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SRP 2035 SUSTAINABILITY ADVISORY GROUP

MEETING #6 SUMMARY

JANUARY 26, 2024

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Topic: 2035 Sustainability Goals—Wrap Up and Next Steps

Date: January 26, 2024

Time: 09:00 a.m.–11:30 a.m. MDT

Location: SRP Mohave Conference Room, 1500 North Mill Avenue, Tempe AZ, 85288

Point of Contact:

SRP Sustainability Policy & Programs
Sustainability@srpnet.com

Of the 21 Advisory Group organizations invited to attend, 12 organizations attended the meeting.

The meeting agenda and presentations are available at the [2035 Sustainability Goals Update Process website](#).

EXECUTIVE SUMMARY

On Friday, January 26th, Advisory Group members convened in SRP's Mohave conference room to conclude this phase of the 2035 Sustainability Goals Update Process and discuss next steps. SRP leadership updated the Advisory Group on the current state of the recommended goals, provided an overview of the feedback received during the public comment period, and thanked the group for their active participation and contributions.

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Public Comment Feedback

Jim Tiedmann, Director of Market Insights & Analytics, presented a high-level overview of the feedback collected from the public comment process. During the week of January 8th, SRP provided an opportunity for all customers and the community to share feedback on the proposed updates to the 2035 Sustainability Goals.

Public comments were collected through the following sources (as of 1/15/24):

- Online survey responses
- Emailed comments
- Comments/feedback captured by SRP employees at the three open houses

SRP hosted three in-person events (at Glendale Community College, ASU Polytechnic Campus, and South Mountain High School) in which SRP goal owners conversed with about 150 members of the public about SRP's sustainability goals as well as other topics of interest outside the scope of the goals update process such as billing, rates, and residential solar options. The key themes included:

- Appreciation for the event/opportunity to discuss
- Preserving affordability and reliability
- Level and pace of decarbonization
- Concerns about renewables replacing fossil fuels
- Interest in sustainability/SRP careers

All attendees were encouraged to complete the online comment form as well. The form's open-ended questions allowed customers to provide commentary on a wide variety of topics. Overall, customer sentiment regarding SRP's sustainability goals was varied. SRP's work to establish goals was praised by many respondents while conversely, some respondents felt the goals went too far or didn't go far enough.

The primary areas of 'positive' sentiment included:

- Praise for the goals and input opportunity
- SRP's planning for the future and growth
- Focus on water resiliency
- Enablement of and investment in electric vehicles and other new technologies

The primary areas of 'negative' sentiment included:

- Distrust surrounding renewable energy/reliability concerns
- Concerns about affordability
- Calls for revised carbon goals (more and less aggressive)
- Other topics outside the scope of the goal updates, including affordable and accessible solar power

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Based on the feedback, SRP identified the following opportunities:

- **Educate:** A desire from customers for more information and transparency. Consider offering more educational outreach programs.
- **Communicate:** Provide updates on SRP's progress on goals and share information on grid maintenance efforts to help reduce grid stability concerns.
- **Engage:** Continue to offer forums for customers to share feedback and opportunities for customers to contribute to sustainability efforts too (e.g., participate in energy efficiency or demand response programs).

Goal Updates

Leah Harrison highlighted four goals updated since the last meeting based on feedback received from Advisory Group members, with the updates including baseline years in the goal language:

- 1.2 Reduce carbon emissions from facilities by 45% on a mass basis from 2016 baseline
- 1.3 Reduce carbon emissions from fleet by 30% on a mass basis from 2016 baseline
- 2.1 Reduce water use at SRP facilities by 45% on a mass basis from 2016 baseline
- 2.4 Achieve 30% reduction in generation-related water use intensity across all water types from 2005 baseline

Bobby Olsen informed the group that SRP leadership is still working through the feedback received and will provide an update to the Advisory Group before the goals are proposed to SRP's Board if any recommended directions change, but noted the communication will take place by email given the timeline. Advisory Group members suggested the opportunity to submit a pulse survey noting their level of satisfaction with the final recommended goal language.

Moving Forward Together

Leah Harrison shared a draft engagement timeline for the Advisory Group for FY25—beginning in May 2024 through April 2025—noting key meeting and reporting dates.

Facilitated by Dr. Kim Hartmann, Advisory Group members shared feedback on the draft timeline and ranked their preferences of topics for future meetings via an online poll.

Advisory Group members reflected on what they have learned from the Goal Update Process as well as the 2019 Goalsetting Process. Their key takeaways and learnings included:

- The enthusiasm of younger people and the need to include their voices and input
- The interconnection and dependencies between goals, i.e., how generation resource decisions affect groundwater usage
- How seriously and rigorously SRP takes the goals and how much both SRP Goal Owners and Advisory Group members have learned since the original process in 2019
- Desire to have SRP consider including outside experts and third-party speakers when discussing these complex issues
- Opportunity to conduct similar process with regional stakeholders on complex challenges

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- Appreciation for the diversity of this Advisory Group and the opportunity to learn from each other

Bobby Olsen thanked members for their input and encouraged them to continue providing it. He emphasized SRP's intention to collaborate and productively challenge each other.

SRP Board Vice President Chris Dobson and Director Nick Brown expressed the Board's appreciation for the Advisory Group's role in this process.

Leah Harrison thanked the Advisory Group and shared that a donation has been made in gratitude for the contributions of the Advisory Group in the goal review process: SRP has partnered with Keep Phoenix Beautiful to sponsor two community garden beds that are used by the Mid-Town Primary School for weekly educational lessons for elementary-aged students.

Ms. Harrison concluded the meeting by noting the following upcoming events:

- February 6th — Presentation to SRP Council (informational)
- February 8th — Strategic Planning Committee
- March 4th — Full Board