment on proposed rate changes. I hope my comments will be taken into sincere consideration by decision-makers. I do not approve of any price increase on residential customers. As a public utility, SRP is a monopoly. We the consumers have no choice of going to a different provider. It's my view that SRP has done nothing to justify asking for more money from hard-working, honest people to provide the exact same level of service. SRP wants to increase residential electricity prices by 3%. What am I going to get in return for that? Am I going to get higher-quality electricity? Am I somehow going to get more power delivered to my home? I sincerely doubt that anything will change for me besides having a bigger bill. The population of the Phoenix metro area continues to grow. There are thousands more customers for SRP that didn't live here just a few years ago. That should already be a huge revenue boost! If you want to increase your profit margins, you should cut expenses. I'm sure you have overpaid executives who could go without a raise or a bonus for a year. That would save your company a boatload of money. My household is a member of the SRP Bring Your Own Thermostat (BYOT) program. Every year you send us letters and emails telling us how much energy was saved and how good we are for the grid and community. If it's this big of a deal, why not push and incentivize more households to do this? That's a positive thing that could benefit both customers and SRP. I didn't even know the program was a thing until I just so happened to get a smart thermostat. I didn't seek out to join the program. In summary, it's disgraceful that SRP would consider raising prices on consumers. Figure out another way to satisfy your greed, because I don't want to pay for it.

Name: michael luksich

Record Number: b22d9141

Delivery Method: Digital Submission

Comment:

SPR needs to get more serious about supporting the use of solar on residential homes and reimburse the homeowners who have made substantial investments in order to utilize this great way of producing electricity. SPR has not and is not supporting this opportunity as it could. I am against any rate hikes until they take this under more serious consideration and reimburse electrical generation from residential solar systems in a just and fair rate. They should be a leader, not a foot dragger.

Name: Ethan Sesar

Record Number: 6a52bd10

Delivery Method: Digital Submission

Comment:

I am totally against this as the prices are already much higher than other companies. As far as the service fee, the customer service with SRP is horrible and does not deserve more money poured into it without actually fixing the issues first.

Name: Akinson sanchez

Record Number: 465ac0f9

Delivery Method: Digital Submission

Comment:

It will be hard to live for some families if they raise your prices. Right now it's hard to lived with everything that is expensive

Name: Lucas Lucero

Record Number: b47a721f

Delivery Method: Digital Submission

Comment:

SRP's proposed 5.9% avg increase for residential customers with solar is unfounded and unfair. Residential customers personally invest thousands to purchase or lease their home solar. They should be rewarded for making the grid cleaner, safer and more reliable instead of penalized with increased and unsubstantiated fees. Residential solar provides the grid and our communities numerous benefits that far outweigh any additional costs to SRP. 1. Residential solar requires no additional land thus SRP avoids costs to acquire powerplant sites and obtain permits. 2. Residential solar requires no SRP security or maintenance staff thus reducing overall costs. 3. Residential solar reduces the need for SRP to build costly additional transmission and distribution lines. SRP avoids costly and lengthy grid interconnection studies, avoids use of eminent domain, lawsuits, easements, long-term maintenance, outages and line replacements. 4. Excess residential solar supports grid reliability thus greatly helping SRP and all our neighbors. 5. Residential solar negates the need for mining, processing and burning fossil fuels leaving our land, air and water cleaner for present and future generations. 6. Residential solar requires no fuel costs to SRP. It reduces SRP's reliance on fossil fuels that are subject to price spikes and shortages. Lessened fossil fuel use reduces costs of storage, transport, spills, fires and hazmat issues like leaking USTs. 7. Residential solar creates good paying union jobs for private installers and maintenance. 8. Residential PV and batteries can be recycled thus supporting a circular economy and reducing landfill waste. 9. Residential solar paired with batteries enables greater grid reliability for residents to keep the lights on during blackouts greatly improving personal safety. It also reduces the strain on SRP for black-start situations. 10. Residential solar and batteries break the legacy of utilities siting fossil fuel powerplants and transmission lines predominantly in lower-income areas and communities of color. 11. Commercial customers use the greatest amount of overall electricity, they create the greatest burden on the overall grid, they require the most fuel and should bear the majority of proposed cost increases. By contrast, residential users with solar and batteries create the least overall cost burden and should have the lowest rates. In closing, SRP's FPPAM is at least in part tied to fuel costs. We live in sunny Arizona which is blessed with some of the best solar energy potential in the world. SRP could be setting an industry standard with clean energy that is not subject to fuel costs and instability. SRP's board years ago should have incentivized and prioritized the use of solar and wind energy along with battery storage and other non-fossil fuel storage and generation options. Instead, current and

future SRP residential customers are literally paying the price for SRP's misguided planning and lack of foresight to adjust their generation mix to maximize renewable energy uses that are not tied to fuel fluctuations. SRP should be aggressively incentivizing residential customers to maximize residential PV and battery storage while pursuing utility-scale renewable energy generation coupled with batteries and phasing out the costliest, fuel-dependent generation stations. I implore the board to make better long-term decisions that truly benefit current and future customers.

