

SRP Price Process Comments Received Week ending December 7, 2024

SRP Public Price Process

Comments from: 12/2/2024

Name: Ryan Kellogg

Record Number: a3850c2a

Delivery Method: Digital Submission

Comment:

SRP should be searching for ways to cut costs and lower energy rates, not finding ways to increase them. SRP has already increased rates against the rising costs over the last few years. Many households are struggling to make ends meet. I strongly urge the board to explore options outside of rate increases.

Name: Gene Poulton

Record Number: 74f4ee24

Delivery Method: Digital Submission

Comment:

My next door neighbor, at [REDACTED], has solar but I don't. Our house is similar in size. Is it possible to see how much money his solar saves him compared to mine without? I don't want to know a percentage on average because that is never a real number. What is his average electric bill?

Name: Vicente Galindo

Record Number: 667f5f3a

Delivery Method: Digital Submission

Comment:

It is time that you contact the Postmaster-General: Russell-Jay: Gould to install Zero-Energy-Producing-Devices for the Correct-Pricing-Cost for the Public's-Vestment. Stop-Corruption!!!!

Name: Tonya L Perkins

Record Number: c1cd9dca

Delivery Method: Digital Submission

Comment:

Prices are already high enough! I'm so tired of seeing price increases everywhere. How about you have all of your electric vehicle owners who are now sucking off the grid pay for the increase?!

Name: Shirley Ball

Record Number: d517b743

Delivery Method: Digital Submission

Comment:

I am 83, and feel seniors should get some kind of a discount. Please consider. Thank you.

Name: Luke Tetschner

Record Number: 40dd1dd9

Delivery Method: Digital Submission

Comment:

The new tier level increased our bill a bunch! I don't know if the Navajo generation plant closing forced SRP to put all their chips on solar or what. The peak rates are ridiculous! In the real world, there is no Journeyman Truck Driver, Journeyman Mechanic or Journeyman painter. Maybe stop paying high Union Labor or ditch the EPIC bonus. Just my thoughts

Name: Steven Bertram

Record Number: 9899c545

Delivery Method: Digital Submission

Comment:

It's absolutely ridiculous for you to propose a 4% increase to homeowners meanwhile planning to build power line eye sores that will reduce the same homeowners' property values. You people are beyond greedy and do not care about the average citizen.

Name: Carlie Jensen

Record Number: 3982171d

Delivery Method: Digital Submission

Comment:

SRP just got a 22% rate increase. By no means should you be raising prices again. It's out of the question and deplorable that you'd think this is appropriate.

Name: Vianey

Record Number: af3f15e0

Delivery Method: Digital Submission

Comment:

As a homeowner in this area, my family and I do not support price plan changes that increase service prices.

Name: Robert Messali

Record Number: 71a5f507

Delivery Method: Digital Submission

Comment:

Immediately stop the Demand Fees on all Solar Plans! This should be illegal!

Name: Charles Shaw

Record Number: 9385e996

Delivery Method: Digital Submission

Comment:

Hi! I am happy to pay more to update the grid, but not without some concern. Whenever there is substantial rainfall, why does our neighborhood (Golden Keys Central) experience a power outage? Ninety percent of the time, when an outage occurs in our neighborhood, the neighborhoods to the West, East, and North do not. I would like to request that our neighborhood be added to the grid update plan.

Name: Jodi Gibson

Record Number: cda9bdc0

Delivery Method: Digital Submission

Comment:

We have solar as a means to save money and help the environment! We should not be punished for doing this! Was told we would not be subject to increases and would have frozen our rates! An increase should not occur as feel we pay enough as it is!

Name: Cindy Herb

Record Number: 81d51560

Delivery Method: Digital Submission

Comment:

What about us seniors that live month to month? A \$20 discount is no help. With an increase we may have to choose between medication or food in order to have services.

Name: Patrick Whalen

Record Number: f0e2a9b3

Delivery Method: Digital Submission

Comment:

Didn't we just increase the rates? The dates and amount of each increase for the past ten years would be beneficial information

Name: Rosen Enchev Kirilov

Record Number: b9688195

Delivery Method: Digital Submission

Comment:

As a residential solar owner - Can SRP lower the monthly grid fees as we are not using the power grid app the time?

Name: Paul Quackenbush

Record Number: e506e1ff

Delivery Method: Digital Submission

Comment:

While I understand in order to compete in today's market, you must consider the cost of living for your customers. In 2024 the cost of living increased by approximately 4%, still less than the 7% increase we saw in 2023. Many of us seniors will not even see an increase in Social Security of that amount but rather a 2.5% increase. I would poll your customers as to who may be retired and receiving pensions and or social security and those who are currently employed. Putting an extra burden on seniors would be a huge mistake even though temperatures are rising during the summer months and energy costs are soaring. Do we pay the cost of being cool or go without food to continue to survive. Thank you.

Name: Ken

Record Number: d3ad2649

Delivery Method: Digital Submission

Comment:

We are already hurting with the inflation and cost of goods through the roof, and now you want to stick a \$40+ price increase again on us. Also freezing the TOU plans is not a good idea. We have no choice to switch electric companies so this is an unfair option to raise prices again.

Name: Abrielle Gleeson

Record Number: 2d4bd7ae

Delivery Method: Digital Submission

Comment:

The last pricing increase increased our monthly cost by well over \$100 in some cases for the use of the same or less power. Increasing pricing again is not only in bad taste but also tone deaf in a time when most people are struggling to feed their families. We have been subjected to increase after increase in every parts of our lives except in salaries. If Srp increases the costs again it will only be to better pad their own bottom lines and subsidize large corporations like Facebook at the cost of the everyday resident. Please see how detrimental another increase would be and do not increase costs again.

Name: Cynthia K Kamphaus

Record Number: 7f32315c

Delivery Method: Digital Submission

Comment:

In this economy and with a preponderance of elderly on a fixed income and families trying to pay for mortgages, food, clothes, etc., I feel any type of a rate increase is irresponsible, inhumane, and unrealistic. If you lose customers from inability to pay, what happens to your bottom line then? If you can prove that your expenses outweigh your revenue and you are in danger of closing, I will reconsider my position.

Name: Larry K Ball

Record Number: 2ad334bf

Delivery Method: Digital Submission

Comment:

To greatly increase the dollar charge for demand due to one bad half hour during the month is not fair. We have paid out a lot of money for minor infractions. It is so easy to have a high demand for a half hour. For instance while someone is coming in after a vacation and happens to turn on the air conditioning during peak charge time. You have the data and could create a much more fair policy for charging for peak time.

Name: Billy Vaughan

Record Number: 99330296

Delivery Method: Digital Submission

Comment:

In your explore ways to save, you exclude the business electric vehicle and E-Tech programs. These are ways to saves money and carbons. You will need separate links You do a good job of showing when the last rate change was and the amount we deferred due to Covid. I'd suggest you put this in the main sections and not just buried in a drop-down FAQ. It will have been six years since the last rate DECREASE of 2.2% so why not compare that with either inflation or energy inflation. You may want to spell out FPPAM at the top of its section. What are the hour changes to the TOU rates? I didn't find that info. The experimental EV plan will evolve to a permanent plan. What are those changes exactly? Request that we add a commercial EV charger rate, similar to residential. Why have one without the other?

Name: Norm Sandler

Record Number: 849adcaf

Delivery Method: Digital Submission

Comment:

Still no response... hopefully this time? From: Norm UP Sent: Monday, January 15, 2024 10 26 AM To: CorporateSecretary Subject: SRP Sustainability Plan - Why Are We Doing This? John, Hope you had a nice weekend... chilly temps good for the electric utility business! I, for one, sure appreciate the lights going on and the heat-pump purring whenever needed. This past week, I had the opportunity to attend the SRP Sustainability Plan Road Show held at Poly Tech here in Mesa. And had a chance to speak with most of the "Subject Matter Experts" in attendance (someday I'd like to grow up and be a SME, too!). In preparation, I put together some notes, data, pictures, articles, calculations, etc. to share with the SRP experts. And I asked my one question, "Why are we doing this"? Yes, I know the Fed is providing "free money", money that you and I provide via taxes or, worse yet, come from the increasing national debt to which we're passing on to our children. Did you know, the interest alone is \$100,000 per second? Equally important is the environmental impact that this plan will have. It is absolutely obscene and, quite frankly, not at all necessary. The first Poster at the event spoke to "energy efficiency" with a goal of reducing generation by 300 MWh. The rising cost of electric power will achieve that goal, if not more, but that is NOT energy efficiency. I'd like to introduce a new term, Environmental Efficiency. And it, too, can be measured in MWh. In the attachment, there is a list of grid size solar projects planned for the western US. Their average Environmental Efficiency is 1.1 MWh per acre. Palo Verde, on the other hand, is 20 MWh per acre. As a nuke plant, they require a large land buffer. But the winner, hands down, is the SRP SanTan Generating Station at over 80 MWh per acre! So, the common sense question is "why are we not doing more of this"? I will say, one "SME" did respond with "well, we have plenty of land". I think that's about the same mind-set that the folks in Ohio had with respect to water, before they set the Cuyahoga River on fire. Inclusivity. I see that all the time all over the place, including SRP literature. So, why are Native Americans excluded, again? Yes, there are lots of concerned faces, words, meetings, etc. yet, at the end of the day, the Natives lose again. SunZia is just the latest example. Then, there is the "settled science". Let's consider these: #1 Human annual power consumption is equivalent to the energy the Earth receives from the Sun in just ONE hour. That's a factor ~9000X! So maybe the sun has something to do with climate change? #2 According to the law of conservation of energy, energy cannot be created or destroyed, although it can be changed from one form to another. All of life on Planet Earth owes its existence to the sun. Extending this logic would then

demonstrate that fossil fuels are merely stored solar energy. #3 Math & Reality can be at odds. Consider, the average human baby, at birth, is ~18" long & weighs ~7 lbs. During the first 6 months of life, the average baby gains 8 pounds and grows 5" during the first 6 months of life. Given an average life span of 75 years, extrapolating this scientific data, the average human being, at death, would weigh ~1,200 pounds and be ~62.5 feet tall. The math is correct and the science is settled? #4 If the Earth is 5 BB years old, our 75 year lifespan equates to ~0.5 of a second of the Earth's age. "The hottest year on record" only goes back to 1850, so ~175 years, or ~1.1 second of the Earth's life. And how much hotter? 0.3 degrees F. Then there is the "rate of change" argument. Urban sprawl is now closer to the temperature monitors, so the data is now corrupted. I'd welcome the opportunity to visit with any of the Board and Council members to again ask, Why Are We Doing This?

Name: Jennifer Steinmann

Record Number: 20fdd516

Delivery Method: Digital Submission

Comment:

I think it is absolutely insane to be raising pricing at this time when most Americans are already having a difficult time paying their bills.

Name: Nick Howard

Record Number: 0a5a5f84

Delivery Method: Digital Submission

Comment:

No price increases. We pay too much already

Name: Michelle Bastian

Record Number: 788a2f13

Delivery Method: Digital Submission

Comment:

As someone who pays the electric bill (and all bills) by myself each month I would appreciate that the most expensive utility as it is NOT increase my bill every month. Electric bills in the summer are already crippling. I use the Ecobee thermostat and take advantage of the programs I'm eligible for to try and lower these bills every month, but it doesn't make a big difference. My bills are still \$400+.

Name: Mike Conzemius

Record Number: 7c3eb1ee

Delivery Method: Digital Submission

Comment:

I have solar panels in both Wisconsin (Jump River Electric) and Queen Creek (SRP). The current SRP pricing plans for solar owners is discouraging. My AZ panels generate 4x my WI solar system but my WI solar incentive exceeds my AZ incentive. In effect, SRP is making money from solar owners that exceeds what is necessary to incentivize home owners to invest in a solar system. We would have installed a solar system in AZ regardless because it simply makes sense down here. SRP, and the SRP Board, should make decisions that encourage home owners to install a solar system.

Name: Linda Turner

Record Number: 938e5088

Delivery Method: Digital Submission

Comment:

Mobile homes need more consideration along with attention to seniors with minimal annual income.

Name: Karyn Hart

Record Number: 082a37e4

Delivery Method: Digital Submission

Comment:

This is ridiculous to raise our electricity rates and I strongly oppose it and resent it! I can not afford today's rates and now you'd like to raise rates! This is the most awful and absurd thing you could do to me! Stop! Stop! Stop!!!!

Name: Robert Mermelstein

Record Number: 235c58bb

Delivery Method: Digital Submission

Comment:

As retirees on a fixed budget, a price increase would negatively impact our household finances.

Name: Terry W. Parsons

Record Number: 55f5809d

Delivery Method: Digital Submission

Comment:

At first glance are we being charged MORE for having solar panels??? We are a retired couple in our 80s who love the solar panels--able to recommend which new or current plan best "fits" us? Our townhouse is 1900 sq. ft. and our electric bills are currently manageable per solar panels' production. Thanks.

Name: Matt Driesbach

Record Number: c11dc060

Delivery Method: Digital Submission

Comment:

I am sure it is no surprise that I and many others oppose these superfluous, suggested price increases. I've been an SRP customer for over 20 years and watched the price of electricity increase quite a bit in the last few years already. The offense that customers feel to have rates increases just last month and then be told that another increase is being considered before even paying the first bill of the current increase should not be lost on the board. It is also not lost on me personally that as so much of our community struggle to pay bills, I know multiple SRP employees that make clearly above average salaries at the management and director level down. I can and do appreciate that SRP executives do not seem to have have exorbitant salaries or bloated bonus structures. However, I do not feel these increases are properly justified, but rather an attempt to point at "inflation" and take advantage of the economical climate to raise revenue in an unnecessary and opportunistic strategy.

Name: Sheri Canales

Record Number: 2481398a

Delivery Method: Digital Submission

Comment:

Just was wondering if the Basic Plan is under any of the plans that you named that maybe frozen? I don't see any plan number on my bill that you have named, so not sure if my plan will be frozen. Thank you. The plan I am on really helps me manage my budget and will be not good if it is frozen.

Name: John Wishbone

Record Number: 98ecc3ba

Delivery Method: Digital Submission

Comment:

I fear that by increasing membership in a discounted price plan like the economy system, SRP is not pursuing a truly free market solution to cost and profit increases. If costs have increased such that prices must increase, how is it that more membership can also be allocated as part of a discount program?

Name: Rafah chahine

Record Number: cd2248e4

Delivery Method: Digital Submission

Comment:

I would like to ask for help to lower the fees and cost we are in very bad situations with limited income srp should support families from facing a high prices please and thank you.

Name: Mike

Record Number: fd8bfeb1

Delivery Method: Digital Submission

Comment:

You already are charging too much. Maybe learn to be more fiscally responsible and eliminate those who aren't necessary. Arizona has a problem and getting hotter is one of them, electricity is more expensive yet all these companies and businesses keep moving here. We end up footing the bill. Less government less regulation more off grid!!! More natural gas!!!

Name: Mac Murphy

Record Number: 3320e47e

Delivery Method: Digital Submission

Comment:

SRP services are already too costly. If prices increase more, it will directly harm my family. Please don't raise rates any further. You will hurt people, financially and physically.

Name: Theda Johnston

Record Number: 668660e8

Delivery Method: Digital Submission

Comment:

People are already struggling just to stay afloat, and now you will raise prices. When does it end? I'm on Social Security and can barely afford your prices now. I don't know what I'll do after the price hike.

Name: Bridget McCaw

Record Number: b6a6d07e

Delivery Method: Digital Submission

Comment:

The prices are getting too expensive.

Name: Ray Villaraza

Record Number: 5e514eae

Delivery Method: Digital Submission

Comment:

Down for price increases to support the green initiative, but need to understand why green energies are more expensive in general? Shouldn't we make those cheaper to incentivize people to use solar and other forms of green energy? Thanks!

Name: Brenda Orffer

Record Number: dc380d8c

Delivery Method: Digital Submission

Comment:

SRP needs to reconsider the fact that solar customers do not have a plan option that does not have peak hours. Peak hours for solar customers are during the most significant living hours (5 - 9 AM and PM in fall and winter and 2 - 8 PM in spring and summer). This means getting ready for the day and then arriving home and doing life (homework, dinner, chores) all cost more in the fall and winter. In the spring and summer, solar customers pay an outrageous amount for AC during the hottest times of the day. I have reached out to my legislators to work on legislation that would require SRP to provide a non-peak hours option to solar customers. There is really no reason that solar customers should not have the same plan options as any other customer. It would be good for SRP to do the right thing on their own. Solar customers should not be penalized for doing a good thing.

Name: Elizabeth Ajamie-Boyer

Record Number: 026bb1e8

Delivery Method: Digital Submission

Comment:

Please stop increasing prices. You are making our life more and more difficult. We are on a limited income now.

Name: Rachel

Record Number: ee3f6fd4

Delivery Method: Digital Submission

Comment:

Dear SRP Board and Council, I would like you to stop making yet another increase and changes to the residential and commercial electrical price plans. SRP's net revenues have consistently been in the HUNDREDS OF MILLIONS the last few years - \$317.7 million in 2021, \$394.6 million in 2022, and projected to be nearly \$362 million in 2023. And yet, SRP has increased the price of electricity for customers since 2022. I believe the move by the SRP Board to increase residential rates continually is tone-deaf in the face of drastic inflation hitting all hard-working Americans.

Name: ron statt

Record Number: 88d237c7

Delivery Method: Digital Submission

Comment:

how do i know which tier i am classified as... tier 2 or tier 3? in the market of purchasing an all electric vehicle what is the diff of e14 and e29 pricing plan and benefits of each? should i install a 240 outlet for electric vehicle or 120 outlet given that vehicle is leased with under than 10k miles per year?

Name: paul folmar

Record Number: 8276ae9b

Delivery Method: Digital Submission

Comment:

THIS IS NOT THE TIME FOR ANY INCREASES IN FACT IT'S A GREAT
TIME TO LOWER OUR POWER BILLS..

Name: Hayat D Yassine

Record Number: 9987672e

Delivery Method: Digital Submission

Comment:

At this day and age, any type of increase?Is it gonna be less affordable for the average or below average person. We already use so much electricity in the state of arizona and with solar being so expensive, it doesn't leave us much options.I'm opposed to having any type of increase. Maybe just do an increase on people who own big mansions, but not the average person.

Name: Maryann

Record Number: aa888ac4

Delivery Method: Digital Submission

Comment:

I can't believe that SRP is contemplating a price increase in light of the economic climate that exists today. Many people are having a very difficult time financially and are finding it hard to make ends meet. I, personally, see my bills getting higher and higher in both the winter and the summer months. While trying to survive on a fixed income of Social Security, I am inevitably forced to seek assistance from various social service agencies such as A New Leaf and the Salvation Army. This does not seem right to me. I doubt that the public's opinion will make much of a difference in SRP's ultimate decision and its final outcome. I just thought I'd add my two cents on this subject for whatever it may be worth.

Name: Christina Petro

Record Number: 274e4141

Delivery Method: Digital Submission

Comment:

I think I've been hearing nothing but noises made by the "majority " in Arizona that they voted for a change to BRING DOWN PRICES! I have been made to understand that the "mandate" means lower prices not increases. I would like full disclosure about any and all forms of payments, bonuses made to your employees. And, I would like to know why solar isn't used by you to bring down costs, not increase them. And, how you are or plan to use wind energy to bring down costs. In fact, I would like to know what, if any, measures you are making to bring down costs, not raise them?

Name: Tim

Record Number: e8992393

Delivery Method: Digital Submission

Comment:

every time you make an increase, those of us on a fixed income get hurt.
Why not help those of us who are on fixed income and work hard on cutting
back on electric usage?

Name: Paula Maros

Record Number: 5c72e139

Delivery Method: Digital Submission

Comment:

In this day and age, raising electricity prices is DEFINITELY going to put a STRAIN on low income folks wallet. It's tough enough to pay the bills now

Name: Danielle Rosario

Record Number: e3002678

Delivery Method: Digital Submission

Comment:

The one thing I have always liked about SRP since moving here from Minnesota is that your organization is not money hungry like APS is. Even though there is an admin fee that I don't necessarily agree with with any of these companies, SRP has always been the lowest, and when I was looking to purchase my forever home three years ago, I made sure that it was within the SRP energy grid versus your competitor. If the prices are going to be increased, I absolutely disagree with that wholeheartedly. While I understand the need to be competitive with wages, I absolutely disagree that the sea suite executives of any company should be making millions while their Frontline staff is barely making ends meet and the consumer ends up putting the bill for the cost of living or ad hoc wage increases. I say this to somebody who has worked in human resources for 16 years and I understand why companies have increases, but it should not be while sea suite executives are making millions of dollars without taking a haircut themselves. Nobody in this entire world needs to have millions of dollars, especially while their Frontline staff and or customers are suffering as a result I hope whatever decision is made that it is made mindfully and with the consideration of what I have said, in addition to what others have said which hopefully is keeping the customer in mind since we live in a first world country and electricity makes the world go around but it shouldn't be price gouged.

Name: Lauren Melms

Record Number: f0975da2

Delivery Method: Digital Submission

Comment:

STOP INCREASING PRICES. We can barely afford to live as it is. This is hurting ALL your customers. The summer is HORRIBLE temp wise and we have to have our air conditioner running at all times. We can't afford this. Prices for everything will go up this year and if I don't have a job by then and we get evicted, I just might end my life if this happens. STOP. LIVES ARE ON THE LINE.

Name: Jamie Velez

Record Number: 182ff645

Delivery Method: Digital Submission

Comment:

Why again are you guys looking to increase our rates we just had a rate increase 2-3 years ago to pay for all the updating you were doing then what? What is the price increase for now and how much? And could you tell me please in a very detailed way why it cost over \$450 a month to run my AC on a 900 square foot modular home for the summer? Is that fair? It doesn't take that much to freaking run the AC for a 900 square foot modular home so I oppose it. I oppose your rate increases. This is ridiculous. You guys are pricing us out. It's to the point where I can't even afford to pay all my bills. I have to move some bills to the next month and get behind so I can pay your bill and my mortgage. But yeah you guys keep just wanting more and more. When does it stop? When does it stop? You've done nothing to upgrade the system other than sink new poles in the ground. You're not laying fiber optic lines through the cities and what not. You're not burying the power lines to make them more impervious to power outages and stuff. No you just keep putting up more poles that does nothing to improve it

Name: Greg Sauber

Record Number: 133b0c1f

Delivery Method: Digital Submission

Comment:

I strongly disagree with any proposed price hikes for electricity, especially given the already overwhelming financial strain that many of us are facing. My family and I are doing everything we can to manage our energy use, yet the cost of keeping our home cool during the summer months is a tremendous burden. Despite only setting our thermostat to 79°F in a single-story home, our electric bill has become unaffordable. In fact, it's reached a point where our electricity bill is higher than our car payments, which is simply not sustainable. I've spoken to several neighbors in my area who keep their AC set at a lower temperature, yet their bills are only about \$100 more than ours. This discrepancy highlights the need for a more fair and equitable pricing structure. I propose that the utility company offer discounts to those of us who maintain our AC settings at 78°F or higher during the summer months, while implementing penalties for excessive electricity consumption. This approach would incentivize energy conservation and promote fairness for those who are already doing their part to manage their usage. Raising prices when they are already so high simply doesn't make sense, particularly when many families are already struggling to make ends meet. I've lived in my home for nearly three years, and every year, my electric bill continues to rise, regardless of the season. In fact, my highest AC bill occurred this year, despite setting the temperature at what I thought was a reasonable level. This constant increase in utility costs is not only difficult for individual households to manage, but it will also have a broader economic impact on the public. With the rising costs of living across the state, any additional price hikes could push many families into even greater financial strain. I urge you to reconsider any further increases and to explore alternative solutions that better support the needs of your customers.

Name: Sydney Rowe

Record Number: 54ca2e57

Delivery Method: Digital Submission

Comment:

Raising residential electricity rates, as proposed by Salt River Project (SRP), imposes significant financial burdens on households, undermines affordability, and risks exacerbating economic inequities in Arizona. Here are several reasons why SRP should reconsider increasing rates for residential customers:

1. **Economic Impact on Households** Arizona's residents are already grappling with rising costs of living, including housing, food, and healthcare. Raising electricity prices adds another financial strain, particularly for low- and middle-income families. This could force households to make difficult trade-offs between essential needs like energy, groceries, and medical expenses.
2. **Exacerbation of Energy Inequity** Increased electricity rates disproportionately impact vulnerable populations, including low-income families, senior citizens, and people with disabilities, who often spend a higher percentage of their income on utilities. Higher energy costs could lead to more households facing energy insecurity, where people are unable to afford adequate heating, cooling, and lighting.
3. **Environmental Contradictions** Higher energy costs may discourage the adoption of energy-efficient technologies or renewable energy investments among residential customers. If customers cannot afford their electricity bills, they may delay upgrades to efficient appliances or rooftop solar, counteracting SRP's stated sustainability goals.
4. **Questionable Timing and Justification** SRP should provide clear, transparent justification for why a rate hike is necessary. Are there inefficiencies within the company's operations that could be addressed before passing costs to consumers? Additionally, Arizona's extreme climate and growing reliance on electricity for cooling make energy affordability a critical issue, especially during peak summer months.
5. **Missed Opportunity for Innovation** Rather than raising rates, SRP could explore alternative revenue-generating strategies that do not disproportionately impact residential customers. These might include diversifying their energy portfolio, expanding renewable energy initiatives, or implementing demand-side management programs that lower costs for both the company and its customers.
6. **Public Backlash and Trust** Frequent or poorly justified rate increases erode public trust in utilities. Customers expect SRP to act as a responsible public service provider, not merely a revenue-driven entity. Without proper justification or customer engagement, SRP risks damaging its reputation and facing increased scrutiny from regulators and advocacy groups.

In conclusion, raising residential electricity rates is neither economically nor socially sustainable. SRP should prioritize affordability and equitable access to energy while exploring innovative ways to improve operational efficiency and maintain revenue without overburdening Arizona's residents.

Name: Eileen Cuiffo

Record Number: fec205cc

Delivery Method: Digital Submission

Comment:

Eliminate meter reading fee for those who opt out of smart meters. Due to bad economy, no rate increases. Offer Senior discount rates.

Name: Reilly Hartman

Record Number: 2b3c50ba

Delivery Method: Digital Submission

Comment:

I vote for no price increases in regards to the Dec 2nd 2024 notification.

Name: Leanne Van Tuyl

Record Number: 230fb6d1

Delivery Method: Digital Submission

Comment:

The last thing we need right now is an increased electrical bill. Cut your executive salaries and benefits before raising fees on the already financially squeezed public.

Name: Ann Heald

Record Number: 0dab982c

Delivery Method: Digital Submission

Comment:

I appreciate wanting to increase your net prophet. However - When this goes into affect I will be an 85 year old widow who's income has not increased since I retired in 2002= I only wonder how thin I can stretch my income while you increase your bottom line.

Name: Edward T Prest

Record Number: fe1dfb52

Delivery Method: Digital Submission

Comment:

I think you guys are awesome disgusting monopoly and charge too much because you know there's nothing we can do about it. Shame on you for taking advantage of people not being able to use a different provider.

Name: Andrew Westrick

Record Number: d1cf1a00

Delivery Method: Digital Submission

Comment:

To Whom It May Concern, As an SRP customer, I am deeply concerned about your proposed price increase. SRP is already known for charging significantly higher rates during the summer months, more than double the usual rates, making it challenging for customers to manage their energy bills. Given the current economic climate, where inflation remains high and many individuals are struggling to make ends meet, this proposed rate hike feels unjustifiable. A large portion of your customer base relies on fixed incomes, and any additional increases would create undue hardship for those already financially burdened. SRP operates as a monopoly in Arizona, and your historical involvement in anti-competitive practices has left customers with limited options. Using your market position to impose higher costs only reinforces negative perceptions about your priorities and raises concerns about accountability. I urge you to reconsider this rate hike and focus instead on finding ways to ease the financial strain on your customers rather than exacerbating it. Sincerely, Andrew Westrick

Name: Orion Thrower

Record Number: 4a4b90e1

Delivery Method: Digital Submission

Comment:

Ah, you just had a rate increase just a few months ago, and last year. November 23 you increased the rates by 8%. That was a year ago. Then you had another 3.9% rate increase November of this year. Stop rate increases every year. Yet you are building a very large solar system out near Florence and another up Near Springerville and then tell us that if we want to use that solar energy that we need to pay more? How about stop increasing rates for the next few years, bring the solar on. If solar is the answer to our energy issues, then we shouldn't be paying for them. If solar was the answer, then we wouldn't need rate increases. Simply stop.

Name: Ruth Traina

Record Number: df6a302b

Delivery Method: Digital Submission

Comment:

That is so good that you are going to work on the grid. It is a definite need. In consideration of this my husband and I depend on social security and cannot afford an extra \$20.00 a month. I am sure you have the surplus funds to pay for this without burdening the customer. Thank you for your consideration of this Increase to homeowners who live on Social Security. John & Ruth traina 00 each month.

Name: Whitney Miller

Record Number: b58b50d2

Delivery Method: Digital Submission

Comment:

I don't know how we'd financially survive another summer with raised rates.

Name: Tracy Monaghan

Record Number: bcdca1b7

Delivery Method: Digital Submission

Comment:

Not sure how this new plan(s) is going to affect me. I'm hoping that it's not going to cause a rate increase. I'm already struggling. But whatever the complicated scheme is, it will likely will raise electricity costs, again. Ugh!!!! I couldn't even understand what the plans mean..... How much profit did SRP report in 2023-24? How much money do the CEO's and CFO's and all other high-level management make annually? How much money are their bonuses? You can bet it's a lot!!! I'm retired and living on a fixed income. ... I'm not getting any bonuses or probably raises. ... but the cost of electricity keeps going up. I'm fairly certain that I'm venting to AI or another non-human entity, which is disappointing, but at least I'm getting my opinion out there somewhere.....

Name: Angela Bywater

Record Number: ccb8b9f9

Delivery Method: Digital Submission

Comment:

I am paying already more money this year than last year and I'm using less electricity! Please don't raise the prices anymore!

Name: Jaime Bartholomew

Record Number: eea100d9

Delivery Method: Digital Submission

Comment:

Any increase in rates, especially now when families are in a time of financial crisis due to continuing inflation and price gauging, is insane. It is disappointing that SRP wants to join in and make families incur even more debt just to keep their lights on. Dumb

Name: Donna Valencia

Record Number: 763c8973

Delivery Method: Digital Submission

Comment:

Please keep in mind that people on a fixed income, such as myself, have no control over what we can afford as it relates to our income. All increases, no matter how small, reduce the amount available to pay for other things like groceries and health care needs. Thank you.

Name: Timothy Keister

Record Number: e111a02b

Delivery Method: Digital Submission

Comment:

My solar system output exceeds my use 100% of the time with excess power going to SRP. Why am I billed on a monthly basis and only receive payment for excess power once a year? It would make more sense to settle each month which would avoid my paying any taxes.

Name: Martin

Record Number: 288481cb

Delivery Method: Digital Submission

Comment:

The changes you are proposing are unfortunately very high level. I think individual customers would want to see how changes affect them directly. E.g. with freezing certain plans, I am personally not quite clear what this means: Will I remain on the current plan forever (here Customer Generation Plan)? Or will I be forced onto a new plan? If it means being forced onto a new plan, how exactly does the new one compare to the old one (ideally I would want to see a side-by-side comparison)? Right now, the only specific (residential) change I can identify is a (hefty) 25% Monthly Service Charge increase to \$40 (from \$32.44). Additionally, in between the lines I seem to have identified that time of use hours are about to change, but are on-peak and off-peak hours affected as well for Customer Generation Plans? In general, I feel that the provided information is very high level and unspecific and better transparency about how changes affect individuals would be greatly appreciated.

Name: Donald Dicklich

Record Number: 960374c9

Delivery Method: Digital Submission

Comment:

What is the basis for determination of the Monthly Service Charge for residential units? As a fixed charge, it seems to be disproportionately large compared to the monthly utilization charges.

Name: Patty Haasis

Record Number: 26409b07

Delivery Method: Digital Submission

Comment:

Please don't raise your rates they're too high right now

Name: Roger Olson

Record Number: 3949c3e6

Delivery Method: Digital Submission

Comment:

I am just wondering if I am understanding this correctly. SRP is raising my rates, imposing a monthly fee, and then changing my price plan, all at the same time. I am currently on the easy 3 from 3-6 PM and budget billing. I understand it is important to upgrade everything to keep the power reliable but it feels like a triple hit to the gut because this does not seem like a small gradual increase but a big one. How much of an increase to my electric bill should I be expecting to see once this goes into effect? Will the proposed price changes affect the budget billing plan?

Name: Mike

Record Number: 56c815da

Delivery Method: Digital Submission

Comment:

My only income is \$1168.00 per month from social security so would not be able to afford a price increase.

Name: Tim Allen

Record Number: 056c8649

Delivery Method: Digital Submission

Comment:

I don't believe that the current market supports more price increases. With the number of solar projects, homeowners with solar, and consumers using BYOT conservation events, SRP should have an abundance of energy coming from these sources. That alone should offset funds that would otherwise need to be used to generate enough power to cover demand. Justifying a price hike in these times seems like mismanagement of funds being paid for by the consumer.

Name: Chris & Jessica Winter

Record Number: dd5460fc

Delivery Method: Digital Submission

Comment:

People could barely afford food and other necessities and now you're raising prices?! You're supposed to be a not for profit. Have some compassion and figure out ways to save customers money. Not to mention you have screwed over solar owners with high demand charges and caused one of the largest to go out of business due to lack of savings for potential customers.

Name: Verl Housley

Record Number: 2db57d7f

Delivery Method: Digital Submission

Comment:

We did not consider electric costs when we bought our condominium in 2007. Only much later did we discover our great fortune to have missed living in an Arizona Commission neighborhood. Avoiding the politics associated with the Commission, along with your fair and honest rates, has saved us hundreds, if not thousands, of dollars over the past seventeen years. No, I don't know anybody at SCR Thank You, SCP Verl Housley

Name: Summer

Record Number: fb7b3479

Delivery Method: Digital Submission

Comment:

Why raise the rates? Prices are already high and unaffordable and hiking them up just puts more people out on the streets unable to pay bills to survive. Raising rates to put more money in SRP's pocket is not the answer. Trying to force solar is not the answer either since that is unaffordable to purchase as well.

Name: Nicholas Carr

Record Number: 1b2ce4d2

Delivery Method: Digital Submission

Comment:

The price increases have already been excessive. It is critical that SPR halts price increases for a while.

Name: Megan Mullen

Record Number: 27eb62f6

Delivery Method: Digital Submission

Comment:

Please do not increase our plan costs for residential buildings! I just moved out of APS because they kept increasing rates and my tiny apartment cost 150 bucks in the winter and 300 bucks in the summer. The average wage has not increased in decades and you're going to have a lot of people unable to pay their bills. I was happy to move into an SRP neighborhood because of the stability and price of your services. Don't become the next APS.

Name: Michael Harvey

Record Number: 3ce15c43

Delivery Method: Digital Submission

Comment:

I am a 70 year old retiree with some serious medical issues. I only have my social security for income (\$3000 mo.). I live alone in my house that I purchased in 2021. At that time, my income was sufficient to have a very modest amount to save for emergency and maintenance costs. Since that time, my cost to live here has increased significantly. Primarily because of nearly 30% increase of cost for groceries, and unplanned medical expenses. Everything has become more expensive. My COLA of 2.5% for social security is next to nothing compared to my actual cost of living. I'm concerned about increasing utility costs, and wondering if SRP has any benefits for seniors on fixed income? I am currently on the basic plan for my electric bill. If you have any suggestions? Please let me know. Thank you, Michael Harvey

Name: Specialty Cooper

Record Number: 95236a5e

Delivery Method: Digital Submission

Comment:

Good afternoon I do believe SRP can tend to be high at times especially in the summer time. If we can decrease the cost and better solutions to keep the energy down that would be a great start. Thank you

Name: Anthony Reed

Record Number: 7cb50749

Delivery Method: Digital Submission

Comment:

I don't agree with any rate increase as I'm sure others as well, but more specifically the solar plans and eliminating electric vehicle plans is absolutely not fair. SRP, the government, solar companies, and many environmental organizations HEAVILY PROMOTED a switch to solar and electric vehicles as a way to reduce your carbon footprint, REDUCE your electricity COST, and assist the grid with ever increasing electricity demand. But NOW, whatever SMALL perks that were offered to go "green" are slowly being taken away after the homeowner already shelled out tens of thousands of dollars for these systems! Solar plan base fee is already double the normal, and SRP buys back the electricity for hardly anything, however it seems like the electric company is profiting enough already by reselling the extra electricity that is NOT produced by SRP.

Name: Jarett Butler

Record Number: ea8e1298

Delivery Method: Digital Submission

Comment:

If you cared about energy savings and the environment you wouldn't fight solar competition as hard as you have in very sketchy ways. Truly harming your neighbors and community for excessive financial gain. Truly is sad to watch neighbors on fixed incomes struggle to stay comfortable in these rough summers while you propose rate increase after rate increase. You are a shame to this community, the local economy, and the citizens you harm every day in the state. We're all looking forward to the day technology surpasses your nonsense and watch this monopoly crumble.

Name: Elizabeth Cadle

Record Number: 87483629

Delivery Method: Digital Submission

Comment:

Will there be a discount for senior citizens with disabling conditions.

Name: Dan Gill

Record Number: 9b3d9689

Delivery Method: Digital Submission

Comment:

No more price increases! SRP has increased our pricing two times already, possibly a third. Ever since the green energy propaganda, all SRP does is raise rates. NO MORE RATE INCREASES!

Name: Lupita Molina

Record Number: 341df070

Delivery Method: Digital Submission

Comment:

I don't agree with the increase of my electricity bill. I'm just fed up with the greed. We pay more than enough already.

Name: Laura Funseth

Record Number: 3e2f1c40

Delivery Method: Digital Submission

Comment:

Yeah hi there. Do not raise prices. That's absolutely ridiculous. Thanks.

Name: Roberta Howard

Record Number: 69958e59

Delivery Method: Digital Submission

Comment:

Hello, Regarding the proposed increase of 3.5%, although I'm not excited about paying more, SRP does not regularly raise prices and if the increase goes to improve service and NOT to some overpaid executives, then it's understandable. But I do want to say that I've enjoyed the pay plan and hope you do not eliminate them. People do need some hope and attempt to save money. Thank you for your consideration, Roberta Howard

Name: Michelle Rolnik

Record Number: 7bbb6dc1

Delivery Method: Digital Submission

Comment:

I've used less energy this year than prior years and my costs have gone up. I would love to understand the several pricing options that may allow me to have a pay per use at a discounted rate. I understand the costs to operate increase and cost of living increases that ultimately have to go back to the employees but considering I don't have other options for electricity, I feel like I'm subject to price hikes whenever the company feels like it.

Name: Barbara Walton

Record Number: ee120663

Delivery Method: Digital Submission

Comment:

I live in. 55 and over community where many of my neighbors live on SSA checks and a meager pension check that seemed reasonable before high inflation. Even though inflation has receded, prices have not and probably will not. The increase in the cost of gas and water have dramatically increased leaving us reeling. Another major hit to our fixed incomes to many may mean having to sell their homes. Please take the elderly into consideration as you look at different pricing schemes. We are not all wealthy with deep pockets. Thank you in advance for your sincere thoughtfulness.

Name: Nathan Dominguez

Record Number: ba345cd1

Delivery Method: Digital Submission

Comment:

I would like to provide feedback regarding the summer months pricing and how we can help families and students alike save more money or mitigate from high priced electric cost over summer months. It has increased so much since prior years and I hope this public hearing gives us some perspective and guidance on the good for public use moving forward.

Name: Dawn

Record Number: 9ea1670a

Delivery Method: Digital Submission

Comment:

I can't believe you guys are even considering a price hike giving how expensive it already is. This is absurd!! Why don't you try eliminating a level of management to decrease your costs. Maybe you need to get a consultant in supply chain management to help you cut Costs. you're like the government trying to put it back on the taxpayer!! Cut your cost first!

Name: Vicki Ganow

Record Number: 18f09a6c

Delivery Method: Digital Submission

Comment:

Energy costs are too high. With the current economy, there is very little excess money. This will only make things worse for most. It would be nice if the options to utilize the SRP solar program actually decrease my bill. Since it doesn't, I am not interested.

Name: Jorron

Record Number: 77fe84b7

Delivery Method: Digital Submission

Comment:

At a time in Arizona, when rent is up past what is affordable, homes are completely unaffordable, as well as the extremely high impact of inflation on all households, raising rates for electricity is in extremely poor taste. We already pay ridiculous amounts just to keep our houses tolerable in summer, and this will only make things even more unaffordable. Unless this is ABSOLUTELY necessary to maintain the stability of the grid, prices should not go up when so many are struggling just to afford groceries.

Name: Linda and James crandall

Record Number: 0bdae5b6

Delivery Method: Digital Submission

Comment:

To whom it concerns. You just did rate hike!!! WTH ("woman facepalming" emoji) your ratting people alive on these increase. Stop the insanity stop expansion and let these businesses coming here pay their fair share. Biden has squeezed every cent out of us. Guess oil lamps and candles will make a come back! Stop painting homes dark colors and go white and sand the desert can't support dark on homes.

Name: Luis Zambrano

Record Number: b4914069

Delivery Method: Digital Submission

Comment:

Sounds like I have to pay more and I don't like it

Name: Devin Smith

Record Number: c5515fb0

Delivery Method: Digital Submission

Comment:

Quit increasing costs!! Electricity should be getting cheaper with all the different types of generation technology we have. Quit stealing because you want more money in your pocket.

Name: Deanna Rose

Record Number: b9ab1dad

Delivery Method: Digital Submission

Comment:

Hi there, I am not sure I know what all this will bring (especially to the barely making it people like me) but hopefully I can make the Jan 9th, 6:30 pm meeting so I can learn more! I am seriously afraid of what may become of the bill? I can barely afford my bills as it is. I currently get the \$23.00 savings now (and trust me I am beyond grateful) but will that still be available after restructuring your new pricings? Right now my bill was in the \$30 range for winter...I still haven't turned my heat on and I try really hard to not use much electricity but I am sure at some point I will need the heat. The summer bill is a killer and I do my best to squirrel money away for those bills BUT I am struggling! I would LOVE a job with SRP (I am on your "job watch list") but I don't want to drive to Tempe every day...that would cost a fortune in gas. IF you have openings anywhere in Gilbert, Queen Creek or San Tan Valley I'd love an opportunity. I am super dependable and one of the hardest workers out here! Anyway, please keep me posted on what the changes may look like. Thanks so much! Deanna

Name: Christopher Stallings

Record Number: 44f0dd98

Delivery Method: Digital Submission

Comment:

As a public service that is a requirement to life in this ever-heating landscape, you have both a moral and fiduciary responsibility to curb company spending to better provide affordable electricity as part of the public good. Any freezing of pricing plans and raising of prices would put an undue burden on the community at a time when everything is drastically increasing in cost and projected to be ever worse with the incoming administration. I find it disappointing that you both opened and are voting on this in the same day. I hope for better transparency going forward. The board must align with the community and explore and adopt a Lean strategy moving forward to allow for better planning and road mapping of all existing and future services.

Name: Adam T Clements

Record Number: b01a9b8f

Delivery Method: Digital Submission

Comment:

I am aware that SRP is beginning a SAP S4 HANA RRP implementation with their prime partner Ernst and Young. E and Y is a great consulting firm but with that greatness comes huge consulting costs not to mention purchasing the most expensive software in SAP S4 HANA. Most of our fortune 500 companies use this software as does all of the branches of the US GOVERNMENT. Why would our cities utility company want or even need a software of this magnitude? Energy costs are skyrocketing along with the cost of every day products within the US Economy. Now we have a new US President stating that he is going to increase tariff on foreign made goods. Remember when these foreign good were available for cost savings? Anyway, SRP wants to implement the most expensive software and use the highest priced consulting firm to do so. And we all wonder why our electric bills keep increasing. Of course, SRP want to pass those cost off to the consumer. And then if SRP gets a way with doing this the other utilities such as water, sewage gas, and garbage will want to follow suit. I feel the 1st thing that needs to happen is clean out the duplicate employees doing the same job. For instance, I know that SRP has 4 IT Directors, the are all on the same level, not one of them has more authority than the other, they work on the some daily tasks and spend allot of time working together preparing for how they are going to report to their bosses and consumers. If this happens in the IT Dept, then I am sure it runs wild thru the whole SRP infrastructure. Let's cut the waste and duplicate jobs-employees. Start sharing savings back to the residents. Take a year or 2 and rethink this SAP Implementation. Maybe do not buy the Ferrari version and buy the mid-class. Stop charging out of this world utility fees. I do not know 1 family that is planning to make a big purchase this year until we see how our new president works out. If our families are taking a break from huge spending, lets as that SRP follow suit and see how the 1st year with President Trump goes. By the way, if SRP does not upgrade their already implemented version of SAP this year, they will survive as a utility, just a much more consumer friendly utility. Remember SRP is very close to be an monopoly. I wonder why SRP wants to put their thumb in the solar energy pie. Seems like a negative purpose to continue.

