



Delivering water and power®

BUSINESS

26ES224-002 | 6/26 | SRP224002AUG26

CONTACT

NEWS, ADVICE
AND OFFERS

AUGUST 2026



Watch out for utility scams

As the temperatures continue to rise this month, so does scammer activity. Keep these tips in mind so you can protect your business:

- **SRP does not accept payments through prepaid cards, Zelle or Cash App, or via cryptocurrency.** We accept payments through SRP My Account™, the SRP Power app™ and Paymentus, as well as via Automated Clearing House (ACH) payments.
- **Scammers pretending to be from SRP may threaten to disconnect your power within a short time frame unless you pay.** If your business is at risk of power disconnection, SRP will always send one or more notices by mail and, if you are enrolled in SRP eNotes™, by email. If we call to let you know that your power will be disconnected, we will not pressure you into paying immediately over the phone.

If you suspect a call is a scam, hang up immediately and call us at **(602) 236-8833** or contact your Strategic Energy Manager. Visit srp.net/scam for more information.

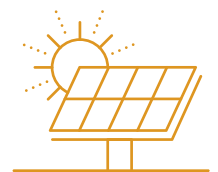
Sign up for SRP Solar Choice™

Looking for a way to reduce your company's carbon footprint? SRP Solar Choice is a flexible, affordable program that allows your business to take advantage of Arizona-based utility-scale solar power.

SRP Solar Choice costs only half a cent more per kilowatt-hour (kWh) than the General Service Plan. So for a business using 20,000 kWh in one month, the premium to offset 100% energy use would be \$100; offsetting 50% energy use would cost \$50.

The program is a good option for SRP business customers who want the benefits of solar energy but cannot install solar on site. If your business account or combined service accounts do not exceed an energy usage threshold of 750,000 kWh over a rolling 12-month period, you are eligible to participate. You can change how much energy to offset or even opt out at any time.

If you're interested in participating, contact your Strategic Energy Manager or visit srp.net/commercial-solar-choice.



Get rewarded for conserving energy with BYOT

The SRP Bring Your Own Thermostat Program™ (BYOT) for business rewards companies for helping support a more reliable energy grid during periods of high demand. Enrolled smart thermostats will automatically make small, temporary adjustments during conservation events, which usually last no longer than three hours.

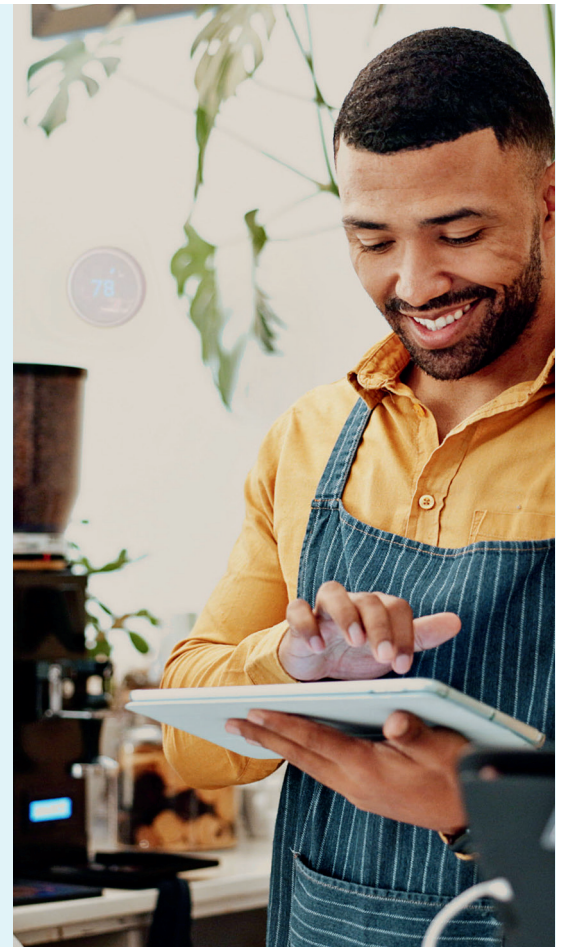
By reducing usage during the hottest times of the day, BYOT helps lower peak demand on the grid while giving your business meaningful bill credits for both enrollment and performance.

- Get a \$50 SRP bill credit for each smart thermostat you enroll in BYOT (up to 100 devices per account).
- Earn a performance credit of \$60 per kilowatt for reducing demand during conservation events. Performance credits are based on your average performance across all events and applied to your SRP bill at the end of the conservation event season.

Small businesses who join BYOT can also get free* energy-saving thermostats with SRP's smart thermostat rebate.

To sign up, call **(602) 236-9654** from 8 a.m.-5 p.m., Monday-Friday, and until 7 p.m. on conservation event days. You can also reach out to your Strategic Energy Manager directly.

**With enrollment in the BYOT program. Preapproval required. Other restrictions apply. See full program details.*



Help provide relief from the heat

As temperatures in the Valley rise during the summer season, so can heat-related illnesses. SRP and several community partners are joining together to support regional heat relief efforts in our community through the Heat Relief Network.

Heat relief resources are available at heat.az.gov, including an interactive map showing cooling centers and hydration stations that are open to the public.

If you're an agency or business who would like to become a Heat Relief Network partner, visit azmag.gov/programs/heat-relief-network to sign up as a cooling center, hydration station or water donation site.



CUSTOMER SERVICES

Monday-Friday, 7 a.m.-5 p.m.
(602) 236-8833

ELECTRIC EMERGENCIES

24 hours a day, seven days a week.
(602) 236-8811

SELF-SERVICE LINE

(602) 236-5555

ENERGY SAVINGS & REBATES

savewithsrpbiz.com
Manage your account: srpnet.com

CUSTOMER CORRESPONDENCE

Business Customer Center
PAB298
P.O. Box 52025
Phoenix, AZ 85072-2025
bizcenter@srpnet.com

CASH PAYMENT LOCATIONS

srp.net/paymentlocations

FIND US ON SOCIAL MEDIA

Blog: srpconnect.com