Name: BELSAAS JANET E

Record Number: 46f137c0

Delivery Method: Digital Submission

Comment:

please keep the increase low as possible. hoping it isnt to much of a change or impact.

Name: David Vernon

Record Number: c47d8bca

Delivery Method: Digital Submission

Comment:

Hello, I am reading through the proposed rate adjustments and have a question: How many megawatt hours of electricity were used by residential SRP customers over the past 12 months? Thank you for your prompt reply,
David Vernon

Name: kamran amjadi

Record Number: b069f4c5

Delivery Method: Digital Submission

Comment:

I do not wish any price increase from SRP. Thank you for the opportunity to express our opinion on this matter. best regards KAMRAN AMJADI

Name: Valerie Andrews

Record Number: f0d96405

Delivery Method: Digital Submission

Comment:

I would have like to been able to participate in SRP Residential Demand Price Plan Pilot. It would be nice if there was a way to compare my data across all the available plans offered to view how price varies based on what was used to determine the best plan to use. For example: I paid x amount of dollars on the time of use plan. I could've paid x amount of dollars using standard plan, SRP Daytime Saver Pilot, EZ-3, etc. Would like to see the breakdown of all the plans side by side. With all of the variances and fees, it makes it difficult to decide on anything beneficial. I appreciate your time. Thank you.

Name: Mark Messmer

Record Number: abd97b4b

Delivery Method: Digital Submission

Comment:

Why is SRP's solar buyback rate so low? Arizona should be leading the US in solar generation yet homeowners are left with a difficult ROI since the buyback is so low. Instead of spending capital now to build more capacity, SRP should simply incentivize buying back from consumers and storing it.

Name: Kaitlyn Bamburg

Record Number: bb1b31ad

Delivery Method: Digital Submission

Comment:

Enough with the price increases. People are barely making it as it is.

Name: Deb Mohan

Record Number: 69820cc3

Delivery Method: Digital Submission

Comment:

Last year SRP raised the prices by 8% and with the long summer of 100+ degrees, we had to pay a lot more while keeping the cooling down. My personal setting was just on the edge through out the summer. Even during the winter months, we have not been using heating as we cannot afford the high prices. The economy is not great and everything is expensive. Raising the prices again is going to be detrimental, not only for us who can barely afford but for those who are living on the edge may not be able to survive. I do not think that the price increase is justified and so soon.

SRP Public Price Process

Comments from: 12/13/2024

Name: Andrea Stoner

Record Number: 6e86939c

Delivery Method: Digital Submission

Comment:

I don't see what the rates will be in the new plans.. we typically save about 30% or more with our Inergy demand management system.. is this going to change? We have neighbors that want to get in on what we have with this InergySystem products, how long do they have before they are cut off from joining the E-27p?

Name: Michael Baumann

Record Number: 5fc038c7

Delivery Method: Digital Submission

Comment:

When will people be cutoff from joining the E-27p and E-27? We provide Energy management installations for customers joining the E-27 with solar systems and without. Are the new demand rate plans going to track demand the same? Will my customers still be able to see a benefit with the systems they purchased? Thanks for your time.

Name: brianda felix

Record Number: 71bd7d2a

Delivery Method: Digital Submission

Comment:

no deben de subir los precios de la luz porque afecta el bolsillo de sus usuarios

Name: Mary Sanchez

Record Number: 71ad40ed

Delivery Method: Digital Submission

Comment:

We middle to lower income customers are getting hit from everywhere! Now we have this Public Price Process to support updates to the electric grid. What are we supposed to choose from updating the grid or putting food on the table? I am strongly asking that we do not get a price increase. I have followed all recommendations to lower my energy costs. However, it still is high for one person on Social Security. I want to make sure I receive any information on public meetings so I can attend.