Name: David Barresi

Record Number: a2f98189

Delivery Method: Digital Submission

Comment:

I would like to know if this rate increase would effect my current rate plan. I am currently on a discounted rate, due to my financial situation. I really can't afford an increase in rates.

Name: Nathaniel Taylor

Record Number: 4a4b6294

Delivery Method: Digital Submission

Comment:

Can you give an estimate on how much the increase would be and how much the average electricity bill would rise

Name: Cheryl Buser

Record Number: d845eb5c

Delivery Method: Digital Submission

Comment:

Will adding solar on individual homes help keep prices down?

Name: Dawn Phillips

Record Number: b80d2499

Delivery Method: Digital Submission

Comment:

People cannot afford a rate hike in this economy. It's bad enough rates raise as much as they do in sizzling Arizona summers, we're being priced out of being able to cool our homes as is!

Name: Julie Varholdt

Record Number: 8cd00bb1

Delivery Method: Digital Submission

Comment:

I just want to say "ARE YOU KIDDING ME!" Another price increase!!! We can barely afford the amount we owe each month as it is! This is very upsetting. You guys are turning into greedy APS. We can't afford solar, so how would you building solar panels help me? You usually charge to even use solar. And SRP is a non profit public entity. You guys make billions each year and waste money on the Phoenix Open every year with suites and giving tickets to VIPs. We are the ones paying for all of that! We are seniors and on a tight budget. How the heck are we going to afford this? Shame on SRP.

Name: Kelly Bernabei

Record Number: b99cd673

Delivery Method: Digital Submission

Comment:

How would this affect customers like myself on a solar contract pricing plan?

Name: Hon Yuen

Record Number: af68c5c4

Delivery Method: Digital Submission

Comment:

From what I've noticed, you've already increased pricing on my chosen plan twice this year, and now you want to raise it more? Why don't you take a look at what your expenditures are and cut some of that fat before you jack up prices on consumers yet again? At what point can consumers catch up with every price increase thrown our way before it becomes unsurvivable? You've raised prices, people on fixed incomes don't have the luxury for "market adjustments" like you're demanding.

Name: Tiffany Duarte

Record Number: 29676f5d

Delivery Method: Digital Submission

Comment:

If these increases are intended to help with infrastructure then I would think there would be less of an impact proposed to those homeowners and businesses that have elected to use solar as they are actively improving the infrastructure by supplying more power to the current grid and in many cases selling back power to support the growth of the system. I humbly request that a more equitable increase be proposed as this is simply not fair to those already trying to do their part in an overburdened power structure.

Name: Renee Cannia

Record Number: 3e787876

Delivery Method: Digital Submission

Comment:

For the love of God-stop! What happened to the other increases that were forced upon us? We can go to these meetings and I can object to the increases and I can comment on here about the increases and you'll do it anyway. Give the people a break! Why don't the big guys take a salary decrease, how about that? It's sickening.

Name: D. Drouillard

Record Number: 5b152803

Delivery Method: Digital Submission

Comment:

No more increases just because you can!! We elected officials to keep costs down, not increase them. People on a fixed income are struggling as it is with all the rising costs. Make yourself stand out by doing something abnormal! How about a price decrease? We don't want SRP to get as bad as APS when it comes to costs! Please do not approve an increase! Thank you.

Name: Dale Shamp

Record Number: 89ec5776

Delivery Method: Digital Submission

Comment:

No more increases are needed and should not be passed. People are being put into severe financial problems ever since the Covid period began, and it is still going on. How are people supposed to eat, work two or more jobs, can't pay bills on time, etc. One question I have is how much of the present SRP monies go to administrative and executive costs?? I will vote against any increase!

Name: Barton Saltz

Record Number: 8f2b447d

Delivery Method: Digital Submission

Comment:

Dear board, based on what I've read in the email you're planning on providing or doing a price increase, oh my goodness, how would you consider increasing the price of electricity in Arizona? It's already incredibly high and we live in the desert and I would be greatly opposed to a price increase. It's already too high.

Name: Lindsey

Record Number: 38d7a2e8

Delivery Method: Digital Submission

Comment:

It would be nice if SRP gave more than 2.8 cents per kw to customers who sell energy back to SRP. SRP then turns around and sells it for way more than that.

Name: Rachel

Record Number: fba73357

Delivery Method: Digital Submission

Comment:

Please don't raise prices. I can barely afford it in the summer, and I turn off my AC when I'm not home.

Name: Dusty Megahey

Record Number: 962a1815

Delivery Method: Digital Submission

Comment:

Do you not realize what the average person pays a month in the summer months to cool their home? Our bills in the summer months are \$500-\$600 as it is. STOP taking advantage of people.

Name: Paul H

Record Number: f5cc159f

Delivery Method: Digital Submission

Comment:

We're already being squeezed like lemons by every aspect of the Cost of Living. I'm trying to figure out how we're supposed to pay more and still eat

Name: Bill Jacobs

Record Number: 529b1548

Delivery Method: Digital Submission

Comment:

I am completely against a rate hike! We are over taxed and prices in general are out of control! We cannot as a society constantly have price increases when income remains steady and inflation is up. I say NO to any increases! I'm sure SRP make a substantial profit every year and therefore does not need anymore of our hard earned money.

Name: Ron Gatza

Record Number: 63970844

Delivery Method: Digital Submission

Comment:

It was announced on KTAR today (12-02-24): PHOENIX, Four leading Arizona utility companies have agreed to join a new regional energy market called Markets+ in a move expected to create savings for customers and improve grid resilience. Arizona Public Service, Salt River Project, Tucson Electric Power and UniSource Energy Services announced their commitment to the consortium last week. Why the increase when this new energy market approach is expected to offer savings for customers? Why not see what the outcome is first? I am both a residential customer as well as owning 2 businesses in Mesa, AZ that have high energy bills.

Name: William Pritzker

Record Number: c6a3d5c1

Delivery Method: Digital Submission

Comment:

Given the significant impact that rate increases can have on fixed income and low to and middle-income residents, what measures are being taken to ensure that the proposed rate hike is fair, equitable, and doesn't disproportionately burden those who are already struggling with high utility costs?"

Name: Polly John

Record Number: 8e7d68be

Delivery Method: Digital Submission

Comment:

Please don't increase bc I am in between Part-time jobs now. It will be bad if the increase goes into affect.

Name: Satya Mahapatra

Record Number: e19585dd

Delivery Method: Digital Submission

Comment:

The price increases are a BAD idea, given that many of us are already struggling with higher inflation and trying hard to hold on to our assets, jobs, and loved ones.

Name: William Pritzker

Record Number: 9fada5d9

Delivery Method: Digital Submission

Comment:

"Given the economic challenges many residents face, how do you justify rate increases when the company is also planning pay raises for executives and profit increases for investors? Are you committed to ensuring that ratepayers are not shouldering the burden of rising costs while corporate compensation continues to grow?"

Name: Dillon Thompson

Record Number: 8caafbb4

Delivery Method: Digital Submission

Comment:

Read the room and economy. I already can't afford to eat and power my home. Charge more so you can give your executive board more, amazing. Take food directly from my mouth and put that food in the bank.

Name: Marilyn Roggenkamp

Record Number: faaee97a

Delivery Method: Digital Submission

Comment:

I do not know why my electric bill is so high when I have solar. Other electric companies offer plans that keep the electric bill low after someone invests in solar. I thought it would be the same with SRP but it is not. My costs for the solar and electricity are \$800 more a year than when I did not have solar. My understanding is that SRP and the state of AZ have set this. I do not know the reason for this, but it sure disincentivizes consumers from getting solar. Please explain why.

Name: William Derence III

Record Number: 488f8fe2

Delivery Method: Digital Submission

Comment:

I'm an 81yr old Army veteran, who had to sell my SUV to help pay for my increased rent here at Merino Apartments. The VA has me on 13 meds a day, so I won't be around much longer. I can no longer work and I'm living on my monthly \$1,042 SS check only which leave me very little for food and utilities! I keep my air conditioning set at 90 degrees in the summer & my heat is shut off during the winter, because I can't afford an electric bill... so anything you can do is a big help! Thank you for the \$24.85montly assistance that I now recieve!

Name: Helen Sheeler

Record Number: 5a1b1ba3

Delivery Method: Digital Submission

Comment:

We just had a rate hike. Pricing is outrageous for everything now. How about looking internally for positions that aren't necessary or salaries that are out of line. We are just economy-tired!

Name: Eric Nerenberg

Record Number: 1509d066

Delivery Method: Digital Submission

Comment:

You have already had substantial rate increases. You do not need another one. As a retiree on a fixed income it's difficult to keep up with all the increases.

Name: Linda Hagemann

Record Number: c83000e4

Delivery Method: Digital Submission

Comment:

Reasonable rate increases can be justifiable based on cost of energy, inflation, administrative and facility overhead, etc. However, company profits should be utilized to reinvest in electric grid updates, etc. before consideration of rate increases. Otherwise, individuals living on fixed or low income may be unduly affected by proposed rate increases.

Name: Bill Williams

Record Number: b455ab46

Delivery Method: Digital Submission

Comment:

Would you kindly supply me with the risk assessment that underpins your carbon reduction goals. Thank You

Name: Adam Kennel

Record Number: 147efe61

Delivery Method: Digital Submission

Comment:

You want to increase more for solar customers? How does that make sense? The people using less power, you want to charge more? That's dumb and doesn't support the shift to solar. This is another reason why SRP is a terrible company.

Name: David Anastasi

Record Number: a2e3d90f

Delivery Method: Digital Submission

Comment:

Electricity is already expensive as it is. The monthly charge on top of the expense of the energy you're using seems very predatory. What you charge for energy consumption should cover any additional expenses that SRP needs for any maintenance.

Name: Loretta

Record Number: daef9f6e

Delivery Method: Digital Submission

Comment:

For us senior citizens that are on fixed incomes it is already hard to make ends meet, increasing our rates will take food out of our mouths. Please do us a Favor and not increase our rates.

Name: James Jones

Record Number: 1bd5854e

Delivery Method: Digital Submission

Comment:

I believe part of the cause of energy price increases is directly related to "green" energy and not useful in keeping energy prices down. Therefore, I am adamantly opposed to any increase of solar or wind based energy plants or purchase of energy from those sources. By rejecting the false narrative of "climate change" we should be able to reduce the cost increases associated with their unscientific assumptions about reducing CO2. Many people are finally rejecting those beliefs and recognizing that it is not in societies best interests to continue to chase those unsubstantiated ideas. Please reconsider the rate increases based on the reality that reducing "green" attempts or efforts could reduce the cost of energy. Thank You

Name: Mark Davidson

Record Number: 416b61a2

Delivery Method: Digital Submission

Comment:

I wanted to find out how this information is applicable to me. The information provided on this site is unclear to me and I would like to find out how this applies to me and if I qualify for any savings program. Presently, I live in a mobile home park unit which my soulmate and I both own. We are both over the age of 62 and would like to understand better how we can take advantage of any programs - offers available and how this change applies to us. Thank you very much, Mark Davidson

Name: Nicole wagner

Record Number: 254e57c1

Delivery Method: Digital Submission

Comment:

We do NOT want a price change! The charges for to run AC in the summer already costs \$300. It's a shame we can't keep our home cooler than 77 degrees on 115 days because how much SRP CHARGES

Name: Jane

Record Number: dd54fabc

Delivery Method: Digital Submission

Comment:

I'm on the Time of use plan. It's really hard on us Seniors. It was awful this past summer. I did replace our AC unit to a Goodman 16 seer, added more insulation in the attic to R38. Window film and styrofoam in South and West windows. Solar roll down screen on patio slider. SRP approved sun screens on all windows. We have ceiling fans and floor fans. At 2 pm I turn AC up to 81° and it's awful til 8 pm. I'm on the Budget plan so my bill right now is \$144.00. I think this plan should not have an increase. We suffer enough all summer. We need more hours off peak hours.

Name: Tiffanye York

Record Number: b955e4e8

Delivery Method: Digital Submission

Comment:

Please don't raise our prices. We are already struggling to pay the current charges. Don't do this to your customers.

Name: Donald Jay Moffett

Record Number: 224ec6cf

Delivery Method: Digital Submission

Comment:

It is important as an entity that is oriented governmentally and not as a commercial entity, you should recognize that advertising is not something you should not be doing. I am not sure why as a result you spend enormous amount of money promoting something that you are not. Please stop spending money that you should be using for more important purposes!

Name: Travis Gunville

Record Number: 97bbe947

Delivery Method: Digital Submission

Comment:

I strongly urge the board to halt price increases. With inflation across the board throughout these past few years - including SRP pricing, it would be unjustified to allot an additional increase to consumers. You WILL see account default and you WILL see the most vulnerable of customers opt to go without using electricity, which will lead to an increase in heat related health concerns arising. On the other side, SRP has consistently achieved an immense operating profit and there is no justification to this increase. As THE ONLY option for us to get electric , this would be an abuse of power over those who make your business possible.

Name: Erika Wright

Record Number: e4c181d5

Delivery Method: Digital Submission

Comment:

It is extremely difficult to keep up with electric bills living in a weather extreme state like Arizona. Any family size above two humans has an average electric bill of \$300 or more during summer months. Increasing the price of our bills will only drive people out of the city rather than raise revenue for the city.

Name: Danny Levy

Record Number: 5e10ae54

Delivery Method: Digital Submission

Comment:

This is ridiculous. Everybody wants to raise prices on everything but wages aren't going up. We pay so much electricity as it is this is ridiculous.

Name: Brian Rodricks

Record Number: 4e6a1759

Delivery Method: Digital Submission

Comment:

Completely opposed to the proposed changes. The new residential price plan is just a huge open ended price gouge for customers, allowing future increases that are much more impactful. The new price plan hours are a huge change, and will only hurt SRP customers. The hours don't make sense and won't cause a shift in usage. It's just a play to make it more difficult for customers, and increase revenue. Where is the plan by the board to reduce SRP operating costs? Where is the investment in the cheapest generation? Where are the staff and executive compensation cuts?

Name: Aryana Lewis

Record Number: 42d5727f

Delivery Method: Digital Submission

Comment:

I am extremely disappointed at how vague and broad the sections of your changes is, how am I supposed to form an opinion when you don't have the current structures right next to the proposed figures and when you state you are introducing new plans with no further information on the terms of those plans. At this time it just feels like a pr move to pretend to care about our feedback with vague statements that make it sound like you're implementing changes that would help people and when you scam everyone over you can say "well we asked for feedback ahead of time"

Name: Kate Miller

Record Number: fa76184c

Delivery Method: Digital Submission

Comment:

Strongly oppose the increase to residential monthly service cost. Monthly fees should be strictly based on usage. The energy, efficiency or lack there of the resident owner is entirely at their discretion, and thus the cost that they incurred is in their control. An arbitrary residential monthly service increase in cost is profitable for SRP only. They're not offering to come and upgrade the wiring of my home. Install new energy, efficient windows, awnings, and door seals. SRP board and council should not move forward with this residential increase.

Name: Joshua Newsum

Record Number: 1403cc2c

Delivery Method: Digital Submission

Comment:

My number one piece of feedback regarding pricing is in regard to the lack of net metering on Solar Plans. I have lived in other municipalities where it's used and it's crazy to think that I actually can produce more energy than I use, and still have a decent size bill. I produce excess during the high time of use portion of the day, where you sell it the highest, and use it and the lowest demand part of the day, but yet the spread between the wholesale pricing you buy it from me and then sell back later in the day is grossly unfair. In a net metering situation you would pay the difference of what was produced and used at an agreed upon rate. I know many people with solar panels, like myself, are investing in batteries to avoid this situation all together, though it shouldn't come to that.

Name: Tonya Dennis

Record Number: dde3ea0e

Delivery Method: Digital Submission

Comment:

I disapprove of any and all rate increases. You need to give people with solar more credit and charge a premium to everyone who has an electric vehicle.

Name: Hunter

Record Number: daaabfd1

Delivery Method: Digital Submission

Comment:

Well, here are my comments. Residential solar is a terrible program that should not be allowed because it does not help the homeowner or to SRP. It requires that SRP make discounts to homeowners who choose a solar. The only efficient solar is giant solar factory is not residential. The easy three plan the prices should be reduced because these people are making the commitment to reduce energy consumption during peak critical times. The easy three customers should be rewarded for making this commitment. SRP throughout the years has done an excellent job, keeping our rate low and they should be commended for this. We do benefit and enjoy lots of hydroelectric power. The damn Roosevelt Lake needs to be extended and made higher as soon as possible given the diminishing rainfall that seems to be coming our way, and the future loss of the Colorado river.

Name: Stephanie Prestinario

Record Number: 989a2ed1

Delivery Method: Digital Submission

Comment:

Please do not raise prices. It's already expensive enough. EVERYTHING is just too expensive right now so this will just make things worse & really hurt families. Please help us & lower if anything! Thank you for your consideration.

Name: LindaJean Egbert

Record Number: 62e968a0

Delivery Method: Digital Submission

Comment:

The Price Change data is quite confusing. Is there a way to provide examples for T-1,2, & 3? Do a price comparison using a single family home 1500 sqft for winter versus summer, current pricing versus proposed pricing. Without being able to see \$\$ comparison, it's difficult to comprehend. Thank you

Name: Krystal Newey

Record Number: 9c3d9ff8

Delivery Method: Digital Submission

Comment:

Didn't you already have an increase in the past year? How many are we going to have Companies don't want to pay their employees the new inflation rates. However, you and others want to keep increasing. No wonder there are so many homeless.

Name: Eric Burgeson

Record Number: b9400b73

Delivery Method: Digital Submission

Comment:

Will the " Budget Billing Program" be continued in 2025 which bills are paid by averaging utility usage rates over an annual period, resulting in the same payment amount every month????

Name: Ember Casebolt

Record Number: 84cdefaa

Delivery Method: Digital Submission

Comment:

Please don't raise monthly rates. Everything else is so high already and it's hard to keep up with everything. Thank you

Name: Steven Chapman

Record Number: 85f085d2

Delivery Method: Digital Submission

Comment:

I live in a single wide trailer in a 55+ community. Is this classified as a tier 1 or tier 2 service location? If it is classified as tier 2 I object to the proposed 50% increase in my base rate which is now \$20 permonth. Your presentation of the rate increases is very poor as it does not compare old versus new and what does freezing a rate category mean?

Name: Derek layton

Record Number: 232dc75f

Delivery Method: Digital Submission

Comment:

I understand the cost of business is going up and the cost for consumers is already sky high. I'm already paying double what I paid at APS in chandler for the same size house. Honestly, if consumer prices keep going up, I'll have to sell my house and move back to a different town. There's gotta be some other way to bring things under control other than raising consumer prices

Name: Michael S.

Record Number: 4fe92710

Delivery Method: Digital Submission

Comment:

The adjustment to the monthly service charge looks to be a reduction for solar customers which is beneficial. I don't agree with the usage rate increases and the summer demand charges that are unfair for solar customers. I would like to see SRP have a solar flat rate plan(non TOU) so we can run our AC on those long and hot summer nights. We have to sweat in our house in the evening hours or face very high demand charges. It's very unfair considering we export electricity to the SRP grid and are charged a premium to use that same power later in the evening. SRP can do better, I'd like to see this improve in 2025.

Name: Emily Garcia

Record Number: 69063275

Delivery Method: Digital Submission

Comment:

That's [REDACTED] Everything is expensive as it is.

Name: Sarah Claire Gershbock

Record Number: 06c0724e

Delivery Method: Digital Submission

Comment:

I do not support the idea of raising costs for consumers. I do not support the idea of raising charges. Where in a time where everybody is stretched, thin improvements that will increase customer cost should not be considered at this time.

Name: jeff colon

Record Number: 4079dc38

Delivery Method: Digital Submission

Comment:

SRP recently was granted a 30% increase. That's enough for a long while.
My bill is stupid. Thank you Jeff

Name: Heather G

Record Number: 27635e1a

Delivery Method: Digital Submission

Comment:

I hope that rates are not going to be increased.

Name: Paul Mason

Record Number: 010364c0

Delivery Method: Digital Submission

Comment:

SRP should be more customer and solar friendly. Supporting residential solar, where the residential solar goes to the grid supplying power to the grid and not increasing residential costs. California customers can provide power to the grid and to their ev's.

Name: Juventina E Flores

Record Number: 7291d692

Delivery Method: Digital Submission

Comment:

The climb in Pricing would make living cost difficult, having to pay more would decrease the amount one can use for food or groceries.

Name: Katie Espinoza

Record Number: e7454be3

Delivery Method: Digital Submission

Comment:

The rate increases are insane. Please stop hiking the rates, as it's barely affordable to pay for our electricity. Thank you.

Name: george eifler

Record Number: c640c657

Delivery Method: Digital Submission

Comment:

With President Trump coming into office fuel costs will become lower based on previous policy success on fuel costs. Any increase should be postponed until SRP can show they will not have the resources to do what they want by leaving prices where they are today. My understanding is that price increases are based on an expected return. SRP should be made to look at how they can cut costs. For example, why should I get multiple mails per month rather than modifying their communication system for communicating with Customers and only generating one. This will lower their cost. Their present approach is to raise their costs rather than lowering them like all of their Customers have to cut their costs to pay more for the same service or less. SRP should have to submit a detailed plan of their actions to "harden" their systems. Frankly, having lived in 5 States Arizona has the least interruption of any power companies I have been serviced by. I have lived here for over 27 years and have experienced dang few short-term power interruptions and NO longer term outages. Are they wanting to "harden" their system to withstand an atomic attack?

Name: Philip T. Demarest

Record Number: b06058e3

Delivery Method: Digital Submission

Comment:

I believe that the price SRP pays to Solar customers for power fed back to the grid should be INCREASED from \$.03 per kW to \$.05 per kW due to the FACT that we PAY SRP \$.07 to \$.28 per kW used.

Name: Gabriela Codrea

Record Number: 5f3276be

Delivery Method: Digital Submission

Comment:

Hello! We do appreciate your business, but to increase the price has no justification. It is already increased!! we have the same spent on electric kWh and the price is almost double in 2 years. I'm not agree to increase the price!

Name: Scott Lefler

Record Number: 14a1134c

Delivery Method: Digital Submission

Comment:

Hello, I understand the need to raise the monthly service charge. However, I do not understand why SRP is not pursuing a pricing mechanism where those residential customers using large amounts of electricity are not paying more per kWh than those who are doing their best to keep usage low. A single family house using more than 1500 kWh in the winter and 4000 kWh in the summer seems excessive. Charging a higher rate per kWh for excessive use would be a much better mechanism for generating revenue than charging all single family houses an extra \$10 per month. This would certainly help to address the use of electricity and help push customers towards greater efficiency. If you truly wanted to push energy conservation, then charging more for excessive use of electricity seems to be the way forward. I hope you do consider this and look at a change to the per kWh charge you use for large residential users. Thank you, Scott Lefler

Name: Tory Smock

Record Number: 7ea1d627

Delivery Method: Digital Submission

Comment:

I am absolutely opposed to the proposed price increases!! If SRP wants to use funds for "sustainability resources and environmental programs", then reallocate funds you currently receive or have budgeted elsewhere. Maybe employees volunteer to take a paycheck deduction? Starting at the top. DO NOT put this on the shoulders of your customers, many of whom are already struggling to pay their bills in the current recession.

Name: Jessica McDonald

Record Number: 87343122

Delivery Method: Digital Submission

Comment:

Power is expensive already. Especially in summer months. Anything over and above what customers already pay is nothing short of criminal! The cost of living a frugal life is increasing exponentially, while our wages are remaining the same... and low! My husband is a disabled veteran on a fixed income.

Name: Alison Harris

Record Number: 470b7215

Delivery Method: Digital Submission

Comment:

As a household with only one income earner at this time, it is hard enough already to afford the exorbitant prices of electricity via SRP, especially during the summer months. In order to save money, we enrolled in the peak pricing plan this year, and turned our AC off completely between the hours of 3-6. On the hottest days of the summer, it would rise to a sweltering 85 degrees on some days. And our monthly bill STILL exceeded \$450 for a 2 person household of 2100 square feet. There will be people in dire financial straits who will suffer significantly more than us if you do indeed follow through with yet another increase. As a customer for nearly two decades, I do hope you will reconsider this decision.

Name: Marc Hathaway

Record Number: 421618a4

Delivery Method: Digital Submission

Comment:

My electric rate has increased by 25 percent in the last year. I'm retired. My & every senior citizens 2025 Cost of Living adjustment for next year is 2.5 percent. 1 tenth of the amount my electric bill increased! How am I supposed to afford another rate increase? Everything else has gone up between 25 to 30 percent Enough is enough.

Name: Tamra Casello

Record Number: 542103aa

Delivery Method: Digital Submission

Comment:

I am on the customer generation plan, and sent my excess generated energy to the SRP grid already. In addition to the plan costs, a new tax was imposed this year. I do not feel it's fair for a customer who invested in the cost of the solar panels and battery storage, to pay additional costs when I am supplying SRP with energy already. If anything, there should be MORE incentive to encourage residents to invest in these renewables, to lessen the strain on the grid and share the excess energy gathered. It should not fall on the residents to pay this additional cost, when commercial is doing very little also to invest in renewables.

Name: Julee Jensen

Record Number: 556b818c

Delivery Method: Digital Submission

Comment:

You already charge more than I and other people on a fixed income can afford. You should be ashamed of yourselves to want an increase. How about out cutting salaries on your big bosses. Of course that's not a possibility. I'm disgusted with your desire to stomp all over your customers who have no choice in electricity vendors.

Name: John Oleksey Jr

Record Number: 86c5ef8e

Delivery Method: Digital Submission

Comment:

A 50% increase in MSC for a single family residential home is ridiculous. That is way too much in a single price adjustment and doesn't seem justified by what is stated in the literature. Perhaps a more measured and tiered approach over several years would be more appropriate. Don't be like APS! And why freeze so many price plans? Even more revenue?

Name: Seema Patel

Record Number: 541e76ff

Delivery Method: Digital Submission

Comment:

The monthly flat fee that is assessed by SRP does not appear to be market as my previous supplier (APS) did not assess such a fee, and other homeowners in the state with other suppliers do not assess such a fee.

Name: Nincina Desargones

Record Number: 4cd1de23

Delivery Method: Digital Submission

Comment:

Please do not increase prices. It was already difficult to afford to pay bills this year with the increases.

Name: Regina Kowalski

Record Number: c7c6c5ce

Delivery Method: Digital Submission

Comment:

I understand inflation is 'all around' but only receiving social security and not getting "a raise" according to prices especially food and rent just goes so far. I do have other expenses (inflation, again). I do everything to keep my expenses down but I only can do so much. Splitting payments doesn't help and I do appreciate what SRP does!

Name: Jacob Yetter

Record Number: 4159e428

Delivery Method: Digital Submission

Comment:

No price or rate increases! Prices are already too high! Also, please increase the payback for customer generation from solar, you guys are ripping us off and making out like a bandit!

Name: WENDY YBARRA

Record Number: de846ec9

Delivery Method: Digital Submission

Comment:

Residents don't need more electric costs. We already deal with SRP's 2 high summer prices costs, where SRP rapes their customers, in the hottest part of the year. SRP help for low income is ridiculous. What does \$25 do, when you have a \$500-600 electric bill, due to summer price increases? SRP takes HIGH advance of low income residents with price gouging in high use months, which you can't escape in AZ summer. At least, APS offers, legitimate discounts to low income families. It'd be nice if we could leave SRP and use a different company that doesn't try and bankrupt their customers.

Name: Kurt Hoffman

Record Number: 33df5776

Delivery Method: Digital Submission

Comment:

Increasing our electricity bill would be devastating. These past years we've been seeing an increase in highs during the summer months that have been causing our electric bills to be higher than ever before. If the new proposed cost increase was to also go in affect, it will cause a hardship on many customers in the valley that are already struggling to get by.

Name: KRISTI DAVERN

Record Number: a272b721

Delivery Method: Digital Submission

Comment:

I do not agree with price increase starting in 2025. Customers have faced many hardships as it is and this would only impose more hardship on the community. Customers have already had increases in the years prior to 2025 and I feel it is not necessary or fair to impose another increase.

Name: Bernard Gilles

Record Number: 3b484e40

Delivery Method: Digital Submission

Comment:

I understand SRP is trying to minimize the impact for everyone on the proposed pricing plan. However, SRP proposals are truly penalizing Solar customers, despite the expenses, efforts and unrecognized sacrifices we made to help lower impact on the SRP grid. SRP is truly imposing penalties on Solar customers, discouraging non-solar customers from helping lessen the load on the SRP grid. I know you are doing what you think is equitable, but you really are proposing additional penalties on those of us making an extra effort to help SRP lower it's carbon footprint.

Name: courtnee Furnell

Record Number: ab6a5bb5

Delivery Method: Digital Submission

Comment:

The price increase has gone up way to much in the last 2 years making it almost impossible to keep up.

Name: Jon Shaw

Record Number: dbc3a398

Delivery Method: Digital Submission

Comment:

I am completely opposed to any rate changes and especially monthly service charges.

Name: Stephanie Gallivan

Record Number: 0752ec36

Delivery Method: Digital Submission

Comment:

Please do not make any price increases at this time. SRP already charges more than anywhere else we have lived and with inflation over the past couple years now is not a proper time for many families to see their power bill increase more than they already are spending.

Name: Richard Alan Zelhart

Record Number: d13dc107

Delivery Method: Digital Submission

Comment:

Completely unhappy with this increase. Why more for solar users than regular residence??? You already punish us enough for trying to be electric conscious. I bought solar so it would be more affordable for me. I am retired now and due to greed by businesses such as yours, I struggle more and more. I hate SRP!!!

Name: Ed Hempstead

Record Number: 04794830

Delivery Method: Digital Submission

Comment:

NO more raising our electrical bill. You just tacked on a hike for others not paying, and now we have to help cover your costs of non paymenttl, now you want more?! NO!

Name: Margaret Jean Johnston

Record Number: b3458000

Delivery Method: Digital Submission

Comment:

If I am reading this correctly, residential solar customers will be receiving a 5.9% rate increase? Your tables are not laid out so that this is clear. If that is the case, I wholeheartedly object to this. When I got solar, I thought my bill would significantly decrease but until my first bill arrived I did not know I would be paying over \$32 per month as a fee to use the SRP grid. Between this fee and the proposed rate increase what is the incentive for anyone to get solar panels when SPR penalizes solar customers so heavily? I should be paying less to SPR, not more, and I am angry - if I am reading this correctly.

Name: Brandon Schmoll

Record Number: 145a967e

Delivery Method: Digital Submission

Comment:

As an SRP customer do I get access the country club like facilities SRP has built in northern Tempe, or are these facilities limited to employees only?

Name: Craig Bryant

Record Number: d455eb78

Delivery Method: Digital Submission

Comment:

No increase,,,, you have raised our prices exponentially over the last couple of years. We do not need any more of this shenanigans. I am in a single story house and I have had several bills over \$400 which is ridiculous. Nobody should have a \$400 electric bill in the residence. Summer or not I don't care if it's hot outside ,,nobody should have that high of a bill. It's ridiculous

Name: Pamela J Solheim

Record Number: 0a01f905

Delivery Method: Digital Submission

Comment:

With daily struggles to live with each and every price increase of our daily needs, I implore you to search every avenue to cut costs elsewhere instead of putting the burdening costs, yet again, on the consumer!

Name: Christine Showers

Record Number: 875ebbec

Delivery Method: Digital Submission

Comment:

Over the last few years, Arizonans have been struggling to make ends meet. Companies from the internet to phones to gas and now electrical want money that we can't give. Most companies have not given raises over the last couple of years, and the struggle in America and Arizona is very real! I would ask corporate to please hold off on any rate raises for the time being until we Americans can get back on our feet. Middle-class Americans are struggling. I don't qualify for any discount rates. We pay for the rest of America. Give us a chance here!

Name: A Fuller

Record Number: 659759d6

Delivery Method: Digital Submission

Comment:

I don't know if these proposals affect my budget plan and I'm concerned it will because the information is confusing. I've been on the budget plan for years and am happy with it. It helps me budget for the month and months ahead knowing the price I'm paying only changes a couple times a year. We've been financially struggle currently and the very thought we'd lose affordable way to steadily pay our electricity bill is scary and we might have to change service if we can't afford these changes

Name: Omar Martinez

Record Number: cb8d648f

Delivery Method: Digital Submission

Comment:

This is horrible. Raising rates every single year. No one can continue living with these ridiculous price increases.

Name: John Foster

Record Number: 8c4c69ec

Delivery Method: Digital Submission

Comment:

Uggh-price increases!!! We have a solar array on our house but because of the Monthly service fees, our production does little more than slightly lowering our bill. We hardly use any energy in the fall, winter and spring months and would live for the solar to help offset a higher percentage of our annual bill but because of increasing moves like these, it never will. We are not for approving this rate increase!

Name: Robert Copeland

Record Number: 30422350

Delivery Method: Digital Submission

Comment:

SRP does a great job

Name: Mathew Hart

Record Number: d8db35df

Delivery Method: Digital Submission

Comment:

Is there a reason when I sell solar power back to you I only get pennies on the dollar vs when I buy that same power back I pay full price. Why is that when I dont have an option to sell that power to anyone else or have it offset a 1:1 for what I have to purchase.

Name: Jody Spedden

Record Number: 8b2b1650

Delivery Method: Digital Submission

Comment:

Stop stop stop stop stop! Quit raising rates!!!! I do not support any of it. You price gauge too much already.

Name: Kristi Smith

Record Number: cd2438f8

Delivery Method: Digital Submission

Comment:

I am very disappointed about hearing the price increase I am a single mother and supporting my disable son as the prices now I am having a hard time just paying bills and now you want to raise the rates again . What about the people who are struggling living pay check to paycheck does that even cross your mind . People are struggling just to live day by day . I have to work 2 jobs In order to pay bills with 65.00 left over if that . Again I am totally shocked that Srp would even want to raise rates in an unstable economy. Please help the people not destroy them

Name: Deanna McCann

Record Number: 482ba6fb

Delivery Method: Digital Submission

Comment:

How much is this going to increase for the customer??! No price increase for me!!! I live in an apartment and my light bill is well over \$200, almost \$300 and my thermostat is set on 76!! I can NOT afford for my bill to increase! Thanks!

Name: Michelle Pollard

Record Number: fa329789

Delivery Method: Digital Submission

Comment:

This increase is in relation to the 47th imposed tariffs. Increase the prices for everyone who voted for the current president elect. No prices hikes due to the uneducated decisions made by them.

Name: Kenneth R Bucy

Record Number: f1e770f4

Delivery Method: Digital Submission

Comment:

Your notice says "by publicly elected board." The last I heard, the election is by water users only, no members of the board come from the 1000s of people on power side of the Valley. When will SRP stop using power rates to subsidize the water users?

Name: William Vuong

Record Number: 6c123360

Delivery Method: Digital Submission

Comment:

What is the reason behind the price hike? Does this benefit all the customers in the long term, to improve the infrastructure?

Name: Matthew Schorman

Record Number: 3fbc731b

Delivery Method: Digital Submission

Comment:

In the sunniest state in the nation, we should be incentivizing more homes to generate their power instead of penalizing them. The largest proposed rate increase targets residential solar, which is already skewed and convoluted. We are one of the largest and fastest-growing metropolitans in the U.S. and should be leading by example on what a community can produce. Please do not discourage even more people from harnessing the sun's power to provide for their families. SRP net revenues for FY24 were \$405.6 million, and operating expenses decreased by over \$510 million. 2025 does not appear to be the year to necessitate such lofty rate hikes. While the average income in AZ has increased by 3%, the cost of living in AZ has increased by over 4% in just the past year. In Arizona, we have abundant solar power throughout the year, but we don't have an abundance of water. Charge us more to water our unnecessary lawns, but please stop charging us so much for generating a portion of our power.

Name: Sandi Ludden

Record Number: 4b7c434b

Delivery Method: Digital Submission

Comment:

We just absorbed a huge increase in 2024. How can you justify an additional increase in 2025? We are retired, on a fixed income. We have lived in our family home for 46 years and all the price increases are going to force the elder out of their homes. We have had an energy assessment, which did not help us at all. We switched out several older model appliances, put in new windows and added insulation to our attic. Kindly if this seems to have helped our energy use or costs. You leave the older generation in a terrible situation not to mention the young upcoming families.

Name: Dennis Harpool

Record Number: 67f8219c

Delivery Method: Digital Submission

Comment:

I am opposed to addition increases in fees and electric rate charges. As a retired Arizonan, I have seen my electric bill increase every year while my income remains static. It seems the approval board prioritizes the financial health of SRP as their main concern when performing their duties. It appears that financial health has been interpreted to mean no reduction in annual or quarterly profits. This is unreasonable when most SRP customers see their disposable income decrease every year. Where is the approval board's responsibility to the consumer? For once I implore the board to look at the needs of those paying the electrical fees and their ability to pay the ever increasing cost of electricity. I ask them to consider reducing the profit margin of SRP. That will take courage. I hope, for once, the approvers will act in the best interest of SRP customers and allow the profit margin of SRP to decline.

Name: June Dongell

Record Number: 548fbb06

Delivery Method: Digital Submission

Comment:

Absolutely not! No price increases! Can't afford it as it is!

Name: walter david ford

Record Number: f9700c13

Delivery Method: Digital Submission

Comment:

Now that the election is over and the price of oil ,LNG and fuel are expected to drop have youany plan to announce your savings and to lower your Fees

Name: Shane Smyers

Record Number: 28a04655

Delivery Method: Digital Submission

Comment:

Please. Do not do a price increase. We already cant afford to eat. Everything is going up ridiculous cost amounts, except our wages stay about the same. Please. Wait for the market to level off and for our wages to catch up to cost of living. I know my words will mean nothing. And you will increase rates anyway cause money is the root of all evil and who cares right. Ha ha.

Name: Patricia A. Martinez

Record Number: 1139011f

Delivery Method: Digital Submission

Comment:

I implore you not to increase prices due to the rise of inflation and it is so difficult to make ends meet for many people, not just myself. I am on the Budget Billing and still pay \$260.00 per month. I realize SRP is another corporation out to make their money, but for once can you think of the people. It would be greatly appreciated.

Name: Susannah Long

Record Number: 07565409

Delivery Method: Digital Submission

Comment:

We are elderly who are on set monthly pensions. We don't qualify for your low income program. We have air conditioning at 82 with fans and our bills are outrageous. I am with auto immune decease and I get sick because we can't afford to lower our air-conditioning in the summer. You already raised the rates. You have millions to spare when you sponsor events and donate money. We are getting screwed no wonder there's so many homeless in AZ .

Name: Jeff Cross

Record Number: 719142de

Delivery Method: Digital Submission

Comment:

Has SRP looked at its spending? How much is this public entity spending on advertisements? WHY? Nobody has a choice. There is no need to advertise! How much do you give to non profits? Like when the Super Bowl was in town or other non profits? Stop! This isn't your money to give away? Lastly How is it ok to charge me more to give more away to people that can't pay there bill? You give them the money to pay the bill back to you with everyone else money? Does that see ethical? No. The users of SRP have no say in the matter where OUR money goes! Raise rates for improvements that are needed or for employee benefit cost increases or increase in employees wage. NOT for advertisements, nonprofits or back to yourself.

Name: April Brooks

Record Number: e66f2a00

Delivery Method: Digital Submission

Comment:

Dear SRP Board of Directors, I am writing to share my concerns regarding the proposed revenue increase and adjustments to price plans and service charges. While I understand the need to update and maintain the electric grid, these changes could have severe impacts on low-income households, elderly customers, and disabled individuals, many of whom rely on fixed incomes and have limited financial resources. Programs like ILEAP, while helpful, provide minimal relief, offering only \$23 off monthly bills. During Arizona's scorching summers, even with highly cautious AC usage, electricity bills often surpass \$300. This leaves many vulnerable customers struggling to meet basic needs while maintaining essential services like cooling. These challenges are exacerbated by the lack of other comprehensive support programs to address rising utility costs. I urge you to carefully consider alternatives to mitigate the financial burden on these populations. Possible options could include increasing the assistance provided through ILEAP, expanding eligibility criteria, or introducing tiered pricing structures that better reflect customers' ability to pay. Thank you for the opportunity to voice my concerns. I appreciate your efforts to ensure that the needs of all SRP customers are considered during this process.

Name: Bradley Crutchfield

Record Number: 0e7b464b

Delivery Method: Digital Submission

Comment:

As a member of the community I find these price changes counterintuitive by significantly increasing rates for those who have solar and decrease the demand on the grid. It appears that SRP is trying to create reliance on the grid versus promoting sustainable self generating energy. This seems to align with why there are limited to no meaningful rebates and or incentives for customers to obtain residential battery systems. Instead of increasing rates on an already economically strained community how about help them to be energy independent and provide meaningful incentives to support the overall grid.

Name: Debbie Wexler

Record Number: 4b5548f7

Delivery Method: Digital Submission

Comment:

I'm wondering if there will be any discounts for seniors. I read through the site but didn't see anything listed about this. Thank you

Name: Chance

Record Number: 782c15b2

Delivery Method: Digital Submission

Comment:

I am opposed to increasing the proce of utilities, especially in the summer. During the summer I am almost paying \$400 a month just for electricity, if anything you should be considering a decrease in prices. With the new president and his plans for energy I feel like you should not be considering a price increase.

Name: Mike Habib

Record Number: e732439c

Delivery Method: Digital Submission

Comment:

What if anything are you doing for Seniors that have to live alone be confined to their home i only have S. S. Can't drive anymore personally I am 75 and totally disabled but prices are high for me and a lot of others i talk to

Name: Jennifer Shircel

Record Number: 5a460b03

Delivery Method: Digital Submission

Comment:

Why are customers footing the bill for your company to "fix" issues? Isn't this the cost of doing business? Every time your need to more money you want to gwt more from customers. What were your profits? Use your profits to pay for these issues just like every other business owner has to do.

Name: Nick Adamakis

Record Number: 5706a64e

Delivery Method: Digital Submission

Comment:

Why not make the pricing proposals available online? Its a barrier to travel for many given their work schedules.

Name: Taylor Zipay

Record Number: bd29852a

Delivery Method: Digital Submission

Comment:

Pricing increases need to be reconsidered in regard with who uses the most energy: residential or commercial properties. We have reached a point where people are not able to cut back and save on their electricity usage, meanwhile corporate entities grow increasingly complex and energy intensive. It is not the average citizen that is exponentially growing their energy requirements. At what point do we realize that every application of "energy efficient" tech means less revenue, so we end up getting charged more to fill the gap. This is unsustainable and unfair, especially to those in multi family units where electricity used by the complex is shared amongst occupants. Pass the costs onto the malls and theaters that keep the AC on all night, to the offices that keep their lights on no matter if it's occupied, to the firms and research centers that mine data and suck up energy for production, AI, and adequate cooling for such large spaces. In my own life, our energy costs continue to rise despite using less energy. We do not charge vehicles, we keep our AC at 82 in the summer, we wear layers rather than turn on the heat. And we can't even benefit from cost saving programs because we are renters.

Name: Turee shakur

Record Number: 8dfb6827

Delivery Method: Digital Submission

Comment:

How much money is the person in charge PER SAY thatchers SRP making g? Try cutting his or her salary and syock plan so us disable veterans can still afford lights . Cut back on investing in the stock market might save SRP money too

Name: Brad Stoops

Record Number: ab3dd08a

Delivery Method: Digital Submission

Comment:

I would like to know what other options SRP has considered. This is one in a string of ongoing price increases, the latest just one month again, that seems unfair to residential customers. For comparison, my salary has remain unchanged now for several years (and trust me, it is not a high salary). Your continued rate increases are borderline predatory. We, as consumers, have no options.