Name: Patricia and Marc Smith

Record Number: 49751dbe

Delivery Method: Digital Submission

Comment:

We have been SRP customers for 40 years and pricing has been stable and fairly predictable until 2024. In mid-2024, our monthly budgeted price increased by 35%, without any significant change in electrical usage. We are senior citizens on a fixed income and these price increases are difficult. Additional increases will only add more stress to the fixed budgets of vulnerable citizens and long-time customers. Please consider this feedback in reviewing future price increase proposals.

Name: Mike DAmbrosia

Record Number: 1957aca8

Delivery Method: Digital Submission

Comment:

I'm against these price increases. We're at a time when we should be putting money back in people's pockets and not taking more out. I'd ask you to do more with less, not less or the same with more. In addition, I don't even have solar but the continued penalization of people that are doing the right thing to generate energy is discriminatory and unjust. On one hand you ask for more money to maintain reliability but you continually disincentivize people from removing stress from the grid with rooftop solar. I look forward to the day in the not distant future where these tactics turn against the power companies and the consumer is incentivized to go off-grid completely with rooftop solar and home batteries.

Name: Brad Edmunds

Record Number: 85324ced

Delivery Method: Digital Submission

Comment:

You are planning to raise prices for the updates to the electric grid. Should you not have been consistently updating the grid that we have all been paying for month after month? Maybe instead of paying your CEO over a million a year and paying out bonuses to key leaders in your organization, they should have been compensated based on their ability to use profits annually to slowly update the electric grid. Meanwhile, residents all across the Phoenix area struggle financially to even cool their homes to a comfortable temperature in the summer months. I managed a business which included my responsibility to update the physical building. I didn't raise rates and tell my customers I had to do this to update the building they lived in. I updated the building to draw in the customers. SRP has a captive customer base though, and we all know that inspires nobody at SRP to look out for the consumer who is left without alternatives. This is pure greed on the part of SRP and those who benefit financially from putting the burden of updating the grid on the backs of the residents in Arizona.

Name: John Novoselac

Record Number: a11a9f0c

Delivery Method: Digital Submission

Comment:

Do not raise the rates or delivery fees.

Name: Julian Gladysiewski

Record Number: MI6702839

Delivery Method: Mailed to SRP

Attachments: 20241213_PriceProcessComment_Received_Gladysiewski.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6702839*

Comment:

December 9th, 2024
Salt River Project Board of Directors
1500 N. Mill Ave.
Tempe, AZ 85288

Dear Members of the SRP Board of Directors,

I am writing as a concerned citizen, customer, and advocate for fair utility practices to express my unequivocal opposition to the proposed 2.4% increase in SRP's annual revenues through changes to the standard electric rate schedules and riders. This proposal represents an undue financial burden on the community, particularly at a time when the economic pressures on families and businesses are already acute.

Your justification for the rate hike - citing the replacement of aging infrastructure, adapting to an evolving grid, and enhancing customer programs and services - falls short of convincing. While these may sound like reasonable objectives on paper, they lack transparency and accountability. Customers have a right to know whether SRP has exhausted cost-saving measures, optimized operational efficiencies, or sought alternative funding sources before resorting to a price hike. Without concrete evidence of these efforts, the proposal appears to shift the responsibility of SRP's internal challenges to customers, who have no choice but to comply with your monopoly.

It is particularly troubling that this increase will disproportionately affect those who are already struggling to make ends meet. Arizona families are facing rising costs across the board, from groceries to housing. For SRP - a utility provider with an assured customer base and no direct competition - to raise rates in such a climate is both exploitative and tone-deaf. Furthermore, the proposal includes a decrease in

fuel and purchased power expenses, but this adjustment does little to mitigate the long-term impact on households and small businesses.

I must also address the broader context of SRP's governance and accountability. When decisions are made by a board with limited external checks and balances, the potential for self-serving policies becomes a significant concern. How can the public be assured that this proposal genuinely reflects the needs of the community rather than the interests of SRP's leadership?

Additionally, SRP's public engagement process, while outlined in your legal notice, appears insufficient in providing meaningful opportunities for customer input. The onus is placed on individuals to request documents, submit written questions, and attend meetings during limited timeframes. This process is neither accessible nor transparent enough to instill confidence that the voices of those most impacted will be adequately heard.

Rather than raising rates, SRP should prioritize exploring cost-neutral solutions, such as improving energy efficiency, leveraging renewable energy sources to lower operational costs, and reducing administrative overhead. A commitment to fiscal responsibility and innovation would go much further in earning public trust than imposing yet another rate increase.