Name: Chris Brooks

Record Number: b98709f9

Delivery Method: Digital Submission

Comment:

Will Solar residents be charged more with SRP? Like APS has done?

Name: Karol Dworakowski

Record Number: adcc63c1

Delivery Method: Digital Submission

Comment:

No, I do not agree to any price increases for any reason what so ever. Is this a joke? First let's get rent to go back to an average of 1200 instead of 2200. Thanks.

Name: Jared Krogmann

Record Number: b79cf8d9

Delivery Method: Digital Submission

Comment:

Stop charging me to use solar that i paid for and not provided by you or increasing my rate because I have solar installed. It costs you nothing since it's my solar.

Name: Ashley Willis

Record Number: 37fab601

Delivery Method: Digital Submission

Comment:

I would like to know why these plans appear to continue to penalize solar producing customers. It doesn't appear SRP actually wants to have sustainable energy sources such as solar when these prices are cost prohibitive for solar. SRP should model California's solar policies for electricity and incentivize people to get solar which includes eliminating demand charges and instead charging a flat access rate instead.

Name: Nathan Kelly

Record Number: e85d83a5

Delivery Method: Digital Submission

Comment:

Do not increase. You're already way too expensive and should be stopped.

Name: Sam Delp

Record Number: 21fd8104

Delivery Method: Digital Submission

Comment:

You are kidding us right?

Name: Michael J Nowak

Record Number: 6149dd01

Delivery Method: Digital Submission

Comment:

Is the \$20 fee a one time fee? I bet that the CEO's proposed pay raise would more than cover that fee for all the low use residential customers.

Name: Brad Martin

Record Number: 72110df2

Delivery Method: Digital Submission

Comment:

Here is my feedback...don't raise the prices...its pretty simple.

Name: Arabah Woodberry

Record Number: 1b3ae639

Delivery Method: Digital Submission

Comment:

Trying to understand the plan changes. Will the charges negatively impact those with solar the most? Charges are already extremely high for our plan and not seeing the cost benefit.

Name: Anthony Huffman

Record Number: 8eda926c

Delivery Method: Digital Submission

Comment:

Please bring back ez 3 from 2pm-5pm

Name: Paul Eastman

Record Number: 1c97d333

Delivery Method: Digital Submission

Comment:

A price increase would be ridiculous right now. Things are easy to expensive and it's out of control. We can't afford SRP as it is and that's before a price increase. Figure out how to save money another way and don't be greedy to your customers.

Name: Erich Sielaff

Record Number: a64ba158

Delivery Method: Digital Submission

Comment:

No increases. You just had one. Period. Trim expenses internally. Cut staff.
No increases are justified.

Name: Destiny

Record Number: 98b41adc

Delivery Method: Digital Submission

Comment:

I strongly disagree with the new pricing plan model as it will increase prices for the consumer. Economic times are already trying so to add more to the average Americans expense is not beneficial.

Name: Dave Gargano

Record Number: a5a70ad1

Delivery Method: Digital Submission

Comment:

I would ask that you look at your own organization first to see where you can cut costs and reduce toil. Look to your IT team to help automate and find cost savings. If that means cutting backing spending or even reducing resources (management and executives included), you should do that first before increasing the prices for your customers. I don't know how lean your company is run, but I'm sure you can find inefficiencies and wasted spending internally, just like most companies do. Every November you guys have price increases! Figure out how to lower costs for your middle and lower class customers rather than raise them. Eh, what does it matter anyway, your board of directors will do what they want, regardless of the comments you receive here. It's the typical disconnect between the haves and the have nots. I'm sure nobody on the board of directors has an issue paying their electric bill. Total BS and you wonder why people in this country are sick and tired of getting fleeced by corporate America.

Name: Donn Fuller

Record Number: d9ca6a77

Delivery Method: Digital Submission

Comment:

I don't support any price increases, we are already paying the highest utility bills ever. It is past getting out of control, no matter what we do to try to cut costs or usage the price keeps going up. I used to pay less then 120 a month in the summer 15 years ago. Now we are well over 333 on a managed payment plan. That means the summer bills are well over 500 a month. This is unsustainable, I cannot just ask for more money. Double digit price hikes by the utility companies are far out pacing inflation. I am against all price increases. You are making money, use it wisely.

Name: Ryan Stack

Record Number: 7f07a500

Delivery Method: Digital Submission

Comment:

Dear Salt River Project (SRP) Leadership, I am writing to express my profound concern and vehement opposition to the recent and proposed utility rate increases that are placing an unconscionable burden on Arizona residents. The prices in Arizona have already increased from 2023 to 2024 by 5.4% and represents a significant and unjustifiable financial assault on the people of Arizona. At a time when Americans are already struggling under the crushing weight of four years of rampant inflation, SRP's decision to further strain household budgets is not just tone-deaf—it is predatory. What makes this situation particularly egregious is SRP's monopolistic position in many Arizona service areas. Residents have no meaningful alternative, effectively forcing us to accept whatever rate increases you choose to impose. This lack of competition removes any market-driven accountability for your pricing decisions. Most disturbing is the complete lack of transparency surrounding these rate increases. You have failed to provide a clear, comprehensive explanation of: - Exactly what services or improvements these price increases will fund - The specific strategic plan behind these rate hikes - How these increases benefit the very customers who are being asked to bear this additional financial burden The average Arizona household is already struggling with: - Skyrocketing housing costs - Persistent inflation - Stagnant wages - Increasing cost of living expenses Your proposed rate increases represent yet another financial blow to families already pushed to their economic limits. This is not just a utility rate increase—it is an additional tax on survival for Arizona residents. We demand: - A complete, detailed breakdown of the proposed rate increases - A comprehensive explanation of how these funds will directly benefit customers - A moratorium on any price increases until full transparency is achieved The people of Arizona are watching, and we will not remain silent in the face of unchecked corporate pricing power. Sincerely, Ryan Stack A Concerned Arizona Resident

Name: George Montiel

Record Number: a1aff978

Delivery Method: Digital Submission

Comment:

When will enough be good enough? With the increase of growth in Arizona, one would think that this is enough to increase SRP's revenue. If growth demands higher pricing, then those desiring to move here should shoulder the additional expenditures. Remember, there is coming a day when electricity will be free and all of your revenue will be useless, be grateful and humble. The LOVE of money is the root of ALL evil.

Name: Diana Gonzalez

Record Number: 5ee50365

Delivery Method: Digital Submission

Comment:

Please don't raise prices. It's already hard making a payment period now increase prices! We have solar and it's still expensive. People in my neighborhood won't be able to afford it primary low income and adults who are on social security income.

Name: Matt

Record Number: c3ad6692

Delivery Method: Digital Submission

Comment:

How can you sleep at night. Knowing your employees out there especially on ground lineman crews have one foot on their shovels making upwards of \$50-\$90 hr depending on whether they are on quad time or not and People can't afford 15 days of power let alone another increase . It's getting stupid .
STOP!!!

Name: Jennifer White

Record Number: 2bfe61df

Delivery Method: Digital Submission

Comment:

Hello, please keep the Easy Three Program or the Time of Use this helps me and others greatly in the summer months with lower prices! Thank You.

Name: Brittany watts

Record Number: 5c98bf44

Delivery Method: Digital Submission

Comment:

We cannot survive another increase of any kind. Look at how many of your customers are literally drowning in prices. We dont need another increase. Let people catch up. If there were another option for electric I would be exploring them. But their aren't. I have to choose between food on the table to feed my family or making 3 payments a month just to keep the lights on.

Name: Brian herlitzka

Record Number: 0e860676

Delivery Method: Digital Submission

Comment:

It seems prices just keep Increasing. I work two jobs and it's getting g more difficult with raising prices. These companies make large amounts money yearly of the dollars went to building more energy facilities. Instead of raises for the upper leadership would not be so bad

Name: Paul Percy

Record Number: f1019bdb

Delivery Method: Digital Submission

Comment:

Seems pretty greedy and unnecessary to increase prices again. Reading this has made me consider moving to another city that doesn't use SRP.

Name: Greg Baker

Record Number: f83af845

Delivery Method: Digital Submission

Comment:

My biggest concern is the very small purchase rate that SPR buys excess solar generated power. Any increase in your fees should be also combined with a market rate requirement for purchasing excess generated solar power. SRP should be encouraging citizens to install and utilize Solar. The current purchase rate is nothing short of criminal compared to what you charge for energy.

Name: Gary V Adams

Record Number: 2fa0625b

Delivery Method: Digital Submission

Comment:

I am particularly interested in the Time-of-Use residential plans, base customer charges for homes

Name: Rich Cohn

Record Number: 567079ce

Delivery Method: Digital Submission

Comment:

None of this tells me what I want to know. I am on the budget plan where I pay the same amount every month. What does this mean to my base price?

Name: Brittany Conklin

Record Number: bf1904f0

Delivery Method: Digital Submission

Comment:

It's simply not possible to sustain the current high prices with climate change. My summer bills the last 2 years have been over \$500-600 a month, and I have one thermostat at 83 at all times and another one at 83 during the day and 78 at night. I had a discount of \$25 a month too, since I was unemployed! SRP needs to do everything they can to offset costs on their own and not send them back down to users. We don't have a choice in Arizona, we need electricity to live. It's criminal to increase prices again while wages are stagnant. I know I cannot afford it. I oppose any rate hike for a minimum of 3 years. Our society cannot burden additional costs while we aren't making more money

Name: Michelle Palmer

Record Number: 40a0082a

Delivery Method: Digital Submission

Comment:

As someone that is nearing retirement , along with the increase in housing and living I oppose a price increase. The standard of living out paces the incomes of most people. A SRP increase would put people further behind.
Thank you,

Name: Kelli Yingling

Record Number: 42894a03

Delivery Method: Digital Submission

Comment:

Please don't increase the rate. We barely can pay the bills. The rate increase last time was significant!! We can't afford to live in Scottsdale anymore and we both work in healthcare with degrees. It's getting crazy expensive.

Name: Rebecca Clay

Record Number: a607e697

Delivery Method: Digital Submission

Comment:

With prices increase from rent to food and income not the price increase here just seems like a kick in the teeth to your customers

Name: Jill

Record Number: a0e2576e

Delivery Method: Digital Submission

Comment:

Please don't do this. People are already struggling.

Name: Praveen Shenoy

Record Number: 50ae7b7a

Delivery Method: Digital Submission

Comment:

SRP recently raised residential prices. So if you're looking at adjusting, please decrease it or keep it same- don't increase it further as it hurts many who are struggling with summer bills.

Name: Mike Fuller

Record Number: 4f576b94

Delivery Method: Digital Submission

Comment:

Prices are already too high. What is SRP going to do for sustainable energy and how will that result in a savings to the consumer? I'd rather see that than constantly reaching into our pockets. SRP is the only option in my area and it holds the consumer against the wall. Please handle the funds better and look at cutting costs.

Name: Bryan Sulich

Record Number: 807508f3

Delivery Method: Digital Submission

Comment:

To whom it may concern, I am writing in opposition to the proposed pricing increases that are being considered. We have already experienced a recent price increase and have had some of the highest bills we've ever experienced in the last 10 years. As solar generating customers, we are being given a raw deal. We already pay an extra surcharge just for being on Solar with no real benefit behind that to the consumer. We provide excess electricity to SRP at such a minuscule buy back rate that it's practically theft. We effectively pay more now for less service provided from SRP. Solar generating homes seem to be taking on more costs overall than those strictly using the grid, as evidenced by the 5.9% solar vs the 3.4% non-solar net increase being proposed. People are already hurting economically. We do NOT need to raise rates every couple of years. Utilities will become unaffordable for the average family. Please reconsider the proposed increases and look for better ways to reduce costs that can be passed on to the consumer. Sincerely,
Bryan Sulich

Name: Patricia Duncan

Record Number: a5bf0311

Delivery Method: Digital Submission

Comment:

No price increases. Everyone struggles enough in the summer with these high prices. Bad timing to ask , if anything-we need price decreases.

Name: Belinda Hodder

Record Number: f594006c

Delivery Method: Digital Submission

Comment:

As solar is clean energy and reduces the burden on SRP why do the solar customers get such a poor rebate when returning unused energy back into the grid?

Name: Teniqua Jackson

Record Number: 2c032d44

Delivery Method: Digital Submission

Comment:

My only issue is during the summer! We live in a dessert and it is scorching hot!!! Our bill literally is always between 260-300.00. Every month during the 90-100+ days. Then we had to move, so I was literally broke for about 4months. Now I have to play catch up with everything else. You all could at least do something about the prices during the summer. We can't live in a scorching hot house. And it cost too much during the summer time to keep electricity on. It's a struggle.

Name: Ramesh Devaraj

Record Number: 0c5e077b

Delivery Method: Digital Submission

Comment:

I am opposed to this price increase. We are already struggling to cope with high inflation in other areas like food and shelter. This increase in rate will only make things worse for residents. It is no clear to me what is driving this revenue increase. Therefore, I vote no to the price increase.

Name: Philip F. Ward

Record Number: cb9144ea

Delivery Method: Digital Submission

Comment:

In my opinion, your costly executive decision mistakes are responsible for us having to pay these rate increases. If you had not made some terrible decisions, then you and the captive ratepayers might not be in this predicament. Here is a short list of your terrible mistakes: 1. Shutting down NGS. 2. Entering into the EIM market without SRP having enough generation capacity. Now you are having to buy power when California has a shortfall or run less efficient units to make up for that power loss. Also, you should have made a clause in that contract to make them pay even more when they needed our power while we were in Critical Capacity mode or during our peak load hours. Or a clause for us to opt out if we were having to buy power when we were in critical capacity. 3. Falling for idiotic Progressive politics like DEI, Climate Change and the false need to spend time and effort on a high percentage of renewable energy. 4. Building 4 uneconomical, simple cycle gas turbines at DBS and AFS instead of building one or more efficient Combined Cycle plant at DBS or Coolidge. Combined Cycles units provide more power as well as being more efficient. Now you want to build 10 more simple cycle units at Coolidge? Ridiculous. I could go on and on. I bought my home in an SRP Neighborhood knowing that SRP had historically been way better and cheaper than APS and believing that would be the prospect going forward. Now, I am not so sure. Even with the advantage over APS of not being governed by the Corporation Commision, I wouldn't bet on SRP in the future to still have the better and cheaper power costs.

Name: Rusty Flake

Record Number: 7c519512

Delivery Method: Digital Submission

Comment:

There have been enough price increases already.

Name: Richard Tyo

Record Number: 357a9afc

Delivery Method: Digital Submission

Comment:

I am trying to digest the proposed changes from the article posted here, but it uses acronyms and industry jargon that are unintelligible to the average citizen (e.g., what is a FPPAM?) What does it mean to "freeze" a plan? Does that mean the plan will not change? Does it mean it will no longer exist? Does it mean that it will accept no new accounts? Public transparency is not enhanced and distrust is raised when information is presented in such an opaque manner.

Name: Julio Gonzalez

Record Number: d49283b4

Delivery Method: Digital Submission

Comment:

This plan proposes freezes in pricing but does include the general plan which should also be protected as up are still going to be implementing a MSC plan. Don't raise rates.

Name: Bryttenni V bell

Record Number: 452b443f

Delivery Method: Digital Submission

Comment:

You just raised the prices, please consider is this a need or a want? Will we no longer be able to recieve electricity without these upgrades? If not, it's very out of touch to keep raising prices. The average salary is 50k before taxes, health insurance and other fees. You are contributing to making living impossible. If people decrease usage as a result or just stop paying, you did not increase your revenue, you lowered it.

Name: Roxie Lee Olsen

Record Number: 45410102

Delivery Method: Digital Submission

Comment:

Our bil just went from \$92.00 to \$152.00! and They STILL want an increase?
How GREEDY!!!

Name: Teresa Maxwell

Record Number: 408f8383

Delivery Method: Digital Submission

Comment:

People are struggling enough right now with the way the economy is and you wanna talk about raising electric prices at all and not even knowing what the new administration is gonna be like that is ridiculous to even contemplate, think about, or even ask us if we would want or even consider having our electric bills raised. Especially in Arizona, where those of us who have larger homes are paying 400, 500, or \$600 a month electric bills in the summer, no I don't wanna pay anymore in electric. I'd like to pay less to be honest, especially with the fact that we're not doing anything about climate change and it's just getting hotter and hotter here and not any cooler. matter of fact, most of us have no option as to who our electric company is so we're strapped with whatever you charge us no matter what and most of us have been customers with you for a gazillion years so we should get a break anyways, for that simple fact you're welcome for all of us being customers to SRP by no choice of our own forever as soon as we're adults until we die unless we move in the small APS area where then we really get killed with electric rates between the two of you you guys are killing us with electricity. Thanks for asking our opinion though I'd be interested to see how many people say yeah sure raise our electric prices.

Name: Gregg Gilfillan

Record Number: 01aca939

Delivery Method: Digital Submission

Comment:

Seems that every company is trying to increase prices. The mount by inflation is already making it hard for people to make ends meet adding this means people would have to make a choice on to cut food out of their meals in order to keep the lights on. Seems like a horrible idea to increase the prices all around and should be reconsidered to not cause any stress on families and small business owners.

Name: Dennis Sullivan

Record Number: 586109b3

Delivery Method: Digital Submission

Comment:

Is any consideration being given to those of us on a fixed income?

Name: RK Brewer

Record Number: c05bac12

Delivery Method: Digital Submission

Comment:

Over the last 3+ years, the cost of everything has exploded higher for average Americans. Gasoline, groceries, home and auto insurance, and the cost of utilities, and more. This summer, our electric bills were the highest they have ever and we had 3 less people living in our home and our electricity usage was down. Your KWhr pricing was at historical highs this summer!!! For you to be proposing even more cost increases is completely unethical. Every consumer should file a complaint with the Arizona Corporation Commission to oppose these increases when households are struggling to meet their daily living expenses.

Name: Jason Lewis

Record Number: c01f8fca

Delivery Method: Digital Submission

Comment:

How about giving solar customers a reasonable on and off peak time. Solar peak hours from 5-9 am and 5-9 pm when it's dark. Ridiculous.

Name: Gem Schlieff

Record Number: 91886261

Delivery Method: Digital Submission

Comment:

I don't think SRP should be charging fees solely for solar customers. So much of the energy is out back into the grid, the fees feel like a double charge

Name: Casey Miller

Record Number: 0b4d0f0b

Delivery Method: Digital Submission

Comment:

I think SRP needs to be more in line with APS for solar credits. It's a little absurd that there isn't already a program in place for this. If you truly want to drive energy changes you need to further incentivize the communities you offer services to.

Name: WILLIAM ARANA

Record Number: 3791d0ee

Delivery Method: Digital Submission

Comment:

Find some other revenue stream to pay for the higher costs of maintaining the grid, without raising your customer prices. (i.e. cut out employee and management yearly bonuses-- those are not necessary for your company to operate.

Name: Jessica Barker

Record Number: 54b88db3

Delivery Method: Digital Submission

Comment:

We can barely afford our bill as it is. In this economy we struggle for gas, paying mortgage and feeding the family. A rate increase from another basic necessity such as electricity will put millions of families behind on bills and with their power and water shut off. Please stop the bleeding! Be a part of the solution not the problem!

Name: Loree Ellsworth

Record Number: ea74bea7

Delivery Method: Digital Submission

Comment:

This really isn't fair!!! My bf is on a plan that at the hottest we are without air. In the summer I can pay upwards of\$900.00! Really? This just isn't right

Name: Kathy Shimpock

Record Number: 0790b7cc

Delivery Method: Digital Submission

Comment:

My bill has increased \$100 per month over the last year and a half due to the heat in the summer. I am on a fixed income and strongly against any rate increase.

Name: Roger Simonds

Record Number: 0152b64a

Delivery Method: Digital Submission

Comment:

Don't raise my rate!

Name: Jamie Hinz

Record Number: 5e9fb051

Delivery Method: Digital Submission

Comment:

Didn't we just have a federal election where an overwhelming amount of people said that the price of energy was WAY TOO HiGH along with everything else. People can't afford to live with all of the increases. This household STRONGLY disagrees with further price increases. With additional increases most families are struggling to put food on the table.

Name: Regina

Record Number: e907eeec

Delivery Method: Digital Submission

Comment:

I can barely afford my electric bill now. Use the money from the profits. Hummel made about \$1.2 million annually. Take it from there and other overpaid executives. With the profits the company has made and huge salaries paid out, why is the consumer expected to foot the bill?

Name: Daniel Gregg

Record Number: b4e0c3c4

Delivery Method: Digital Submission

Comment:

Hello, I have a few questions: 1) If your revenues exceed costs by \$400 million then can we please lower or adjust rates? 2) I have had a \$20 service charge each month since I have had SRP in 2017. When I call and ask about the charge, the representative says it's an account management charge. Can you adjust the cost of electricity to incorporate this or change what the bill says it is? I have never been late on payments and this is the only utility that charges something like this. Some months, the service charge doubles my electricity bill. 3) (not a question) I do think SRP is one of the better and more transparent utilities. I've never experienced a black or brown out outside of natural causes or storms. I do like that you guys give back to the community and maintain your facilities. 4) I think this is a good forum to help customers. I live in a community where most are retired and on fixed incomes. This is an opportunity to hear their concerns.

Name: michelle rubin

Record Number: 1eb3adef

Delivery Method: Digital Submission

Comment:

the last thing any of us need is a rate hike alot of people can't afford it whats the point of these plans if your just going to up your rates it's expensive enough in the summer the only semi break I get is winter srp has nerve to want this and unfortunately living in an apartment I have no choice if who I use why do we have to choose from a roof over our head food or electricity cause that's where some of us are it's wrong!

Name: Sherrie Lyons

Record Number: 31e46573

Delivery Method: Digital Submission

Comment:

The least you could do would be to explain service entrance amps. How is the average customer supposed to know whether they're in Tier 2 or 3?

Name: Karl Treffinger

Record Number: e01e0b30

Delivery Method: Digital Submission

Comment:

Are you considering any discounts for seniors or veterans? Thanks

Name: Chelsea King

Record Number: fae9ec76

Delivery Method: Digital Submission

Comment:

I don't understand what any of this means but if you even think about increasing prices then I will absolutely lose it. People can't afford to live as it is and we are tired of greedy companies like you. You price gouge in the summer on purpose since you know it gets really hot here and we have to keep our homes cool. The discount of \$25 is fine for the cool months but you really should consider an increase on that during the summer. \$25 barely lasts 2 days due to your price gouging. Be more considerate of hard working Americans and stop being greedy.

Name: Janet Tully

Record Number: 07136222

Delivery Method: Digital Submission

Comment:

Will the residents with Solar be given an opportunity to pay less on their SRP bill? I had solar installed for environmental reasons. I expect to pay a monthly bill and contribute to the success of SRP. Currently my bill does not reflect the savings I expected. A demand charge, plus an on Peak charge and an off peak charge is too much!

Name: Ronald Souder

Record Number: d793bea2

Delivery Method: Digital Submission

Comment:

Why am I not receiving a check for my surplus solar generation instead of a price increase??? This is very upsetting and unfair. You are part of the problem!!! Complete and utter nonsense.

Name: Michael Lembo

Record Number: 04973840

Delivery Method: Digital Submission

Comment:

I am writing to express my strong opposition to the proposed rate changes for single-family residences. Based on the details provided, SRP is suggesting the addition of a \$40 flat monthly service charge (MSC) alongside a 4.2% increase in the total bill. For customers like me, whose average monthly bill is \$80 in the winter months, the \$40 MSC alone represents a staggering 50% increase. Adding the 4.2% rate hike on top of this compounds the financial burden and feels unjustifiable, especially for households striving to manage rising living costs. Unfortunately, we would not qualify for any discounts or special programs due to our income level. Can you please clarify how customers can formally oppose these proposed changes? I strongly urge SRP to reconsider this plan and explore more equitable alternatives that do not impose such drastic increases on your residential customers. Thank you for addressing this issue. I look forward to your response. Regards, Mike Lembo

Name: Amos Whitwam

Record Number: d4c15a48

Delivery Method: Digital Submission

Comment:

This doesn't explain why the prices are changing. Increasing revenue to a monopoly (I don't have a choice who provides electricity) without increasing value doesn't make any sense. It also doesn't seem to make sense to be more drastically impacting those that have dumped money into the solar game.

Name: Michael Lee Moses

Record Number: d700d8db

Delivery Method: Digital Submission

Comment:

Didn't you just have a price increase here lately I don't have solar or electric cars so the price increase seems a little unfair

Name: David Danforth

Record Number: 39ee4a49

Delivery Method: Digital Submission

Comment:

How many dollars(?Tax payer money) did you receive from the administration for grid modifications? Wouldn't more beneficial to charge AI data centers a usage fee do to the high demand they will require? Why hasn't SRP been upgrading their equipment (grid) over the years and decreased stock holder dividends? Would SRP be interested in looking into the Singapore model of turning trash into steam which charges trash haulers a disposal fee and the steam is used to generate electricity. A win for the environment with a 90 % reduction in land fill and an extremely low cost fuel? Wind and solar are a trend. Expensive with diminishing return. Trash is a never ending problem and as Arizona grows so does the so does the need for more land fills. Turn that trash problem into a resource. Win win!

Name: Samantha Osborne

Record Number: ae983520

Delivery Method: Digital Submission

Comment:

Prices should absolutely not be raised. That is unacceptable, especially after the economy has made it so hard to buy groceries, pay rent or purchase a home, etc. Living down here we already pay an astronomical amount of money compared to anywhere else in the state, mainly during the summer (7-8 months of the year) but our fall and winter months still have us paying a lot, again when compared to the rest of the state. This would really hit families where it hurts and Arizona families are already hurting just simply trying to live here. Please reconsider increasing prices and find a better way to spend the money the company needs or wants for current and future projects.

Name: Katrina dupouy

Record Number: 379ad761

Delivery Method: Digital Submission

Comment:

Have we considered the potential of utilizing rooftops, building structures, and parking lots for solar panel installations? This could be a valuable alternative to address rising energy costs. Additionally, might it be beneficial to explore the possibility of requiring that all new homes and workplaces include solar panels on their roofs?

Name: Carl Geis

Record Number: 68c85a89

Delivery Method: Digital Submission

Comment:

This is just one more bite out of our budget and there's so much tightening of the belt for us seniors. What can we do to support SRP - what do you need? Our AC is a SEER 17, but our income is fixed. We are tapped out.

Name: Roger Storms

Record Number: 485f438c

Delivery Method: Digital Submission

Comment:

I've looked at the information and it is so complicated that it unreasonable for you to believe a normal person could understand. Is it that you couldn't simplify it or do you not want to simplify it? Could you tell me based on my usage how much my rate and bill will be each month?

Name: Steve

Record Number: 46d4c393

Delivery Method: Digital Submission

Comment:

SRP made over 4.2 billion dollars in 2023, and they want to raise prices?
NOT Acceptable! We need electricity and SRP wants to take advantage of
the consumers and charge more. What a shame!

Name: Guadalupe

Record Number: eb17e6a2

Delivery Method: Digital Submission

Comment:

No suban las tarifas por favor

Name: Jessica Pechette

Record Number: ec368b04

Delivery Method: Digital Submission

Comment:

This proposed increase is very concerning to the Arizona families. The SRP bills have nearly doubled since last year and with this planned increase to give a pay increase to the head of SRP does not sit well with many of us. Our families have had to figure out how to navigate our finances without a pay increase from our employers to cover the cost of inflation and higher electric bills, water bills, gas bills, etc. so if you increase the rates again this could put families in danger of not having electricity. There is so much building going on in Arizona, SRP will benefit from all the new housing and commercial buildings, a rate increase is NOT necessary. It's just greed.

Name: Kelcie Christensen

Record Number: 69acdc6b

Delivery Method: Digital Submission

Comment:

Our rates are high enough as it is! Rate hikes every year is ridiculous and greedy when people are struggling to keep food on their families tables in our economy.

Name: Monica

Record Number: b5fca8b4

Delivery Method: Digital Submission

Comment:

We do not need higher prices. We can barely afford what we pay now, even with programs put in place to "help". Keep it as it is or a lot more hear related deaths will be in your hands. Pure greed!

Name: Amanda Moore

Record Number: 1ff05e1b

Delivery Method: Digital Submission

Comment:

I do not support a price increase.

Name: Simon Combs III

Record Number: 359118dd

Delivery Method: Digital Submission

Comment:

Wages need to be increased to keep up with rising prices.

Name: Charles matthews

Record Number: 3e206ac2

Delivery Method: Digital Submission

Comment:

Seams like another way to increase prices all back door incentives to me

Name: Susana Sandoval

Record Number: 8c87f33b

Delivery Method: Digital Submission

Comment:

I hope please you consider Single parent homes, I have been having to go to food banks on Fridays. Everything is increasing but not what we get paid I'm stressed out

Name: Shirley Cumming

Record Number: 4580ed00

Delivery Method: Digital Submission

Comment:

Would be nice if you would offer discounts or price freezes for seniors on social security. Our incomes change very little and certainly don't keep up with inflation. The county gives us freezes on our taxes. It really helps alot. Just sayin...

Name: Aroul Ramadoss

Record Number: 16b8a6c0

Delivery Method: Digital Submission

Comment:

Solar customers should not be penalized for enabling green energy. They sell very cheap power back to SRP when they have excess energy. Why should they pay more than non solar customers? Reward them to encourage more solar installations in the community.

Name: Mary Mangus

Record Number: d087586b

Delivery Method: Digital Submission

Comment:

Here we go again. We just had a price hike and now another one is in the works. What's so hard is for seniors on a fixed income to stomach these increases. You need to think about raising the limits of income to receive any kind of assistance. Inflation is killing our seniors. PLEASE

Name: Gerard Warrens

Record Number: c17da491

Delivery Method: Digital Submission

Comment:

We do not wish to see any further price hikes after all the price increases we have seen over the last few years. We also feel that the remuneration if the board members is substantial too high and should be adjusted downwards.

Name: Kathy Barnes

Record Number: a299eda1

Delivery Method: Digital Submission

Comment:

Are 'single family homes' in Tier 2? What does "a service entrance of 225 amps or less." mean?

Name: Linda Hicks

Record Number: 2c08db8b

Delivery Method: Digital Submission

Comment:

The cost of everything has gone up so dramatically that as a senior citizen, I cannot make ends meet. You must create a program for senior citizens that is a lower cost so that they can have heat and air conditioning. This is our duty as humanity. Profits are important however people are far more important. I would think after all these years, you would've saved the money planned and prepared for these upgrades. But because you choose to give all profits to your board you make the people pay. Remember karma what goes around comes around and maybe not in this lifetime but the next.

Name: Arienne Overman

Record Number: 925499c3

Delivery Method: Digital Submission

Comment:

What does freezing a price plan mean? What exact options will consumers have to reduce their usage to control costs? What does the increase in service charge fees cover?

Name: Heather

Record Number: 42d597c2

Delivery Method: Digital Submission

Comment:

Strongly Against increases. Budget and track better. No good reason

Name: Robert Sandling

Record Number: aa41d1a1

Delivery Method: Digital Submission

Comment:

Our average cost per KWh is already on an unrealistic climb relative to national averages. SRP is providing mostly ancient coal power to the grid, while charging rates appropriate to renewables elsewhere. No rate increase for any purpose is justified at this time. If you need more investment to upgrade services, I suggest you look to trimming your own excesses to free the required resources.

Name: Monica Reyes Zarco

Record Number: c0c491af

Delivery Method: Digital Submission

Comment:

Pienso que la luz es uno de los servicios más caros y en temporada de calor mucho más pesa a nuestro bolsillo. El aumento qué quieren hacer deberí,-a ser proporcional al costo de vida y dando descuentos en las temporadas de calor.

Name: Robin L Gero

Record Number: 894e940a

Delivery Method: Digital Submission

Comment:

People are already struggling and an additional 20. 00 per month on an already high bill, can really affect families. I am sure SRP already makes enough money to do their upgrades, without making us pay more.

Name: Mark Munoz

Record Number: 2a5aed4a

Delivery Method: Digital Submission

Comment:

I would like to see SRP adopt a similar model to what Tesla has worked out with utilities in Texas where customers with ample battery can help supplement the grid allowing battery owning properties to act as mini-power and income generation for the owners. While selling back excess solar generation is great, it is done at a rate that doesn't incentivize large solar installs. From the research I have done VPP(Virtual Power Plant) customers that opt-in to the program have made a fair amount of money and it is yet another way to help them offset the upfront costs of their systems while also being good citizens of the grid they are still connected to.

Name: Jacqueline Shepard

Record Number: f357eb9e

Delivery Method: Digital Submission

Comment:

Reading over the proposed changes it would really be nice if you could break it down in plain English so people understand what the exact changes are. Example: Freezing certain residential plans, including the SRP EZ-3 Price Plan™ (E-21 and E-22), the SRP Time-of-Use Price Plan™ (TOU) (E-26 and E-13) and the SRP Electric Vehicle Price Plan™ (E-29 and E-14) I am on TOU but what exactly is E-26 and E-13? And this: Introducing a new residential demand plan and updating an existing TOU plan (formerly the SRP Daytime Saver™ pilot). These will be available to both residential solar and nonsolar customers – What does this really mean? Is there an increase to the rate?

Name: Carol Tietz

Record Number: beb846e5

Delivery Method: Digital Submission

Comment:

I have concerns regarding any price increases. I am retired and on a limited income. Can you make price provisions or freezes for seniors. It's getting harder for seniors to make ends meet

Name: Brandon

Record Number: b45c89e5

Delivery Method: Digital Submission

Comment:

Hello! So im extremely excited to be asked if pay more for electricity is good and their service fees. So I'm a solar customer in residential. My question to whom it concern is i give almost what I use on daily electricity back to the grid and my bill almost pays for the service fee. now if I used that much electricity from the grid it would cost me 200 plus dollars for that billing cycle. So the fact that I giving you damn near 200 dollars of electricity I'm sure your going to have someone else pay that dosnt have solar. why can't I get my service fee waived? Or at least get paid more for kw hour that is put to the grid?. Because if I do need electricity from the grid now that I'm a solar Customer I get railed because I used power from the grid. ..It would have been more cost efficient to just not go green. So company that supports going green it's all confusing to me. But if prices going up and fees. ...I believe it would be fare to increase money credit per kw hour in return. ...thank you for your time

Name: Tawfiq Mossadak

Record Number: 646b0473

Delivery Method: Digital Submission

Comment:

Please do not increase our rates. They are high already and we're trying to cope with bills in the low to mid-200s in summer months. We already have EZ 3-6 plan and rate increases will certainly cause hardships for us as a family and resident of Mesa, AZ. Thank you for your consideration!

Name: Shilo Weight

Record Number: 97462511

Delivery Method: Digital Submission

Comment:

According to www.chooseenergy.com, Arizona's average electricity rate increased by 7.4% in the last year alone. How can you justify another large increase in energy rates when our rates have already been increased so much?

Name: Juana Hernandez

Record Number: 3b7af861

Delivery Method: Digital Submission

Comment:

Please don't raise the prices. Everyone especially low income families like mine are struggling to keep afloat

Name: Tara Feie

Record Number: 8ccd22a1

Delivery Method: Digital Submission

Comment:

No, no, no! You are continually raising prices. This needs to stop! I'm already on price savings plans. Short of stopping my ac in the summer this is nothing left to do. This is getting out of hand. Look at your budget and cost savings measures. Raising our rates is not the way to handle your budget deficit.

Name: Lorraine Gloria

Record Number: 00220a5f

Delivery Method: Digital Submission

Comment:

Who can afford these days to get a brand new air conditioning unit??? This is why my bill is always so high. I'm trying to retire due to health conditions and I have a chance of my electricity going g even higher because too many people are moving here?????? That's the bottom line no matter how pretty you want to word it.

Name: Andrea rodriguez

Record Number: 58afd795

Delivery Method: Digital Submission

Comment:

People can't afford to pay any higher prices than what we are paying now.
We need to start having more options to select from instead of one company
that provides electricity to our area

Name: Sheila Thomas

Record Number: 3752a6cc

Delivery Method: Digital Submission

Comment:

Who can understand this, other than yourselves? Are prices going up or down? Why do they need to go up? You not making enough money off US already aren't ya? I barely use electricity and I use more than 225 a month, so what is the \$20 you mentioned? Do I have to pay an extra \$20 on top of what I pay? If so FOR WHAT??? Seems wrong already. And why would the board vote against themselves from making more money lol. To place people like me in the masses just so you can say it is even or grab more bucks from us is shameful!

Name: Thomas Schuett

Record Number: e1b81d45

Delivery Method: Digital Submission

Comment:

1. Justify the higher MSC for single family homes with less than 225 amp power. It is \$10 per month more than multi family. Why? 2. The burden for broader eligibility and larger discounts falls on the average ratepayer. If SRP feels the need to do giveaways, I suggest that it comes from somewhere else. 3. Fuel prices and the covid shutdown are to blame for some of the increases. That rests on the Biden administration, SAY IT!! 4. In my opinion, the SRP board needs more average, residential ratepayer representation.

Name: Mike and Kay Cummins

Record Number: 76edcf5e

Delivery Method: Digital Submission

Comment:

How does this affect Solar Panel Customers that upload? Right now the credits only apply to off peak hours. Which is questionable during summer when we generate mostly during on peak hours but get offsets on off peak. Since everything is tracked by the min or hour it should be fair to do and help with Summer bills. The fees for Solar users are high, sometimes fees are the whole bill for us and seems to be higher based on some minute when the highest on peak usage is. Regardless of how long you stay at that highest number. I'm just saying that for a customer that supports SRPs electric needs we are penalized for doing it with high fees. I know this is a bit off topic but maybe someone can answer it for us. Solar really should benefit both of us. I feel like the high fees put the advantage in your court.

Name: Thomas Finn

Record Number: af53eb73

Delivery Method: Digital Submission

Comment:

With the way prices of SRP have increased from last year to this year has been bad. Now you're coming and asking for a rate increase? The \$20 service fee you charge every month is criminal in itself. Multiple that by the number of paying customers you have and the amount of money you get free each month is staggering. If it wasn't for the fact that SRP is our only option we have no choice but to suffer higher rates and our monthly bills skyrocket. I've never had the bill amounts I had this past summer ever and really don't look forward to what it will look like next year. Times are tough all around for everyone this is just another punch to the gut of the customers you serve. Bah humbug and shame on SRP.

Name: Robert Giannone

Record Number: 7c136365

Delivery Method: Digital Submission

Comment:

Over the years you constantly give us tips on how to reduce our electric use. The information is helpful. BUT then you consistently raise the rates! So, cost wise, the customer does not save anything. While you, SRP continue to maintain your profit margin. You might as well quit sending "how to save" information, because the consumer never can. Apparently, you believe the customer is naive and will never figure it out. Let me advise you. Your wrong in your assumption. You continue to make money we the consumer, constantly try to save!

Name: Michael Hauenstein

Record Number: 074338fd

Delivery Method: Digital Submission

Comment:

I don't support any increase and will vote against any board member that votes for it.

Name: Evelyn Murillo

Record Number: 66e5ed38

Delivery Method: Digital Submission

Comment:

This increase would really affect us we already struggling financially. We would struggle even more during summer when we pay top money on electricity.

Name: Jeanette Burke

Record Number: 45e428bb

Delivery Method: Digital Submission

Comment:

What is freezing? it is mentioned above but I have no idea what it means.

Name: Mark Cole

Record Number: 1e57db04

Delivery Method: Digital Submission

Comment:

Please be merciful. People are struggling financially - neccessities are unaffordable for many. The poverty line is woefully inaccurate as an index of affordability. I hope the increased costs associated with the upgrades excludes additional profit. Thank you. We all appreciate SRP's safe and dependable utility. Jackie Cole Customer

Name: JohnPercival

Record Number: 64537f51

Delivery Method: Digital Submission

Comment:

With all this FREE solar energy, why aren't rates going DOWN? Retirees on fixed incomes don't get a raise to pay for this . So we have to set our thermostats at 80 degrees to survive AZ heat . Families with preschoolers are facing same problem.

Name: Robin

Record Number: 7966efae

Delivery Method: Digital Submission

Comment:

Absolutely not! I do not want my monthly bill to increase. Figure out a way to cut expenses somewhere else to pay for it. Do not charge the customer. Our bills are too high to begin with.

Name: Brenda Hernandez

Record Number: 6dad060

Delivery Method: Digital Submission

Comment:

i understand the need to generate more revenue for upkeep of power grid and expansion but i don't think the first solution is to pass the cost to customers. charge extra to all new developments instead of giving them tax breaks. all customers should be charged according to their energy use. many of us are already using energy efficient ways to conserve energy. we should not be punished for others especially with current economic conditions

Name: Dennis Ray

Record Number: fb41f711

Delivery Method: Digital Submission

Comment:

NO MORE RATE INCREASES!! You are literally killing us when we have to decide between paying the electric bill or buy groceries. Think about your customers for a change! Don't raise prices!!

Name: Christine

Record Number: 87f997b6

Delivery Method: Digital Submission

Comment:

Please don't increase my energy bill!!! I can barely afford things as they are!

Name: Christina Guajardo

Record Number: e8b107ec

Delivery Method: Digital Submission

Comment:

I just saw this on the new that next year in November you will be increasing our SRP bill again by 5 plus dollars. So, I'm not sure why you are pretending to ask or want feed back on this. When it has already been decided and announced to the public.

Name: Roxanne Swift

Record Number: 94204d8e

Delivery Method: Digital Submission

Comment:

You sent a notice to us stating we are using 3 times the electricity as our neighbors. Well duh. This is a retirement community and all our neighbors are snowbirds. They are only here 3 months out of the year when we are full time. Don't you look at that before you berated us for our usage?

Name: Michael W Leroy

Record Number: 4a386016

Delivery Method: Digital Submission

Comment:

I know of no other company or industry that has managed to make it through the advances in technology and data science and experienced no way to save money to invest in the changes you must know you would have to make. I know of no other business that has had a positive effect of competition like offloading customers to solar and using their excess production for yourself. The only possible explanation for needing to raise rates is incompetence, stupidity or greed. How much money do you spend on marketing sponsorships throughout Arizona? What I the justification for that? How can you continue to increase your own salaries while being this poor at managing a company? These are the explanations you need to provide to justify this price increase. The entire way you manage is pathetic and corrupt.

Name: Cory Wasco

Record Number: e6cebae2

Delivery Method: Digital Submission

Comment:

How about reducing the pricing of rates, the last 4 years it has gone up and up and up and is unaffordable and am looking into getting off the grid all together and just adding solar and power backup options. 400 and 500 a month in the summer to survive is unreasonable the average overall has already gone up the last few years substantially.

Name: Marcus

Record Number: 908ad500

Delivery Method: Digital Submission

Comment:

This is RIDICULOUS! How about the building of millions of apartments and homes stops! How much more price raising can Americans take. I am sure there is somewhere else you can cut prices within the company instead of putting the cost on the people. THIS HAS TO STOP. We pay too much as it is. You want us to do things within our home to lower prices how about you do things within your company to help lower prices for the people. I would love an email on list of cost cuts you have done within SRP.

Name: Connie Watson

Record Number: 9081dde7

Delivery Method: Digital Submission

Comment:

It would be very nice if you did some sort of special pricing for seniors on Social Security as our income is fixed. It would help us to afford to stay at our current standard of living instead of it being chipped away every year by pricing hikes and inflation. Thanks for your time.

Name: Angela Lyon

Record Number: 664b2042

Delivery Method: Digital Submission

Comment:

I think solar should be a unit for unit. Example..... if I produce 1200kw a month but only use 1000kw then I have a credit of 200kw that carries on. The next month if I only produce 1200kw but use 1400kw I then use the credit and only pay for 200kw. And on and on each month until the end of the year. At the end of the year if I have a credit it is paid out at your silly rate of .03 cents. Because here is the problem. If I'm creating power during peak summer rate and you're paying me 0.03 cents but charging my neighbor. 30 cents or whatever for my clean energy that I'm over producing how fair is that?????? You all are multi millionaire or billionaire corporation how much more do you need? You cannot take it with you when you die. A unit for a unit plain and simple.

Name: Martin W Sanborne

Record Number: 5c130d4a

Delivery Method: Digital Submission

Comment:

You are so overpriced now, one can only imagine what rate tier you could come up with next. How about raising prices for a week before Christmas and a week after. How have you missed that opportunity??? How about SRP pressuring The town of Gilbert to stop building apartments and saving our limited water supply?? MY WATER BILL IS UP 17% Every year for the past two years. I have taken every possible step to conserve my electric consumption and my water usage to no avail. Like every other political entity you dont understand that the middle class has reached its limits on how much they can afford. You want to build data centers??? Why not raise there rates and tax them. No . you and the politicians give them rate breaks and tax breaks to get them to locate in Arizona While us dumb ass citizens foot the bill. Spare me your "were doing it all for you our customers" [REDACTED] Your in it for the money, as much as you can get!

Name: Scott Wyatt

Record Number: 222c5848

Delivery Method: Digital Submission

Comment:

Regarding rate pricing increases, I'm opposed. I also find it unjust that you can charge more for electric (winter peak hours) when it's darker longer. As a solar owner, my only option is to pay a considerable price for battery storage. Perhaps SRP can subsidize the install of battery storage so I can be completely off the grid?

Name: Kay dalton

Record Number: 050a70de

Delivery Method: Digital Submission

Comment:

I think you're high enough now and I got solar it's still cost me

Name: Judith L Juarez

Record Number: 77159961

Delivery Method: Digital Submission

Comment:

Increasing prices for consumers should be the very last resort. We have no choice with our carrier so raising prices amounts to extortion. I can barely afford electricity as it is. Inflation is out of control and stands to get worse. People like me and my family are struggling. We need help, not being forced to pay more for necessities.

Name: Annette Wall

Record Number: 29bd5ef4

Delivery Method: Digital Submission

Comment:

I'm totally opposed to any increases! The Town of Gilbert increases have severely impacted so many and it is getting ridiculous!!!

Name: Samantha Anders

Record Number: 72a7c050

Delivery Method: Digital Submission

Comment:

With new service charge and increased rates, I don't know how we will be able to pay our bill on time. This is too much.

Name: Jason Simkins

Record Number: 58eeaa41

Delivery Method: Digital Submission

Comment:

4-rate increases since 2022. I don't see that level of income increase and what is your justification?? You have Queen Creek as the fastest growing town in AZ and the east valley is exploding with new people and homes. You are making money hand over fist and overloading the communities you serve. You are sucking everyone dry!! Knock this [REDACTED] off!!!

Name: Pattie Ruiz

Record Number: 6d8dd66f

Delivery Method: Digital Submission

Comment:

Why isnt the commercial prices going up? It appears they are actually getting more of an extension for roof top solar credit while we are paying a SERVICE charge. We have no other alternative except to be with SRP. What does SRP have to upgrade on the consumer side that requires a service charge? By hitting us with a service charge there is no way to actually manage decrease our bills by decreasing our usage.

Name: Ken Ahlberg

Record Number: 08226784

Delivery Method: Digital Submission

Comment:

Wondering why the home solar rate customers increased more than traditional customers? Since they generate clean energy and help decentralized a grid more vulnerable to outages, I would think it wiser to encourage those customers switching to renewable. Am I missing something?

Name: Daniel LaMoureux

Record Number: 3985b75f

Delivery Method: Digital Submission

Comment:

I'm unclear as to how my current pricing will change. Are there plans to build a calculator to see how things will change based on various plans? What exactly do the price tiers mean? If I'm in tier 2, will I expect my bill to go up \$35?

Name: K.D. Elliott

Record Number: 2aab049e

Delivery Method: Digital Submission

Comment:

NO! You already charge too much for electricity! Try managing your funds better before you come after residents for more money.

Name: Patricia Morris

Record Number: 8d48cc8a

Delivery Method: Digital Submission

Comment:

People are barely getting by as it is. Some have to decide between food and utilities in order to afford rent. There are people who are working two jobs that are homeless because they can't afford all the increases. Raising prices now is going to have a huge impact on people who are already struggling especially in the summer. When bills become ridiculously high. When we have no choice but to use the AC or risk heatstroke or possible death. I don't see prices coming down anytime soon. I have a feeling things will keep climbing. And we will see more elderly and family's that are homeless. Due to increased that keep coming all around.

Name: Jason M Green

Record Number: 037db8d9

Delivery Method: Digital Submission

Comment:

Why is the proposal for solar higher than non solar residence? Everything srp has done for solar doesn't make sense! For new residents it's almost not worth getting solar for sure now with the new proposed price hike it won't be any savings.

Name: Blanca Fernandez Rivero

Record Number: 6501db36

Delivery Method: Digital Submission

Comment:

Buenas noches No estoy de acuerdo en que aumenten la tarifa de electricidad, ya es muy cara para el consumo que tenemos. Si considero que se debe ajustar que cuando NO estamos en casa (como cuando estamos fuera por vacaciones), el consumo eléctrico sea el real, es decir, el mínimo que consume la nevera que es la única que queda enchufada. Siempre nos llega casi la misma factura que si estubiesemos viviendo en casa en ese periodo

Name: Crystal Borges

Record Number: a683497e

Delivery Method: Digital Submission

Comment:

Its listed that you want to use part of the revenue to improve the infrastructure. Does this mean only in new construction areas or also older areas where the power lines are still above ground? It would be nice to have our power consistent if the lines were relocated underground in the older areas.

Name: Robert Miranda

Record Number: e4303abb

Delivery Method: Digital Submission

Comment:

It's not bad enough that everything has gone up in prices from groceries, gas auto insurance property taxes cost of living in general thats not to say that as a Arizonan our water from the Colorado River will be reduced by 18% and now you want to jump on the Jake the prices so hi that family are really going to have to rob Peter to pay pay. I understand that aging infrastructure is one reason but don't let the ceo's and board of directors decide the fait of what's going to happen to families that are barely making it now.

Name: Courtney Barnett

Record Number: 36927238

Delivery Method: Digital Submission

Comment:

I do have solar but seems as if I am not saving much. What can I do?

Name: Scott Mueller

Record Number: e34803f5

Delivery Method: Digital Submission

Comment:

Don't you think it's time to stop raising prices. Seniors are having a hard enough time paying current prices! Give us a break!

Name: Allan Cabanas

Record Number: 58b8f33d

Delivery Method: Digital Submission

Comment:

Stop raising the prices, their is no valid reason to raise them we are not getting any benefits out of it as customers, you guys needs to find ways to budget better start looking at wages at ceo level,

Name: Errin Webster

Record Number: ada03714

Delivery Method: Digital Submission

Comment:

I strongly oppose another price increase or added monthly fees.

Name: Mary Atwell

Record Number: 5ecf4591

Delivery Method: Digital Submission

Comment:

It would be nice to adjust senior citizen increase at a lower percentage level. Prices for everything keep going up! We are on budgets and most of us do not qualify for your assistance programs. Thank you

Name: Celia Wenzel

Record Number: 59a0f1e1

Delivery Method: Digital Submission

Comment:

Instead of extorting more money from the customers, how about you quit paying corporate management excessive wages? 'At Salt River Project, the most compensated executive makes \$450,000, annually.' All for sitting on his backside and delegating. Real people don't have that luxury, we have to actually work, sometimes at more than one job, just to keep a roof over our heads, food on the table AND THE LIGHTS, AC ON! This is nothing more than corporate greed. You want to pay for that upgrade? Contact the government for more subsidies or whatever it takes, to quit screwing the little people. If I could afford it, I'd go solar and completely off the grid.

Name: Pamela K Elliott

Record Number: 76f4a1ee

Delivery Method: Digital Submission

Comment:

I beg you to please don't raise residential rates! I am a widow, my husband was murdered after only being at his job for a little over a month. I worked at Phoenix Children's Hospital where my benefits including life and ADD insurance will be discontinued in 2025, along with 871.00 in benefits! I can't sell my home because I have no money for new home. I have to live in gated secured community because I was sexually assaulted, along with my husband being murdered by Crip members as he returned from a supervisor meeting. I wrote a 6 page letter to our president of the HOA humbling myself and having to share my story and hoping they don't raise our HOA yet again. Last year was an extra \$15.00 for 1 yr. I check my SRP every single day to make sure I keep rates low. Summer I keep temp at 85 degrees during day and lower to 81 degrees just for 2 therapy dogs. I am on a very low strict budget. City of Peoria already raised water by 8.5 percent. I pay \$85.00 or more for 1 single widow. My dishwasher doesn't work and do dishes once per day. I do my laundry 2 loads on Sunday off peak hours. You can check my usage. I have more off peak hours than On peak hours! I pay all bills on time and by chance any money left goes to groceries. I live on black beans, garbanzo beans. Lentils, oatmeal. Please I beg of you give to give us a break and please don't raise rates. I don't ask for pity, just a chance to breathe a bit. Thank you Pamela K Elliott 602-516-6015 15748 N. 79th Dr. Peoria, Az. 85382

Name: Anne Lesenne

Record Number: 64e24ee0

Delivery Method: Digital Submission

Comment:

SRP is robbing their customers already! They don't pay nearly enough for the solar power generated by customers. Give customers the same for their energy as you charge for your energy!

Name: MICHELLE GONZALES

Record Number: 6c091c59

Delivery Method: Digital Submission

Comment:

Subject: Inquiry Regarding Solar Plans and Competitive Energy Options Dear SRP Team, I hope this message finds you well. I am writing as a solar customer with significant concerns about my monthly utility bill, which consistently exceeds \$395 despite my investment in solar energy. I have friends residing in areas serviced by APS who, with homes of similar size, have no monthly payments or fees and receive credits for the energy they produce. Additionally, when I lived in California with solar, I never had a bill and regularly received credits for excess energy generated. It seems counterintuitive that contributing to a greener planet by producing clean energy through solar should result in costs comparable to, or even higher than, those without solar in Arizona. Could you provide insight into SRP's plans for implementing competitive energy options similar to those offered by APS or other leading providers? Are there upcoming changes or programs that could better support solar customers and encourage sustainable energy use? Thank you for your attention to this matter, and I look forward to your response. Best regards, Michelle Gonzales

Name: Margaret Minegar

Record Number: b9d1920a

Delivery Method: Digital Submission

Comment:

I read the changes anticipated. I am dismayed by the fact that currently the rates increased during winter when demand is low. It would seem acceptable in the summer with high demand to increase pricing. I appreciate the opportunity for input on the upcoming increases but feel that overall the thoughts of the customers will not freeze prices or even better lower them. Over the years our appliances and light bulbs decreased power usage with the boasting of lowering our energy costs. Instead our bulb costs have skyrocketed. We were told the bulbs last longer. I still have incandescents used daily that were installed in 2010. No money saved thus far. SRP however has benefited in decreased consumption of the energy due to efficient products whereas one would think their profits would normally decrease along with the energy consumption by the customers- instead they raise the per unit energy prices getting more money for less power used. Truly, I feel we have very little if any effect on pricing unless one can effectively live off the grid completely. Thank you though for allowing our thoughts and opinions. Maybe you will prove mine wrong by lowering costs or keeping them as is.

Name: Edward Konosky

Record Number: 2f8f9d61

Delivery Method: Digital Submission

Comment:

It is very hard right now to justify any increase at all. When does it end , with rent going way up and only a 2.5 % increase this coming year in social security I ask you where do you think our extra money will come from? I don't go out to eat anymore because I can't afford it anymore. If you don't want people living on the streets, you better STOP these increases or that's what will happen. Three years ago I was paying \$815.00 a month on rent. Rent is now over \$1700.00 . Nobody could predict this kind of increase would happen, but it did. I could get a hamburger , fries, and a drink for \$3.99 and it's \$7.00 or higher. If social security goes away what will we do then?

Name: Donald

Record Number: a04abbab

Delivery Method: Digital Submission

Comment:

NO! No price increases. YOU cut your first. ENOUGH of the price increases, STOP IT! SHAME ON YOU! You have us over a barrel, you have our leaders in your back pockets. We are being squeezed to 3rd world status just so the 1% can make even more money! NO!

Name: James Norton

Record Number: d2a53acb

Delivery Method: Digital Submission

Comment:

Gouging consumers to pay executives exorbitant pay, benefits, and bonus packages. You're turning record profits and turning to natural sources for energy. You don't encourage consumer solar use because it cuts into your profits. You charge extra fees for consumer solar programs and don't buy back. You keep screwing consumers for your benefit. That's not ethical.

Name: Robert Rinne

Record Number: 4409024c

Delivery Method: Digital Submission

Comment:

I have not increased my power usage over the past few years, yet my bill continues to go up. Number one, I don't own an electric vehicle, so why am I being responsible for paying higher prices per KWH because of those people who had increased their power usage charging their cars at the rate of a 4-ton AC Unit? I should not be penalized for them using more power. Number two, you put smart meters on all the houses to save money, but my bill kept going up, what's up with that? Now you don't have people going out to read the meters, yet the per KWH rate keeps rising. If I want someone to physically read my meter, you want to charge me \$45 per month more, for a read every other month. But when you got rid of the mechanical meters, you didn't give me a discount on my bill of \$45 per month. Number three, everything has been going up in the past 4 years except my pay. I had to cut corners and tighten up the belt, so, SRP can do the same. Why should I be charged more due to your inability to cut your corners. Oh, just charge the customer more? Is this your logic? Number four, every time it rains hard, three days later our power goes off, yet I don't get a discount on my bill. You failed to deliver, yet I still have to pay full price. I called and was told that because the power is off, I am not being charge during that time. Really, I know that. The problem is the AC must run twice as long to make up for all the heat now in the house in the summer. And it takes more energy to cool down the house than if the power didn't go off at all. Number five, I want to replace my electrical panel on my house, but SRP cuts and splices back the direct burial wire coming to the panel. I have been at many houses that have had an issue after this was done. After 40 plus years of the wire in the ground, splicing should not be an option, it only creates more issues. If something shorts out and burns up a TV or appliance, SRP doesn't take any responsibility. So, SRP can do what the rest of the us have to do, tighten up the belt and do more for less. No Rate increase.

Name: Arthur Sirianni

Record Number: 69be9549

Delivery Method: Digital Submission

Comment:

I do not want an increase on my bill for any reason. It is expensive enough as it is. Your announcement provides me with no information about how a raise will impact me personally. Energy is supposed to be cheaper with Trump in office. What does the corporation commission have to say about your proposed increase? As citizens, we are getting gouged by all corporations including utilities. I will be contacting State and Federal Representatives to weigh in on the proposed increases.

Name: Gloria B Mercer

Record Number: 9d2c544f

Delivery Method: Digital Submission

Comment:

That monthly charge for bookkeeping of \$20 @ should be retired. I don't mind paying for utilities BUT not bookkeeping. The least that should be done is forgive it for retired, low income, and disabled. Yours truly, Gloria B Mercer (disabled and retired)

Name: Lisa Duncan

Record Number: 4d482a3e

Delivery Method: Digital Submission

Comment:

I paid 5000 dollars for a new AC unit this year. I paid 6000 to replace attic insulation with foam. I paid 3700 for new smart stove and refrigerator. I planted two shade trees last week. I don't think I deserve to be asked to pay higher rates to build infrastructure for massive data farms that steal my information and sell it and make billions. Let them pay for their own infrastructure improvements. I paid to improve my energy savings, not to pay MORE money that benefits someone else.

Name: Benjamin Bobich

Record Number: c208d926

Delivery Method: Digital Submission

Comment:

This will just cost me more money when I am already struggling. More importantly it punishes those who use solar. In winter a flat rate proportionately impacts me more. Sure SRP may need money but don't couple that with discouraging Solar. The world needs solar. If you have to raise rates, raise price per KWH not this dumb flat rate stuff. We need to encourage green practices by as many as we can, not make utilities rich. What you are proposing flies in the face of that. -Ben

Name: Dwennett Lind

Record Number: abede3f7

Delivery Method: Digital Submission

Comment:

My SRP bill is super high and unaffordable at times during the summer. Does these changes mean an increase in the already expensive bill?

Name: Cory Fuller

Record Number: fc45d428

Delivery Method: Digital Submission

Comment:

You've raised our rates the past 2 years, why would you need to raise it 3 years straight? Is my electricity going to be delivered better, in a more noticeable way? Seriously, what in the world, other than CEO and C level executive bonuses, would you need to raise rates AGAIN for? You raise it .01 from 22 to 23, and another .01 for 23 to 24. My bills went from a reasonable, payable amount, to almost untenable. At a time when every damn necessity has increased, y'all have ZERO reason to increase our rates AGAIN after raising them the past 2 years. When will it stop? After 3 years, 4? 5? 6? 7? 8 years straight? Seems like greed and sticking it to your customer base more than anything because we literally have ZERO choice for electricity. If you raise rates I will 10000% install propane everywhere I can at my house.

Name: Bruce& Laurel Coughlin

Record Number: 4199fc36

Delivery Method: Digital Submission

Comment:

We already had a price adjustment early this past year. Our monthly bill went from \$191 to \$235. That is close to a \$50 a month increase. I wish our income also had price adjustments but unfortunately we live on a fixed income.

Name: Drew Fleger

Record Number: 271f39a9

Delivery Method: Digital Submission

Comment:

Please do not increase rates again. This last summer was a shock and a financial hit for our family. We have not changed our thermostat in the last five years and the increase this summer was awful. We were not expecting \$150 more per month over the summer, we are very fiscally responsible with our money and our thermostat. Thank you for the consideration. Perhaps you should adjust your pricing for those that are drawing more with electric vehicles and such and not penalize other folks.

Name: Richard Kucken

Record Number: 8acb36ca

Delivery Method: Digital Submission

Comment:

We've had 8% raises almost yearly since this administration took the wh. What are we expected to pay so much more? It's insane. I pay way to much in summer for ac in my 700 sqr ft home, all new ac & heat pump in January, all energy efficient and my bill is the same as when I had the 40 yr old heat pump and 18 yr old ac unit. Double windows, of which 5 biggest windows of 8 are insulated with 1" foil faced foam. I leave nothing plugged in. I only do laundry on weekends. There are no other options for me to save. I get \$500.00 credit once a year(based off of my low fixed income by Mesa New Leaf) in June, past 3 years & it only lasts 3 months of summer. People on fixed incomes (disabled) who can't work are screwed. Thank you for listening.
Richard Kucken

Name: Ivean Kinzy

Record Number: 843598b7

Delivery Method: Digital Submission

Comment:

As a political "subdivision" of the State of AZ this is nothing more than raising prices as a political tool. Residential electricity has risen since 2000 year over year. 2023 showed a 6.3% increase highest in a century!! Enough of this. Politics put struggling Arizonans in a nightmare when natural gas, fuel and other commodities are purchased overseas. With 2023 revenues at 4.02Billion in 2023 and a CEO making 1.2 million don't see the need for such a drastic price increase. Afterall SRP owns the market in majority of the county of Maricopa not like residences have a choice to go to another utility company

Name: Mr.

Record Number: 79edd5c7

Delivery Method: Digital Submission

Comment:

The inflation is hurting and impacting too many right now. Do only what is necessary and do your extra (not essential) stuff in a couple years when economy is better.

Name: Edward Cacace

Record Number: ea33c3aa

Delivery Method: Digital Submission

Comment:

I am against any increase to our electric bill. I was supposed to start seeing a monthly discount when we had a new AC unit installed but that didn't happen. I'm still paying over \$400 a month during the summer which is outrageous. There's no reason for our electricity pricing to be increasing. It should be going DOWN... not UP.

Name: Jerry Gallagher

Record Number: efeb2de3

Delivery Method: Digital Submission

Comment:

Why is there another proposed increase in our rates? With so much sunlight here in Az throughout the year, why do we pay such high prices for electricity?!? Develop and use solar fields to feed the grid, and with this it should not be so expensive. Please educate me why you charge so much for a natural resource we have an abundance of here in AZ.

Name: Rodolfo (Rudy) Araiza

Record Number: d1fcef5c

Delivery Method: Digital Submission

Comment:

Dear SRP Management and Board of Directors, I am writing to voice my opposition to the proposed rate increases. Many customers are already struggling with rising costs of living, and higher electricity rates will place an even greater financial burden on families. The lack of detailed information about how these funds will be used raises concerns about transparency. Before increasing rates, SRP should explore alternatives like internal cost reductions or securing grants to fund grid improvements. I urge SRP to consider solutions that prioritize affordability for customers while addressing infrastructure needs. Thank you for taking my feedback into account.
Sincerely, Rodolfo D Araiza

Name: Robert Lehman

Record Number: b580aed1

Delivery Method: Digital Submission

Comment:

Please try to not "pull the rug out" from under customers on solar plans. I just put a huge investment into solar 12 months ago (based on then & current pricing), but now realize that I'll not live long enough to break even from the savings vs. the investment, and would hate to see that situation get even worse.

Name: Kathleen Jones

Record Number: 8e875f66

Delivery Method: Digital Submission

Comment:

Stop raising your prices! This is ridiculous. People can't afford electricity anymore!!!!

Name: Joe Jacobs

Record Number: 64cb320c

Delivery Method: Digital Submission

Comment:

I am not a solar customer at this address. I was at two previous addresses and would not ever consider it unless I could disconnect from the grid completely. SRP should NOT raise the fees at all. SRP should learn to live within their means just like all of us customers have to do. If we could choose our power company, I'd say feel free to raise the rates all you want. Until we the people have a choice, don't touch my rates.

Name: Kendra Warner

Record Number: 06cc40c4

Delivery Method: Digital Submission

Comment:

Power is already expensive especially living some where that air conditioning is required. I disagree with the price increase. I understand prices go up for all but it feels like price gouging. If the cost needs to go up the percentage change should be decreased.

Name: Kalyenne Jensen

Record Number: 002c422e

Delivery Method: Digital Submission

Comment:

Please stop raising rates!! They are already astronomically high in comparison to other cities we have lived.

Name: Lori Lopez

Record Number: a9febe55

Delivery Method: Digital Submission

Comment:

I honestly don't understand most of what it's saying, other than solar is getting the biggest increase, when it was supposed to save us to do...and we already pay more in demand fees than for the energy we actually use...plus our solar sends energy to help your "grid" out. So I really don't understand why you would penalize solar powered users.

Name: Brandi McKee

Record Number: 92136181

Delivery Method: Digital Submission

Comment:

Everything is priced too high as it is- gas, groceries, electric- why not look into possible pricing decrease! Stop the strain on the customers pockets to line your own. We need a break somewhere- let it start here.

Name: Geneva Miller

Record Number: fe70884d

Delivery Method: Digital Submission

Comment:

I'm a widow and on limited income,any discounts

Name: J Smith

Record Number: e9088c5c

Delivery Method: Digital Submission

Comment:

I do not agree with the pricing plan changes. You're essentially giving discounts to those making under a certain amount and passing the cost on to those making above a certain amount. SRP should be doing more to lower costs for all clients.

Name: Cody Kuhne

Record Number: c75e24a6

Delivery Method: Digital Submission

Comment:

It is very concerning that SRP is proposing to increase the MSC rate. It makes perfect sense for customers to pay for power that they use, and for that price to reflect the cost of service, but it is misguided to increase the fee customers pay to connect to the grid. Furthermore, it is discouraging to see SRP increase the subsidy to lower income households at the cost of everyone else. We are all struggling to pay bills here, and it seems to be at the cost of the middle class. On another note, I highly encourage SRP to refrain from x) making costly infrastructure improvements and y) allocating significant amounts of power for data center uses. It seems that big tech is assuming everyone wants AI and access to more data, but that is not necessarily the case. Any infrastructure improvements or allocation of energy to data centers should be 100% funded by the data center users.

Name: Cameron Houser

Record Number: 8c1ce101

Delivery Method: Digital Submission

Comment:

██████████. SRP has increased costs yearly. Charge based on use, not assessing random fee to everyone. It disincentivizes buying energy saving devices. Care about our future, not profit.

Name: Matt Glandorf

Record Number: 06ecada0

Delivery Method: Digital Submission

Comment:

It seems strategic to have all of the board meetings on weekdays at 9:30am when most homeowners will be working. If you really want to know what SRP customers think, and are open to having us at the meetings, please change the times and maybe even the dates.

Name: Jason Gibble

Record Number: 12f36dad

Delivery Method: Digital Submission

Comment:

I oppose any and all changes that will increase our bills. How about you pay your engineers less? How about not putting so many logos and stickers on vehicles out in the field? How about not reimbursing employees for boots? How about working with business in the area to decrease their consumption? They can turn lights off or not have all the damn lights on (Walmart, Target, Lowe's, Home Depot, on and on), lower their AC, pool and fountains can be set to run less. There are so many ways to save customers money. These same activities can save SRP money. What about partnering with APS for the benefit of both companies and more importantly, the area residents to help them with the ridiculous bills we get, especially in the summer. It's crazy that my bill is \$60 right now and in the summer months it balloons to \$300 and that's with me being very careful with summer consumption because rates triple. How about working with the state on solutions to become more efficient? How about working with law enforcement to better patrol intersections and start giving tickets to those running red lights, speeding on all of our streets, endangering SRP employees, their families and friends. Have your executives taken pay cuts? Why do you keep asking us to sacrifice? Start at the top, set the example and then maybe ask us to pay more. You're giving employees big raises and slap us in the face with more fees, that's unacceptable. I doubt any of this will matter, you all will stick it to us, and we have no option but to continue service, but just maybe this will help SRP actually make a positive impact for residents of the valley.

Name: James Haws

Record Number: 2e3fce82

Delivery Method: Digital Submission

Comment:

Are you kidding me??? I have my parents living with my family and I and already pay over \$400 a month!!! Now you're talking about increasing rates? This is ridiculous. At some point people will have to go without paying their mortgage because their utilities cost just as much!!!

Name: Eileen Pagan

Record Number: 79e0adb8

Delivery Method: Digital Submission

Comment:

I do not agree with this increase. We are being tuned out of our homes. A lot of us are on a fixed budget. This will hurt us.

Name: Larry Cull

Record Number: 9429ecc9

Delivery Method: Digital Submission

Comment:

Replacing power lines to carbon fiber is needed to expand the grid. This is expensive. More electricity is needed due to increased temperatures and population growth and additional factories. This costs more and we can't stay stagnant. We must transition to renewables faster than we are. We must survive.

Name: Patricia

Record Number: 142b79e4

Delivery Method: Digital Submission

Comment:

Realmente subir la tarifa de energía será devastador para muchas familias, que solo cuentan con un solo salario y mantienen su familia como es el caso mío. Hace poco subió la tarifa de agua, la tarifa de la asociación donde vivo, pero los salarios no suben. Y un solo salario no da para hacer tantos pagos. Primero deben subir los salarios. No es justo poner a las familias en un estrés económico. Respetuosamente.

Name: Cameron Tolman

Record Number: 106fb728

Delivery Method: Digital Submission

Comment:

To Whom It May Concern: I see significant issues with the proposals. Absolutely egregious to think you need to increase customers and charge a monthly service fee on top of a complete fraud and joke. Then you offer decreasing the price for "poverty"customers. A complete joke. So you now make customers subsidize other customers because your policies and effectiveness to run the energy corp is horrific. There are millions in optimization and efficiency that SRP can institute. Instead, they are riding the backs of customers and ripping customers off. This is a disgusting proposal with invaluable reasons for the increase. I strongly will be in representation and against this fraudulent narrative. Sincerely, Cameron Tolman

Name: Spencer White

Record Number: f77d5239

Delivery Method: Digital Submission

Comment:

I think the \$20 monthly service fee is an unreasonable charge and it should be lowered or fully removed. That is \$240 a year for just having the service. It takes your bill from potentially being \$75 to \$95.

Name: Heidi McHardy

Record Number: 883a8e38

Delivery Method: Digital Submission

Comment:

It seems like there is a price increase every few months for the last 5 years. I get things have gone up, but the rate at which SRP is raising prices seems faster than is reasonable!

Name: Brooks

Record Number: dc616ab2

Delivery Method: Digital Submission

Comment:

Really, ANOTHER price increase??? It's bad enough you seem to charge double the rate during summer, and some people still haven't recovered from the pandemic hot mess. Not to mention the last 4 years of BS from our current administration. Now really stick to people, have another price increase cause your can't figure out how to manage all the money you already have.....or is this just another way to fine yourselves a raise. You should feel bad, but you probably don't. Sinner.

Name: Rahul Manepalli

Record Number: ceff9678

Delivery Method: Digital Submission

Comment:

Hi SRP Could you please clarify what freezing the residential demand plans means? Do you mean you will no longer offer this or are not taking new customers, but will let existing customers keep it? Rahul

Name: WILLIAM FREY

Record Number: 601fa963

Delivery Method: Digital Submission

Comment:

IF THE SERVICE THAT SRP IS PROVIDERING AND THE CURRENT RATE
A 3.4 % RAISE = APPROX \$4.25 PER MONTH IS A RAISE OF THAT
AMOUNT CHARGE, IF WE CAN DEPEND ON THAT FOR THE NEXT 4
YEARS, IF I KEEP MY USEAGE AT 1200 TO 1500 PER YEAR

Name: Steve Neil

Record Number: 32346cdd

Delivery Method: Digital Submission

Comment:

The current SRP Ratebook served up by your website (this comment page will not allow me to insert a URL), pdf page #54 (which is the E-28 price plan) states it was effective since the May 2023 billing cycle, says that the plan does not have on-peak hours for the winter billing cycles: "There are no on-peak hours from November 1 through April 30." And "While there are no on-peak hours from November 1 through April 30, Winter on-peak prices will be applicable to any on-peak hours in October that are part of the November billing cycle." Your price process documents for the proposed E-28 plan do not have either of these statements and make no mention of their deletion from the proposed E-28. The proposed E-28 states that the currently in effect winter on-peak kWh price is \$0.3633. Judging by the statements of the in effect E-28 plan, this price is generally not true and is completely untrue for a customer whose November bill starts on November 1 and ends on November 30. It seems that the information published in the Blue Book is erroneous and corrected Blue Books should be immediately published or an errata inserted at page 96 in the existing books before further distribution.

Name: John Tayeh

Record Number: 003ba081

Delivery Method: Digital Submission

Comment:

Hello, I moved from a 2 bedroom apartment to a 1 bedroom apartment and I still receive a high electric bill. I don't use much electricity at all during the day, and at night the AC runs after midnight at 70 degrees warm just for a few hours till i wake up at 7 AM, and the bill is still high. I went over my electric bill and also called SRP to go over the details of my bill and was surprised when i was told that my monthly usage cost me \$68.83 for last month usage but \$28.04 were monthly service charges and taxes! I understand the tax part, however, I disagree with it since what constitutes paying taxes on a service that i am paying for! On the other hand, this monthly service charges, is that something new? Or electricity prices went up? Because I don't recall that i had to pay this much at all just a couple of years ago. And why am i paying monthly charges on a top of a service i am currently paying for? If any, i already paid \$45 just to establish the service, which was totally unnecessary for a current customer like myself who was transferring the service from one unit to another within the same apartment complex! Please review these unnecessary and extra charges because SRP started to feel like a car dealership, they post the price of a car, then once signed the contract you see all these additional taxes, licensing, dealer fees, and additional dealership package added. Thank you.

Name: Ahmad

Record Number: a53e26b7

Delivery Method: Digital Submission

Comment:

You guys get the oil at the low price, charging people for using solar panel, I think in the future you will charge people for breathing, Can you show us your profit? Because I can't believe that you have to raise the monthly charge in order to make the money

Name: Veronica Herrera

Record Number: 62beff6e

Delivery Method: Digital Submission

Comment:

Esto es un abuse en Arizona apenas y puede pagar uno Los biles y en la calor peor enforma Que bajen el costos para las familias de bajos recursos no todos podemos pagar eso MAs con discapacidad y sin ayuda del gobierno me parece un abuso de su parte

Name: Suzanne

Record Number: a12606f1

Delivery Method: Digital Submission

Comment:

SRP energy costs have been disproportional. I invested in blackout curtains, followed analyst guidance for flat rates and moderating use. In mild weather as now the thermostat is off. I've still paid hundreds of dollars. It's unsustainable and I have good credit and a decent job. Wondering how this is not a monopoly.

SRP Public Price Process

Comments from: 12/3/2024

Name: Jessica

Record Number: f69d712e

Delivery Method: Digital Submission

Comment:

Is the power generation infrastructure prepared for when the approximately 18% of residential accounts currently on E-21 and E-22 stop making any effort to conserve energy during the peak hours of 3-7pm when they eventually forced to switch to E-23?

Name: Jennifer Webber

Record Number: c864de3e

Delivery Method: Digital Submission

Comment:

Due to inflation and poor economic conditions, we are struggling to make SRP payments with the cost of living being so high. Please consider how this will affect families as our homeless population grows in Az . Climate changes and in 2024 AZ had the most recorded days in excess of 109+ degrees , which made our SRP bills skyrocket and a burden on many families. Please do not increase your rates . This will be a big problem for many families and people with disabilities living on low income households, trying to survive. Sincerely, Jennifer Webber

Name: Sharon Carol Clary

Record Number: 293b84db

Delivery Method: Digital Submission

Comment:

As a senior on a fixed income, any increase from Social Security will be eaten up by this increase. Of course, the increase in food and goods rates it up too leaving us with less money than before the SS increase. Thank you.

Name: Joanne Solis

Record Number: ee4cf8c1

Delivery Method: Digital Submission

Comment:

Cannot even afford electric price increase will hurt financial

Name: Vijayamahantesh karadi

Record Number: 8b27499f

Delivery Method: Digital Submission

Comment:

Cost to produce electricity is decreased due to Solar other alternative power generation methods and SRP customers consumption is increased due to influx of EVs. This will directly increase Revenue and Profits near future. Ideally Electricity prices should remain the same or go down. I understand SRP is investing heavily in Alternate fuels. Should be able get back Return on Investments quickly

Name: SRP profits over people

Record Number: ca59e131

Delivery Method: Digital Submission

Comment:

How awesome, SRP profited almost \$300 million last year alone but we've had constant rate increases since. Thank god SRP is profiting even more now off the struggling families in Arizona. Keep jacking the rates up, you subhumans love to do it.

Name: Justin Walker

Record Number: 25d01505

Delivery Method: Digital Submission

Comment:

So you are going to increase the minimum service charge on every single family dwelling. That is ridiculous. So every single family dwelling has to pay an extra \$120 per year with no additional benefit. Why not increase the kwh rate? You are penalizing every customer including those who use less energy and households that cannot afford this increase. This is just pure greed to bring in more revenue overnight.

Name: Jessica S Saunders

Record Number: 925d8e0b

Delivery Method: Digital Submission

Comment:

NO PRICE INCREASES!!!! The owner of this company literally rides around in a [REDACTED] HELICOPTER!!! If you need more [REDACTED] money, take it for his [REDACTED] salary. You all DO NOT NEED ANY MORE [REDACTED] MONEY FROM US!!!! You have all the [REDACTED] money you [REDACTED] need. PERIOD. FULL [REDACTED] STOP!!! You are just [REDACTED] greedy and as [REDACTED] So no. I don't give two [REDACTED] to rub together what the [REDACTED] you are doing with it, you are lying out of your [REDACTED] when you say you need more money for anything at all. You just want to squeeze people for everything they had, while people at the [REDACTED] top make BILLIONS of [REDACTED] money off of OUR HARD [REDACTED] EARN CASH. [REDACTED] ALL OF THAT!!!! AND YOU KNOW CEO IS ABOUT TO GET A [REDACTED] TAX BREAK AND PAY EVEN LESS [REDACTED] MONEY THAN HE DOES NOW! WHY THE [REDACTED] CAN'T GIVE HIS [REDACTED] MONEY TO HIS OWN [REDACTED] HE [REDACTED] NY IF Y'ALL NEED MORE [REDACTED] MONEY. Greedy as [REDACTED] ! That's why. So, again, if I weren't clear. NO [REDACTED] PRICE HYKES!!!

Name: Alicia Heye

Record Number: 4a85b3b0

Delivery Method: Digital Submission

Comment:

Raising rates in this economy? You should be ashamed of yourselves. Your company makes PLENTY of money but yet you want to be greedy and gouge customers that may already be struggling.

Name: Barbara Badger

Record Number: a76001b4

Delivery Method: Digital Submission

Comment:

We are senior citizens on a fixed income. An increase in seniors rates would be a hardship on our population. I feel that a our rates should not increase at all as we have no way to meet these demands. There must be a way to provide seniors with a plan to avoid the increase.

Redacted Name per Customer Request on 8/14/2025

Record Number: 06fac69f

Delivery Method: Digital Submission

Comment:

Prices are already TOO HIGH

Name: Kim Williams

Record Number: 9efc4dae

Delivery Method: Digital Submission

Comment:

This is all way too confusing. What about senior citizens on fixed incomes.
Not me yet. I have a degree and I can't figure it out.

Name: Paula SRP Cherkofsky

Record Number: 89c6a594

Delivery Method: Digital Submission

Comment:

How do big companies expect anyone to get ahead when our salaries aren't increasing but everything else is?! The bigwigs don't need more toys or vacations. People are barely getting by and now you want to increase our electric bill that is already outrageous in the summer!! This increase is a disgustingly greedy act by SRP. I wish I could switch companies. You're listed as a not-for-profit company... I call [REDACTED] I've looked into solar but SRP demands I sell them all the electricity I've gathered over the winter right before summer at a HUGE discount. Why can't I use that electricity for my summer bills? Oh of course, because then SRP wouldn't get all of my money. It's just more greed from big corporations. I am disgusted by the greed of companies and higher management. Mike Hummel, made around \$1.2 million. I'm sure, Jim Pratt, the new CEO will be making a lot more than that. It disgusts me!

Name: Geri

Record Number: d7d7633a

Delivery Method: Digital Submission

Comment:

I don't fully understand what you're doing, but if you're gonna be raising prices, I hope you first consider cutting your staff benefits from what I hear you're over the top with paid lunches liberal time off and high salaries

Name: Michael anchie

Record Number: 906de624

Delivery Method: Digital Submission

Comment:

I would like to know what the most affordable plan is for our home. We have done everything possible to reduce our usage but our bill just keeps going up. And it is rarely our consumption that is causing it. It is the rising cost of electricity.

Name: Elizabeth Belfield

Record Number: 64f26a69

Delivery Method: Digital Submission

Comment:

My power goes out on my grid 5-6 times per year while my neighbors just to the south NEVER lose power. We work from home and It's been 10 years and you have NOT fixed the ongoing problem, so we DO NOT support any price increases for your horrible service. If you did not have a Monopoly only our area, we would happily switch companies.

Name: Matthew Tellefsen

Record Number: 9fea0f00

Delivery Method: Digital Submission

Comment:

Hi, we pay more than enough for electricity now. The added monthly service fee is ridiculous. Just because a have a 400 amp service but only one of the 200 amp breakers is hooked up, I will be charged the tier 3 level even though I use less than the 200 amp service. Keep the monthly amount based solely on actual usage not potential usage. Thanks, Matt Tellefsen

Name: Judi king

Record Number: cc0ded6c

Delivery Method: Digital Submission

Comment:

With so many of us on fixed incomes, it is becoming really frightening as prices continue to rise while our income does not. SRP rates severely eat up a big chunk of money in the summer and this kind of rate increase would be detrimental to so many of us who are having a hard enough time juggling our diminishing funds.

Name: Karen Gay

Record Number: 683e5d4c

Delivery Method: Digital Submission

Comment:

I understand the grid needs increased but Epcor is also considering a rate increase for water, which you probably don't care about. How much more can people afford?????? I am retired and partially disabled so I cannot go out and work. My income can't handle all these increases.

Name: Robert Baker

Record Number: 535126cf

Delivery Method: Digital Submission

Comment:

I am old, retired, and on a fixed income, that does not keep up with inflation.
So if only you could get the government (Social Security), to raise it's
payment too. Maybe I could break even ! Like that's ever gonna happen
????????????

Name: Pam Robinson

Record Number: 589520ca

Delivery Method: Digital Submission

Comment:

Charge new housing developments the new price increase. Most of us seniors can't afford to pay more in utility costs. It's already putting a financial strain on our budgets. Thank you.

Name: Dave and Toni Brown

Record Number: d67ef151

Delivery Method: Digital Submission

Comment:

You state your Board of Directors is a publicly elected board. This not a entirely true statement. I asked for a ballot so that I could vote for the members of your Board and was told I am living outside the voting district. Yet I am subject to SRP Board of Directors decisions. When will you widen SRP's voting districts?

Name: Andrew

Record Number: 2f29aab8

Delivery Method: Digital Submission

Comment:

I recognize the need to increase prices to match the increase in costs seen by SRP. I don't agree with increasing that higher than the actual inflation rate. In the 12 months ending in October 2024 the US saw inflation of 2.4%. The current proposal shows an increase of 3.4%. If our power costs outpace inflation by even 1% over any period of time then they will become untenable for a much larger portion of the population, especially older community members on a fixed income. Our power cost increases should not exceed inflation.

Name: Sargant Gonzalez

Record Number: 9336d62a

Delivery Method: Digital Submission

Comment:

\$240 a year more in cost for a tier 1 residence is not something I can get on board with. The rates are the highest they've been and I oppose this proposed rate increase.

Name: Stephanie Mousseau

Record Number: 927ec641

Delivery Method: Digital Submission

Comment:

There is literally no reason to increase pricing. None. What is the reason to increase pricing?? There are thousands of customers that this would affect, and lining your pockets shouldn't be their concern or burden.

Name: Heidi Bonfante

Record Number: c30bc527

Delivery Method: Digital Submission

Comment:

Another raise? Why? Keep up with the economy. We're broke and yet SRP is having record profits. Bad form.

Name: Cassi McCord

Record Number: 384d4237

Delivery Method: Digital Submission

Comment:

My concern for a rate hike is that I feel like the current pricing is already taxing my budget. I am on the average plan but my bill is currently \$311.00. It was higher than that during the summer and they say they "average" and adjust it every three months but when I call no one can actually explain to me how that works. I live alone and have my elderly mother with me. For a house of 1800 square feet and a shop that we rarely go in our use, I am blown away at the cost of my service. I think it is outrageously expensive already and cannot imagine what others have to pay. The fact that they are asking for an increase when they are currently charging what they are is unacceptable to me as a homeowner and consumer.

Name: Ginger Johnson

Record Number: ef72da04

Delivery Method: Digital Submission

Comment:

Sorry, but a rate increase isn't accepted by me. I have to get help paying my electricity now because I am only on social security and it doesn't go very far every month. Everyone just keeps raising their prices more and more and they are making it hard for the people only on social security to survive - it isn't fair to us!!!!

Name: Manuela R Perez

Record Number: e70aa91c

Delivery Method: Digital Submission

Comment:

The price change will greatly affect the customers due to the high cost of inflation. As for customers with Solars, the 8.2% will apply to the increase in solar so that the customers will pay less on their bill. I am personally very unsatisfied with the Solars because I am still paying a high electricity price. The Solars are producing more energy than what I used, and I don't understand why I am still paying for electricity. I can understand if I pay \$50.00 or under it would be fair, but not over the \$100.00 monthly bill. Please revise all Solar customers and give them a break. Sincerely, Manuela Perez

Name: Mary Kay Meintel

Record Number: 103d26b5

Delivery Method: Digital Submission

Comment:

This article posts data and information that is difficult to relate to in the terms presented. It feels like a promo to sell thermostats and with hidden meanings. A more basic approach might be in order.

Name: Tiffany Kiel

Record Number: 65a2b599

Delivery Method: Digital Submission

Comment:

I don't believe there should be an increase, what else is the company doing to keep prices down for customers?

Name: Chad

Record Number: 3790c4f3

Delivery Method: Digital Submission

Comment:

We do not want an increase and do not take away the Ez. SRP is becoming a greed machine like APS. We can barely afford the bills as it is now and you want to increase on us that's just not right to do when you have record profits year after year. Shame on SRP.

Name: Robert Todhunter

Record Number: 22b8c06e

Delivery Method: Digital Submission

Comment:

Your mismanagement of funds is not a proper business strategy to gouge the customer to fund your ineptitude and greed! Remember what happened to cable companies with their bs rate increases. This is a mandatory tip for services never rendered. How much money have you all saved by forcing me to go paperless, forcing me to pay directly from my bank account, tax incentives, etc.? But somehow you still fall short? Sounds like you don't have the best management team to properly audit your own company. Fire 1 person from your C Suite and you've got the short that you ignorantly mismanaged! Greed Greed and more Greed

Name: Kami Nenninger

Record Number: 8f2052ae

Delivery Method: Digital Submission

Comment:

I don't see any explanation of why you're increasing prices. You need to be ultra specific otherwise this comes off as just putting more revenue in your pocket for "projects" (that don't benefit the people paying for them)

Name: Michelle Bohonko

Record Number: 74c8eb16

Delivery Method: Digital Submission

Comment:

Why the rate increase? My paycheck doesn't go up 3% , is this to cover all the people that have solar?