I urge the Board to reject the proposed price increase and to reconsider its approach to addressing operational challenges. The public deserves utility rates that are fair, transparent, and reflective of a commitment to serving the community rather than exploiting it. The community will not stand idly by as SRP continues to prioritize revenue over its responsibility to its customers.

Sincerely,

Julian Gladysiewski

Name: Ashley Post

Record Number: f6829b56

Delivery Method: Digital Submission

Comment:

In order to encourage more Solar use, I would suggest the monthly fee be reduced to the monthly fee of all other types of accounts. Also, I believe if you're selling Solar back to SRP, it should be at the appropriate rate, not at a very, very reduced rate as it is currently. Making these changes may help more people decide to go with Solar. I do appreciate all the incentives that are given for energy, efficiency, and Solar as well. I have been pleased with SRP and understand the need for pricing increases in order to strengthen the grid. However, there has been a 10% increase (5% each of the last two years) and it would be nice to see what all the additional monies are being used for. Thank you for allowing the public to share their opinions, comments, and views.

Name: Cole Weaver

Record Number: MI6704822

Delivery Method: Mailed to SRP

Attachments: 20241213_PriceProcessComment_Received_Weaver.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6704822*

Comment:

December 9th, 2024
Salt River Project Board of Directors
1500 N. Mill Ave.
Tempe, AZ 85288

Dear Members of the SRP Board of Directors,

I am writing as a concerned citizen and customer to express my firm opposition to the 2.4% increase in annual revenues, as detailed in your Price Proposal. It is both unreasonable and unjust to burden the community with additional costs, especially when SRP operates as a monopoly, leaving customers with no alternatives for electric service.

The justification offered - replacing aging infrastructure, adapting to an evolving grid, and enhancing customer programs - rings hollow without tangible evidence that all existing resources have been utilized efficiently. Customers should not be made to bear the financial weight of operational inefficiencies or mismanagement. Moreover, your proposal conveniently offsets this increase with adjustments to fuel and power expenses, a sleight of hand that fails to provide meaningful relief.

This rate hike is being imposed at a time when families and businesses are already grappling with inflation and rising living costs. For SRP, a monopoly with guaranteed market control, to raise rates during such challenging times is both exploitative and unconscionable.

I also question the integrity of the approval process itself. When the very mechanisms meant to regulate and protect consumers appear compromised, how can we trust that this proposal serves the public interest?

I demand that SRP halt this price increase and explore alternative solutions that do not place undue strain on customers. Your role as a utility provider is to serve the public, not to exploit your monopoly for increased revenues.

Sincerely,

Cole Weaver

Name: Joe Flicker

Record Number: 0feaa2a5

Delivery Method: Digital Submission

Comment:

Rates should not increase. If anything, I have noticed my rates increasing despite my electricity usage being the same or even less than in prior years. It is also not clear to me what is a service charge in this process or why that should increase as well. What services are you providing that are not already part of my base rate?

Name: Christine Ross

Record Number: 895ae1d0

Delivery Method: Digital Submission

Comment:

You cannot increase prices again. This is bordering on ridiculous prices. I'm on a fixed income and this doesn't work for me!

Name: Martha DeFulgentiis

Record Number: 73188721

Delivery Method: Digital Submission

Comment:

I just don't see how you can do this. Our bills have gone up over 25% in just the last two years. You keep sending me energy efficient notices that are poor even though I have added insulation and updated appliances to more energy efficient ones. We keep our summer thermostat at 80 and winter at 72. We are never comfortable in our own home. Arizona is a retirement state and many of us spend most of our time at home so we can't lower or raise our thermostats anymore without literally dying. You offer nothing to seniors and your help with low income is for the poorest of the poor and \$23.00 is truly a joke. With a more energy favorable administration coming in, why are you doing this. We just can't afford to live here anymore. I plan on contacting the corporation commission to see if they are overseeing your mismanagement of our energy costs. When you are on a fixed income, this stuff really matters and I submit you should rethink your pricing to make it affordable to middle class residents.

Name: Kathy Phillips

Record Number: f1357231

Delivery Method: Digital Submission

Comment:

I am a retired widow on a limited income and cannot afford an increase in my electric bill! It's mid December and I purposely have not turned on my heat yet since my payment was raised because of our very long hot summer. I conserve on electricity as much as I can, yet my payment continues to rise. Please think of the people whose lives you are affecting when you decide to raise rates!