Name: Nicolette Shamalian

Record Number: d12266ad

Delivery Method: Digital Submission

Comment:

Pricing for electricity is already too expensive. I've tried everything to decrease cost included not using AC or Heater, time of use plan, and i'm rarely home to use electricity and i'm always paying over \$100 a month. even when i rarely use electricity my bill is minimum \$60 due to service charges. I cannot afford to live with another price increase. this is beyond ridiculous

Name: Concerned Consumer

Record Number: 064319a1

Delivery Method: Digital Submission

Comment:

Perhaps reducing the over-inflated salaries of the executives would be a better cost-saving measure.

Name: JOHN HOPPIN

Record Number: de5de41d

Delivery Method: Digital Submission

Comment:

What about Manufactured Homes? And why are apartments lower than single family homes? Many apartments could have as much (or more) square footages than some single family homes and certainly more than a manufactured home (MH). Do you have a fee structure for RV living? Can there be a fee structure set up depending upon square footage? I live in a Manufactured Home with less square footage than an apartment. Can winter visitors who TURN OFF their power get a Service Charge break if they don't already get one?

Name: Jo Colosimo

Record Number: 892c9d87

Delivery Method: Digital Submission

Comment:

Stop raising our prices!!

Name: Kristin

Record Number: e131c0c3

Delivery Method: Digital Submission

Comment:

Our utilities have doubled in the last several years. We've been in our home for 17. I've been a lifetime Chandler resident & we are struggling to pay our utility bill. You have doubled our rates & should be lowering your prices, not raising them to help families. You should be using solar to help lower peoples electric bills. Stop the inflation, this is ridiculous between the water and the utilities how much Chandler is charging for everything. Our property taxes have doubled also.

Name: Justin Leshner

Record Number: 217789b3

Delivery Method: Digital Submission

Comment:

I do not think it makes sense to raise prices of solar customers more than that of non solar customers. SRP is spending a ton of money on solar generation and storage from out of state sources. Why than would you penalize your customers who are following the lead of SRP as far as wanting to pursue clean power. SRP is proposing raising the cost of customers who want to produce clean solar power at the point of use and on top of developed land and then take that money and pay for out of state solar generation on undeveloped land. That doesn't sound very environmentally friendly or Arizona customer friendly or Arizona economy friendly. It looks like you are penalizing customers who want to do what SRP says it want to accomplish. That doesn't make any sense to me.

Name: Catherine Atwater

Record Number: 6d668268

Delivery Method: Digital Submission

Comment:

I was told that if we put solar in our home, we would not have rate increases.
That's the only reason we moved forward with solar.

Name: David Anthony Heistuman

Record Number: b8f96dd2

Delivery Method: Digital Submission

Comment:

I understand your need to increase prices as infrastructure needs to expand and be maintained. What I don't understand is how you have made rooftop solar so unappealing with confusing price plans, ridiculous peak demand charges, overpriced service charges, etc. My utility prices keep going up little by little yet my income does not. I am disabled on a fixed income and my wife is an educator. We need a reasonable and fair option to help offset your price increases.

Name: Matt Haines

Record Number: 0664bfe7

Delivery Method: Digital Submission

Comment:

I don't understand why my connection fee should go up by 50%. SRP hasn't provided any new equipment to my house for the 15 years I've been there. How is an apartment equipped any cheaper than a single family dwelling? When you increase the connection fee, there is nothing I can do to help lower my cost. As a single income home, this makes things more difficult.

Name: Deb Cribbs

Record Number: 9c5175f4

Delivery Method: Digital Submission

Comment:

I am a senior citizen, not only do I have asthma, but I also have a heart condition. SRP wants to kill people! The hottest time of the year you charge triple between the hours of three and six, when it is the hottest outside, when someone can't breathe, and you stick them in a sauna that places near death. I myself like many others cannot afford to pay tripled the price between three and six, trying to gouge individuals who are living with a limited income is revolting and disgusting and you should be ashamed of yourself. This price gouging at its finest. I have let my family know that if they ever find me dead between three and six or a few hours before and after to sue your [REDACTED] the finest attorneys. You should want to help the communities not make them suffer. I would suggest you do an internal investigation of what you are doing and where you are allocating your resources, sometimes new management is needed. There is an internal problem if you can't manage your funds.

Name: Jerome Helbling

Record Number: 7779210e

Delivery Method: Digital Submission

Comment:

I believe that increasing the base price of Solar powered customers is unwarranted. The current SRP Solar Demand Charge is exhorbantly punitive to those will solar. The difference between owing solar with APS vs SRP is night and day. APS solar custimers pays significantly less than SPS customers and I don't undestand why. The base fee price for solar is also much higher than non solar customers - as if any solar customer is getting punished for having solar. It is unfair and needs to be addressed.

Name: David Carlson

Record Number: 20ea6cea

Delivery Method: Digital Submission

Comment:

1. E-16 will have a demand charge based on average daily in-peak maximum demand. This appears to be different from the existing E-27 plan demand charge which is based on highest half hour. Is that true? Please explain the difference. 2. In general I am opposed to all demand changes as they are surprise adds to the bill and currently in E-27 you can get hit with a big charge because one half hour of one day of the month is high. I believe demand charges therefore are hard for most people to understand and control and should be done away with. People are going to minimize their usage in the peak times in any case so just bill the demand charge as part of the peak rates. This will make the rates a bit higher but that is good as it clearly shows the need to cut usage in that period. How much would that increase rates? 3. Overall, the new plans downgrade solar without battery by eliminating any plan with export-import rates being equal, like California. Is my understanding correct? Is it saying buy your own battery if you are getting solar so you can move the power during the day to the 5-10 pm peak period? For me, that means I will need 15-20 kWh to cover that period in summer, or about \$20K for batteries, equal to the cost of the solar system itself.

Name: Heidi L. Brenke

Record Number: fb873d28

Delivery Method: Digital Submission

Comment:

Fixed income for the gentleman who owns home, is a three tour Vietnam Vet, and disabled. I am assisting as best I can but a price increase is just not going to work out. I think SRP makes enough money and frankly w technology today, energy should be free for everyone.

Name: Steve Pedroza

Record Number: 24ebdee5

Delivery Method: Digital Submission

Comment:

SRP prices are already at a high level I disagree with price increase. I believe SRP is increasing due to New construction as seen by many apartments being build in Mesa so we are being hit with higher increase. SRP should inform SRP customer why the increase???

Name: Brenton Lillie

Record Number: 7f6365f4

Delivery Method: Digital Submission

Comment:

It should not be so hard to figure out how much a person is paying for electricity and plan for expected costs. In the last five years, almost \$100 has been added to my electric bill without any notable increase in power consumption. Yet, you are asking for more money. This is not reasonable, especially with the efforts to obfuscate rates and add miscellaneous charges to try to offset efforts to use less electricity from the grid.

Name: Japhet Rodriguez

Record Number: d5da980e

Delivery Method: Digital Submission

Comment:

When I purchased my solar panels I was promised that my SRP rate would not increase overtime. Is this still a fact? Are we also impacted by this increase? If yes, is it better for me to purchase a battery than selling to SRP unused energy?

Name: Douglas Webb

Record Number: be0c8c41

Delivery Method: Digital Submission

Comment:

Hello, I am a customer with residential Solar and am on the E-27 pricing plan. It appears that SRP has proposed a 5.9% price increase for next year, a larger increase than for most plans. I think this unfairly penalizes solar customers. Even more concerning, though, is the plan to sunset the E-27 plan in favor of E-16, which has later peak hours (5-10 pm). I made a major capital investment in my home based on returns calculated on the E-27 plan structure. With the later peak hours, the benefit of our investment will be negated. We manage our demand primarily by controlling AC temperature settings in the summer and allowing the home temperature to rise from sunset until the rate changes at 8:00 PM. By 8:00 PM, our home is uncomfortably warm, but this was our decision. Following the same strategy but delaying cooling until 10:00 PM would make the home unbearably hot. We would therefore continue cooling throughout the peak period (5-10 PM) and would therefore have high demand and subsequent demand charges. We would therefore use more power than we currently use today between 5 and 8 PM in order to manage demand between 8 and 10 PM as the home heats up. I do not believe this increased peak-period power-use is consistent with SRP's objectives. Even with our best efforts to control demand with E-16, our costs will increase from today's values substantially. It is difficult to project "how much" with accuracy, but I would not be surprised if our bills DOUBLE. We had investigated battery storage to reduce peak-period demand, but capital costs are too high, and we simply cannot afford to install enough battery capacity to eliminate our demand. In summary, I think the current plan unfairly targets the small number of solar customers being serviced by SRP. We would not have installed solar if we knew of these plans. Please reconsider both the extent of the proposed price increase and the sunsetting of E-27.

Name: Kathryn Humphrys

Record Number: c1722125

Delivery Method: Digital Submission

Comment:

Please do not increase our rates. With inflation at an all time high, an uncertain political environment, and most of us scraping by just to make ends meet, we can't afford a rise in rates and fees. I know the extra cash is small potatoes for you guys, but even a fifteen dollar increase to me each month is the difference between affording gas to get to work every day or not. I'm already paring down my grocery bill and putting off replacing my shoes and cutting my hair. Don't raise the cost of keeping my lights on.

Name: Dolores Barragan

Record Number: 49c84516

Delivery Method: Digital Submission

Comment:

My household and many others do NOT approve of this increase. It is too high and is being proposed at a time where many AZ residents are already struggling with putting food on the table for their families. Many of us are still paying debts from the summer electrical costs that were unusually higher than previous years. Although we appreciate SRP and their willingness to work with their customers when it comes to payment options and advances. This rate increase will be a disservice to most of not all of the residents of Arizona. Thank you.

Name: Lori Wallace

Record Number: 64912043

Delivery Method: Digital Submission

Comment:

Not in favor of continuing to increase pricing when it's so hard for many to pay their SRP bills.

Name: Sheri Lynn Mieduch

Record Number: 34e11380

Delivery Method: Digital Submission

Comment:

We cannot tolerate any more increases to our electric bills. As of this last summer our electric bills topped out at about 485.00. Now, we keep the home at the exact same temperature every summer, yet each summer it goes up more and more. Over the last 3 years, with the same temperature settings, it has increased almost 75%!! This is Arizona and we all know the summers are hot, but I have lived here my entire life, and the summers have always been hot, so 110+ is not "un-normal". With all of the costs consumers have had to absorb over the last 4 years, we cannot tolerate any more increases.

Perhaps, looking at how much board members or the upper class employees at SRP are getting along with bonuses could be reduced to make up the difference.

Name: Matthew Perez

Record Number: 08ccbba7

Delivery Method: Digital Submission

Comment:

How about equal pricing for people who have solar panels? We get solar panels to lower our electric grid consumption but because you as a company are losing money from this you charge a premium for what we do use. I'm not saying reward solar users for trying to keep demand low, but don't charge extra for loss revenue for doing the right thing.

Name: David Hernandez

Record Number: d8a71d29

Delivery Method: Digital Submission

Comment:

It's simple math that SRP must raise prices, to provide the quality services it has for decades. I'm a third generation Arizonan living here all of my life, witnessing explosive growth. During my time living here paying cost increases, taxes, utilities, etc. This has paid for the current infrastructure in place. Which now requires to be increased for the transplants for other states coming to live here in Arizona. However what I find unjust, unfair, and a free lunch. Is to pay extra to build, update, to increase utilities services for these out of state transplants. These people should pay an additional surcharge, tariffs once they apply for utilities, motor vehicle licensing, buying a house, etc. Lastly SRP's ask for raising prices for services is just. Yet the new transplants are a new well to draw from, (\$\$). Have them pay higher prices to build up utilities for their new build housing communities, etc.

Name: GEORGIA

Record Number: de578c68

Delivery Method: Digital Submission

Comment:

I am on a fixed income, and I prefer the monthly fees for my electricity, and we really don't need an increase at this time in my life.

Name: ALEJANDRO M Deeb

Record Number: b0c49c3c

Delivery Method: Digital Submission

Comment:

The information, the proposed price changes, is presented in a way that is far from clear. It shows a lack of transparency, and it seems an intentional effort to reduce the number of people submitting comments. I would expect a detailed table with the plan, its description, existing prices, and future-proposed prices. A justification for the price increase should be stated clearly and straightforwardly (indicating the need to increase revenues is not a JUSTIFICATION).

Name: Anna Ament

Record Number: 716d6efa

Delivery Method: Digital Submission

Comment:

I'm a senior living on fixed income. Our COL increases do not keep up with all increases from utilizes, insurances, etc. When is enough profit enough?

Name: Amelia Heilman

Record Number: 06d0832f

Delivery Method: Digital Submission

Comment:

In the process of deciding on price increase, graduation really comes to mind. With sooooo many increases in the cost of living recently this has severely impacted those living on fixed incomes like our family. Smaller increases at a time are way better for us to plan for the future. An increase of that 3.5% over 2 or 3 years(so 1 to 1.75% each year) would be easier to stomach.

Name: Joyce Lucas

Record Number: 51bc04f0

Delivery Method: Digital Submission

Comment:

How is this going to affect my bill

Name: Barry Scott

Record Number: d6c8bde6

Delivery Method: Digital Submission

Comment:

I have longed to place solar on my roof but will not due to the lack of incentive from SRP. When the electricity feedback from my rooftop solar benefits both the consumer and SRP I fail to understand why this is the case. Perhaps you can explain. One day if this does not change I will do my best to separate myself from the grid.

Name: Melissa Belmont

Record Number: a6a515fd

Delivery Method: Digital Submission

Comment:

You will increase my bill because I have solar? All low income families in the valley get their bills paid by grants and government assistance and they have a lower fee? I feel this increase is solely for corporate greed. My power bill was well around 400 because I was on solar with this increase I would have a surcharge of 200+ Is there a way to make a standard charge included from the taxes I already pay to you?

Name: Chad Bagwell

Record Number: c0283051

Delivery Method: Digital Submission

Comment:

I do not agree with the price increase. Rates are already high. Summer would be outrageous. Please don't.

Name: Tom R

Record Number: 0343da52

Delivery Method: Digital Submission

Comment:

Why are you charging people with solar more? That is ridiculous.

Name: Zachary Thomas

Record Number: 9f21b3fa

Delivery Method: Digital Submission

Comment:

I do not support sunseting the existing TOU plans by 2029, or at all. SRP should maintain its commitment to existing power users and shape demand by creating new offerings, limiting options for new users, or adjusting pricing. Removing an existing plan offering entirely is not an acceptable means of achieving demand shaping.

Name: Mark Lederer

Record Number: 9aea8c9f

Delivery Method: Digital Submission

Comment:

SRP plans and policies do a poor job of promoting rooftop solar and in-home battery storage to offload power and level the load on the electrical grid. Your proposal for rate increases to upgrade the grid and new TOU plans to level the load instead appear to be motivated by corporate profitability rather than your customers best interests. I encourage you to change your corporate strategy and support a better long term societal solution by adding more incentives rather than fees for rooftop solar and in-home battery storage.

Name: kathryn kenney

Record Number: 01b6ff67

Delivery Method: Digital Submission

Comment:

I have read your online information and it is woefully incomplete. It hides basic information about rates per hour and speaks about "bill increase" in dollar amount. Provide a table of current rates, proposed rates and percentage change. Then provide a table of Median bill for apartment, small single family, larger single family and large single family home with pool. Do it for winter and summer months. Then we can evaluate the rate changes. Energy prices will drop under Trump. Scrap the WEF crazy green energy. It is a failure in the present form. Not ready for prime time.

Name: Joseph Martin

Record Number: 884950b6

Delivery Method: Digital Submission

Comment:

I don't agree with charging more to consumers. We are paying too much for power already and in this time where all consumers are struggling it is unfair to do a price increase. Thanks for your consideration.

Name: DeAndrea Vaughn

Record Number: 2ab0e6c2

Delivery Method: Digital Submission

Comment:

Stop increasing prices! Rates are already so high and you as well as so many other utility companies and housing companies are pricing people out of their homes. Just stop it. It's because of stuff like this that I work 3 jobs and still can't afford to live alone and am forced to live with roommates. If SRP is needing even more money maybe you should take it from Jim Pratts salary - he can afford it, we cannot. Stop screwing people over for CEOs.

Name: John C Johnson

Record Number: 3a37a7b4

Delivery Method: Digital Submission

Comment:

How about you LOWER your RATES and STOP giving all your CEO's a HUGE Bonus and Raise. How much profit do you need to make? How much GREED is enough. And anyone over 55 years old should automatically be given a 25%+ discount on their bill every month. But instead it's Christmas Bonus time for SRP!

Name: Rosemary Geary

Record Number: f71c63a7

Delivery Method: Digital Submission

Comment:

I just got solar in May and I'm on the Customer Generation Price Plan. The plan is too complicated and has 4 seasons focusing on charging me more in the summer. It makes it hard to use my power walls correctly with the numerous seasons. Also, the price you charge me is too high and the amount I get back when it goes in the grid is too low. I know you do not want customers to use solar power for business reasons, but we need to help the environment. Your complicated and punitive pricing needs to be IMPROVED.

Name: Rich Bernard

Record Number: 48aae4d9

Delivery Method: Digital Submission

Comment:

People, including us can't sustain more costs in this economy, use your profits to build and reap the increased profits you gain from efficiency

Name: John Duarte

Record Number: 26d517e7

Delivery Method: Digital Submission

Comment:

You are seeking an increase in our residential pricing but I'm a little disappointed that since we moved into our current home we've had what I would consider an unacceptable number of outages - twice today (December 3rd). Even though most were of short duration my wife works from home and we have had to install a UPS on her work PC to avoid any loss of her data during those outages. We moved to Mesa from San Tan Valley and in all the years we lived in STV I don't recall as many outages. I hope your rate increase will be applied toward making our power more stable.

Name: Gary V Adams

Record Number: a32580ac

Delivery Method: Digital Submission

Comment:

I already submitted an interest statement. However, I have questions below:

1) What is the overall increase (%) between Residential & Commercial customers? 2) Current TOU plan calls for peak times from 2-8 PM (summer), are any changes planned for this? Can the peak time be pulled in from 2 PM to 12 PM and end at 6 PM? 3) What is the % of demand driving the peak power use? Is it commercial or residential customers (compare by %)? 4) What are the proposed cost by KWh? 5) What will commercial customers pay per KWh? 6) Please provide a peak-power graph that shows KWh usage by hour of day with Residential and Commercial customers. Thank you!

Name: Scott J Williams

Record Number: 0c2117ed

Delivery Method: Digital Submission

Comment:

will this affect the srp m power program? if so how much ?

Name: Kelly

Record Number: bed0f20d

Delivery Method: Digital Submission

Comment:

I do not want or approve any increases. You just had a increase and the pricing is getting to expensive especially during hot months. Enough is enough. Stop making customers pay for upgrades when taxes have been increased as well . Enough

Name: Frances Chacon

Record Number: 13bcb221

Delivery Method: Digital Submission

Comment:

I don't think there should be any price changes. The greedy corporations are taking too much from all of us now. Guess what I'm not getting a raise. Most of arizona isn't getting raises. Are you guys giving everyone a discount! This is ridiculous. I'm tired of being gouged by everyone. You can't blame the administration. It's just companies needing to make profits and shareholders to get their bonuses.

Name: Jennifer Jennings

Record Number: f6ac0f6a

Delivery Method: Digital Submission

Comment:

How can prices continue to go up? SRP talks about all the solar initiatives but none of those and led to any customer cost savings. I have NO choice when it comes to a power company. It's not an open bid where I can price out your options vs APS or even another company. It's a straight monopoly and all I can do as a "customer" is just take it. Frustrating.

Name: AUDREY ANDREWS

Record Number: 27f8779f

Delivery Method: Digital Submission

Comment:

I do not agree with the increase. I do not support the price increase... everything else is expensive this is first time I've ever received anything like this. I am a senior citizen I don't know why it would be increased. if this is going to be increased, will you be increasing the Epp discount as well.

Name: Mike Worsham

Record Number: fe68aa8d

Delivery Method: Digital Submission

Comment:

It's all [REDACTED] Price continues to increase regardless of anyone's input or affordability. You all ought To be ashamed of your greed. But your not! Your bigger interests is lining your own pocket books.

Name: Peter F Larsen

Record Number: 525b2c71

Delivery Method: Digital Submission

Comment:

Families are already challenged with affording groceries, rent, gas, mortgages, utilities, lunch for their children at school, children's extra-curricular activities, etc. With that said, recommend revisiting any thoughts of raising consumer SRP prices. My advice is to look where SRP can cut back and lower costs.

Name: BEVERLEY J HERGERT

Record Number: e585929c

Delivery Method: Digital Submission

Comment:

Why the higher charges for customers with solar?

Name: Kenneth C Smith

Record Number: e2abea22

Delivery Method: Digital Submission

Comment:

I'm on a fixed income and can't afford any more rate hikes,after your last one I'm spending more than my income,especially in the summer months! I hope there is a plan for low income people? Thank you.

Name: Lomesh Shah

Record Number: 8def9407

Delivery Method: Digital Submission

Comment:

This is BS. With every rate increase you come after the solar customers harder. As the summers get hotter, we are the ones saving your butts by reducing the load on the grid and supplying you with excess power at throw away prices. How is it that while you steal the excess power from our installations at next to nothing rates, you charge us higher for admin costs? Please burn more fossil fuels so that this place becomes inhabitable. I will be long gone from here by then. Idiots!!!!

Name: NORMAN TANNER

Record Number: 7f2fb119

Delivery Method: Digital Submission

Comment:

It appears you are trying to kill solar installations as the new rate plans are very aggressive in penalizing solar installations. For one of the sunniest states in the USA, it seems like you should incentivize solar and not punish it. I feel this is very bad and is all profit motivated. It appears you don't want people to install solar so you can charge them more for electricity. Please reconsider!

Name: kory carman

Record Number: 7c887175

Delivery Method: Digital Submission

Comment:

my thoughts to you about the price increase would be to look elsewhere as to how you can avoid a price increase. I have friends who worked at SRP over the years and was stunned at how much they are paid and the benefits. I wish I made that type of money and had those benefits. First let us look and see if we can cut jobs in areas that we have an over abundance of labor. Let us cut out those silly e-mails that are put together to help us, along with this the mailers that they stuff in with our bills. Few of us read them and I can only wonder how much we would cut cost with these eliminations. Cut the TV advertisements. Who needs them? If we have concerns, or questions we can pick up the telephone and call Salt River. This is a monopoly. So just deliver the power and the water and not worry if you should have a lightbulb sale or tell me how much usage I am up over the year. I do not care. I have to pay the bill anyway. There is a lot of fat at Salt River . It is time to cut some of it loose.

Name: Brian Mckee

Record Number: ab424cad

Delivery Method: Digital Submission

Comment:

A gallon of milk a dozen eggs a pound of bacon and a loaf of bread is \$20 !!
And you want to RAISE RATES !? This is the very definition of ' hubris ' !!
WHAT in God's name makes you think that we even HAVE the \$\$?? How
about we cut your profit percentage , after all we need it a lot more than you
do !! If you need the \$\$ so much , how many of you have taken a pay cut ?
That's what I thought - how about you guys pound sand for a couple years .
Sincerely Brian mckee

Name: Brittany Wiener

Record Number: ca2da2e2

Delivery Method: Digital Submission

Comment:

I am writing to express my strong opposition to the proposed price increase for residential customers. My family is already facing significant financial challenges, and this increase - particularly the 3.4% for non-solar households - would add further strain to our monthly budget. The introduction of new Time-of-Use (TOU) plans, while potentially beneficial for some, does not align with the realities of many families, including mine. The on-peak hours (6-9 PM or 5-10 PM) coincide with essential activities such as cooking, laundry, and family time. Asking families to shift energy usage to off-peak hours (8 AM-3 PM) is impractical, especially for those with typical work and school schedules. This structure unfairly penalizes households who cannot adjust their usage due to these unavoidable demands. The proposed increase in the Monthly Service Charge (MSC) also disproportionately impacts single-family homeowners. A jump from \$20 to \$30 feels excessive and adds to our financial burden, especially considering that customer service and billing costs have not visibly improved or changed significantly. While I appreciate the expansion of the Economy Price Plan, many middle-income families like mine fall through the cracks - not qualifying for assistance yet struggling to keep up with rising costs. I urge the board to reconsider this proposal and explore alternatives that do not place an undue burden on families who are already managing tight budgets. Affordable and equitable energy access should remain a priority for all SRP customers.

Name: Curtis Ruud

Record Number: f221d470

Delivery Method: Digital Submission

Comment:

Shame on you for doing any changes to the bae rate. What is our society doing??? Every time there are increases it is on the base. Pillage the poor who never get an increase in salary. The whole increase should be tiered to people using over 5,000 gallons. No utilities should milk the old and retired anymore.

Name: BruceOberlies

Record Number: 28d6a130

Delivery Method: Digital Submission

Comment:

I would think SRP would want to incentize residential customers to add solar to reduce demand. Increasing rates more for solar production does not do that. Increasing both the same amount would keep it status quo.

Name: Treena Berlinsky

Record Number: 13b2ed9b

Delivery Method: Digital Submission

Comment:

The cost is outrageous. My bill has increased over 100 a month in the last 5 years. Another in increase is crazy.

Name: Phillip Molson

Record Number: f2bbd519

Delivery Method: Digital Submission

Comment:

President Trump will be lowering energy prices. No need for anymore increases.

Name: Walter Hinckfoot

Record Number: 724f1d1e

Delivery Method: Digital Submission

Comment:

I DO NOT feel prices should increase. I feel you should cut costs, cut staff, reduce overhead on your side instead of passing increases on to all of us consumers. Our rates are high and our bill is crazy each month. NOT you want to make it even more expensive? Just not fair.

Name: Robert Williams

Record Number: c6eb284a

Delivery Method: Digital Submission

Comment:

I do not approve of a price increase. Rates are too high already. I'm sure SRP can do upgrades with the money they make now. If not, then don't do them. Maybe those at the top can go without huge bonuses for a year or two.

Name: Leah Erne

Record Number: 12f6108e

Delivery Method: Digital Submission

Comment:

Prices everywhere have gone up. We just had a price increase with SRP. The top paid employees make way too much money in comparison with the rest of the employees. This price increases seems to correlate with paying CEO's rather than infrastructure. Also why do you spend any money at all on advertising???!!! We don't have a choice who we use to power our homes. This is a waste of money.

Name: Trisha Lathen

Record Number: 3992b4c0

Delivery Method: Digital Submission

Comment:

I have this address and a condo rental i make 0 dollars on, as well on my personal account. I sure hope you can prove a need in this economy to raise prices on power people already struggle to pay for. Please prove WHY! I do not agree with an increase. Reevalue ypur spending, payroll and bonuses issued yearly. I am a small buisness owner and I have not taken bonus or pay increases for 3 years. I have given my employees raises but not myself. I am proud of that.

Name: Timothy McHenry

Record Number: b9f2ba42

Delivery Method: Digital Submission

Comment:

In the last few months we've seen the monthly bill go from 118.00 to 136.00 now this month it's 141.00... when I talked to a representative they said it was "trending" from the 2023 yr. I can't believe this, we use less electricity and have to pay way more than any month in 2023. We will now have to set our thermostat to a point that we will start wearing sweatshirts in our own living room. This is turning into monthly depression, as we are on a fixed income that can't keep up with your SRP board decisions. You are forcing us to pay some solar "rip off" company so we can afford to live here. Try getting rid of your "overhead" like the rest of America is trending towards. IT'S A NEW IDEAL , IDEA that makes more sense than charging rate hikes monthly!

Name: Daniel MacFarlane

Record Number: 99c8a112

Delivery Method: Digital Submission

Comment:

We pay too much for power already

Name: Eric

Record Number: c16a8999

Delivery Method: Digital Submission

Comment:

The cost of everything is going up, but my wife and I have not received an meager wage increase in 2 years. Can you please speak to our employers so we can afford to pay you more money for electricity as well as gas to get to work, food to stay alive? Not to mention the price of replacing my vehicle that some lady decided to run into twice... How are we supposed to pay all these additional costs when employers decided not to give raises? The raises they used to give did not come close to the increases we are facing. Thank you!

Name: Emily Nuño

Record Number: 8142ea45

Delivery Method: Digital Submission

Comment:

It is disappointing to hear about a price increase. As a non-profit company this seems like an opportunity meet customer needs and propose smaller increases and accepting a smaller window of financial health. It may be an opportunity to review your bonus structure as a way to save money as well. Thank you for your consideration.

Name: Logan Quinteros Dillow

Record Number: fb3ed48e

Delivery Method: Digital Submission

Comment:

For the love of God please don't increase the cost, I am already struggling enough in the summer as is! You are pricing people out of house and home already!

Name: Teresa

Record Number: ad69c17c

Delivery Method: Digital Submission

Comment:

This change seems objectively bad. I don't want this change at all and it clearly reflects a change in ideals that are extortionist toward the customer as opposed to energy conservation with the customer's cooperation.

Name: Sean Frusher

Record Number: c8cfc775

Delivery Method: Digital Submission

Comment:

On the subject of raising prices for solar customers. We currently pay about \$50 less than before we installed them. We put up 20 panels for a 2000 sq. ft home. Our usage has not gone up much if at all. We still stick to the time of use. How is it possible you need more money out of people that are generating electricity?

Name: Marketra Powell

Record Number: 521f748b

Delivery Method: Digital Submission

Comment:

Make things affordable for everyone and don't raise it too much. Offer a discount for customers who pay bills on time

Name: Cara Rickard

Record Number: 638494c9

Delivery Method: Digital Submission

Comment:

Please explain why people with solar will have higher prices when we're generating more of our own power and using less of SRP's? That seems counter intuitive and punishes people with solar.

Name: Rickey Lynn Gans

Record Number: 1237f96a

Delivery Method: Digital Submission

Comment:

I am not in favor of the rate increase. You are subsidizing peoples bills with the money the rest of us are forced to pay. It is time that SRP started helping out those who are retired on fixed incomes with a special rate. You want us to pay more, but we have no way of increasing our incomes. When you start to become fair to the retirees in this area I will consider supporting your request for a rate hike. Until then I will oppose it with all the ability I may have.

Name: Kyle Snyder

Record Number: 67232414

Delivery Method: Digital Submission

Comment:

This is greed. We pay WAY more than we should. No way this should pass.
You make enough.

Name: Frank Bungartz

Record Number: c961260e

Delivery Method: Digital Submission

Comment:

These suggestions are an outrage, further discriminating against solar energy. Solar plans should be encouraged by cheaper prices not discouraged by even further, additional price hikes. The initiative by customers to switch to sustainable energy options in a state with an abundance of solar energy will further be stymied by this intolerable and unjustified price hikes. SRP should be ashamed of themselves for proposing such an outrageous increase.

Name: Eric Jensen

Record Number: ab36d7df

Delivery Method: Digital Submission

Comment:

Hello. Please do not increase rates for customers. Instead, do your best to manage your current resources. Thank you.

Name: Andrew Allen

Record Number: 1e053a84

Delivery Method: Digital Submission

Comment:

All of the solar plans are terrible. They are confusing, especially the demand plans. The peak times don't even line up with solar production times. They just don't make sense.

Name: anthony mckenzie

Record Number: 017e34d8

Delivery Method: Digital Submission

Comment:

Regarding the rate increases meetings in Jan, will there be a method to connect into the meeting virtually to ask questions or comments? Can the questions or comments be submitted for answering at the meeting?

Name: Edward D Lopez

Record Number: 57a23b1e

Delivery Method: Digital Submission

Comment:

It's bad enough that we got solar only to have terrible rates and bad hours of "reduced" time of use. We pay more and more every year for the same service. Stop raising our rates!!!

Name: Kenneth G Hummel

Record Number: db963de7

Delivery Method: Digital Submission

Comment:

Why is the rate increase for solar customers higher than that for non-solar customers? Why is there no increase in price for excess solar power sent to the grid? This will be my first comment for this most recent rise in prices.

Name: Elizabeth Trembath

Record Number: 6c2e6fa5

Delivery Method: Digital Submission

Comment:

Why are solar customers having a larger increase in their monthly service charge when we send solar back to the grid?

Name: Kevin Jones

Record Number: d76bf769

Delivery Method: Digital Submission

Comment:

Why don't you cut down on advertising and promotion expenditures and give the customers a break? It's not like we have a choice of who we he's service from anyway. Is all the marketing a tax write off so that you profit more and hit the consumer harder to pad the corporate pockets? I would love a logical explanation as to why you promote yourself so much when you have a controlled consumer base.

Name: Merry A Cook

Record Number: 487542b8

Delivery Method: Digital Submission

Comment:

Srp is expensive ad it is, There is no need for any kind of increase. Everyone in the world is struggling as it is trying to pay for food and rent. The majority of public agencies always say there are no funds.

Name: Maria Shuttleworth

Record Number: 3d7fbe94

Delivery Method: Digital Submission

Comment:

I find it outrageous that homeowners with solar are to have a larger increase than those without! We are getting penalized for having spent the money to help offset the demand on the grid. It makes me want to disconnect my panels and go back to my non solar status. What is the upside for having solar panels?

Name: Michelle Stowers

Record Number: 3ec07111

Delivery Method: Digital Submission

Comment:

I no think it's ridiculous we are not allowed to produce more solar than we need and sell it back to you for the grid.

Name: Blanca Martinez

Record Number: 8914d088

Delivery Method: Digital Submission

Comment:

Es increíble que quieran aumentar sus precios más con la situación como está ya de por sí es difícil sobre llevar los pagos más aún si los suben tendremos que continuar y retroceder a los tiempo de antes cuando no existía la electricidad !!! Espero que no se aumente no por ahora !!!

Name: Heather

Record Number: f32845f4

Delivery Method: Digital Submission

Comment:

Hi, I have concerns that the upcoming pricing plans will pretty much shunt anyone who works a normal 9-5 onto on-peak hours, forcing them to pay more, because when else are they supposed to do things like laundry and meal prep except after they get home, presumably around 6? It feels gross and money grubby to me, same way as the car insurance "use our tracker and save :)" options do, as their buggy trackers end up making you pay more. Saying customers have access to "50% lower than basic plan prices" is meaningless when most people are squarely and decidedly at their jobs from 8am to 3pm, and home when prices will presumably be 50% MORE expensive, creating stress as they have to decide whether or not they can afford to cook meals and have clean clothes and dishes. It is especially scummy to no longer offer the original on and off peak hours and prices, even if that eventuality has been pushed to the future. "It's actually at least 50% cheaper to live off the grid in the middle of Wyoming! :)" Sure is. Not a practical or legitimate suggestion, though.

Name: Maurilio Ramírez Tafolla

Record Number: a80ef014

Delivery Method: Digital Submission

Comment:

Un aumento en las tarifas será muy difícil para nosotros los consumidores porque las compañías no aumentan los salarios, por ejemplo en el verano, para pagar el bill, se lleva casi la mitad del sueldo de la semana, si nos afectara demasiado, tal vez ya no ensenderelid em aire acondicionado, o solo por las noches para poder pagar las altas tarifas, ojalá no se incrementaran las tarifas

Name: Brianna Herrick

Record Number: bfec21dd

Delivery Method: Digital Submission

Comment:

What makes you think customers can afford to pay more? I was 3 months behind on my bill in the summer as it exceeded 500-600\$ PER MONTH. So now my bills have the past balance ON TOP of my current balance. This company should be considering to decrease the cost not increase it. I can only imagine how many other families struggled this past summer with ridiculously high electric bills.

Name: Irma Leyendecker

Record Number: 6b6b8e79

Delivery Method: Digital Submission

Comment:

The current rates are already too high. We spent \$27,000 on a solar system and our bills haven't decreased that much as promised. It is also wrong that we are not able to generate enough electricity to power our home and have more to share on the grid. SRP puts a cap on how much we can use on our own home while APS does not. We generate enough power that we should not need any from the grid but SRP wants to keep charging us and control our usage. They should be buying electricity from us based on the amount of electricity we generate. Going solar could be a great benefit for our community but SRP doesn't want to do what is best for the community but they always put money first and profits ahead of people. They should be giving people incentives to get off the grid and use solar but instead they don't make it more affordable to use solar. If they would use more solar and invest in solar and incentivizing the use of solar they wouldn't have to raise rates again on everyone.

Name: Scott Beatty

Record Number: c89e46ab

Delivery Method: Digital Submission

Comment:

Why am I being penalized for having solar. The amount of energy you get from me is pennies on the dollar. This is adsurd.

SRP Public Price Process

Comments from: 12/4/2024

Name: Royal Danza

Record Number: 3c859b41

Delivery Method: Digital Submission

Comment:

Be great if that extra \$725 million Joe Biden just sent to the Ukraine on top of the 68 billion he would use a little bit of that for our electrical grid or spare transformers or something to protect us from EMP and all these threats. However, he's too busy pardoning his Criminal son with 10% for the big guy meanwhile, the average American is getting killed within inflation and everything going up in price and the dollar being crushed. I hope you guys stop this greed inflation.

Name: JASON MACHEN

Record Number: 7eec001a

Delivery Method: Digital Submission

Comment:

I am really disappointed to see the residential TOU plan change proposal. I have an Electric Vehicle Plan currently. Having the ability to charge overnight while sleeping during super off-peak rates is great. With the proposed change, the only super off-peak hours are from 8am-3pm when I will be at work. I will no longer be able to charge during super off-peak hours, which will cause a significant increase in my monthly electric bill. I really hope SRP does not eliminate the EV Plan as proposed. Please consider keeping an option that is convenient for your customers, which is also at a time of night when electric demand should be lower due to cooler temps. I appreciate your consideration. Thank you.

Name: Jesika

Record Number: bdbeda29

Delivery Method: Digital Submission

Comment:

Tired of SRP INCREASING COST especially for Solar users. I planned for my retirement and to keep cost minimal due to having disability and adult daughter with disability that has very low income and it's unconscionable that SRP CONTINUES TO BE GREEDY and increase basic energy cost.

Name: Christina Hayes

Record Number: f276c7f9

Delivery Method: Digital Submission

Comment:

Having on-peak hours be more than 3 hours would be extremely not ideal for most families. Not a good idea

Name: Shawn Jacula

Record Number: e8342e01

Delivery Method: Digital Submission

Comment:

It's simple, NO to increased fees.

Name: Chloe Beaver

Record Number: ecebac7f

Delivery Method: Digital Submission

Comment:

I do not understand why prices would be going up more than they already are. As is, a household is spending hundreds a month in summer due to having to have your ac unit on all day. There is no way around this. I feel this should be reconsidered and if there are plans that better fit customers usage to help them save, we should be notified of this. The power bill is the highest one aside from rent. So, if it's possible I think prices should stay the same or decrease, and SRP should do a better job of helping loyal customers find a better plan that helps them save money.

Name: Jeana Faiola

Record Number: d072d4ff

Delivery Method: Digital Submission

Comment:

Prices are already astronomical. I had a month in the summer over \$500 for my single family home, and we use smart thermostats and time of day plans that make our interior 82 degrees most summer days. And prices for energy have risen as it is. Do NOT raise rates.

Name: Tom Magrini

Record Number: 9962ad15

Delivery Method: Digital Submission

Comment:

3.4% for residential and 5.9% for solar is well above the inflation rate of 2.3%. With wages for middle and lower income families failing to keep up with Biden's crushing inflation, these increases are completely unacceptable and should be in line with the current inflation rate.

Name: FRANCISCO LEURA

Record Number: 59dc5b19

Delivery Method: Digital Submission

Comment:

No estoy de acuerdo con este incremento. Estamos en una zona de mucho calor en verano y mi recibo es muy difícil pagarlo. Deberíamos tener más opciones a compañías de electricidad, para que haya competitividad de precio y servicio. Definitivamente en contra de incremento al precio.

Name: Caroline Carney

Record Number: b0b603e7

Delivery Method: Digital Submission

Comment:

The new E16 plan penalizes homeowners who invested in sustainable energy with solar and batteries. We have solar and batteries. By drastically slashing and apparently eliminating net metering, it will disincentivize making an investment with solar and or batteries. Restore net metering! Better yet, grandfather E15 as our annual cost will now increase by at least \$800! This is unacceptable as this plan unfairly punishes solar homeowners.

Name: Nick Adamakis

Record Number: a3b017e6

Delivery Method: Digital Submission

Comment:

We invested heavily into solar and batteries at our home. The new E16 plan penalizes homeowners who invested in sustainable energy with solar and batteries. Why? The new E16 plan will cost us an additional \$800 by drastically slashing and apparently eliminating net metering. This will disincentivize making an investment with solar and batteries. This is unacceptable as this plan unfairly punishes solar homeowners. Moreover, the energy we return to the grid you sell at 16 cents per kilowatt hour while paying only 3 cents per kilowatt is outright theft! Restore net metering and grandfather the demand plans!

Name: Caroline Carney

Record Number: 2f981672

Delivery Method: Digital Submission

Comment:

We invested heavily into solar and batteries at our home. The new E16 plan penalizes homeowners who invested in sustainable energy with solar and batteries. Why? The new E16 plan will cost us an additional \$800 by drastically slashing and apparently eliminating net metering. This will disincentivize making an investment with solar and batteries. In fact, we had planned on adding solar to our home at [REDACTED] But by reducing and eliminating net metering it just does not make financial sense as this plan unfairly punishes solar homeowners. Moreover, the energy we return to the grid you sell at 16 cents per kilowatt hour while paying only 3 cents per kilowatt is outright theft! Restore net metering and grandfather the demand plans!

Name: Nicolas Adamakis

Record Number: fcf891d6

Delivery Method: Digital Submission

Comment:

As my wife wrote, we invested heavily into solar and batteries at our home. The new E16 plan penalizes homeowners who invested in sustainable energy with solar and batteries. Why? The new E16 plan will cost us an additional \$800 by drastically slashing and apparently eliminating net metering. This will disincentivize making an investment with solar and batteries. This is unacceptable as this plan unfairly punishes solar homeowners. Moreover, the energy we return to the grid you sell at 16 cents per kilowatt hour while paying only 3 cents per kilowatt is outright theft! Restore net metering and grandfather the demand plans!

Name: Chris Hammer

Record Number: a063281e

Delivery Method: Digital Submission

Comment:

Please specifically describe how and why solar customers will experience a higher price increase.

Name: Blaine Le Fevre

Record Number: 11de884d

Delivery Method: Digital Submission

Comment:

As a solar customer, shouldn't we be getting a discount since we are not taxing the grid? You have made it expensive for your solar customers already with your price plans, and now you want to charge us more? Seems like this needs to be raised up to our local government.

Name: Chris Davis

Record Number: aec6f7f6

Delivery Method: Digital Submission

Comment:

Quote from Rickard "Customers already pay among the lowest rates in the Southwest, and removing advertisement spending wouldn't significantly lower the rates". Rickard says SRP is a non-profit and advertising also helps promote that aspect of the utility". Really now, if it's a non profit, than you have excess money to spend on advertising

Name: Joseph Bonamo

Record Number: 9184cc82

Delivery Method: Digital Submission

Comment:

It is ridiculous to increase the Monthly Service Charge \$10.00 (that is an 50% increase of what we pay now) across the board!!! I am a single senior customer who lives in a 1300 sq. ft. single family home and don't use much electricity. All increases should be based on usage!!! Instead Utility companies are just increasing "service charges" to generate more revenue! That is socialism at its best!! The Town of Gilbert did the same thing for water by assessing everyone a "meter charge" across the board. Why should low usage customers have to support high usage customers??? These across the board service charges hurt seniors and the poor the most!! A \$10.00 MSC increase just shows that SRP doesn't really care!!!

Name: Rudy Mendoza

Record Number: befe8b39

Delivery Method: Digital Submission

Comment:

I don't understand why there needs to be such a significant increase on our monthly costs. That 3.5% increase along with increasing the MSC may not seem like a lot, but to many families that are already struggling in this inflated economy this increases that already high financial burden we're all trying to manage. With the amount of new homes or apartments being built and occupied in the area, that added revenue per house or apartment should more than suffice for what SRP needs to meet its financial obligations. There should not be this significant of an increase for the average household.

Name: Daryl Daniels

Record Number: e461c72f

Delivery Method: Digital Submission

Comment:

On both new proposed plans: E28 3 hrs between 3-6PM On or Off peak? E16
2 hrs between 3-5PM On or Off peak? Am I missing something?

Name: Patricia Pierce

Record Number: 659a7ecc

Delivery Method: Digital Submission

Comment:

Is any additional funding needed, or planned, to increase cybersecurity for our electric grid? I appreciate the information in the SRPnet blog: bsrp participates gridex

Name: James Robert Steele

Record Number: 06c098b0

Delivery Method: Digital Submission

Comment:

that's crap.

Name: Eric L Drell

Record Number: c2d29da5

Delivery Method: Digital Submission

Comment:

Why are you picking on Solar Customers. We are giving back so much clean energy to you and receiving not much for it.

Name: Steve Pataka

Record Number: eb6b4643

Delivery Method: Digital Submission

Comment:

You make more than enough profit to upgrade the grid without raising rates. You say it's to upgrade the grid, when actually it's to go yourselves a bunch of raises and bonuses for doing less work and installing corporate shills on the corporation commission. Please stop abusing the citizens you are here to serve.

Name: Heather Rivera

Record Number: cec95a4f

Delivery Method: Digital Submission

Comment:

We are solar customers. Those with solar should not be getting charged more monthly than those who are not on solar. (3.4% average increase (\$5.51 per month) for residential customers without solar 5.9% average increase (\$7.93 per month) for residential customers with solar). Having solar should be beneficial as it helps the grid. However this makes it a punishment. Those without solar should be getting the 7.93 a month increase. Not solar homes. Also we shouldn't be getting charged more money to cover other peoples bills. If I want to donate money to someone to help with their bill, we can do that. We shouldn't be forced to do so, which is what it sounds like. (This proposal also includes an expansion to, and increase of, our limited income discount)

Name: Salim Odessho

Record Number: 6eb868df

Delivery Method: Digital Submission

Comment:

I really dis agree about increasing the rate price whst is the reason can srp give The customer to rise the electronic bill is not far and that process won't pass to get approved because I'm sure I'm not the only one dis argue about rise the bill in this case no one will be able to buy there bill

Name: CYNTHIA NOEL

Record Number: 18e806c8

Delivery Method: Digital Submission

Comment:

I have been an SRP Customer for over 29 years. I read the comments in your proposal of over usage increase like it is a penalty? I have been getting these letters and or notices in 2024 with my bill of over use compared to area and neighbors. I have called and were told I'm fine. I have a 1961 2300 sq ft home with pool. I bought it as is and have added more insulation and new appliances as needed. Also new windows and doors I can't fix anything else. If I move, then it should impact me for like a new account but grandfather in existing customers and quit advising. I took your survey and I do not have lights left on or waste. But I do work from home and have for 13 years (Not new). You are changing your standards! I really feel that the usage in Maricopa is changing and not for the good. I expect brown outs and worse and I see over building in the desert. I am a Arizonian, born here in 1960's and saw this particular actually built. I am not sure I can continue to even afford my residence but I would have to move out of state to afford a new purchase as in Arizona today home pricing is out of control. How sad. I need to stay for at least 5 more years. Hope you hear and can relate. Thank you Cyndi

Name: Cheri Somers

Record Number: e1d31795

Delivery Method: Digital Submission

Comment:

This increase is ludicrous. You are increasing my cost with solar by 5.9% and my annual SSA increase is only 2.5%. I can't afford these price hikes. If you increase my charges that much I may end up having to sell my home because you (as well as our HOA) are driving prices too high to afford to stay. this means that my family (3 of us) may end up out in the streets, and then Arizona has additional problems with us. My suggestion is NOT to increase your pricing. If you do I might just have to either sell my home or start using a generator to cook meals, which will also cause more health problems in the long run. SRP is profiting from MY solar every day and then you want to increase that profit as well. You are nothing less than GREEDY PROFITEERING MANIACS and do not care about the public, only your profits. I hope you will show the public my comments. Funny how SRP can donate massive amounts of money to nonprofits, but yet increase our cost because of it. You need to increase the industrial cost and stop giving them breaks on their bills. Our solar should not have to be touched considering this is not your property, I purchased this so that I could afford your constant increases. Our solar should not have to be touched considering this is not your property, I purchased this so that I could afford your constant increases. If this keeps up, companies like yours will drive people out of this state, the pricing is to high and you are making this into a California with lower wages, is this what your goals are? My Social Security does not go up every time you and other want to increase your profits, it goes up once a year and at very low rates. People on Social Security are not able to make up that difference which causes more hardships on them. Each time prices increase those people have to cut corners and in most cases they don't buy food, which again causes more hardships on them as well as the citizens of this state. We don't make upper 5 or 6 digit wages, like you do, ours is barely 5 digit. Can you live on say \$18,000.00 a year, this is what we have to live off of? I'm sure my comments will fall on deaf ears as they always do with Greed Mongers.

Please, i beg of you to send this to the media, if you dare, and see what they have to say about your increases and Corporate Greed. \$5 or \$6 may not sound like much to you but that is 1 'more' meal a month out of our mouths. Lower the wages and remove some of their incentives of the upper echelon and your Board of Directors first, make them do without some luxuries. Those price increases are fictitious to say the least, they will be much higher then what you claim and "LEAVE OUR PERSONAL SOLAR GENERATION ALONE. IT DOES NOT BELONG TO YOU, WE PAID FOR THAT SOLAR NOT YOU". So What about the proposed increases to INTEL and other Corporations, lets give them and average of 6 to 10% increase (they will scream bloody murder and you'll bow down to them AGAIN). OHH and STOP donating to the People that don't need it.

Name: David Polsinelli

Record Number: 53e37b6b

Delivery Method: Digital Submission

Comment:

While it is clear that almost everything has suffered the inflation situation along with other factors. My wife and I are in our 80's and living on our Social Security income which of course is never enough and our yearly increases are definitely not able to keep up with the cost of living. No one wants an increase from any business or outlet however the control is not ours. As an elderly couple our best hope is that our extremely limited income will be considered important to any pricing policy now or in the future. These days any price increase will definitely create an issue in our expenses and in what we can afford. Please consider the elderly in your pricing policy. I doubt that the situation for us elderly will make much difference in your price increase plans but We can only hope. Thank you.

Name: Priscilla Van Dam

Record Number: 99aece01

Delivery Method: Digital Submission

Comment:

Are you kidding?!! Have you ever heard the expression "trying to get blood out of a turnip?" I kept my thermostat set at 82-84 degrees this summer to save money and still had sky high electric bills. You cannot do this to us! How about you call Elon and DOGE and see where you can cut your own expenses rather than further sapping the teachers and regular people of the world like me who seriously make about \$4 an hour. Please! How can you sleep at night doing this to people?

Name: Richard Stolcpart

Record Number: 30189e45

Delivery Method: Digital Submission

Comment:

Honestly I get the need for an increase, however now is not the time, people are struggling to make ends meet and witht the incoming government administration that is only going to get wotse. We do not need even our electricity provider to make things worse for all of us. Please do not approve thea increases for the sack of your customers!

Name: Michael & Debora McNeill

Record Number: c2064aaa

Delivery Method: Digital Submission

Comment:

What happens to the Electric Vehicle plan that we currently have?

Name: Julie Freemole

Record Number: f1730b89

Delivery Method: Digital Submission

Comment:

My husband (Brad Freemole) and I have been long-time SRP customers -
[REDACTED] We were stunned to receive the recent notification regarding the proposed residential price plan increases. Not surprised by the fact that prices need to increase. The part that makes no sense at all is the part indicating that the average increase for residents with solar is being proposed as substantially higher (5.9%) than customers without solar (3.4%). Can someone please explain the logic behind this thinking and why folks like us, who do have solar are being penalized for doing the right thing? Even SRP has a solar program that you encourage folks to sign up for and brag about on your website: "our commitment to cut carbon emissions by 82% from 2005 levels by 2035, and our goal to achieve net zero carbon by 2050". This latest price increase does nothing to encourage your customers to join the fight against carbon reduction. I look forward to your reply! Sincerely, Julie A. Freemole

Name: Amy Gonzales

Record Number: 30637aab

Delivery Method: Digital Submission

Comment:

As a family that is barely making ends meet, the proposed increases would put an even heavier strain on our average income family. We are the people in the gap that own a home, but with every single cost rising, are barely able to afford the mortgage. We never qualify for assistance programs - including yours that we very desperately need. Our yearly salary increase at our jobs was capped company wide at 3% maximum.. yet our bills are increasing at 3.5% and above. For such an ESSENTIAL utility especially during the summer months and increase at the percentages listed will be disastrous.

Name: Jeffery M Templin

Record Number: 49d5f729

Delivery Method: Digital Submission

Comment:

Feels like the home owners with solar are getting screwed, we're the ones selling back energy to the grid, and your charging the owner for it in one way or another, we should be getting 10 % just off the top, plus the benefits of solar, time to make a decision on living with SRP

Name: Kelly Harris

Record Number: 8694ac91

Delivery Method: Digital Submission

Comment:

We have had increases to the overall bill for the past few years. From the sounds of this, at the very MINIMUM, our price will go up \$10 a month (so yet another \$120 a year... at one point, \$120 was higher than a month's electric bill). How do any of these increases actually benefit us, the customer? What would the POSITIVES be to being charged more, yet again?

Name: K Losey

Record Number: e12cdcfb

Delivery Method: Digital Submission

Comment:

SRP doesn't need or require another increase of any kind..... Customers can't afford new trucks and equipment as you recklessly spend unnecessarily on. SRP employee salaries and benefits far exceed that of their customers. (we know lots of them as life-long valley residents) NONE of your customers should be asked (voluntarily or otherwise) to subsidize utilities for the "less fortunate"! We appreciate the service of SRP, but are reluctant to pay more to a government arm for services that are already overpriced.

Name: Katt

Record Number: a808ad07

Delivery Method: Digital Submission

Comment:

Listen we know you are just going to approve the increases. You have every time they've come up because y'all are greedy [REDACTED] and real people and their lives be [REDACTED]

Name: Michael Mousaw

Record Number: e8afbb0e

Delivery Method: Digital Submission

Comment:

You already charge more than your fair share for using electricity. I DO NOT AGREE WITH A PRICE INCREASE!!!!!! This company extorts now as it is, being you are the only electric company in Arizona.

Name: Alan Abbott

Record Number: 76df33ff

Delivery Method: Digital Submission

Comment:

I understand that generating electricity and delivering it to customers valley wide is expensive, but why is it becoming increasingly expensive? We (a retired couple) live in a 1700 square ft home with natural gas heat, cook stove, water heater and dryer. Our electric bill (with time-of-use plan) is by far our most expensive utility bill, even with our efforts to conserve. We are opposed to further rate increases.

Name: Michelle

Record Number: cd80c6c2

Delivery Method: Digital Submission

Comment:

This proposal does not seem sustainable at all. It raises the prices for people who have solar and does not incentivize new residents to get solar. Defeats the purpose. Please do not approve this!!!

Name: Nancy

Record Number: 09f6669b

Delivery Method: Digital Submission

Comment:

As we face yet another proposed price increase by SRP, it's hard to ignore the pattern: corporations prioritize profit, often at the expense of the people they serve. This isn't just about higher utility bills, it's a reflection of a deeper issue—a system driven by greed and a relentless desire for more. Unless there is a fundamental change in the hearts of those in power, no amount of money will ever be enough. The burden will continue to fall on the common people, who are left paying the price for the insatiable ambitions of a few. But the answer to this problem isn't found in politics, capitalism, or even democracy. Supporting any political party—whether left, right, or center—will not bring the change we so desperately need. True hope lies not in human systems but in Jesus Christ. Only through a commitment to Him and His teachings can we begin to address the corruption and greed that plague our world. I encourage everyone to open their Bibles and seek God's word for themselves. Take time to listen to Him speak into your life. When we align our hearts with His, we begin to understand that the peace and hope we crave cannot come from worldly systems—it comes from God alone. The world will always have its challenges, but there is hope in Jesus Christ. Let us focus on living lives grounded in faith and guided by His truth. Only then can we begin to see the changes we long for in our communities and beyond. www.bible.com Faithfully,

Name: K Losey

Record Number: 3a4317ca

Delivery Method: Digital Submission

Comment:

If the Monthly Service Charge (MSC) increases for us as a single-family unit, from \$20 to \$30, how is that an "average monthly increase" to our bill of \$5.64? (It's BS and means that can only be accomplished by charging US more while apartment-dwellers remain at the same MSC?) That IS NOT FAIR to the majority of your customers! It's also NOT FAIR that SRP promoted solar and then charges those customers MORE to be hooked up, in addition to short-changing them for their power input. Rational answers should be expected, but we won't hold our breath!

Name: Michael Morris

Record Number: 32f7f029

Delivery Method: Digital Submission

Comment:

I am not opposed to price increases. However, I am opposed to price increases for senior citizens. As a senior I have paid for all price increases prior to retirement. I believe there should be a price lock for seniors because our social security income is not increased enough yearly to cover price increases.

Name: Tracy Monaghan

Record Number: 81088792

Delivery Method: Digital Submission

Comment:

Absolutely NO INCREASES!!!!!!!!!!!!!! That's my feedback and I'm sure I speak for a lot of people.

Name: Mary Adamick

Record Number: 6943949e

Delivery Method: Digital Submission

Comment:

Thank you for continuing offering the monthly discount for low income customers. It has allowed me to stay in my condo.

Name: Paul Flusche

Record Number: bbf34287

Delivery Method: Digital Submission

Comment:

Re: Public price process I strongly oppose ANY rate increases. We have had enough increases over the past 3 years. SRP is in a solid financial position. Do not increase prices for your customers! Paul Flusche [REDACTED]

Name: Ronald D Burke

Record Number: 73f30bc2

Delivery Method: Digital Submission

Comment:

When the damn MONTHLY SERVICE CHARGE exceeds your usage charge, there is something wrong with the picture. This service charge is a rip-off of the customers. Charge more for usage and make the customers decide how much electricity they want to use!

Name: Gary D Works

Record Number: 704453ed

Delivery Method: Digital Submission

Comment:

The only thing I would like to know is why are you doing away with the TOU program? It has helped a lot of low and middle income families budget and save on energy costs.

Name: Sally Baba

Record Number: 483bed4e

Delivery Method: Digital Submission

Comment:

I am on a fixed budget and any increased in bill amount is very frightening. It's you and everyone else. I don't get any increase in pay and yet you want me to pay more for the same service. I don't really think my input will amount to anything but sometimes you big companies need to know the frustration us little guys, who keep you in business, feel.

Name: Emil Jock Vargo

Record Number: 214aecc1

Delivery Method: Digital Submission

Comment:

Why do I get paid so little for all the extra power produce?

Name: Jay Karl

Record Number: 5f4b96e6

Delivery Method: Digital Submission

Comment:

Lowering the pricing on tier 1 will help a lot of apartment dwellers save money. Also increasing the discount amount for the Economy Price Plan and criteria to qualify will help greatly, I approve the new pricing model.

Name: CAMDEN PATRICIA K

Record Number: d813c833

Delivery Method: Digital Submission

Comment:

they rolled out 5g without studies.. srp nor the city have done the study..
doesnt support any pricing ..

Name: R G

Record Number: 5f242c47

Delivery Method: Digital Submission

Comment:

Limited income with 2.5 SSA increase already sucked up by other bills and food, fuel, living costs. In the donut hole making just over the "assistance or help" qualifications, and not enough to live on. Being widowed and 1 person in household no longer qualifying, this makes life even more difficult. So, yeah, your costs are up, but I don't have the ability to just request an increase in income. Thanks.

Name: Mike Moody

Record Number: 5b4f4898

Delivery Method: Digital Submission

Comment:

You already charge us more than you should. I appose any rate hikes.

Name: Lawrence H Hearn

Record Number: 84514041

Delivery Method: Digital Submission

Comment:

Will any consideration be given to us seniors living on Social Security fixed income?

Name: Tim Davis

Record Number: 1bdd9484

Delivery Method: Digital Submission

Comment:

Understand that changes to the power grid can happen, especially with more electric vehicles. Would rather not see significant price increases as last year we set our highest months our record while keeping same air conditioning temperature. In combination with continued tax increases it would make Arizona a less cost habitable place to live.

Name: MARTHA Andres

Record Number: 1d9fcc1b

Delivery Method: Digital Submission

Comment:

As seniors on fixed incomes, we are asking you to NOT raise our rates of electricity.. Thank you for your consideration.

Name: Alan Zander

Record Number: 0b4044b9

Delivery Method: Digital Submission

Comment:

It is outrageous that SRP continues to penalize solar, push demand charges and remove discount programs (including EZ3 2-5). Increasing base rates is equally punitive. A reasonable plan would include A low base rate, particularly for those at lower incomes. No penalties for solar and-or battery installations. Includes higher base rates. Not releasing more confusing plans (SRP Conserve and SRP Manage) to the marketplace. Rather, implement two simple plans across the portfolio. Basic rate, possibly with a higher tier after X kWh, and a response rate based on demand in the system. It is absurd to see system load at 60% and have summer peak pricing. The goal of these systems is to reduce the peaks - so price for peak without using the flawed demand charge solution. SRP is certainly better than APS, but also seems to envy them. Instead of an SRP operating like SMUD with aggressive micro-grid and distributed solar-wind programs, SRP is still thinking central grid and natural gas. And, as with gas, that stinks.

Name: Christopher George

Record Number: 6e40e33d

Delivery Method: Digital Submission

Comment:

I am concerned that a price increase will negatively affect retired people, or those on a fixed income. Can the plan include discounts for these individuals?

Name: Guy, James

Record Number: 916c00c6

Delivery Method: Digital Submission

Comment:

I'm still not clear as to why you need the price increase. It would be good to see the projects that SRP is planning, the current income, profits and executive compensation. Why does this increase penalize roof top solar customers with a higher rate increase? Doesn't SRP want more clean energy on their grid even though your compensation for solar power generation is miserly?

Name: Jan

Record Number: 6f11965b

Delivery Method: Digital Submission

Comment:

I can hardly afford my electricity in the summer even being on the limited income plan already. I live in a 400sq ft home and keep my thermostat on 82! The government only gave us social security recipients a 2.5% COLA for 2025 BUT are taking more than that for increased Medicare costs from our SS! Think about the poor, elderly and handicapped when raising all these fees. Not everyone is rich but we do need electricity. I do thank you for the program that helps us all already on limited income. Thanks for reading my note.

Name: JANE JONES

Record Number: 50244903

Delivery Method: Digital Submission

Comment:

I am a senior citizen living on a fixed income. I am already on budget billing and time of use and have a new AC unit within the last 2 years but my bill has gone up \$60mo over the last 2 years with no change in my usage. I think your prices have already been raised enough!! NO to anymore price hikes!!!

Name: Michael harrison

Record Number: f2470b31

Delivery Method: Digital Submission

Comment:

Your potential rate hike is just making it harder for the public who see everything else rising. Your rates already rise twice in the summer when it's needed the most. Although your hike might not affect the upper class that much for everyone else it's a slap in the face. We've done everything possible to lower the cost from installing solar to upgrading windows and what do you attempt to nullify both by raising prices. People will suffer but as usual companies are not concerned.

Name: Scott Morasch

Record Number: f6547f48

Delivery Method: Digital Submission

Comment:

as a homeowner, we already pay ridiculous energy prices that have only gone up in recent years. If SRP chooses to yet again, inflate their prices and take advantage of homeowners, I think that is an absolutely ridiculous move that will only people who are struggling to make ends meet anyways.

Name: Maria Orbe

Record Number: 71d7256e

Delivery Method: Digital Submission

Comment:

Mi comentario es Que los programas a mi y a mi familia nos han hecho muy favorables Esperemos que Sigan ofreciendonos mas Ayuda Al contribuyente muchisimas gracias por sus Servicios

Name: Matthew Bolt

Record Number: 09a51f9b

Delivery Method: Digital Submission

Comment:

As a srp customer. I do not approve or agree to the 2025 price increase being proposed. Thank you, Matthew Bolt [REDACTED]
[REDACTED]

Name: DANIELLE HANSEN

Record Number: 1616517f

Delivery Method: Digital Submission

Comment:

Stop taking advantage of us. Not like we have other options for power. Of course we just have to pay whatever depending on where we live and only option is srp or aps. You keep raising your rates, makes it almost impossible to afford power during the summer months! You make enough profits, you shouldn't have to raise you rates and punish the user when you already make record profits.

Name: Adrianna Nine

Record Number: 10e4c072

Delivery Method: Digital Submission

Comment:

As a proud SRP customer, I am writing to ask that SRP maintain its current prices to the best of its ability and resist any paths forward that would increase costs for consumers. Over the last few years, nearly every aspect of the average person's life has become more expensive: food, clothing, toiletries, housing, transportation, childcare, medicine, health insurance, homeowner's insurance, renter's insurance, car insurance, and more. Meanwhile, the median wage has not increased enough to accommodate these rising costs. Arizonans are struggling, and we cannot afford another wallet squeeze, especially one that arrives every month in the form of an electricity bill. As the only trustworthy electricity utility left in metro Phoenix, please do everything you can to KEEP costs low and fair to consumers. Arizona's wellbeing is on the line.

Name: Joseph W Houk

Record Number: dcff44ba

Delivery Method: Digital Submission

Comment:

This is the absolute wrong time to be increasing pricing for energy. With threats by the new presidential administration of tariffs that would drive prices through the roof, the time to increase prices is in the future - preferably 2029 - and not now.

Name: Christina Pace

Record Number: b032cee6

Delivery Method: Digital Submission

Comment:

Being a senior on a fixed income this seems unaffordable. I would like to be on a plan that does not go up.

Name: Craig Richards

Record Number: 9f11a1b5

Delivery Method: Digital Submission

Comment:

I really wish you would consider waiting on another price increase at this time. We're coming off three of the hottest summers in our history. I'm struggling keeping up with my energy bill and this summer just broke me. My energy use since 2019 is up 1.6% but my bill for July was up 38%, August was up 48% (from 2019). I take advantage of your time of use plan. Over the last five years I replaced my windows, window coverings, had my duck work resealed and added 18" of insulation. Plus I added a more energy efficient ac unit. All I'm asking is for a pause before the next increase. Please give us a chance to catch up. We're all in this together and I have a feeling it's only going to get hotter in the next few years. Regards Craig Richards

Name: Karen Montgomery

Record Number: 16ab5948

Delivery Method: Digital Submission

Comment:

My response to your announcement and the information contained in this website is that raising consumer rates is only ONE option you have. I would urge you to consider cutting your costs! There is no business entity that does have this option...cut your costs and operate within a budget that does not put the onus of your operation on the backs of consumers AGAIN! Imagine the "goodwill" you might experience from those that you profess to serve. Thank you the opportunity to express my opinion. K.montgomery

Name: Deborah Kulka

Record Number: 89027718

Delivery Method: Digital Submission

Comment:

We are not happy with this price increase. As I understand you need to upgrade the grid but, I feel if this is need to help with the electric cars that are now taxing the power grid you need to have those who choose to buy in to saving the world propaganda to pay for this system upgrade. I am saying NO to the increase. We are paying a large amount as it is.

Name: Arnold Meece

Record Number: ba089909

Delivery Method: Digital Submission

Comment:

You just jacked us up recently by 8.5% and that wasn't enough I guess . So where do you think all this money is coming from? Every time we turn around prices are going up not because they really need to it's just because greedy companies like you just want to boost the bottom line and get huge bonus's from people like us on a fixed income. you dont care that the more we put out for you the less food we can buy or how hard it is to pay medical bills. Its just pure greed on your part. It is really convenient that your own board will decided whether you get the increase you want or not. Of course they will approve it they get a chunk of it too. I thought the corp. comm. had to do that but I guess you are self governed and can do what ever you want. When will this crap stop. I guess never as long as greedy companies like you are still around and only think of your bottom line instead of how they can actually help make it easier for people that can't afford your greed. You should be ashamed to do this twice so close together. But i guess you have to get on the inflation band wagon like every place else and do your gouging too.

██████████ on it !

Name: Name Here

Record Number: 1951b1a4

Delivery Method: Digital Submission

Comment:

Since this existing infrastructure is paid for, the prices should be going down not up! Also, why not invest in Nuclear?

Name: Mamie Zembal

Record Number: 217bfe45

Delivery Method: Digital Submission

Comment:

Any rise in prices will definitely be a hardship as rent costs have increased. Serious consideration for people like myself struggling as it is. Especially since there is the already added service fee with every bill. In Utah we did not have that. Mamie Zembal

Name: Mark/Betty Mennis

Record Number: aea5fbac

Delivery Method: Digital Submission

Comment:

Someday, some of you on the board will be dealt with a major health issue and your insurance isn't going to come thru for you, be faced with an insurmountable bill. Costs of everything have already gone up exponentially. Pls. STOP the GREED!!!!

Name: Casey Oliver

Record Number: 4f433b5a

Delivery Method: Digital Submission

Comment:

I do not approve of the rate increase

Name: Elizabeth krapf

Record Number: 3fff28a9

Delivery Method: Digital Submission

Comment:

I think this is totally not okay. We pay so much for power already where in other states at similar temps they don't pay nearly as much. Also solar customers have a higher increase?! We literally provide power to the grid and in exchange we get higher rates and higher increases??? We didn't get solar because we are rich. We got it so we could pay LESS. How is that even fair?? We don't even get to choose what plan we are on because solar customers only get to be on one plan. So not only do we already pay a bill for solar, pay a higher rate, and have to be on a specific plan which penalizes us for having solar, we now get a higher rate increase because we have solar? APS literally gives their customers a discount for having solar. Treat people who are literally providing you a resource better!

Name: Tim Kinch

Record Number: befd9f78

Delivery Method: Digital Submission

Comment:

Noooo! Do not increase it. This will hurt so many people. Myself included. I'm barely getting by as it is.

Name: Kay Whitacre

Record Number: 7f447910

Delivery Method: Digital Submission

Comment:

I do not think there should be an increase in prices for seniors. Most seniors are on a fixed budget and can't 'make' more money to cover the increases.

Name: Shelby Davin

Record Number: 645d86ff

Delivery Method: Digital Submission

Comment:

I am fully against ANOTHER rate increase. We are already struggling as hard working Arizonans and have yet to see any chance of a light at the end of the tunnel. We need your support in affordable rates. Please keep us all in mind in what you are going to potentially do with an increase.

Name: donald carbonetti

Record Number: 9f36d836

Delivery Method: Digital Submission

Comment:

why do prices always go up, never down?

Name: Crystal

Record Number: 6d1efb88

Delivery Method: Digital Submission

Comment:

I can't afford another rate increase. The cost of living has skyrocketed these past few years and I'm already struggling to pay my electric bill. Enough is enough.

Name: Scott K Phillips

Record Number: 40e31dfe

Delivery Method: Digital Submission

Comment:

I am on "TOTAL & PERMANENT " DISABILITY. I have a tough time affording costs NOW!!! I DO NOT NEED YET ANOTHER PRICE INCREASE!!! CEO's & Upper Management, take a paycut!!!

Name: Robert W Miles

Record Number: df634108

Delivery Method: Digital Submission

Comment:

While I understand the need for periodic price adjustments, the new E-16 plan you are changing us to is a significant financial burden to those with solar and EVs. Currently, the E-27 plan has more reasonable on peak of 2-8PM during summer months which more overlaps when rooftop solar generates (at least until 5pm). The new plan being 5-10pm on peak means that no matter what, our solar panels will rarely provide any benefit during those times. Solar now only generates mostly during Super Off Peak which is little benefit. Furthermore, you removed net metering, which negates the payback of solar as well. Why should we provide power to you at less than the rate you charge us? For EVs, most people charge their vehicles overnight. You have made it so that "off-peak" higher rates are almost double what they are now during those periods. Most people can't charge during the day since they are at work. On top of that, you changed the demand system to average demand, with significantly higher demand rates. The tiered system was more fair for those with lower demands (4-5KW). Please reconsider the impact to your rooftop solar and EV clients.

Name: Eric Smith

Record Number: 06c04098

Delivery Method: Digital Submission

Comment:

No price increase. You should be reducing the price for solar customer whom are helping you instead of hurting us and cost more to the point solar has no effect

Name: Carolyn Pace

Record Number: 61c2b884

Delivery Method: Digital Submission

Comment:

Raising electric prices would put a significant hardship on my business.
Please consider leaving them as they are.

Name: Will

Record Number: 095de6b3

Delivery Method: Digital Submission

Comment:

Do Not increase our expenses when you cant even maintain a consistent power to my address and my neighborhood . I have had numerous power outages in my neighborhood during light wind and rain. Do not Foist more cost on customers if the service still is sub par

Name: Robin C Chapman

Record Number: f7b335c1

Delivery Method: Digital Submission

Comment:

Please truly consider what your customers are saying and don't just act like you are listening. The rates have gone up steadily over the past 10 years. I keep my house at 78 degrees during the day in the summer and I pay \$350 per month for my 1100 sq foot home. I don't see the need for you to raise rates. If you are not profitable enough, which you are, then perhaps you should consider cutting the salaries of your executives or cut the consultants from your budget. Don't burden your customers anymore. It is beyond frustrating that I can't choose a cheaper option. You are our only option. Hence, you are a monopoly which shouldn't exist. All of the people deciding on the rate hikes have salaries that far surpass your average customer. Put yourself in their shoes...for at least a day while you ponder what a burden you are placing on your customers.

Name: Eileen Woods-Caballero

Record Number: acc1271d

Delivery Method: Digital Submission

Comment:

I am a senior citizen and on a set income. With prices going up everywhere and on just about everything what can be done for folks like me to be able to afford the cost of my electricity going up?

Name: Melanie Buchholz

Record Number: 550885be

Delivery Method: Digital Submission

Comment:

I do not approve of the price increase

Name: Chris Hennessey

Record Number: f37173aa

Delivery Method: Digital Submission

Comment:

Good afternoon, I received a notification today that you want to raise your rates again. What better time to do it then when people are struggling to make ends meet and inflation is at an all-time high? I am totally against this, and I know that opening the portal and letting us make comments is just to placate us and make us feel like we have a say which we don't. The price increases will happen, no matter what your customers think. Maybe if you didn't miss manage your money, you wouldn't have to raise your rates consistently Thank you, Chris

Name: Joe Simmons

Record Number: 25c35b2c

Delivery Method: Digital Submission

Comment:

I am currently 82, in relatively good health, however, my wife is 69 and is pretty much house bound for the past 8 years since retiring. Since we are both seniors on a fixed income, I was wondering if there would be any stipulation in the new pricing process that would make some sort of rate adjustment for seniors in our situation.

Name: Teresa G Morales

Record Number: b0c51c3e

Delivery Method: Digital Submission

Comment:

Please Do Not increase electric prices. I am on a fixed income. For 2023 my bill went up three times and for 2024 it increased again.

Name: Pamela Fair

Record Number: bde204c4

Delivery Method: Digital Submission

Comment:

We cannot afford more rate increases. Enough is enough. People are hurting. They are losing their homes and apartments. The economy is already artificially increased. The economy is going after January and people are losing their jobs especially in tech. If new companies moving into the valley need more energy they need to pay for it not function on the backs of people who are already hurting.

Name: Richard Hennigan

Record Number: 2866b4de

Delivery Method: Digital Submission

Comment:

WE CAN'T AFFORD YOUR RATES TODAY! STOP THE [REDACTED] PRICE
INCRRASES!!!!

Name: Christine Tryon Rice

Record Number: 360a9a85

Delivery Method: Digital Submission

Comment:

We recently experienced a \$90 a month increase on your TOU plan...clearly you have begin receiving significant funding with these new increases... what I noticed was that SRP has not made any cost cutting measures. i'm to make some hard business decisions and restructure you're spending. It is inappropriate to ask for more funny when you have not made any adjustments.

Name: Emma Tennyson

Record Number: 97b58514

Delivery Method: Digital Submission

Comment:

Higher cost to solar users doesn't make sense when we impact the grid less. Having peak hours when everyone is off work, making dinner, using lights Etc is incompetent and greedy. We don't need a price increase. We need better programs to help with energy costs.

Name: Hayley Hamilton

Record Number: 9420c44b

Delivery Method: Digital Submission

Comment:

Rising prices for prices that are already high especially in Arizona where it costs so much to cool our house in the summer. We simply cannot afford any price increase.

Name: Lauren Stewart

Record Number: 887b5b10

Delivery Method: Digital Submission

Comment:

This is so grossly tone deaf to the state of economy and struggles of the American people. I can't begin to understand what [REDACTED] decided THIS is the time to increase REVENUE do your C-Suite can line its pockets. Perfect example of REPULSIVE corporate greed.

Name: Joseph Ban

Record Number: 4d7eddf5

Delivery Method: Digital Submission

Comment:

I understand that your operating costs have risen substantially over the last few years. Couple that with increased wages and it's easy to see why you need to raise the cost of supplying me with the electricity that I require. As long as I receive the same great service and uninterrupted electricity I'm fine with a rate increase.

Name: Justin Gonzales

Record Number: 1e60abbc

Delivery Method: Digital Submission

Comment:

No, please no pricing increases as Americans are already struggling to make ends meet. Why would you increase costs KNOWING that most (even YOU who are reading this) are struggling in this economy.

Name: Jo Gambosi

Record Number: 88a9cdd1

Delivery Method: Digital Submission

Comment:

Are those of us in Gold Canyon going to tapping into the grid for a reduction in rate. I've been on time of use and budget billing and I don't believe it saves much. In this economy, how can homeowners afford an increase and how much will the monthly increase be? Why can't seniors get a discount?

Name: Daniel Davis

Record Number: 15e0b949

Delivery Method: Digital Submission

Comment:

I feel very strongly against raising prices again. I'm especially bothered that you are proposing raising my rates again in order to give a higher discount to lower income accounts. This is absurd in my opinion. You are essentially punishing a large group of people to assist a smaller group who can't afford to pay an already outrageously expensive service that you are determining the cost of in the first place. I hope this rate hike is killed and not passed!

Name: Jim Graybill

Record Number: 5686a50c

Delivery Method: Digital Submission

Comment:

Having had this happen to us a few times in the past few years, no incident this year, but we have experienced power outages due to down power lines and utility poles caused by high wind - to reduce these incidents you could install bury these cables and install in pvc duct banks- these overhead cables are also rated for direct bury - this is what the majority of utilities around the country have done eliminating outages due to high winds - this would also help keep costs down due to maintaining and paying overtime for these outages as well as the cost to install new power poles that have snapped off just above ground - you should do a audit of these occurrences and review what this has cost -

Name: KeriAnn Chamberlain

Record Number: 7d1cd290

Delivery Method: Digital Submission

Comment:

I am strongly opposed to the proposed rate increases. We have experienced multiple years of double digit inflation, record high temps, and two rate increases in the last 5 years totaling 6.1%. As a disabled former teacher who is unable to work due to a debilitating, terminal neuromuscular wasting disease called hATTR Amyloidosis, I am not able to afford this. Furthermore, SRP wastes countless MILLIONS of dollars on pointless advertising, mailings, promotions, special programs (like free shade trees, discount AC checks and sunscreens). Why does a sole source utility provider need to sponsor sporting and other events, advertise on television or any media, have light parades, solar discounts, and the like? SRP does not need to market power or water to the public. You either have SRP or you don't. You can't switch to APS. Quit wasting money on commercials, sponsorships, and advertising and you will have enough money without raising rates. Also, look at your internal processes for ways to streamline operations, reduce staff, and cut costs. Quit squeezing your residential customers. My bill has tripled in the past 5 years despite being on time of use and thermostat energy savings events with my AC at 80 and my heat at 67. If you need to grow and replace the power infrastructure you should be passing that cost off to developers, data centers, warehouses, commercial businesses, and manufacturing instead of giving them discounts, credits, and tax breaks. They are the ones putting the strain on the system. Make commercial businesses turn the lights and AC off when closed. Please do not raise residential rates.

Name: J Arlene Tucker

Record Number: aed04c89

Delivery Method: Digital Submission

Comment:

Seniors should NOT be charged more!!! We are at a point of no return with all these price increases. Should strongly consider no increase for seniors

Name: Isabel Mrozinski

Record Number: ecc5efee

Delivery Method: Digital Submission

Comment:

I reviewed my 2024 bills. From Jan to May it was \$162 per mo. Jun-Aug \$135 per mo. Sept-Dec \$208 per mo. Ave. monthly \$170.58. Is there a budget plan where I can pay the same every month?

Name: Jo Colosimo

Record Number: b858b41e

Delivery Method: Digital Submission

Comment:

Everytime you raise the prices, people die. Other people will use less electricity. You can't take the money with you when you die. And you can't buy clean air, water & soil with money. You keep ruining this planet with your greed. I AM OPPOSED TO ANOTHER RATE HIKE!! STOP GAUGING TAX PAYERS!! You don't pay enough in taxes, we shouldn't have to pay more in electricity. Stop being so greedy. Don't let what just happened to the CEO of United Healthcare happen to other CEOs. Stop being so greedy!

Name: Christopher Kozlowski

Record Number: 17924e58

Delivery Method: Digital Submission

Comment:

We have solar on our house and the current buyback rate from SRP is extremely low. I think that it is only right that if the prices increase, so should the buyback rates. Will SRP increase the buyback rate of the energy we produce? Having a higher buyback rate could incentivize other homeowners to get solar, thus helping reduce the strain on the power grid.

Name: Carla

Record Number: def93431

Delivery Method: Digital Submission

Comment:

Please wait to raise the price until like June of 2025. We need. Little break from all this pain of inflation.

Name: Rand Foster

Record Number: 23ac0548

Delivery Method: Digital Submission

Comment:

What is done with the excess charges above normal rates during peak time?

Name: Eva Gantz

Record Number: b1f74fa2

Delivery Method: Digital Submission

Comment:

The prices are already incredibly high. I am against the increase.

Name: Doug Ewald

Record Number: 280bdee1

Delivery Method: Digital Submission

Comment:

They average monthly increase (non-solar customers versus solar customers) penalizes solar customers who have personally invested millions of dollars of their own capital while saving SRP capital of millions of dollars in new infrastructure plus the cost of capital. It seems like the solar customers should be rewarded to encourage non-solar customers to invest while preserving SRP capital. Common sense would tell you the proposed increase should be the opposite of what is stated. An equitable monthly service charge (MSC) increase should align with work to be performed (effort to perform the billing). I fail to understand how the MSC for a multi-family home should be billed less than a single-family home.

Name: Candy Graham

Record Number: 55170e35

Delivery Method: Digital Submission

Comment:

Please do not increase prices, this last year was already so hard to keep up with the electricity bill.

Name: Hannah Weaver

Record Number: a13fe8c8

Delivery Method: Digital Submission

Comment:

It is not okay to penalize customers on solar. You are saying this customer base should be impacted greater, even though this customer base is choosing to better the environment. That is greedy. It is also not reasonable to impose higher fees on residential customers. The time of use plan does not make sense for parents or those that work at home. You are not thinking of your customers.

Name: Jonathan Bird

Record Number: 63cb29d7

Delivery Method: Digital Submission

Comment:

We are AGAINST the proposed revenue increase.

Name: Martha Makawi

Record Number: 53df8b21

Delivery Method: Digital Submission

Comment:

Wow your cutesy term "public pricing process" for a bloody rate hike. Using that dumb [REDACTED] term does not engender an extension of trust to you!!! I totally object. Why don't you do what the rest of us do. MAKE LESS PROFIT. Wages have not increased for us and we are paying more for everything. Ask for a government grant to offset your lowered profit. Buzz off!

Name: larry sanders

Record Number: bcb3d2f6

Delivery Method: Digital Submission

Comment:

Stop the price increase and corporate greed.

Name: Jabe Sandberg

Record Number: b179a41d

Delivery Method: Digital Submission

Comment:

1. What event has occurred, which has triggered the need to "Update the electric grid"? 2. If the increase is approved, then after the grid has been "updated", will the rates go back down? Why not?

Name: Keith Oliver

Record Number: 0a998dac

Delivery Method: Digital Submission

Comment:

Your minds are already made up. Why go thru this charade of getting input from your "valued customers"? It's all a crock of [REDACTED]. At minimum my bill goes up 15.00 month. \$180year. That's the floor. From there it's bend over & hold your ankles. I got a whopping \$20 a month Soc.Sec.raise. That didn't cover the rise in my Medicare premium. So go ahead, crap on me just like all the other utility providers are doing. You're driving us all back to Evaporative Cooling. I was born in 1954 Phx & until 1968 that's all we had. So it looks like we'll be going back to Evaporative Cooling. You're all con artists & you'll pay in [REDACTED] what you're doing now. It'll almost be that hot in my house because of your deviousness.

Name: Jason Taurins

Record Number: 0f79ede6

Delivery Method: Digital Submission

Comment:

Why raise prices now, when families are already hurting and stretching budgets thin? We all know you're going to do the same thing again after this price increase - you won't lower it once you recoup your investment, because there will be some new investment, ad nauseam. I hate to be cynical, but your price is already higher than other places in the state. You say your prices are so low, but I've never lived in a place with higher rates than you currently have. Get the money elsewhere.

Name: Taimur K Burki

Record Number: 75aa0f9a

Delivery Method: Digital Submission

Comment:

Why no public forum in Tempe, where SRP HQ is? Also with the massive investment in solar which requires very little maintenance, which has reduced the need for more gas powered turbines, why is the cost increasing? What is the basis of this?

Name: Ted McGinness

Record Number: 21429a9a

Delivery Method: Digital Submission

Comment:

Everything is going up, home owners insurance, car insurance, HOA fees, etc. I'm very happy with SRP's service and reliability, and, although I'm not in favor of price increases, I am confident that the increase is justified.

Name: Kevin

Record Number: 2fbc54dd

Delivery Method: Digital Submission

Comment:

I'm all for this if you'll be lowering the cost of my monthly electric bill. It's absolutely outrageous if you take advantage of your monopoly and price gouge people who have no other options.

Name: Keith Tiffany

Record Number: 4f3e3c6a

Delivery Method: Digital Submission

Comment:

I don't see why you have to raise the service charge for people with solar. People turn to solar to reduce the enormas bills they face. Going solar and upgrading to electronic meters seams like it will reduce the amout of time or manpower it takes to bill customers. Therefore increasing prices just seams greedy.

Name: Lois Tiffany

Record Number: 1d7dddad

Delivery Method: Digital Submission

Comment:

I do not agree with the increases. I think they are too high especially for solar users. They are already not using the grid as much so we should not have to pay more. Also the ones on a fixed income did not get an increase in their checks but now their electricity is going up substantially. That's not right.

Name: Mary

Record Number: 0c6314b5

Delivery Method: Digital Submission

Comment:

In regards to the price increases that you all are going to be asking for. I would ask all of you to take a moment to search your hearts for all the seniors that this will have a major impact on. As you all know we all live on a very fixed income and the raises to our social security each year is basically nothing. And most of us are so beat up from giving it all to our Employers for decades that with aging and disabilities we do not even have the option to go out and try to earn more to just keep up with all the rising cost here in Arizona. And basically every one. I fully understand why you all need to cover larger costs with the higher demands from the growth that is happening now in our Great State. And I do want to say Thank you all for doing such a great job all of these years in serving us. I guess in a nutshell what I am asking is that you all take a step back and put on our shoes for a moment. And at least put a freeze on any increases for senior that is 70 plus years of age. It would really make a big difference in our lives and other Seniors. And just look at the Great P.R. it would be for this Great company you All run. A win win for everyone. God Bless to all of you. Mary M.

Name: Kelly Marcanti

Record Number: c0f7c0cb

Delivery Method: Digital Submission

Comment:

I do not agree with the 2025 increase!!

Name: Patrick Bailey

Record Number: 2ecccc90

Delivery Method: Digital Submission

Comment:

Hi, Please don't increase prices for electricity services. Everything is already so expensive. If you're going to make a change, lower prices. Thank you!