Name: Julie

Record Number: 7bb2df83

Delivery Method: Digital Submission

Comment:

To answer the question first, the only fair thing to do is "raise the base." It is absolutely wrong to punish people for being at home for working from home or being at home raising their families with gimmicky punishments for being comfortable in the home. It's even dangerous in AZ to take away AC. When you make it unaffordable to stay cool in the home, you make everyone miserable and lethargic. This makes for an unproductive unhappy people. It demoralizes and dehumanizes the American people. That leads to the destruction of our entire Society. This smacks of the globalist conspiracy to destroy America. We've seen the Water Company's double their prices as a part of a way to take away our water. When you destroy your own people you're only destroying yourself. The question has been asked why is Europe committing suicide? Why would you? If anyone should pay more it should be the people with the electric cars or the large buildings that keep their air conditioning at 74 during the summer. Like your building. But there again, if you destroy businesses, you destroy people's jobs which destroys our economy and way of life. So that would be stupid too.

Name: Nathalie Koren

Record Number: f96a7abe

Delivery Method: Digital Submission

Comment:

Please stop raising residential rates. The consumers carry the burden of raising cost of living, but our income is not increasing. Cost of medical care is astronomical, house and car insurance have doubled in some areas, food, rent, the list goes on. The large companies increasing their profits yearly, but our incomes are not increasing to keep up. The Social security COLA increase in 2025 is 2.5%, a laughable increase really. The cost of electricity is crucial in the summer in AZ, please keep it affordable

SRP Public Price Process

Comments from: 12/14/2024

Name: Jeff Marsh

Record Number: 7b85d182

Delivery Method: Digital Submission

Comment:

How about a 2-3 % increase, not as big of a leap for working people.
Interesting that shortly after this proposal arrived, we were invited to plant trees (a good idea) for an extra \$5 per month.

Name: John Pizano

Record Number: 7d73603e

Delivery Method: Digital Submission

Comment:

Why don't the board of directors cut half of their profits and rewards they received for 2024 to pay all your increases SRP is planning for 2025

Name: Ryan Hunt

Record Number: 2d48c1c5

Delivery Method: Digital Submission

Comment:

Really bad timing to be increasing monthly rates. EVERYTHING is about to get even more expensive, including your costs to upgrade. I advise waiting for a better economic climate

Name: Warren George Walters

Record Number: 62b7adb6

Delivery Method: Digital Submission

Comment:

All public agencies should have a periodic review of efficiency and effectiveness in public dollars spent. Every corporation or public agency needs a "vice president in charge of killing things" because some expenses keep going long after the usefulness of the effort is over. Also, we live near the Red Mountain Center and soccer fields. At times, all the high powered lights are burning for hours when no one is there. A waste of dollars that can be corrected, as one example.

Name: Tina Tegtmeyer

Record Number: 52dc90d7

Delivery Method: Digital Submission

Comment:

The proposed rate increase is unwarranted. I'm so tired of lining the pockets of your CEO and other exectutive staff. You do not need to make more money at the expense of customers. How do you expect the average income earner to pay their other bills and buy groceries? I'm sure you don't care as long as you can have your mansions and luxury cars. You all should be ashamed of yourselves. In addition you only give low income people a lousy \$23 discount. OH BOY! Seriously you need to stop with the coperate greed. It is out of control. NO TO ANY MORE RATE HIKES until your CEO and other executives can show they are living in poverty.

Name: Regina Deane

Record Number: 945b2165

Delivery Method: Digital Submission

Comment:

Please keep me posted of the price offering

Name: Renee Black

Record Number: 0ed01b55

Delivery Method: Digital Submission

Comment:

Costs high enough and hv had increases. Stop spending money to enhance EV's. Not desirable. Wud u buy a used one. Concentrate on summer heat. It's life or death. We hv older generation & many with lung problems that can't afford it. U are driving the idea of alternative power which will put u out of business. Maybe congress needs to get involved. Big no.

Name: Ruben Henderson III

Record Number: 6641fdb8

Delivery Method: Digital Submission

Comment:

I'm recommending that those of us who are 70 years and above and have been faithful and diligent customers and participated in SRP's energy savings programs have their revenue increase frozen at the 2024 rate.

Name: Eric F

Record Number: 63a16700

Delivery Method: Digital Submission

Comment:

Cannot afford any of these price increases, barely making it through with inflation as it is, if either the MSC increase or the usage increase go into effect, we won't be able to afford it. This is not the time for price increases, this is the time for price decreases!

Name: Joan Barnes

Record Number: 5404e033

Delivery Method: Digital Submission

Comment:

Arizona's electric costs are the 2nd highest in the country. Perhaps eliminate all DEI efforts and return it to your customers. I do NOT support any increase in rates and I urge all SRP consumers to do the same.