Name: Patricia Halfman

Record Number: 8f951c0a

Delivery Method: Digital Submission

Comment:

This corporate greed has got to stop. We will elect SRP Board members who do not rubber stamp price increases and price gouging. I am on public assistance and cannot afford to pay the already inflated energy costs, especially in the summer heat which lasts 6 months in AZ. I don't expect this will even be read and that the public price process is just the next step to steal peoples money. And thanks for the "how to save on your energy bill" section, which is only blaming customers for these escalating prices.

Name: Nick Fierro

Record Number: 80a63dd2

Delivery Method: Digital Submission

Comment:

Please reconsider the rate increase to a smaller percentage. Community members are still suffering from inflated services since 2020. Thank you for your consideration.

Name: Lori & Jeff Chatmon

Record Number: 0f7f6343

Delivery Method: Digital Submission

Comment:

I have been an SRP customer since 2000 when I moved to the valley. I do not approve of the price increases that SRP is proposing. Our SRP bill, on the managed plan, has already jumped significantly in the past two years. Being an all-electric home would mean we will see more significant price hikes. We do not support this proposal!!

Name: J. Thomas

Record Number: c668c9ca

Delivery Method: Digital Submission

Comment:

Normal public very very difficult to afford anymore price hike. Pls consider us.
Thank you.

Name: J. Thomas

Record Number: e1ed4c3d

Delivery Method: Digital Submission

Comment:

Normal public very very difficult to afford anymore price hike. Pls consider.
Thank you.

Name: Joseph Dietz

Record Number: 971ab24a

Delivery Method: Digital Submission

Comment:

SRP is currently engaged with unfair business practices with Solar Energy customers. We have had a 17kw Tesla Solar System at our home with Powerwall batteries for five years. SRP credits us \$0.025 per kw that we give back to the grid during peak hours, yet they charge us 10 times that amount for any electricity we use during the same time periods. SRP will tell you the difference is due to their provision of the electric grid, but that is not true, because the taxpayers paid for the grid, which by the way, SRP is using as well. SRP should be paying me the same amount they are charging me for electricity. I do not trust SRP to do what is in the best interest of the community. No to further rate hikes!!!

Name: John Clancy

Record Number: 79f836dd

Delivery Method: Digital Submission

Comment:

I guess all I can say is WOW! Nobody needs to have anything for free and most do not expect it, but when my small double wide reaches rates of almost \$500. A month in the summer and needing to increase the cost is pretty ridiculous! I am a elderly disabled man on a fixed social security disability income and needless to say incase you all haven't checked the current economy is horrible for everyone especially low and fixed income people with no ability to increase their earnings! I will not lie I am a former born and raised Minnesotan that has to keep my surroundings cool my blood is not water like native Arizonans! I do not believe as human beings and consumers that we are expected to keep our thermostats at 85* plus to live here! I am sure your CEO's do not? So my opinion is that if you all open your eyes and learn that not all Arizonans are \$100,000.+ income earners a year you might find it in your hearts and minds to double think the impact on your low income customers! Thank you for your time! John Clancy

Name: Monica Tucker

Record Number: d3b5521f

Delivery Method: Digital Submission

Comment:

I don't understand why there needs to be an increase. You offer customers solar energy, yet it is more expensive than what we currently pay. If you have the ability to offer solar, then I'm not sure why it is not offered at a cheaper price since you are using natural resources. From my eyes, you just want more money from customers instead of trying to help the planet and customers. If you were to put more customers on solar since you have the ability then you would save the planet and save customers money as well.

Name: Christopher Ruiz

Record Number: e60f84cf

Delivery Method: Digital Submission

Comment:

I disagree with any decision to increase prices for consumers. Inflation has decimated us enough, just have the CEO take a cut to their bonus. This is insane.

Name: Sean Cassidy

Record Number: 17a5c2c1

Delivery Method: Digital Submission

Comment:

When I chose to go solar, it was under the belief that my bill would be reduced, in the event of an outage which does occur more than I hope, my family would still have a source of power to do daily necessities. Now I am being penalized for trying to provide my family with a better quality of life. This is unacceptable, the whole reason I went solar was to reduce the cost of electricity. You are proposing a 3.4% increase for non solar users and a 5.9% increase for those with solar. Clearly this is a cash grab because people are less dependent on your service and thus you want to penalize the consumers. Going back over the last 3 years. My bill has not gone down and during the summer months I am still paying what I paid pre solar. I'm what world is it fair to have to pay double the increase, and even more in the summer months for less service provided when I and many others are using less electricity. I propose if you do decide to unfairly increase the cost of your service, you make it the same across the board at 3.4 percent for both solar and non solar users. Ultimately I urge you to vote down the increase altogether because the cost of living has far exceeded the status quo and this is another reason why large corporations are destroying this country. During the summer the most I have ever paid was less than 400 dollars and even with solar you money hungry cowards still managed to charge more than \$400. In what world does that seem logical. When in excess, you are able to take the power which my home provides and return it to the grid. I do not see a single cent returned back into my own pocket. Any court of law would see that as theft. I wish we had the freedom to choose the providers but you monopolize and control what we are charged. I would go with any provider than SRP because I would choose a reputable company that wouldn't propose something as ludicrous as this and I know many more that would agree.

Name: Saphaire Flores

Record Number: fb304a98

Delivery Method: Digital Submission

Comment:

I do not agree with a huge fluctuation in pricing and usage should be based on individual homes usage. Working class suffers enough in the economy to make ends meet consider the negative impact the new proposal will have on the majority

SRP Public Price Process

Comments from: 12/5/2024

Name: Steve Roberts

Record Number: f3366d43

Delivery Method: Digital Submission

Comment:

Prior to the Board approving a rate increase, I would like to see an independent council review SRP for waste and cost cutting opportunities. I have had personal experience with SRP and know there are many opportunities to reduce costs.

Name: Anon

Record Number: 0f705319

Delivery Method: Digital Submission

Comment:

If you're in a position to send your employees to the zoo every month and potentially spend millions supporting the zoo, perhaps that's where your priorities should begin. The past few years have been incredibly tough for ordinary people, with prices soaring at every turn. Naturally, your board will likely approve any price hikes, but it's clear that stronger regulation is needed to address these rising costs. It's especially unfair when you're the only electric company in the area, giving you unchecked power to impose whatever you want on everyday people. It's truly disheartening. If this increase does pass, I will be canceling my zoo membership, no longer attending zoo events like we do every year (your big event, Zoolights), and will no longer support a company that cannot support me. I hope your employees enjoy the carrot you give them, at least. :(

Name: Peggy Berrett

Record Number: 74630809

Delivery Method: Digital Submission

Comment:

While I understand the need for progress. I have my own concerns. Should this pricing issue get approved. Please consider Seniors on Social Security. We have been hit from many price increases in the past 4 years. We no longer have a steady income. Please consider an across the board Senior Discount. You do have a program for discounts but many seniors are just shy of meeting the discount allowed. Give us a break. We worked all of our lives.

Name: Mr.& Mrs. David Enriquez

Record Number: 8319c677

Delivery Method: Digital Submission

Comment:

To SRP Management, Ref: 2.4% Rate increase comment period While we do understand the need to replace aging infrastructure, Retired couples such as us on fixed income, are being ever increasingly being priced into poverty due to every single consumer goods and services raising their prices through the roof. Inflation in groceries in the last 4 years have reduced are monthly fixed retired income drastically. Insurance rates and healthcare has also drastically increased along with every utility. While SRP Management may not feel these inflationary costs in their monthly budgets due to SRP COLAS, as much as we do, I assure you Retired people such as us are priced out of purchasing electricity to cool or heat our houses. We have to choose between buying expensive food or buying our electricity. This is a horrible choice to make. Your requested 2.4% rate increase is more than any COLA that Retired citizens receive. While we are under no illusion, we know our input into your decision making is merely an exercise in your public input requirements for raising rates, it is hoped that you actually take our comments seriously with compassion for the Retired Citizen customers. We simply can't afford continued rate increases greater than any cola from SSN income. We are therefore adamantly opposed to a 2.4% rate increase in our Utility bill. A lesser rate increase of say 1.4% would be easier for your Retired customers to absorb. Please take this into account before you price us out of being able to purchase electricity. A paying customer is better than a non-paying customer. Please help Retired customers to be able to afford electricity from your utility. We do not want to have to choose between food and our utilities. Respectfully submitted by [REDACTED]

Name: Larry Martino

Record Number: b4f266ea

Delivery Method: Digital Submission

Comment:

Give us a break! My insurance has gone up, food is up and every thing else.
Can't afford al these increase.

Name: Mike Fabrizio

Record Number: 8e132b9e

Delivery Method: Digital Submission

Comment:

SRP has recently gone through price increases, totaling \$.01 per kWh. In addition, the Peak Hours extended during the Winter months by 2 hours per day. In the proposal, I am seeing that solar customer will have a larger increase than non-solar. How is this possible? If you all promote solar, and the energy is natural, there is no possible way that the solar option is 2.5% more expensive. SRP is already very expensive and to see rate hikes again is very disappointing. Since you all are the only option, it's clear you've made up your mind and continue to rob your customers. There will be no stopping your price hike "proposal" but I hope you will reconsider.

Name: Patrick

Record Number: ac0079c6

Delivery Method: Digital Submission

Comment:

Why are you raising rates on customers with solar? There's no explanation.
Why are you raising the fees on residential customers? This seems predatory. Why are you not providing any details about the proposed upgrades that you are charging us more money for?

Name: Tim James

Record Number: 6e6963e9

Delivery Method: Digital Submission

Comment:

Jim Pratt could take a pay cut instead, but okay. The fact that anybody is stuck lining your pockets is baffling. We live in a desert. The investment into solar energy would pay for itself 100 times over. It's a shame you're too greedy to do the right thing.

Name: Ruth Allen

Record Number: 5f8d7d7b

Delivery Method: Digital Submission

Comment:

It looks like the SRP manage demand is for solar users. Is this a change just for winter months? Will the demand price stay the same? Will the monthly service charge remain the same? The cost of super off peak is not mentioned. How does it compare to regular off peak for winter? Will the off peak kWh cost remain the same after 10 pm? No more 5 am - 9 am peak hours for winter pricing??? You have left A LOT OF INFORMATION OUT that needs to be considered before comments can be made.

Name: Justine Millenbah

Record Number: 14ed215c

Delivery Method: Digital Submission

Comment:

I have solar when I built my house in 2013 why would I have an increase on my bill? It is very upsetting that my bills are so high For investing in solar already . I should have a zero bill for the price we the people pay for solar .

Name: Barbara P Boehm

Record Number: 283f598a

Delivery Method: Digital Submission

Comment:

Sounds very reasonable to me. I do not use TOU as I can afford to run the dishwasher (every 10 days) and the washing machine whenever I want. I also want to use as much heat as I need to feel comfortable. My AC is on 78-81 all summer. More importantly your prices are 21% cheaper than APS last time I checked AND you are fast in restoring power unlike APS. I deliberately chose to live in an SRP district when I moved to the Valley. Keep up the good work.

Name: Steven Gregorich

Record Number: 297ac4bd

Delivery Method: Digital Submission

Comment:

We absolutely do not approve this price change.

Name: Jonathan LoFrisco

Record Number: 74aada2

Delivery Method: Digital Submission

Comment:

Need to voice my opinion as all commodities and goods and services are raising prices across all industries and platforms. Local water companies increasing prices and now energy prices going up. This is just not sustainable for the average American. We are affected the most by price increases and takes away from other parts of our lives. For example our families, our own hard earned vacations, supporting our churches and local community organizations. As prices rise we have to cut back on these things. Please reconsider.

Name: Shawn Hoffman

Record Number: b1b0987e

Delivery Method: Digital Submission

Comment:

Haven't the residential rates increased three times since July 2021? Now another proposed rate change? What are people on a fixed income supposed to do? I sure wish someone could answer that question. Not much we can do since the US is turning into Venezuela with corrupt corporations paying their CEOs 1000 times what everyone else is getting and corrupt government printing money like there is no tomorrow. When the system collapses I am hoping that the shareholders and board members finally realize, you can't eat money.

Name: Nadine sutter

Record Number: 5ab2e473

Delivery Method: Digital Submission

Comment:

We are time of use plan I stay with it diligently and cost still very high Also
APS has a 4 to 7 high peak SRP has 5 to 9 I want SRP to change high peak
to 5 to 7 Maybe salary cuts should be made!!!

Name: Barbara Weaver

Record Number: 0be530a7

Delivery Method: Digital Submission

Comment:

What percentage of our payments goes to management?

Name: Kent Connole

Record Number: aa0e44b2

Delivery Method: Digital Submission

Comment:

SRP provides power to my home at a reasonable price with more than reasonable reliability. The pricing concept puzzles me. I have solar collectors on my home which were approved by SRP. SRP pays me about 4 cents per KWhr for the power I provide to the network, but charges me about 8 cents per KWhr for the power that I consume. SRP sends out literature encouraging me to pay extra to support their own solar initiative. (SRP calls it "Lowering my carbon footprint." This strikes me as obtuse. When I spent the approximately \$10,000 for the solar collector system on my home, I did it knowing full well that it would not reduce my power bills to zero. I did it to lower my carbon footprint and to hedge my power bills against rate increases. It has done that. It occurs to me that SRP should join the world in producing any additional power through the newer small unclear reactors which are actually lower cost than wind or solar. (I don't know if it will compete with hydroelectric power generation.) I doubt it, but that is not an option in Arizona. I doubt you will attract any data centers to this area without using the nuclear option. The bottom line is that raising rates when you are clearly not covering the cost of your own solar field is inappropriate. I've done what I can do as a homeowner. I don't think SRP has matched my effort. Update the technology for creating power. Regards, Kent Connole, PE, PhD

Name: Joe DeRosier

Record Number: 4147599b

Delivery Method: Digital Submission

Comment:

Need to some how build into the pricing structure an allowance for supporting Senior Citizens. We fall into this classification and are in the boat where we have to watch every penny that goes out. Having a limited income stream and having to meet our bills is a monthly journey. So, allowing for a Senior Discount is a big deal for us!!! Is there any way that a Senior Discount program could built into SRP's program? Thank You for your consideration!

Name: Michael Bean

Record Number: d1314678

Delivery Method: Digital Submission

Comment:

Hi, I looked at the requested SRP price increase and it is very unfair to those who spend tons of money trying to conserve electricity. Instead of placing the increase on the cost per kilowatt the proposal raises the base connection fee from \$20 to \$30 - a 50% increase. Those that conserve will pay a much higher rate increase than those who do not. How fair is that? I put new heat pumps on my home. Foam insulation under the roof. Removed standard insulation all to decrease rising SRP bills. Now you want to charge \$120 more a year simply to be connected and NO ONE comes to read the meter? That's a slap in the face of anyone trying to conserve energy. We might as well all get batteries with solar and completely disconnect from SRP if that's how the board intends to reward those who conserve. With an average \$2000 a year SRP bill the increase from \$20 to \$30 base hook up per month is a 6% increase on my home. NOT 3% as SRP advertises. Please don't increase the base fee if you want to encourage conservation. If you don't care, then go ahead with this proposal and I'll keep an eye out for ways to completely disconnect or solicit for additional electric company service options. Thank you! Michael Bean

Name: Linda Hoffman

Record Number: 16830cd3

Delivery Method: Digital Submission

Comment:

I am opposed to the rate increase SRP is proposing. Rates are already too high and I have to avoid using my AC heat. Right now I set it at 82 in the summer and 67 in the winter. That is already uncomfortable. Please do not raise rates beyond my budget.

Name: John Sielicki

Record Number: 2cf92a14

Delivery Method: Digital Submission

Comment:

I believe your plan to improve the grid is a necessity in our growing area. Unfortunately, the majority of SRP customers are dealing with higher prices on the majority of their "must have" basic living expenses. The burden of increases will cause your customer base anger during hard times. Prices on most goods and services need to come down, NOT UP! This can should be kicked down the road. An SRP increase should occur when times are good. Do you believe times are going to get better? I do. How much would it hurt to wait a year for the economy to get better. Or is someone looking for brownie points... Absolute best, John Sielicki

Name: Gayle Garthwaite

Record Number: d9961612

Delivery Method: Digital Submission

Comment:

Please don't do this!!!! I struggle every single summer pricing month. It has put a terrific strain on my financial situation as well as my health with the added financial stress. I simply cannot handle another increase!!

Name: Stephen Markey

Record Number: MI6407884

Delivery Method: Other

Attachments: StephenMarkey_Comment.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6407884*

Comment:

Dear Members of the Salt River Project Board,

I am writing to express my concerns regarding the proposed rate increase scheduled for next year and to advocate for fairer policies toward residential solar customers.

Historical Rate Increases:

Over the past decade, SRP has implemented several rate increases that have significantly impacted customers:

November 2022: A 4.7% rate increase, resulting in an average monthly bill rise of \$5.58.

November 2023: An additional 4.7% increase was approved; however, due to escalating costs, the actual increase was adjusted to 9.6%, leading to an average monthly bill increase of approximately \$11.88.

These consecutive increases have placed a considerable financial burden on customers, especially those on fixed incomes.

Challenges Faced by Solar Panel Owners:

As a homeowner who invested in rooftop solar panels with the expectation of reducing energy costs and contributing to environmental sustainability, I have encountered several challenges:

1. **Inadequate Compensation for Excess Energy:** The compensation for surplus energy generated by my solar panels is substantially lower than the rate at which SRP charges for electricity consumption. This disparity undermines the financial viability of investing in renewable energy.
2. **Mandatory Time-of-Use (TOU) Program:** The compulsory enrollment in a TOU program, where peak usage periods coincide with higher rates, has further diminished the anticipated savings from my solar investment.
3. **Restrictions on Energy Storage Solutions:** The prohibition against integrating battery storage systems prevents homeowners from optimizing energy usage and

alleviating grid demand during peak periods.

These policies not only discourage the adoption of renewable energy but also appear to discriminate against solar customers. Notably, in January 2024, Vote Solar filed a complaint with the Federal Energy Regulatory Commission, asserting that SRP's residential solar rates violate the Public Utility Regulatory Policies Act by imposing discriminatory fixed charges and offering below-cost compensation for excess energy.

Request for Consideration:

In light of these concerns, I respectfully request the following:

Reevaluation of the Proposed Rate Increase: Given SRP's reported net revenues ranging from \$16 million to \$173 million over the past decade, I urge the Board to reconsider the necessity of an additional rate hike, considering the financial strain on customers.

Implementation of Equitable Policies for Solar Customers: Develop fair compensation structures for excess energy, offer flexible rate plans, and permit the use of battery storage systems to empower customers to manage their energy consumption effectively.

By addressing these issues, SRP can demonstrate its commitment to supporting renewable energy adoption and ensuring equitable treatment for all customers.

Thank you for considering my concerns. I look forward to your response and hope for a resolution that aligns with the best interests of the community and the environment.

Sincerely,



steve.markey@yahoo.com

"What we do in life echoes in eternity." ~ Maximus Decimus Meridius (The Gladiator)

Name: Patty Kruse

Record Number: 15aaa4f3

Delivery Method: Digital Submission

Comment:

My electric bill has already gone up - and I'm not even there!

Name: Matthew Bolt

Record Number: MI6409646

Delivery Method: Other

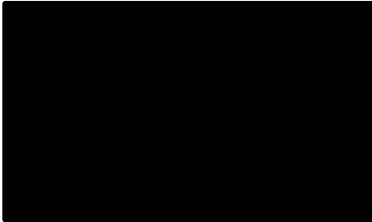
Attachments: 20241204_MatthewBolt_Comment.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6409646*

Comment:

As a srp customer. I do not approve or agree to the 2025 price increase being proposed.

Thank you,



Name: Margaret Lyn Swedenhjelm

Record Number: 17e00466

Delivery Method: Digital Submission

Comment:

2 years ago, you raised rates 8%. Last year, almost 4%. And now you want more? We don't have a choice in electricity providers like other states who compete for customers. We are hostages to your money-grab. Just last year, officials of SRP took an initial vote to give themselves big pay raises of 15 to 40 percent. How do you validate that pay raise?

Name: Danielle Evans

Record Number: MI6411384

Delivery Method: Other

Attachments: 20241205_DanielleEvans_Comment.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6411384*

Comment:

I am HORRIFIED to have received a document referencing SRPs intentions to RAISE our energy bills yet again in 2025. We are already paying exorbitant rates to keep our home running, and you just continue to gouge customers. Is there any limit to what you are willing to do to break our community financially? You are forcing us into making the very challenging decision to go solar and escape your grandiose tactics year after year. The world is collapsing under the burden of corporate greed and you are the culprit. Do NOT raise prices in 2025.

[REDACTED]

Account#: [REDACTED]

Name: Craig a freeman

Record Number: ff6362ca

Delivery Method: Digital Submission

Comment:

I am pleased with the SRP service I receive. Great Customer service when I need it. Big consumers should pay more. Maybe a premium graduation. How can we keep building so many buildings and houses when we are already in water shortage? SRP needs to tell cities when to stop issuing permits Why are we not doing water conservation plans and monitoring? To many managers and higher staff. Reduce overhead Show cost savings programs. Hiring has increased every year last 4 years. Costs, expenses too. Understood but what is being done go reduce?

Name: Katie Nash

Record Number: b187532d

Delivery Method: Digital Submission

Comment:

I am single mom of two daughters and I have my parents living with me. This increase may seem insignificant to some, but to me the impact will be great. I live paycheck to paycheck. I can barely make ends meet as it is. Other utilities plan on raising their prices for the upcoming year as well. When is enough corporate greed enough?! Perhaps if you didn't have a PAC that donated to alt-right candidates who hate public education, racial and social justice and social services, maybe I would be a little more empathetic. These increases don't impact large corporations nearly as much as they do individual homeowners and renters. Increase the rates to those corporations instead.

Name: Paul Trang

Record Number: efd95964

Delivery Method: Digital Submission

Comment:

I do not support a % increase. Thank you.

Name: Maria Lou Alvarado

Record Number: f1d09dea

Delivery Method: Digital Submission

Comment:

Utility bills are skyrocketing, especially in the summer months which are April through October in the southern Arizona desert. I cannot afford to pay my bill as it is, so I strongly oppose any rate increases. Residents can still choose electric panels for their roofs, but I can't. Do not increase rates. :(

Name: Gabriel Garcia

Record Number: 678bfc2e

Delivery Method: Digital Submission

Comment:

I hope all alternatives have been thoroughly explored before raising prices. Household income have not increased as rapidly as the costs citizens are paying. I hope that was considered.

Name: JERRY MANGRUM

Record Number: cf6dfd05

Delivery Method: Digital Submission

Comment:

I was wondering way the cost is not the same for both solar and non-solar customers. Why has the buy back for solar does not go up along with the cost of the electric?

Name: Judy Oleskow

Record Number: 75482d20

Delivery Method: Digital Submission

Comment:

Stop raising prices for Arizona residents we can't afford it especially seniors like me on limited income. Raise the price of all these new big companies that are cobbling up our power. Raise the price to the states that you sell our electric to which you already make a fortune on. Not us the actual residents of Arizona. I barely can pay the rates you already charge. Actually I can't. You keep raising rates by coming up with all kinds of irrelevant so called needs. Charge the huge companies not me. Thank you

Name: John Hansen

Record Number: 756cf756

Delivery Method: Digital Submission

Comment:

Is it possible for consideration for Senior Citizens on a fixed income. We budget as much as possible but every little bit helps. Some families are being forced out of the homes, due to every thing going up.

Name: Dean Martinez

Record Number: a0bc8f73

Delivery Method: Digital Submission

Comment:

I thought this needed to be voted on first? I do not know how you can gaff the customer another 3% to 4% we have had the two hottest summers back to back which has raised my bill \$61-\$50 dollars more a month to range of \$261-250 a month it was \$150 to \$180 until weather and wrong administration was in office go talk to the new Trump Team this can't be justified with the summer heat here.....pretty brutal thanks, Resident since 2004 Dean Martinez

Name: Chris Hennessey

Record Number: 69015fbb

Delivery Method: Digital Submission

Comment:

So you want to raise your rates again? I think your timing on this is absolutely pathetic and terrible. People are struggling just to afford food and you want to raise your prices? Give me a break. I am totally against this and I know you're going to raise them anyway no matter what we say.

Name: Nina Piorkowski

Record Number: 8a69f68e

Delivery Method: Digital Submission

Comment:

I understand an increase is necessary. I am writing to ask that you keep us struggling families in mind. I am a widow with young adult children in my household. Please keep us in mind! Thank you, Nina Piorkowski

Name: Holly Stump

Record Number: 65f0eaae

Delivery Method: Digital Submission

Comment:

Being on Social Security, it is very hard to make my electric bills, and other payments. Please do not raise electric bills again!

Name: Suzy Graffa

Record Number: 2566277d

Delivery Method: Digital Submission

Comment:

I strongly do not agree with another pricing increase. Our prices are already high enough and people are struggling. You are a good company, I have several friends that work for you, you treat your employees right and they are very well paid. What bothers me is that my company works in the field and we witness many of your jobs including repairs and we see that many times you have an over abundance of field workers show up on those jobs that are not needed to be there. We personally had a repair on our property done from a line down and I have never seen so many trucks and employees show up and many who stood around watching and talking with each other. I know what you pay those field workers from a friend who is one and knowing that it makes me wonder just why we the customers have to incur these rate hikes while you and your employees continue to benefit financially. I have a business, I am a scheduler for field work, every truck and employee sitting doing nothing is an expense, maybe take a look at how often that happens in your company before raising rates again.

Name: Charles L Wilkinson Sr

Record Number: cf7fc6da

Delivery Method: Digital Submission

Comment:

Please resolve my confusion for MSC service increase of \$10 (residential \$20 to \$30) (a 50% increase in MSC) and the states average of 3.5% (\$5.64 average increase per residential home in the new pricing plan. If there is going to be a 50% increase in the service fee, now does this relate to 3.5% average increase for all single family homes without solar?

Name: Kimberly Larsson

Record Number: a511416e

Delivery Method: Digital Submission

Comment:

I don't think you should charge us more for not allowing us to use solar without you getting a cut.

Name: Mike Burns

Record Number: cb74867b

Delivery Method: Digital Submission

Comment:

Are any residential energy rates EVER affected by any commercial rate adjustments? My summer energy rates, at times exceed \$200.00 per month and that seems to be directly related to the use of our 3-ton heat pump. I am sure many energy saving steps would lower this somewhat and at 7-8 years of age this unit may need to be replaced soon and that will help? But is there an easy cost to savings one could look at see any potential savings? Thanks

Name: Robert Harter

Record Number: b6c41ff5

Delivery Method: Digital Submission

Comment:

I believe that SRP is generating "adequate profits" from customers and an additional price increase (despite being packaged as an upgrade necessity) is wrong. My vote is a resounding NO and I am adamantly opposed to any additional price increases from SRP.

Name: RONALD HORNUNG

Record Number: b163ffbc

Delivery Method: Digital Submission

Comment:

Will I save any money belonging to SRP. Not happy with getting things in the mail without knowing more information regarding. I want the bills to start going down not up.

Name: Mark Mount

Record Number: 99f482b7

Delivery Method: Digital Submission

Comment:

Please provide an appeal option. A 58% increase for solar customers does not seem to align with the "Solar sales pitch".

Name: John Murray Zeigler

Record Number: 8e2bed5c

Delivery Method: Digital Submission

Comment:

Do NOT increase prices. Last July, you installed a "new" meter at our residence and, since then, all of our monthly bills have increased by more than 30%. We are elderly and on fixed incomes. Other than our mortgage, our electricity bill is our largest monthly expense. Any further increase to the electric bill will force us to sell our house and move to a more affordable location.

Name: jill Green

Record Number: 9ce80296

Delivery Method: Digital Submission

Comment:

Please quit raising the prices! They are outrageous!

Name: Adriana Ruiz Lopez

Record Number: 1f269eab

Delivery Method: Digital Submission

Comment:

Please DO NOT raise our electricity cost even more. I am a one member household who keeps AC at 84 degrees in the summer day and night to keep costs down. I do not have any electronics besides a TV which gets turned on probably 1 hour a week. I do one load of laundry a week, and don't have any electronic gadgets or toys that use electricity. My home is very well insulated and yet my bill this summer tripled. Actually, it even went up a month earlier than typical. What makes you think this is okay?!?! Have you considered better management and accounting instead of passing onto us, the consumers, the expenses of poor money management? I am not in favor of an even higher price increase. Stop the gridyness.seriously, please stop. It is not okay!!!

Name: Bethany Mion

Record Number: daf54275

Delivery Method: Digital Submission

Comment:

We have solar and the buy back is absolutely terrible - I know for a fact that APS offers a much better rate for buy back! It is just astonishing that two companies that offer the same product can charge and customers and in this case buy back so differently.

Name: Steve Neil

Record Number: MI6435429

Delivery Method: Other

Attachments: 20241205_SteveNeil_DataRequest.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6435429*

Comment:

This is more than 4000 characters, so too big for the feedback form, so sending to you.

This information request is about SRP's guiding pricing principle of "choice", offering to customers multiple price plans and programs to choose from, and the important role SRP fills in helping customers understand the choices and their respective costs.

First, some numbered statements I found today on srpnet.com:

S1. From the "Learn about the public pricing process" 2025 webpage:

"How the Board decides on prices / These are the principles the Board follows when making pricing decisions: [5th and final bullet point] Choice - Pricing options should be provided to help customers manage their energy costs."

S2. The Blue Book, page 46:

"Management is proposing to freeze the old suite of TOU hour price plans as seen in Table 6." and said table lists 9 residential plans and 1 general service plan, 10 total.

S3. From the 2019 price process, a slide shown by management to the board states:

"Today - Customers have the ability to call SRP, and if there is adequate history a price comparison will be given over the phone. • Prospective solar customers can access SRP's MyAccount web portal to compare their current price plan to E-27.

Future - SRP is currently developing a price plan comparison tool. This feature will be made available in SRP's MyAccount web portal by spring of 2020."

S4. A media.srpnet.com page dated May 20, 2021 states:

"SRP's My Account also offers price plan comparison, which gives customers the ability to compare their actual costs on their current price plan and see how their home's energy usage might look like on another price plan option. It's like comparing the best and most cost-effective insurance plan."

S5. An srpnet.com pdf entitled "Salt River Project (SRP) Integrated System Plan

Advisory Group Meeting #14 - Summary” for a meeting held Sep 8, 2023 states:

“As a starting point, we have different price plan comparison tools and calculators online, and call center representatives are available and happy to walk through plans with people.”

S6. An [srpnet.com](https://www.srpnet.com) pdf named “SRP Business Resource Guide” states:

“Contact your Strategic Energy Manager for a personalized price plan comparison.”

S7. SRP webpages for these plans - EZ-3 Plan, TOU Plan, EV Plan, Daytime Saver Plan, TOU Plan for Business - make this type of statement:

“If your first three bills on [plan name] aren’t lower than what you would have paid with the [non-TOU plan like the Basic Price Plan], we’ll credit you the difference and switch you back.” An SRP press release calls this “a 90-day risk-free guarantee”.

Some questions of mine in regard to the above numbered statements by SRP:

Q1. Regarding S3, as an SRP customer with solar, I can say that there is no feature in MyAccount to compare my current price plan to E-27. When was it added//turned on? When was it removed/turned off? And why was it removed? When will it be restored? In other words, a history of its availability, please.

Q2. Regarding S3 and the price plan comparison tool being available in MyAccount by the spring of 2020, when was it made available? And any times it was removed/turned off or added back/turned on?

Q3. Regarding S3 and “adequate history”, how many bills/months do you consider to be adequate?

Q4. Regarding S4, I called SRP Customer Service on Dec 4, and the representative said that the MyAccount price plan cost comparison feature for customers without interconnected solar was removed around the spring of 2024. Why?

Q5. In the SRP statements above, SRP did not disclose that, for customers with interconnected solar/DG, it does not currently offer any My Account comparison. Why? It is understood that because you chose in the 2019 price process to switch from the annual net metering arrangement for grandfathered solar and E-27’s monthly net metering to an exported kWh price approach in E-13, E-14, E-15, that modeling the behind-the-meter consumption of solar output is not near as simple as calculating a plan’s cost of kWh and kW based on a solar customer’s past history, but this fact was well known by your staff before you made the above written statements to the Board of Directors and the public. In cost comparisons for customers with interconnected solar, have you attempted to use the solar production data from the Dedicated DER Meter you require to be installed with every interconnected solar system? For customers who are considering adding interconnected solar, have you attempted to use PVWatts solar production data for the metropolitan part of your service territory?

Q6. In light of the SRP statements cited above, what are SRP’s in-place plans and projected availability dates to provide price plan cost comparison for customers with

solar/DG? Please describe any limitations or phased releases of the comparison functionality.

Q7. Regarding the S5 statement in Sep 2023, “we have different price plan comparison tools and calculators online, and call center representatives are available”, what are all the tools and calculators, both online for customers and only available to SRP employees, the tool or calculator name, the URL if available to customers, the customer types or classes available to, the date ranges the tool or calculators have been available, the time granularity of the data e.g. how many minutes, hours or days does the kWh data represent, the length of the period calculated e.g. in years, etc.? Sounds like a table would be the best way to provide this information.

Q8. Regarding S7, the “90 day guarantee” of savings, what is the total list of price plans with this type of offer from SRP? And for the residential plans it is not offered for, why not?

Q9. The Blue Book’s proposed adjustments will result in an increase in the number of plans available for a residential customer to choose from, and the plans offer a greater diversity in variables for the customer to consider. The adjustments will also result in a short timeframe of about 8 months for customers to choose a possible lower cost plan before 10 legacy plans are frozen from new participation and will no longer be an option they can choose. What is management’s plan, in detail and including timeframes please, to assist customers in making an informed choice about the cost of the various plans?

Q10. The 2025 price process content available at [srpprices.com](https://www.srpprices.com) does not mention “price plan comparison” or the like. Why?

Q11. Regarding S1 -“Pricing options should be provided to help customers manage their energy costs.” - how else does SRP inform customers of what their bills would have been on the various applicable price plans, if not already addressed by the above questions?

Q12. What has been written at SRP or written to SRP about price plan comparison and the like since the beginning of the prior price process in 2018? Please provide electronic copies of these communications.

Please feel free to add any pertinent details that these questions do not address. And please take your time to be sure to thoroughly answer all the questions. I have already received one response that is not responsive to my questions and comments, so we’ll have to do it all over again.

Name: Barbara Titus

Record Number: c3d84a32

Delivery Method: Digital Submission

Comment:

The representative was very helpful and knowledgeable. Answered my questions easily.

Name: Andrea Gronek

Record Number: 3a16e757

Delivery Method: Digital Submission

Comment:

I call [REDACTED] Pretty much EVERY industry has claimed that they have to raise prices because they're prices are going up. How about you burn all those golden parachutes and give every executive a 5% pay cut and tell the to be happy that they still have a job.

Name: george oechnsner

Record Number: e5f129e1

Delivery Method: Digital Submission

Comment:

ok you want to increase our billing rates i disagree with doing so it is hard enough to afford our bill as it is im am opposed to this if you need to increase revenue try cutting some of your bonuses that CEOs and such that get very large bonuses its not fair to the consumer!!!!!!

Name: Ryan Miller

Record Number: 22ee2fc7

Delivery Method: Digital Submission

Comment:

I just wanna say off the bat that I am sick and tired of all of the increases. All of these notices and "Townhall" meetings and board meetings mean nothing because in the end you're gonna raise prices anyways. This is all lip service and a show. Instead of raising prices, I would like you to do away with all of the employee catered cafeterias at your facilities, all of the extra perks that no other government agencies get to enjoy like boxed seats at the different sporting arenas. You should also stop [REDACTED] over solar customers and make it more affordable for people to produce power and to help you. Thank you

Name: Erik Contreraz

Record Number: 73b0af9b

Delivery Method: Digital Submission

Comment:

I do not feel SRP has done enough with solar power. In a state that would be the most beneficial from Solar Power that it should be more available, economical, and common on every building. I do not feel SRP is working toward a prosperous future and price increases proves that point.

Name: Joan Barnes

Record Number: 8b6507c7

Delivery Method: Digital Submission

Comment:

I do not wish to contribute in any way to any of SRP's green energy investments. I strongly believe that the new federal administration will be implementing changes to current green energy ideology that will favorably affect SRP's operating expenses.

Name: John Martellotta

Record Number: 076b2ceb

Delivery Method: Digital Submission

Comment:

To whom it may concern, SRP, I have been a long time existing customer. I completely DISAGREE with the price increases for existing customers like myself and many others. I want to keep my EZ3 plan and do not want new plans that will cost more money. If your infrastructure needs upgrading due to the amount of people that move to Arizona, anyone that has moved here in the last five years and newer should be paying the increased rates. This is completely unfair to your existing customers. Please consider changing your rates for new builds and charge the builders fees for new homes.

Name: DAVID DEKEYSER

Record Number: 0500b0bb

Delivery Method: Digital Submission

Comment:

What effect will this have on snowbirds. I keep my home thermostat set at 88 degrees during the months I'm away.

Name: Kelly B. Peterson

Record Number: 45f8ce75

Delivery Method: Digital Submission

Comment:

I don't think it's necessary for any price increases. Hold off for another 12 months. We were promised a hold on inflation with the last election.

Name: David Mr. Brant

Record Number: aed9fb59

Delivery Method: Digital Submission

Comment:

No rate increases period. I have all low E windows, 2 feet of new attic insulation, brand new duct work and my rates still went up. I also remind all family members to not use electricity during peak hours. All light bulbs are energy efficient. Not much more I can do to cut back. If you increase rates, there should be 0 pay raises for all SRP employees including CEO and other top brass withing SRP.

Name: Richard Fuentes

Record Number: ebf6a42c

Delivery Method: Digital Submission

Comment:

To the SRP Board and Council, i am a customer of SRP and i would like to communicate my opinion about the proposed changes to the pricing plans. I understand that prices never stays the same but as of right now the Economy is not doing very well. The prices of food, housing and insurance have skyrocketed. Not to mention all the other goods and services that we all need to survive on, have gone beyond the reach of the middle class, low income families and our senior citizens who live mostly on fixed incomes. I feel it's bad enough that we have to pay high electric bills each and every summer here in Arizona. I understand that the energy used to keep us cool is a lot , as we do live in a desert. I can also understand that our energy infrastructures need maintenance and or repairs. I also know that as a company you need to pay your bills and all of your employees. I have read that SRP had a revenue of 4 billion dollars back in 2023 and for this year 2024 , which to me suggests that the company is not hurting for income. For me personally i live on a fixed income and i am struggling to pay the high electric bills , especially now when all things i need are too expensive to buy. I can barely buy the food i need to feed my family. There are a lot of days where we only eat one meal a day. Going to a fast food place is now a luxury for us. With all this being said, i really believe there are many people who are suffering trying to pay their electric bill so i implore the council and board to delay any price increases. Now if you the board and council do decide to make the price changes, then maybe you could just do an increase of 1.8% non solar and 3.0% with solar. This is just my opinion based on prices of all things that people have to pay for in order to survive, thank you for your understanding

Name: Jenny Jones

Record Number: 276b3269

Delivery Method: Digital Submission

Comment:

Families can't afford a price increase. I can not afford a price increase. Have you explored ways to make improvements by working with what SRP is making in revenue already without having to increase prices? Families can not afford this.

Name: Andrea P Sherman

Record Number: 62806747

Delivery Method: Digital Submission

Comment:

There is no reason to increase our already inflated prices for electricity. My electric bill was already an average of \$100 more this summer than any other summers. I've had to delay turning on the heat to recoup from the crazy high bills. Arizonans are already getting hit from all angles with extra high inflation. Why stick it to folks here as well?

Name: Janet Crook

Record Number: d58c9564

Delivery Method: Digital Submission

Comment:

I see there were several big raises for the SRP's elected official's salaries in 2018 and the CEO gets 1.2 million annually? Why do us as the public have to support SRP officials lifestyles when many people are barely making it? There was already 1 CEO killed this week and if this kind of business continues, I wouldn't be surprised to see the trend continue as the poor are getting more desperate. Makes you want to think about the backlash before you raise prices on us again after giving yourself a serious pay increase.

Name: Debbie Ogea

Record Number: fec25448

Delivery Method: Digital Submission

Comment:

I can't take a price increase at the rate it's going with the hot months it's unacceptable. We are all going to cook in the summer because we pay way too much for the summer already. Please think of the ones that live on a fixed income.

Name: Robert phillips

Record Number: c706de61

Delivery Method: Digital Submission

Comment:

You people are a [REDACTED] joke your robbing us as it is by charging us for [REDACTED] that's free,you don't pay for the electric,is free all around us ,but y'all tie us down to a [REDACTED] lie about how you get the power ,and charge the [REDACTED] out of us ! Y'all so [REDACTED] greedy you don't steal enough money from us as it is for the free power y'all are pulling right out of the air around us,greedy [REDACTED] are now wanting to stick it to us eaven more by raising the price y'all are forcing us to pay for.Thats nothing but pure greed!!!I would ask how y'all sleep at night ,knowing what your doing to us is so [REDACTED] wrong but y'all would have to have a soul for that ,and we all know ,that the whole board is corrupted and soul less or they wouldn't continue with this lie about the electric y'all are getting for free and taxing the [REDACTED] out of us to no end.Then you act like we have a say so in any of this [REDACTED] power bike.yall ALLREADY know your going to raise it to no end stealing or hard earned money ,to pay the extortion fees your going to charge us.the [REDACTED] supposed to go down at this time ,and you raise it come summer time but you soul less demonic beings are just going to do as you want ,with no one to stop you,and steal every [REDACTED] cent you can from us.! I live on ssi and can't afford to pay my power as it is now your going to hike the price up eaven more ,causing me to find other ways to lower my home ,because ain't no way in [REDACTED] that I'll be able to pay yalls extortion fees when you jack the price up eaven more then you allready have.And I'm not alone ,everyone I know is going broke trying to pay your extortion fees for the [REDACTED] your pulling out of the air around us for free as it is.PURE [REDACTED] GREED IS ALL IT IS.AINT NO WAY IN [REDACTED] THAT YOU CAN JUSTIFY FOR WHAT YOU "people" ARE PULLING ON US NORMAL FOLKS,YOU THINGS WILL HAVE TO FACE JUDGEMENT ONE DAY ,FOR THE CRIMES YOUR DOING TO US .HOW MANY MORE PEOPLE LIKE MY SELF ,WHO IS DIEING FROM CANCER AND CANT AFFORD TO GET PROPER TREATMEANT ,BECOUSE EVERY SINGLE SPAIR CENT I GET ,HAS TO GO TO PAYING YALLS EXTORTION FEES.MAY GOD HAVE MERCEY ON YALLS SOULLESS BEINGS. Reverend Phillips The church of truth.

Name: Matt FritzMiller

Record Number: 3b1c5fde

Delivery Method: Digital Submission

Comment:

I have loved being an SRP customer, but I despise the winter time of use program. The winter hours, of discounted electricity from 9 AM and PM to 5 AM and PM are not conducive to working families. I get home from work each day a little after 5:00. To run the dishwasher, start laundry, or do any high-need electric chores, I have to wait until 9:00, which is typically bedtime. I'm up at 5 AM, just in time for the expensive electricity to start again. By the time I leave for work at 7 AM, we're still in the high price part of the plan. So I am essentially unable to do anything that uses a lot of electricity outside of the weekends. This has to be difficult for everybody who works a standard job. At least in the summer the high price times are chunked together, so I can begin chores after 8 PM and then finish them in the morning when I get up. Please, please, please consider the working families and look at changing these times. Chunking them together similar to summer hours, or eliminating one of the high price times, would be helpful.

Name: Martha Jo Nelson

Record Number: a5d8a9e3

Delivery Method: Digital Submission

Comment:

Some people got their Solar FREE from the Government, some of us PAID THOUSANDS of dollars to be responsible and save money down the road. God willing we live to recoup our up front costs and SRP doesn't find enough ways to penalize and bill us. Restricting our privilege to use the Solar we paid for while SRP takes advantage of the power we are producing. Why do Solar people get to PAY MORE? I have to go without cooling during the hottest hours of the long summer days if I want to see any of that "benefit" and I get billed heavily if I do not abide by your rules. Perhaps those that didn't already pay \$20,000 for solar don't mind the pay hike and is why your tagging us, but for me it is Terribly Infait and Wrong!!!! I have More than paid and been responsible.

Name: Laurie Annis Morgan

Record Number: 822d18ea

Delivery Method: Digital Submission

Comment:

Utilities should not be for-profit, but as it stands, SRP executive pay should be reallocated to raise SRP employee wages and cover the rising cost of business rather than charging customers more.

Name: Nicole Boerboom

Record Number: 466a7551

Delivery Method: Digital Submission

Comment:

We do not support a price increase. We are struggling to pay our bills with inflation as is, and an increase in cost of our electric would devastate AZ residents even more. Please consider waiting to increase rates. Thank you.

Name: Robert phillips

Record Number: 953535d2

Delivery Method: Digital Submission

Comment:

You people are a dam joke your robbing us as it is by charging us for [REDACTED] that's free,you don't pay for the electric,is free all around us ,but y'all tie us down to a [REDACTED] lie about how you get the power ,and charge the [REDACTED] out of us ! Y'all so [REDACTED] greedy you don't steal enough money from us as it is for the free power y'all are pulling right out of the air around us,greedy [REDACTED] are now wanting to stick it to us eaven more by raising the price y'all are forcing us to pay for.Thats nothing but pure greed!!!I would ask how y'all sleep at night ,knowing what your doing to us is so [REDACTED] wrong but y'all would have to have a soul for that ,and we all know ,that the whole board is corrupted and soul less or they wouldn't continue with this lie about the electric y'all are getting for free and taxing the [REDACTED] out of us to no end.Then you act like we have a say so in any of this [REDACTED] power bike.yall ALLREADY know your going to raise it to no end stealing or hard earned money ,to pay the extortion fees your going to charge us.the [REDACTED] supposed to go down at this time ,and you raise it come summer time but you soul less [REDACTED] beings are just going to do as you want ,with no one to stop you,and steal every [REDACTED] cent you can from us.! I live on ssi and can't afford to pay my power as it is now your going to hike the price up eaven more ,causing me to find other ways to lower my home ,because ain't no way in [REDACTED] that I'll be able to pay yalls extortion fees when you jack the price up eaven more then you allready have.And I'm not alone ,everyone I know is going broke trying to pay your extortion fees for the [REDACTED] your pulling out of the air around us for free as it is.PURE [REDACTED] GREED IS ALL IT IS.AINT NO WAY IN [REDACTED] THAT YOU CAN JUSTIFY FOR WHAT YOU "people" ARE PULLING ON US NORMAL FOLKS,YOU THINGS WILL HAVE TO FACE JUDGEMENT ONE DAY ,FOR THE CRIMES YOUR DOING TO US .HOW MANY MORE PEOPLE LIKE MY SELF ,WHO IS DIEING FROM CANCER AND CANT AFFORD TO GET PROPER TREATMEANT ,BECOUSE EVERY SINGLE SPAIR CENT I GET ,HAS TO GO TO PAYING YALLS EXTORTION FEES.MAY GOD HAVE MERCEY ON YALLS SOULLESS BEINGS. Reverend Phillips The church of truth.

Name: John Mardinly

Record Number: 21587b66

Delivery Method: Digital Submission

Comment:

We need a significant increase in the net metering sell back price for Solar Customers. The low net metering sell back price discourages homeowners from investing in rooftop solar, which in turn has caused at least two solar installers that I know of, Titan and Sunpower, to go out of business. I spent \$88,000 on a Sunpower system, and now they are gone and there is nobody to service the warranty on my batteries that just failed.

Name: Marten Humphrey

Record Number: af1da330

Delivery Method: Digital Submission

Comment:

Dear Board of Directors: On behalf of working class Americans I would like to ask you to not raise prices in 2025. Im sure you have heard about the recent gunning down of healthcare executive CEO Brian Thompson. I do not condone violence. I say this as an indication of the plight of the average, blue collar working man. Raising rates shows an indifference towards the blue collar worker. Instead of raising rates, I suggest ypu reduce your salary and or benefits. My company's health plan for my family is \$900 a month. That is before deductibles. How are the benefits at SRP for SRP employees? Our newly elected leadership needs time to get things back into order. In the meantime Id ask the Board not raise rates. Instead look for cost efficiencies. I understand there are some nice cabins by the lake SRP owns. Your employees have nice retirements. Out here we have been left with nothing. Shift costs to businesses and government, not families. Food and insurance prices have become outrageous. Gas prices are volatile. Electric cars are an unproven technology. Health insurance companies have carte blanche to profit- Unbridled, unethical greed will be our great nations downfall.

Name: Darren Shaffer

Record Number: 27c9dd26

Delivery Method: Digital Submission

Comment:

This is absolutely a joke. You already charge way too much for your services. You rip people off when they build a home and then you rip people off every time services gets turned on. You should change your name to RIP U OFF SRP. You are a monopoly and we have no other choice. What gives you the right to continue price increases? Maybe your executives can take a pay cut instead of a price increase. Give back to the people you supposedly serve. What a great idea since you already have a huge number of customers that receive government assistance to pay their electric bills. That means I will subsidize even people. Wow what a honor for being successful! Your executives for a NON PROFIT organization make way to much money. Total customer accounts that received assistance for FY24 was: 33,595 Total dollar amount of assistance received for FY24 was: \$17,501,193.59 Total revenues for FY23 were \$4.0 billion Why don't you publish those numbers along with your executive's salary's and bonuses?? Let the people know that they are being ripped off. Pretty sad that your CEO makes more money in ONE MONTH than most of your customers make in a year! And you want more money from us. You guys are greedy!!

Name: Steven Chapman

Record Number: ad2c0b77

Delivery Method: Digital Submission

Comment:

I object to the 50% increase in the base rate for single wide trailers. Also object to classification of a patio home in a different (lower price) tier from a single wide trailer. Patio homes are separately metered similarly to a house and trailer with a separate service line from a local transformer. I understand the lower cost of maintaining service to a multi-unit dwelling but there is no difference between a trailer or house and a patio home .

Name: Stephanie olais

Record Number: 312f3892

Delivery Method: Digital Submission

Comment:

I think this new proposal of price increase is ridiculous. Not only is it very difficult at the moment for families to pay bills. Holidays make it very difficult to provide for their families. I can't not work I am a type 1 diabetic and if I work I won't be able to receive medical insurance and it'll be hard to pay for my medication and supplies. Plus on top the price increase on electricity.

Name: Rick Temple

Record Number: 3da4b3d1

Delivery Method: Digital Submission

Comment:

As a retired 'EE' who has previously worked for AEP (many, many years ago), I understand SRP's need for increasing the rates - especially since there has been an uncontrolled boom in new housing construction. However, your costs have also increased due to significant load contributed by data ctrs. and mega commercial projects... I no longer have the time or energy to review your plans or calculations as to how you arrived at your current proposals so I am hoping that it was done fairly - keeping in mind that a large portion of the population exists on a 'fixed income'. Here are my concerns. * I am currently on the 'EZ-3' plan and did not see it mentioned specifically in your letter. Is this one of the current plans slated to be eliminated by 2029? * Please define 'very large electric service entrance'. * My current MSC is \$20.00. Is that going to stay the same? * Finally, I'd like to propose a plan to reduce residential consumption and would request your assistance to bring it to fruition. It is a widely proven fact that light surfaces reflect heat and subsequently reduce HVAC electric costs. All my experiences in construction within IBM, Motorola, and others - we always had the bldg. roofs either painted white or covered with reflective ballast. Az. houses are a 'sea of red roofs' and consequently they are not only hotter inside, but contribute to the 'heat island' effect everywhere. I've tried to get our HOA to allow residents to paint the roofs white - but - they cite a state 'BLANKET' law requiring 99% of the residents MUST request any change to the CCR's... The law was intended to prevent a slim (ie: 51%) of the residents from selling out to a developer for commercial purposes and leaving the remaining 49% - SOL! The intent was good but - the state went to far because it was too broad of a scope - not every change is bad and not every change should require a 99% vote approval. As a result, not even 'good' improvements have a chance of getting that kind of a majority - UNLESS, there is an incentive! This is where SRP could make a difference. What about creating a 'usage plan' that rewards folks who paint thier roofs white. Besides first-hand experience, I have done some research on the web and there are studies that claim a 7-10% reduction of HVAC usage by doing this. Additionally, there would also be a reduction of the local 'heat island' effect if all the neighbors did the same. This might appear to be 'wishful thinking' now but - unless something is done soon to reduce our summer [REDACTED] - there may be a mass exodus to cooler locales and SRP could have a surplus of equipment on its hands. Would appreciate your consideration and feedback. regards, Rick

Name: Ankit Aggarwal

Record Number: 89cd534e

Delivery Method: Digital Submission

Comment:

It's becoming more and more difficult to use electricity with frequent price increases. We cannot trust the solar providers, they all run scams. SRP must provide solar solutions to customers to reduce the burden on pocket as well as SRP grids. If you can, provide us a solar solution.

Name: Anonymous

Record Number: 3ac1885e

Delivery Method: Digital Submission

Comment:

You should consider the state of the economy and the national response to the death of Brian Thompson before raising rates

Name: Fernando Bohorquez

Record Number: 9129647c

Delivery Method: Digital Submission

Comment:

Hello, no matters what I improve in my house like new insolation,new double windows, new dryer and using it as minimun as we can, new refrigerator, new stove- new AC set at 79 in the summer and when we are not here we turn it up at 82* SRP ALWAYS GOING UP AND UP with prices. why don't you minimize expenses and bureocracy like high salaries,printing,controlling expenses etc. instead of charging more to customers? it's unbelievable that people who invested a large money in solar panel (I DO NOT HAVE) even getting higher prices. this is just showing what kind of administration we have here with SRP. yes you have the POWER to decided what to do for your benefits, but not for the customers.

Name: Julia V Romo

Record Number: 24d78418

Delivery Method: Digital Submission

Comment:

I am writing out of concern not just for myself, but for my entire community. Please do not propose an increase. Myself and everyone in my community are already struggling with the current rates. This year I had a bill of \$600 for the summer as my solar panels stopped working. It is difficult to pay the current rate as it is and can only imagine the difficulty of not having solar panels. Instead I propose that people with solar panels get a rate decrease since it is also helping the environment. If you need to reach me please do not hesitate to contact me. Thank you for taking the time to read my comment.

Name: Sarah Finger

Record Number: 48885042

Delivery Method: Digital Submission

Comment:

The question I pose, pertains to utility price increases compared to economic wage increases. As an employer, many of those employees, are also customers, I would imagine: does SRP plan or have a wage increase to all employees in this same time frame? Not a performance based increase, but an actual cost of living wage increase of any type? I feel as a corporation, it is only ethical to consider whether this increase will make it more difficult to make ends meet. The cost of all basic goods and services has increased, while wages remain unchanged. Thank you for your time.

SRP Public Price Process

Comments from: 12/6/2024

Name: Craig Ibanez

Record Number: 84c2a973

Delivery Method: Digital Submission

Comment:

Provide discount pricing for a retired first responder, fire service 35 years of dedicated service and partially handicap now.

Name: Jackie Hurst

Record Number: 456eb7d8

Delivery Method: Digital Submission

Comment:

I am deeply dissatisfied with the upcoming changes to SRP that are set to take effect in November 2025. Upon reviewing these changes, I am particularly concerned about the on-peak hours and how they will impact our community members living in the scorching heat of Arizona. Restricting the use of our AC units between 5 and 10 pm will pose significant challenges as it will be unbearable to sleep, cook, or engage in any activities during these crucial hours. This change is not only inconvenient but also poses a threat to the well-being and comfort of the residents in our area. I urge the authorities to reconsider these changes and prioritize the needs and concerns of the people who will be most affected by this decision.

Name: Charles Show

Record Number: 9e2bb282

Delivery Method: Digital Submission

Comment:

Hello, I think the \$45.44 service charge for customers with high output solar should be waived. In 2023 my house put out 44.4 MWh and I only get pennies on the watt back and a service charge. I still do not know what the service charge is as i am helping generate energy for the Grid.

Name: paul pepe

Record Number: 7d153594

Delivery Method: Digital Submission

Comment:

Hi I really do not have any issues with you pricing or the way you do the on or off peak times. But I very disappointed in how difficult it is to get 3 Phase service to my home when it is right in my back yard in Mesa, I have inquired a few times and each time I got different prices and reasons , I have had it in other states that I lived, never was a issue, or not much cost? Just wondered if there is a reason you do not like to install it. I had a couple of older homes in Phoenix that had it . Thank you , Paul

Name: Kevin Tooker

Record Number: 20716ce8

Delivery Method: Digital Submission

Comment:

I feel pretty fortunate to be an SRP customer and think of that relationship as a bit of a partnership since I added solar and demand management systems to my house, however, I am disappointed with the way the E27 plan actually works. My solar and demand management system work better than expected, but my savings are not quite what they should be because of the way the demand fees are structured. This does not feel equitable particularly given how I use these systems. I figure the trade-off for being able to have solar and save money with the E27 plan is that I both level out my home's demand reducing the peaks in my demand significantly and contribute to an overall reduction in the peaks on demand across SRP. I have my demand management system set up fairly aggressively to do just that, but my bills don't truly reflect that effort due to the way the fees or charges come together with the plan. So, I feel I am providing a greater benefit to SRP than I am receiving in return. I have ideas for how a balance could be had, but the bottom line is that I think SRP should reward people who truly use demand management systems to reduce the peaks they see and have to accommodate in demand sort of regardless of the inclusion of solar. I certainly thought having both solar and the demand management system would result in more savings especially when the systems perform above what was promised by the installer and original equipment manufacturer. I'd love to see SRP do something to better incentivize all of this. Thanks in Advance, -Tooker

Name: Martin moreno

Record Number: 159b6154

Delivery Method: Digital Submission

Comment:

Estoy desacuerdo en El aumento de precios a la electricidad ya tenemos bastante con los altos precios de la comida, Gasolina, rentas, y ustedes aumentando los precios es muy injusto como ustedes las corporaciones grandes nos tratan a las personas con bajo ingresos que ya no podemos pagar nada.~°~#159;~#152;~i

Name: Dustyn Bennett

Record Number: 94a75c10

Delivery Method: Digital Submission

Comment:

I am writing to express my opposition to the proposed revenue increase. With already high energy costs, particularly during peak usage seasons such as summer and winter, this increase would place an additional financial burden on customers like myself. I believe that many other customers share my concerns and would also decline this proposal. I urge you to reconsider this decision and explore alternative solutions that do not involve raising rates. If anything, for the greater good and overall benefit of your customer base, some of whom have no other energy provider option based on their geographic location. Thank you for considering my feedback.

Name: Nancy Maness

Record Number: ebfdcc85

Delivery Method: Digital Submission

Comment:

Unacceptable increase. Power is ALREADY WAY TOO HIGH! Disappointed in SRP and I used to think they were phenomenal.

Name: Michael Lindstrom

Record Number: 1fd1d212

Delivery Method: Digital Submission

Comment:

I do not support the price increase. With the cost of living getting so high it is already hard getting by. As a life long Arizona resident this increase could price me out of area, and have negative impact on my family. We had to move out of chandler due to affordability and have finally found a place I can afford to raise my children. This increase could change that. Please don't raise cost.

Name: Anne McCaffrey

Record Number: afa9ff92

Delivery Method: Digital Submission

Comment:

If you must do an increase can you please consider giving a senior discount on our monthly bill. Many of us are on a fixed income. Thank-you

Name: Leslie Hugg

Record Number: f7d11ccc

Delivery Method: Digital Submission

Comment:

Hello, I am asking the Board to please reconsider a price increase now. Arizonians are already experiencing the challenges of inflation with increase costs related to housing, food, household goods, home maintenance costs, clothing, utilities, healthcare, insurance costs, etc. Everything costs more and we are being squeezed, I recently read that consumers are carrying more credit card debit now than ever before in American history. Thank you, Leslie Hugg

Name: V Coffey

Record Number: 72890dbb

Delivery Method: Digital Submission

Comment:

These continual price increases are horrible and they have to stop. People can't afford to go to the doctor or get medications, feed their families and clothe them, afford to put gas in their car to try to get to work. Now they have to decide if they want to roast in the summer because they can afford to use air-conditioning, or freeze in the winter because they cant afford to run either. Yet these big companies, like SRP, continue to raise their prices. PLEASE give the public a break and reconsider the increases! Respectfully, V Coffey

Name: geoff miller

Record Number: b39072a3

Delivery Method: Digital Submission

Comment:

It would be nice if rate changes were tiered to have those us utilize more electricity pay more and those who use bare minimums to not have the same hikes. In example, X% increase for the first X units of electricity used, Y\$ increase for the next X units of electricity, and Z% increase for any units above that.

Name: Liz Malody

Record Number: 1035182d

Delivery Method: Digital Submission

Comment:

I understand needing to support updates to the electrical grid. If customers are going to shoulder the burden (or all of) the price increases in order to pay for it, then you should look internally at the company to determine where else you can cut back. It seems to always fall to consumers to shoulder the burden. The board of directors should take a hard look at how much employees are paid, which employees are the most or least productive, how to reduce the cost of facilities, etc. It should be run like a very efficient, private business, not a quasi-government agency.

Name: Dwayne Mortenson

Record Number: 3e61603e

Delivery Method: Digital Submission

Comment:

Please do not do this. I just retired and am now on a fixed income. My food goes up, my health insurance, my dental insurance, my vehicle insurance, my home insurance, water, electric, gas, sewer, HOA, all go up each year= 1, 2, 4, 6% each. You know what does not go up, my retirement money.

Name: Gloria Brooks

Record Number: 4e347d98

Delivery Method: Digital Submission

Comment:

In my opinion, I don't approve of a increase in pricing because utilities companies are not considering that Seniors who live on limited income we are not able to adjust our income. This will leave most of the Seniors searching for assistance in the community. And most of the agencies have limited funds to help us. Please be advised that one day most of you will become victim of the same issue. Thank you Gloria Brooks

Name: Henrik Wagner

Record Number: 78eaff70

Delivery Method: Digital Submission

Comment:

STOP [REDACTED] your customers and instead gain some internal efficiency. I am sure you can get rid of half your employees. remember Twitter got rid of 90% and was more productive. DOGE is about to take \$3T out of the government. Time to start doing the right thing for your clients

Name: William Michael Fraser

Record Number: 73040709

Delivery Method: Digital Submission

Comment:

Your prices should be adjusted for the season temperatures. You just average all months together to determine prices for several months.

Name: Christian Bock

Record Number: 7cc1393c

Delivery Method: Digital Submission

Comment:

Year after year Arizona is having record breaking temperatures. Record breaking highs, record breaking number of days hotter than 95 degrees, and so record breaking power usage comes with it. Arizona will only get hotter and its residents will become increasingly reliant on power to cool homes for longer periods of time each year. What does this mean? Well, it means more money in SRP's pocket while they charge premium rates during the hottest part of the year. There is no way this increase will only mean about a 5\$ increase a month. Arizona is only getting hotter and SRP plans to capitalize on it. SRP will continue to make more money because Arizona is only going to get hotter. How is expected growing demand due to temperature increases not good enough for SRP? Greed is the answer. Don't make Arizona pay more than they already will have to next year.

Name: LaShelle Myers

Record Number: 4392bd9c

Delivery Method: Digital Submission

Comment:

If you don't already, please consider that it takes a while for the faucet water to get warm during winter months. Can something be done to the pipes to remedy this?

Name: Peggy Rhodes

Record Number: 866f96dd

Delivery Method: Digital Submission

Comment:

There needs to be a separate price plan for seniors. I am 82 years old and my only income is Social Security. My electric bill takes a big part of my income. One potato and a slice of bread for my daily meal does fill me up but gee I would like to have a piece of chicken once in a while. Thank you, Peggy Rhodes

Name: Kay Mayer

Record Number: 5ca1b93d

Delivery Method: Digital Submission

Comment:

You are asking for a rate increase. Yet, I see inefficiency in your operation. When walking Wed morning, I noted three of your trucks parked in some trees along the canal east of the 101. They appeared to be "hiding out". The men were on cell phones, and laying down with feet propped out the windows. Maybe you need to cut staff and vehicles to save cost rather than raising rates. Truck numbers 4992, 4455, and 7188.

Name: BP Stack

Record Number: 04605c93

Delivery Method: Digital Submission

Comment:

I understand as with any commodity, inflation can impact the price of the product. Prices are going up and have been the past few years. To SRPs credit, they have kept the price of service stable. One thing I would like to see is that the infrastructure for providing electricity both commercially and residential is hardened for potential EMP attack. An air burst EMP can knock out electrical service and associated hardware for a lengthy period of time. Our systems I believe are outdated. So with that said, I would support this. What I would like to see is that senior citizens and veterans such as myself get a price break. Senior citizens live on a fixed income and are more impacted by price increases than those in the work force. Veterans, for their service, should be rewarded accordingly. They should be given immunity to any price increase. Thank you for taking the time to review my comments.
BP Stack

Name: Ralph Mendez

Record Number: 9a04a062

Delivery Method: Digital Submission

Comment:

I hope this price process is in the benefit to the consumers that are utilizing the service. The past years, all we have seen is the prices being hiked up higher and higher. This economy is not getting any better and we need something more stable and affordable, specially in the older communities where we are affected by older lines that go out easily in raining conditions. We are going into the year 2025 and there should be a more cost efficient way to provide these types of services.

Name: Carol Niemyski

Record Number: aeb83e60

Delivery Method: Digital Submission

Comment:

After reading through your proposed increase of \$5.00 plus for a single family home doesn't look bad at first glance but there is no mention of the increase per KWH that will also add to our monthly cost. Fixed income residents are watching their SS and their retirement savings dwindle rapidly - food costs are not declining, water bills on the rise, natural gas costs are increasing and gasoline is still over \$3 gal, HOA raises costs, Medicare costs are almost doubling this year. How are we supposed to remain independent if the largest portion of our income goes out in "fixed" expenses - hopefully no large expense for car or home repairs because the funds don't exist. I know your employees are looking for raises, better health insurance and more paid days off - think about using some of the profits SRP makes to do that instead of adding to the burden of fixed income residents. Hopefully sanity will strike the board and will realize that your \$5.00 plus has a huge ripple effect on seniors with so many other creeping increases that producers don't think we notice. I am increasingly hesitant to make purchases that are not absolutely necessary to life. Sad commentary after working for 63 years.

Name: Alex Firdman

Record Number: 61f0ee82

Delivery Method: Digital Submission

Comment:

Hello, my name is Alex Firdman. I am concerned with the pricing changing process, due to my situation as a retired person living on the fixed income. I would like to find out, whether there is an available program for retirees in order to help them out this particular case. Thank you for your understanding and assistance. Sincerely, Alex.

Name: Paul

Record Number: 5447a235

Delivery Method: Digital Submission

Comment:

Now is not the time to raise prices as personal economies are already very stressed. It would be a mistake. Many on a fixed income would be even further burdened in a geographical area which air conditioning, like water and air, is required to survive. I urge you to revisit this situation at a later time when our futures are more clear. Best regards, Paul

Name: Vishnu Saravanan

Record Number: a04cc1f2

Delivery Method: Digital Submission

Comment:

I don't agree with a price increase when we're not currently compensated for power outages. During those times, hundreds to thousands of houses are without electricity causing thousands of dollars more in damages (spoiled fridge food, unregulated summer temperatures for areas with young children, etc) than SRP stands to gain from a price increase. Without first addressing the issues we already face, proposing a price increase seems to benefit SRP simply under the guise of "inflation is rampant". While I'm not a solar customer, disproportionately increasing the price of solar seems to discourage the trend toward cleaner renewable energy as well. Matching the average increase to that of the non-solar customer would likely be met more positively. I like the idea of offering more plans for users with different power usages.

Name: David Hubbard

Record Number: f2670066

Delivery Method: Digital Submission

Comment:

I have a two story home with two air conditioner units, which are 3 years old and have a 14 seer rating. A pool with a variable speed pump, a one year old water heater that is energy efficient, and a new refrigerator with excellent energy star ratings. With all this you have still raised my electric prices by \$22 a month. I don't need someone improving the grid if it means raising prices again. I pay quite enough for our electrical bill and proposing that we bare more of a burden is ridiculous. Stop already!

Name: Michaele Muhammad

Record Number: 29431847

Delivery Method: Digital Submission

Comment:

It seems everything goes up except wages. I live on a fixed budget. When Social Security gets a cost of living increase, all of mine goes to rent and medical, and very little for food. Increases hurt older people and single mothers with children and let's face regular families. And God knows they never want minimum wages to go up. Heaven forbid. Pretty so we won't be able to afford anything and like the rest of the homeless we'll be out on the street and getting arrested for that.

Name: Noah Cutts

Record Number: 0e02a309

Delivery Method: Digital Submission

Comment:

Access to electricity is a human right in the year 2025 and there should be no fee to access it. The for-profit utility industry is a parasite on society and for that reason I and thousands of your customers are a definite NO on a "revenue increase" so guys like Jim Pratt can squeeze another million dollars out of the pockets of working class people.

Name: Derek Engle

Record Number: 0834a3cd

Delivery Method: Digital Submission

Comment:

Can you provide a detailed comparison of service costs incurred by SRP per proposed residential 'tier' that justifies the additional MSC to customers with existing single-family homes? Everything I'm seeing in the Cost Allocation Study is broken down by price plan with no reference to tiers (unless I'm missing something). Although I can easily see an argument for different costs to connect to new construction single-family homes vs. new construction apartments--for example, more and longer feeders for homes, but larger feeders and metering distribution enclosures for apartments--I am failing to see how existing single-family homes would be more expensive to maintain service to than existing apartments. (If anything, I'd expect apartments with individual unit metering will incur more customer service costs as residents continually move in and out, generating more service start and stop requests). If it is related primarily to the size of service drop (as suggested on pg. 10 Selected Electric Utility Trends, Concentric Energy Advisors 2-2-24), then MSCs should be based on service drop size rather than residence type (so the proposed plan could have 2 tiers: 225A or less and above 225A, or 3 tiers: 100A or less, 101-225A, and above 225A).

Name: Mel Worters

Record Number: 0bdf2277

Delivery Method: Digital Submission

Comment:

While adding an up to 5.9% price increase may miniscule to SRP, to the many seniors who are also being hit by rate increases in services from city providers (such as Mesa's recent price hike), it is an unfair increase which creates additional financial hardships. Many individuals will be adversely affected. Lastly, penalizing individuals who have paid to install solar panels seems counter-intuitive. Wasn't "green energy" the goal? If so, why are those individuals to be charged a higher percentage increase?

Name: David Benda

Record Number: e9403257

Delivery Method: Digital Submission

Comment:

You average increase is very misleading, since no one is average. I believe it is meant to portray the increase as less than it is. I am probably an average customer on the Basic Plan and my increase of \$20.00 is an average increase of over 12%. An when you add taxes, etc. it's even higher!!!

Name: Blake DeLugt

Record Number: f2326ef1

Delivery Method: Digital Submission

Comment:

While I understand the need for infrastructure improvements and operational costs, it is important to consider the financial strain such changes may impose on customers, particularly as many households are already managing tight budgets. In reviewing SRP's financial performance, I noticed that the company generated \$4 billion in revenue last fiscal year. This impressive figure reflects a stable financial position. It raises questions about the necessity of further burdening customers with additional costs, especially when SRP appears to have ample resources to invest in needed upgrades or sustainability initiatives. I encourage SRP to explore alternative options that prioritize affordability for customers, such as reallocating existing funds, reducing operational inefficiencies, or expanding renewable energy initiatives that may provide long-term cost savings. As a customer, I value SRP's services but hope the company will prioritize fairness and transparency in its pricing decisions.

Name: Michelle Barkley

Record Number: cff305dc

Delivery Method: Digital Submission

Comment:

Attempting to raise our already expensive rates is insulting. If the grid needs fixing up upgrading, may I suggest the so-called bigwigs forgo their bonus program or income increase this year? How many homes, cars, boats does one person need? Meanwhile, the average blue-collar family can barely afford to house, feed and clothe their families. Do you realize eggs are \$5 a dozen? They aren't organic, free-range nonsense. Just standard eggs! WE CANNOT AFFORD TO PAY MORE OF OUR HARD EARNED MONEY FOR THE MOST BASIC OF NEEDS! Why doesn't upper management forego a tiny piece of their already overpriced income so the little guys can have such luxuries as electricity and an affordable home to live in.

Name: Janelle Lau

Record Number: 733dbae3

Delivery Method: Digital Submission

Comment:

Please STOP penalizing families who spend 1,000's in solar power investments! This is RIDICULOUS! Go take some lessons from states like California who are very solar friendly and offer incentives to those who install solar. Good grief! STOP charging so much just for us to be connected - it's absurd that we already have to pay a \$32.44 monthly service charge, and we have all these parameters for On Peak and Off Peak. And now are costs will be more? What the heck!! This is just UNreal and quite frankly, DIRTY POOL. Shame on SRP.

Name: Raymond Sutyak

Record Number: 6638735c

Delivery Method: Digital Submission

Comment:

This comment is in response to your notification of a pending revenue increase. With the increasing costs of groceries, fuel and everything else, an increase in my SRP bill would not be appreciated. Would SRP propose a rate decrease if energy costs go down during the Trump administration?

Name: Philip Nash

Record Number: f0249faa

Delivery Method: Digital Submission

Comment:

As a senior citizen on a fixed income, I opposed any rate increases. You need to learn to live within your means just like we do.

Name: David Rowe

Record Number: 58c22c92

Delivery Method: Digital Submission

Comment:

How much does the CEO and Directors of SRP make. Maybe if they need more money they should take a reduction in their salaries instead of soaking the customers everytime for more than they can afford.!

Name: Adam Kline

Record Number: ab869da3

Delivery Method: Digital Submission

Comment:

Another increase. Not even attempting to justify it eh? More solar than ever before in history and just going to keep gouging those without the ability to install? Awesome. Super. Wonderful. Really works with the people.

Name: Stewart Frankel

Record Number: 097186d2

Delivery Method: Digital Submission

Comment:

I understand price and service increases. But it seems the USA is on an EXTREME pricing INCREASE due to improper management by Bureaucreats in Washington DC. Before we raise the rates can we give Pres TRUMP 6 months to unleash our oil & gas supplies. What we NEED to be more prosperous and watch interest rates go down as Regulations and Costs Decrease? Your proposal of 5.50 per month doesn't SOUND bad and I'm sure the tier changes will be great to get everyone onto a solar plan. I am enjoying that right now and appreciate the savings. so - BEST OF LUCK with all this. my two cents

Name: CUYLER L THIESFELDT

Record Number: 8bafa01b

Delivery Method: Digital Submission

Comment:

Why are customers with solar panels going to get a higher rate increase? I thought the purpose of solar panels was to decrease the cost of electricity for the customer and not increase it. I paid a lot of money for the solar panels on my house and it has been more of a hinderance than anything else. This rate increase for those of us with solar panels is a joke, especially since the power generated by the panels on my house goes back to the grid benefiting SRP without any real noticeable reduction in my electric bill every month. I guess there's no reward for those of us who try to do the right thing, we only get [REDACTED] at every turn.

Name: Raymond Master

Record Number: 122a935e

Delivery Method: Digital Submission

Comment:

Increasing the cost for consumers who have solar is a ridiculous proposition. In fact, the fee to connect to the grid is excessive given that our excess power is being delivered to our neighbors. We made the choice to be more environmentally responsible, which also included payments toward the purchase of an expensive solar system. We should be rewarded for lessening the grid demand, and supplementing the power SRP is already generating with our personal property. Please reconsider how you are billing and treating those of us with solar. We've been responsible. You can be, too.

Name: Terry Stevens

Record Number: d5cb3c96

Delivery Method: Digital Submission

Comment:

I would like to suggest you look at what you pay for solar when there is additional power available from my panels. I pay twice as much for the power off peak times as you buy the solar generated power from my home.

Name: Verna V Adams

Record Number: 211b8a51

Delivery Method: Digital Submission

Comment:

The information provided on this webpage needs to be written in plain speak. I am unclear on what to expect with regard to cost increases. Arizonans are already struggling to meet the increased costs previously imposed and with the incoming administration, we can expect to once again achieve energy independence (and dominance) therefore, all cost increases should be frozen until our country get's back on track. Once that happens, you should be discussing decreases with your customers.

Name: Robert Carness

Record Number: c12920d2

Delivery Method: Digital Submission

Comment:

How does SRP define an AVERAGE residential customer? What metrics are involved and are they spread across Winter, Summer, and Summer Peak or is it an aggregate of all billing periods? Thanks !

Name: Patrick Hughes

Record Number: 3a91de8f

Delivery Method: Digital Submission

Comment:

In January 2024, our electric bill was \$57.25, Febuary \$67.03, November \$220.79. How can you justify that increase ? We were gone July & August to Show Low. We were not even in our home. I have called twice regarding the increase and told it was your increase and due to our use. Talk about a monopoly. This company should be ashamed. I will call again and record what answer I get.

Name: Kathleen A. Nickolich

Record Number: d80f055c

Delivery Method: Digital Submission

Comment:

This information tells me what your new fees will be but it doesn't say why it's needed or how, we the consumers, will benefit from it. What kind of salary increase and bonuses will the executives receive from my increased monthly bill? Also, where does this leave the EV plan?

Name: Randall Soileau

Record Number: 3a9f6c44

Delivery Method: Digital Submission

Comment:

Instead of another rate hike why doesn't SRP use some of the 4.7 million dollars they spend on sponsorships. Like the 100,000 dollars they plan to spend for key chains, pins etc for a college football game. Maybe you guys need a form of the DOGE committee. Stop wasting money and passing it off on the community.

Name: Sean Harris

Record Number: b5d34f00

Delivery Method: Digital Submission

Comment:

Increasing prices would hurt many families in our neighborhood who are already struggling with ridiculously high electricity bills. With prices as they are now, I have to make the decision during the summer to run the AC or afford food. If prices increase, I will likely not get AC or food, and may even need to turn off my brother's life support.

Name: Kelly Williams

Record Number: 7dd438aa

Delivery Method: Digital Submission

Comment:

SRP Board please consider a denial of these proposed changes. AZ residents already have a difficult time paying their bills and having to conserve. Even an increase of less than \$10 is hard for families in this day and age. Not to mention, we don't have an option in electric provider. In a state where we are in triple digit heat for over 6 months out of the year, it is ridiculous to put citizens in an even difficult spot when trying to manage electricity costs. In a state where we already have heat related deaths, families and customers should not have to sacrifice in the name of corporate greed.

Name: Andy

Record Number: 53fcda7b

Delivery Method: Digital Submission

Comment:

Instead of increasing revenue, why not try to reduce costs? A 50% increase in MSC is insane! Also, why are you charging people with solar even more? This is backwards. Please come up with a better plan!

Name: Michelle Scharenbroch

Record Number: c459085f

Delivery Method: Digital Submission

Comment:

No, I do not approve of the increase in srp rates yet again My budget bill JUMPED this year and it took a few months to come closer to the actual previous 12 month average Quit compensating execs so highly and learn to live within your means

Name: Skylor campbell

Record Number: 946d1c75

Delivery Method: Digital Submission

Comment:

Don't raise the price of our monthly plan unless you can provide us a better service you [REDACTED] pieces of [REDACTED] You don't come through I'll [REDACTED] 10 of your guys' dad's in the [REDACTED] until they die from anal blood loss you [REDACTED]

Name: Adam Patrick

Record Number: e47ce7d0

Delivery Method: Digital Submission

Comment:

This is an outrageous ask of your customers, you are proposing to increase an already ridiculously expensive price. How dare you people propose such an increase when many people are paying hundreds of dollars a month for overcharged electricity. This is tyranny of the highest order! With electric bills increasing every year already it's unthinkable that you'd even suggest this. All you're really doing is padding your own wallets, none of you give a damn about the people that pay your salaries. Shame on all of you, I hope the people of Arizona shine the spotlight on your ridiculous price gouging and you come to your senses.

SRP Public Price Process

Comments from: 12/7/2024

Name: John Benson

Record Number: e68b3c29

Delivery Method: Digital Submission

Comment:

ANOTHER rate increase??? Again???? Good Lord!!!! Must be nice....

Name: Kyle Tappendorf

Record Number: 557d9d72

Delivery Method: Digital Submission

Comment:

SRP claims that gradualism is one of their core philosophies with the new pricing plan. They say on their website, and I quote: "Changes should be evolutionary, not revolutionary (so as to avoid large price adjustments)." Let me just say right up front that a jump in MSC from \$20 to \$30 for the majority of customers who own single family homes is not gradual. That is a 50% price hike, and that's bad. As a customer with low usage, where the MSC accounts for 15-30% of my total bill, depending on the month, increasing the MSC this much is clearly bad news. I won't personally be affected by the MSC increase, as I live in a townhouse right now, but I am submitting a comment on behalf of my fellow Arizonans who live in single family homes. They shouldn't have to suffer a 50% price hike in monthly service charge. And when I purchase a single family home in the future, I shouldn't have to pay 50% more MSC just for owning a house. Final comment: Thank you for keeping the basic plan and the M Power plan in effect with the new pricing proposal. There are lots of us who appreciate the simplicity of a fixed rate electrical plan. Please value us customers and always keep this plan around. Related to the basic plan and M Power plan, there was no mention of rate increases for these plans. Please make this information publicly available, whether the electric rate for these plans will be changing.

Name: Daniel Mullaney

Record Number: 01afe32a

Delivery Method: Digital Submission

Comment:

Will the solar plans follow the same proposed TOU hours of 6pm-9pm? Will TOU still be just Monday-Friday? What are the proposed new rates going to be for On Peak, Super Off Peak and Off Peak? Will there be a tiered demand change or a flat rate per KW?

Name: Louis Boehm

Record Number: b34cfa36

Delivery Method: Digital Submission

Comment:

Not sure why solar customers are taking a big hit. We as a consumer made this change to help ease the grid in the summer months. Can you answer why that is?

Name: Susan Wiechmann

Record Number: 4d7bdb15

Delivery Method: Digital Submission

Comment:

I am retired and on a fixed income. Any increase affects my daily life. From what I understand you are proposing an increase of \$10 per month plus 3.4% on Usage. I am on the time of use and try my best to adhere to the times I use power. All I ever see is assistance for Military. What about the Retired generation. We see increases in everything but not enough in SS Income to cover the other increases we see in daily life. I understand the need for increases, perhaps a lower increase to assist those of us who are on fixed incomes. Thank you

Name: Diana Chalene

Record Number: 8d3a9c7a

Delivery Method: Digital Submission

Comment:

I had an old AC unit go out, required to get a 13 or 14 seer that cost me ten thousand dollars. In hopes that would reduce my monthly cost but over summer months it went as high, higher some months to almost 400 a month. So not only do I have a new unit pay for monthly, next 10 yrs but still have crazy high bills in warmer months. So then why require the units if they are not helping efficiency. This is even harder for the elderly on fixed incomes. It truly robbing people.

Name: Randy Schwartz

Record Number: 1dbe067d

Delivery Method: Digital Submission

Comment:

Please provide greater transparency into the need to update the electric grid. What are the reasons for these updates and how much of that need is driven by residential customers and commercial customers? The explosion of data centers, distribution and warehousing facilities in Mesa seems very troublesome...as data centers have been driving energy consumption and energy infrastructure significantly in this country. (There are many more attractive new business development opportunities versus those Mesa has supported - driven by IT firms and real estate developers.) What contributions are these new facilities (data centers and distribution, warehousing) making to the need to update the SRP electric grid and how are these new facilities paying their full share versus being subsidized by other commercial and residential customers? How does SRP apply continuous improvement to its organization in order to realize significant reductions in operating expenditures?

Name: Patrick C Barrett

Record Number: 87294cd9

Delivery Method: Digital Submission

Comment:

Bless those who take the time to find out the ins-and-outs of public utility pricing. The bulk of us (Romney's 47%?) rely on the Board and Council policing its members around financial and ideological encumbrments. While some of the public don't want to pay taxes and charges for public services, most of us are willing to support rate hikes. Please provide objections to the hike voiced by knowledgeable persons residing in the SRP service area, as is done with propositions on the ballot.

Name: Alissa Giraldo

Record Number: 190bf966

Delivery Method: Digital Submission

Comment:

I don't think you should raise the price.

Name: Bill Pasley

Record Number: 38657647

Delivery Method: Digital Submission

Comment:

I understand your need to have funds to make improvements. I am retired and on a fixed income. Inflation has really put pressure on our expenses. We can't afford to many more increases to the expense side. Keep that in mind when you are seeking a rate increase. Reduce it.

Name: Margaret E Broccolino

Record Number: ddf63aec

Delivery Method: Digital Submission

Comment:

I see from your year end financials for 2023 that you had a net income of \$362 million. For the same period, I had a gross income of \$25932 and a net income of \$1740. I am a 80 year old retiree and would hope that perhaps some of your top executives could take a pay cut rather than leaving so many of us in poverty. It is essential in today's economy that we all do the best we can so all, not just the few, may afford to live. Public records show your top execs making in excess of \$1 million annually. In my opinion, that is excessive and rather than raising rates, they should be willing to reduce their income.

Name: JONATHAN V COLE

Record Number: af72963c

Delivery Method: Digital Submission

Comment:

How about reducing prices for once. I'm a senior citizen on social security. It becomes a choice between eating or having air conditioning in the Summer. Have a little mercy.

Name: Soham

Record Number: 9addd992

Delivery Method: Digital Submission

Comment:

I think electricity rates are already high, so I think further increase would cause hardship for low-income customers like me. Thanks.

Name: Jesus Holguin

Record Number: a649b099

Delivery Method: Digital Submission

Comment:

Great service! But prices going up with everything else. Really hurts!

Name: Arthur Guzzi

Record Number: 720cfde0

Delivery Method: Digital Submission

Comment:

I am a senior on a fixed income and I don't get bonuses or income raises, I shop once a month at the food store to get a 10% discount . I have always limited my electric usage and wonder if SRP might cut seniors another rate plan to help with the rising prices.

Name: KOUSHIK BANERJEE

Record Number: e4ddd789

Delivery Method: Digital Submission

Comment:

For those homeowners who have solar power installations and provide excess power generated back to the grid, I request SRP to consider raising the rates they pay for that power as well. This will further incentivize more homeowners to install solar power for their homes (provide excess power generated back to the grid) and it will also reduce the demands on SRP for residential power over time. Thank you for your consideration.

Name: Chris J

Record Number: 9b40e5b2

Delivery Method: Digital Submission

Comment:

NO to increase in prices, NO to increase in monthly service charges, NO to increase in base rates.

Name: Naga Kiran Maddipati

Record Number: b4194bb6

Delivery Method: Digital Submission

Comment:

It appears it is unfair for the customers in existing Solar & Battery plans with the proposed changes. We are in E15 with Solar + Battery. Based on the proposed E-16 price changes it seems my annual price increase is at least 3X times the E-15 plan or by approximately \$600 annually for our Home. Your proposed plan indicates the intended increase for non solar & battery customers is about +/- inflation however for solar & battery customers it is a steep increase, 300% for from E-15 to E-16 in my case. Why is this disparity? Also changing peak hours in TOU from 2 to 8 pm to 5 to 10 pm is a drastic shift. This requires perhaps additional battery or batteries to stay in the demand plan because of lack of solar during that time. The biggest drawback for solar customers like in E-15 plan in the new proposed plan is removing of net metering. Removing net metering is almost removing many incentives for solar customer. While SRP can tailor new plans going forward, existing solar & battery customers face unfairness in my opinion. We request to be grandfathered to our current E-15 plan forever or to at least extend the plan to year 2036 which would be 15 year anniversary for our solar & battery system. Other help SRP could provide is a generous rebate for additional battery(ies) to convert to E-16 from E-15.

Name: Brianna Galbreath

Record Number: 013998ac

Delivery Method: Digital Submission

Comment:

In the economy we live in, where people are barely getting by, how selfish of you to increase prices

Name: Syd

Record Number: d2ba960e

Delivery Method: Digital Submission

Comment:

it doesn't make sense to change peak hours from 3-6 to 6-9 or 5-10. I get off work and can't run the dishwasher? I can't wash a load of laundry?? I'm supposed to wait until 9 or 10 AT NIGHT to start a load of laundry?? I need to go to bed, not stay up waiting to wash my clothes like [REDACTED]

Name: Yashwanth Uppuluri

Record Number: 3f547ebb

Delivery Method: Digital Submission

Comment:

Pricing per kWh is amazing and at par but service charges are high and is highest compared to all other plans. Plan on reducing this if possible. These meetings generally do indicate price increases but i am only hoping for otherwise.