Name: Evan Dargen

Record Number: dcdcfb67

Delivery Method: Digital Submission

Comment:

I have been an SRP customer in the valley for over 15 years. Only recently (2023) was I able to afford solar installation on my home in the hopes of offsetting a fraction of the cost of rising electrical bills. While Arizona may not be leading the way for it's residents to reap the benefits of solar, it was indeed a relief to become somewhat disconnected from "the grid" and lead a more sustainable lifestyle. I say this both in regard to becoming more financially secure, while also putting my best foot forward in the fight against an increasingly warming climate and looming environmental crisis. After all, shouldn't the state of Arizona be a leader in pushing solar incentives for it's residents? All said, this is the second proposed rate hike by SRP in a year (the year in which I sought a form of financial freedom via solar). I find this unnecessary and frankly disgusting for a company which profited an estimated annual revenue the same year (2023) of \$4 billion. While I am only one of countless residents reliant upon the electrical grid to carry on with daily life, I am asking you to put people over profits. I ask you to reconsider this proposed rate hike.

Name: Alastair stell

Record Number: 5f7b92de

Delivery Method: Digital Submission

Comment:

We currently have solar, grandfathered under the EZ-3 plan. When we run out of the grace period, we will disconnect our solar from the grid and when it fails we will decommission the system entirely. SRP has made owning Solar absolutely punitive and these rate increases confirms what we all know - namely that SRP hates solar and customers with solar.

Name: Bill

Record Number: 60e6d4fc

Delivery Method: Digital Submission

Comment:

The proposed SRP price increase poses significant challenges for individual customers and the broader community. It is crucial to understand the profound and far-reaching effects this decision will have on households, small businesses, vulnerable populations, and the local economy. I urge you to reconsider this proposal for the well-being of those who rely on SRP for affordable and reliable energy. Rising costs of living already strain families and individuals in our community. Essentials like housing, food, and transportation are increasingly expensive. Adding higher energy costs exacerbates these challenges. Utility bills are a significant part of household budgets, especially in our region where air conditioning is essential during extreme heat. For low-income families, the proposed increase could force difficult choices between paying for electricity and other necessities such as groceries or medical care. Fixed-income groups, including seniors and individuals with disabilities, would be particularly hard hit. These individuals may face untenable decisions that affect their quality of life and health. Small businesses, the backbone of our community, operate on thin margins. Higher electricity rates increase monthly expenses, forcing businesses to raise prices, cut staff hours, or even close. This harms both proprietors and the community members who rely on their services, creating a ripple effect that slows local economic growth. Consumers would face higher prices for goods and services, and potential business closures would lead to fewer jobs and reduced community vibrancy. The price increase would disproportionately affect vulnerable populations. Utility insecurity, the inability to afford consistent electricity, has dire consequences, including stress, respiratory issues, and heat-related illnesses. In Arizona's extreme summers, electricity is a necessity for survival. Higher costs may force some residents to reduce energy use to unsafe levels, endangering children, the elderly, and individuals with health conditions. Higher utility bills reduce disposable income, leading to decreased local business spending. This harms the local economy, weakens the social fabric, and reduces opportunities for growth. Additionally, higher utility costs deter new businesses, limiting economic diversification and innovation. While SRP may argue the increase funds infrastructure or renewable energy, these goals should not come at the community's financial expense. Higher costs may discourage customers from investing in energy-efficient solutions, counteracting sustainability efforts. As a regulated utility, SRP holds a near-monopoly. Customers lack alternative providers and are vulnerable to price increases. SRP must operate transparently and equitably, reflecting customers' best interests. Rather than

a blanket increase, SRP should consider: Tiered Pricing Models: Progressive rates where higher energy users pay more. Enhanced Assistance Programs: Support for low-income households. Efficiency Investments: Reduce SRP's operational costs to avoid passing them to customers. Community Engagement: Include public input in decision-making. Transparent Spending: Clearly explain how additional revenue benefits customers. SRP has long been a trusted provider. However, trust depends on prioritizing customer well-being. This proposed price increase risks undermining that trust. I urge you to reconsider and explore alternatives that balance financial sustainability with community needs. SRP has long been a trusted provider. However, trust depends on prioritizing customer well-being. This proposed price increase risks undermining that trust. I urge you to reconsider and explore alternatives that balance financial sustainability with community needs. Thank you for your attention and commitment to serving our community. I trust you will consider these concerns and act in the best interest of all SRP customers.
